

October 15



data management systems – a user's view



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DIGITAL COMPUTERS

1

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DATAMATION

G ENERAL

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ALAN KREGER and JANET NATHANSON. In real life, the implementation of a generalized information system is filled with pitfalls, as the Dept. of Health, Education and Welfare discovered. But the payoff - in thousands of dollars in man-hours saved - is just as real.

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SOL SHERR. Simply titled SID 71, this year's Society for Information Display symposium showed improvement in everything – except number of attendees.

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CHARLES E. COHN. The results of tests developed at the Argonne National Laboratory imply that the popular 12-, 16-, and 18-bit word lengths are less cost effective than the 24-bit length. The timing program used is included for the benefit of do-it-yourselfers.

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DAVID V. YOUNG. United Services Life Insurance Co. managed to please users, management, and even terminal operators when they implemented their plan for sharing their data entry system.

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Some 1500 universities and colleges are turning to a computer-based system to measure what taxpayers are getting for their education dollars. Some are skeptical of the outcome. But, at least, everyone is working together. And that's news.

80 The Forum: Six Generations of Overcommitment

FREDERIC G. WITHINGTON. Years of flamboyant flackery have left a trail of disillusionment. Is there anyone out there with sufficient modesty to understate the case for the computer?

About the Cover

Just how good are data processing systems? Our art director's design seems to be saying you can ask a simple question and get a simple answer because the system does all the work. The user, of course, hopes it does it well.

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DATAMATION®

OCTOBER 15, 1971

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DATAMATION

DOUGLAS DeCARLO



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October 15, 1971

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automata

IN BREACH OF 10,000 PROMISES

Those who would be kind look for some form of hidden strategy behind the crude way RCA Corp. handled the announcement it would abandon the general-purpose computer business. After almost two years of increasingly passionate commitment, RCA's sudden guillotine move was characterized as "unbusinesslike ... lacking in responsibility ... and in the style of a true amateur." A week after the announcement, all was in limbo and no one knew anything, although some announcements were due to trickle out late in September.

The big rumor was that L. E. Donegan, the ex-IBMer who had dreams of making RCA Number 2 by using a force of ex-IBMers, has been given 90 days to find a buyer. One possibility was said to be Xerox Corp. which had earlier denied rumors of discussions of a merger or the formation of a third company with RCA. Others are Westinghouse and Memorex. The latter had been slated to become a second supplier of 3330-like disc drives to RCA. Licensee Siemens reportedly refused flatly to buy the operation, but we hear it did order 30 more model 6 and 7s after the announcement of September 17.

RCA customers had no advance warning and no specific details on the support RCA would provide in the future, especially for software. Richard Rau, president of the RCA Users Association and acting director or Pennsylvania's Bureau of Management Information Systems (17 RCA systems), cautioned users not to panic. With "valid, enforceable contracts" and systems and software that "will be usable for the next seven years," the user can definitely "plan for gradual replacement." The RCA users meeting is in San Francisco late this month, where it is grimly joked RCA managers will send their least favored underlings.

RCA Computer Systems employees were numb, caught unaware on every level--and some with a house in Marlboro and an unsold house in Cherry Hill. Layoffs planned before the move continued as scheduled while the rest of the 10,000-plus force continued to work-under tight security (mail was opened, briefcases searched, production workers frisked). Some software people were told in September they had at least 30 more days, but RCA denies any official policy. And just a few days after Black Friday evening, the mayor of Marlboro, Mass., still hadn't been able to find out what would become of the "industrial renaissance" it once was said RCA would help bring to his community.

In Washington there was more than just concern over difficulties the feds will face in getting software support for the 180 RCA systems installed there. The company's withdrawal gives IBM partisans within the federal establishment a tremendous psychological lift and will make it more difficult for non-IBMers to compete against the Mother of Us All. The disappearance within a short time of both RCA and GE

PLEASE DON'T PANIC!

ROUGH GOING FOR THE COMPETITION makes the risk of long-term commitments with any of IBM's remaining customers much greater.

General Services Administration (GSA) recently began shopping for third-party maintenance services in Washington and St. Louis. We were told that RCA must win at least one of these contracts; otherwise its ability to continue marketing specialized dp systems and services will be "extremely suspect."

RCA spent \$2 million preparing their bid for the big Air Force Advanced Logistics System (ALS) and then flunked the benchmark. An outsider with good contacts inside RCA says this precipitated its decision. "If RCA had passed, the front office would have waited."

It wasn't surprising that when Hilton Hotels teamed with new Transamerica Corp. subsidiary, Compass Computer Services, Inc., to develop a hotel automation system last spring they selected RCA equipment. Hilton's first attempt at automation back in 1963, a costly joint effort with IBM, failed badly. But now it's back to IBM for the Hilton system. Compass had just begun testing on its first RCA on September 17. President Pat Morrison said there's no question about switching the system to 370 gear; the only question is "do we convert later or bite the bullet now." He estimates the conversion will add from 90 to 120 days to their schedule. The system was slated to begin operations at the end of the first quarter of 1972.

Wither computer memories -- bipolar, MOS, or core? "All three" is how Digital Equipment Corp. might answer that one. The Maynard, Mass., company is putting the finishing touches on a 16-bit mini called the PDP-11/45 that will mix all three memories in a single machine. The specs call for 8K of bipolar, 32K of MOS, and 84K of core, giving the machine a total memory capacity of 124K. The machine has a system level access time of 295 nanoseconds. It will be the Cadillac of the DEC mini line but cost less than \$20,000 in a simple configuration. It will be shown at the Fall Joint Computer Conference in Las Vegas and delivered next year.

Intranet Computing Corp., Los Angeles, which filed Chapter XI bankruptcy proceedings in November of 1970, should be out of the courts by November of this year. The company was prepared to go into court on September 23 with one of two versions of funding supporting a plan of arrangement it was sure would get it out of Chapter XI by October 23.

Italy's Olivetti is planning to make its own minicomputer that would be used in Olivetti's broad line of terminals, but no date is given for its introduction ... Although Univac introduced its long-heralded 1110 eleven months ago, it has received orders for less than 10 of them ... In contrast, a Honeywell customer who ordered a 6000 series machine was told the backlog is so big he must wait until '73 for delivery.

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C'est la visa

Sir:

Mr. Bosomworth's suggestion (Aug. 1, p. 35) that job hunters requesting visas "lie a little, or assume a posture of blue-eyed innocence when you are found out" is appalling. It is incredible that a respected journal would publish an article that proposed such unprofessional behavior. J. CHRISTOPHER REID Columbia, Missouri

On-line exchange

Sir:

I read with interest your recent article concerning our newly offered SIGNET 80 service (Aug. 1, p. 50). The article was comprehensive and correct in all respects except:

1. The communications and line control handling in the new service will be accomplished with the use of a cci-7000 (communications processing system) which is manufactured by Computer Communications, Inc., in Culver City, Calif. This new system provides a message throughput capability and cost-performance ratio second to none in the industry.

2. In the article you indicate that the service "... is not intended to serve very large firms . . . "; in fact, we will run the service on a shared basis for small and medium-sized users, but feel the service has broad applications for very large firms on a dedicated basis.

The service is entering pilot operational status now, and we have already received commitments to use the service from over 10 brokerage firms.

R. THOMAS REHWALD

Midwest Stock Exchange Service Corporation Chicago, Illinois

New word announded

Sir:

The Aug. 1 issue contained an interesting new word. The first paragraph of Look Ahead (p. 19) announced an invitation to bid on "unannounded" machines. My copy of Webster's does not list the word, but I'm taking it for my own list of buzz words.

Suggested definition might be: UNANNOUNDED. To declare not-sopublicly with the intent of informing publicly without so doing. Very useful word when you think upon it. Might be used not only to annound computers but ssrs, Supreme Court Justice nominees, non-biodegradable detergents, peace talks.

Keep up the good work. What this country needs are some new noncontroversial words. ROBERT S. YOUNG Portland, Oregon

Dislocated rumor

Sir:

Rumors have never been known for their accuracy, but in your "Rumors and Raw Random Data" paragraph in the Aug. 15 issue (p. 18), you mention that " . . . Westinghouse has sold 140 of its \$700 DOS relocator packages." Everything is accurate in that sentence except the word "relocator." The product which you should have referenced is "disc utility," or "Dump/Restore/Copy." Thank you for the Westinghouse name in ink, but we have been receiving phone inquiries for a relocator package which we don't sell. Incidentally, as of today (Aug. 16) we have sold 185 of our disc utilities for IBM DOS systems.

WILLIAM E. BENDER

Westinghouse Tele-Computer Systems Corporation Pittsburgh, Pennsylvania

Legal preference

Sir:

I was most pleased at the appearance of Mr. Chris Larson's article on "The Efficient Use of FORTRAN" in the Aug. 1 issue (p. 24). It contained the practical type of material that rarely appears in such concise form in either reference manuals published by manufacturers or in textbooks.

I would like to make an addition to Mr. Larson's list. There is one case of a "mixed-mode" expression that is legal with all computers, and that involves the raising of a real quantity to an integer power. Most manuals and books state that the form A**3

may be used in place of ° °3.

Few of them mention that the former is always preferable to the latter for reasons of execution time, accuracy, and capability.

The latter expression always involves both the taking of a logarithm and the calculation of an exponential. As a result of this, it 1) requires an excessive amount of machine time during execution, 2) introduces additional inaccuracy as a result of truncation or round-off (depending upon the nature of the hardware) in the calculation of logarithms and exponentials, and 3) fails to produce any result at all in the event that A should be less than zero.

This seems like a fairly trivial point, but I find that many of my students miss it.

JULIUS A. ARCHIBALD, JR. Plattsburgh, New York

Friend indeed

Sir:

Your June 15 article (p. 48), "The Hidden Speed of ISAM," was well named because the speed of ISAM, if it exists, is indeed well hidden. Although the alternate access method is not mentioned by name, Mr. Coyle is obviously referring to AMIGOS, the ISAM replacement being marketed by COMRESS.

Mr. Coyle points out that adding records in reverse sequence drastically reduces the time required for string adds, but he fails to mention that retrieval time for records in a long chain would still be very high. In an AMICOS file, all overflow is blocked and chains are limited to onehalf cylinder in length. This is the extreme worst case. When the overflow area on a given cylinder becomes full, the entire cylinder is automatically reorganized and becomes two chain-free cylinders.

Mr. Coyle indicates that searching the cylinder index in core caused the job to run increasingly slower as the sorted input tape was processed. If this is so, the cylinder index must have been very large, perhaps 15K to 20K bytes, to cause this much degradation on a fast cpu. Using a binary search routine and modifying ISAM does not solve the core problem.

With regard to Mr. Coyle's finding, I can only surmise that he did not have the opportunity to objectively evaluate AMIGOS. To the three points that conclude his article, I respond as follows:

1. AMIGOS would process approximately 41,000 transactions per hour in this situation vs. ISAM'S 33,000. Also, less core would be used by AMIGOS.

2. Sequential processing is significantly faster with AMICOS, not slower. 3. Many AMICOS users have already tried some of the techniques suggested by Mr. Coyle and have given up. Even when ISAM is fully optimized, AMICOS still outperforms it.

The 20% to 70% figures given are not performance improvements but, rather, percentages of run time reduction. Thus, a 75% reduction in run time is the same as a 400% improvement in performance. In several cases, AMICOS has reduced run time by 97%. In Mr. Coyle's terms, that is a 3,000% improvement in performance.

JAMES LIOLIOS Data Art Corporation Santa Clara, California

The programmer's analyst

Sir:

Prof. Teichroew and Mr. Sayani ("Automation of System Building," Aug. 15, p. 25) are so right when they observe that there has been, is (and, for some time, will probably continue to be) a disproportionate emphasis on the programming part of the "problem-solving process." Even when they accomplish the very worthwhile purposes of their project, I fear, we shall have to count in decades the passage of time before the impact of their work would be widely seen or felt (so long will it take us to get programmers and the programming-is-everything mentality out of the driver's seat).

In the meantime, therefore, I also encourage them—and others who share the same concerns and interests —to believe that there is another aspect of this same business that merits more serious attention than we have yet devoted to it, largely for reasons similar to those explicit or implicit in Teichroew's and Sayani's article. We need to be able to answer the question: Has anybody already solved the problem now posed?

As more and more knowledge gets put in directly usable form—i.e., as computer programs—our need for a "universal" facility to catalog and disseminate answers to such questions becomes ever more urgent. And when we discover that nobody has solved *precisely* the problem in which we are interested, we need to be prepared to reject *our* statement of the problem in favor of the statement for which the solution already exists. Another tool we probably could use, therefore, is a "metric" for measuring the difference between pairs of problem statements. ROBERT M. GORDON Chairman, ACM SICMETRICS Irvine, California

Retail brainware

Sir:

I wish to congratulate DATAMATION on a pair of thoughtful retail articles by Messrs. Power and French (July 15). Each article was informative and sophisticated.

The retail industry has bordered on the threshold of automation for several reasons, not the least of which is the point well made by Power and French regarding the incredibly complex inventory problem. Finally, progress is being made in hardware technology for point-of-sale devices. Such hardware did not exist three and five years ago. However, the most pressing problem, in my view, that faces the retail industry is the need for inventory classification standards. With hundreds of thousands of stock-keeping units and vendors, this complex problem can only be solved by universal standards and coding procedures. The retail food industry faces similar problems.

The proposed utopian solution has been a universal coding system for all vendors and their products. These would be produced at the time the product is packed and would serve as universal identification. This coding would be machine readable by a standardized point-of-sale device reading procedure. Because of these types of problems, the most emphatic point to be made is that of Mr. French regarding the need for brainware, not hardware or software, in this industry. PHILIP P. CARVILLE

Oakland, California

Cashless society

Sir:

Thanks for the irreverent bit of nostalgia on the DCA and its now perennial horseplay (Sept. 1, p. 30). I remember the first dinner at the Santa Ynez Inn and was never sure whether it launched DCA or SHARE or both. One of the apparently forgotten issues of the day was the PACT compiler which antedated FORTRAN. Had it won out, today we would perhaps think in vertical tabular formats instead of horizontal algebraic (?) ones. Sometimes I think it a pity it lost.

I was the second secretary-treasurer of DCA and still have the original membership cards. Also the original cash box (long since used as a tool box) which was planted on a table between the bar and dining room to be filled before dinner and mostly emptied after dinner to pay the tab. Just why these items were not needed by my successor, I don't recall. I think the membership list was put on IBM cards and maybe the box was too big for the amount of cash. WILLIAM ORCHARD-HAYS Rockville, Maryland

Remote botch

Sir:

In reading your Sept. 1 issue (p.23), I came across several discrepancies in Table 1 of the article "Trends in Remote-Batch Terminals." We specified our CP-4B transmission rate to be capable of operating from 2000 to 240 κc bps (baud). Your article limits us to 9600 baud. Actually, the high limit is 100 κc baud in our new model CP-4B. I realize that few commercial modems operate beyond 9600 bps, but you show several of our competitors operating at speeds up to 100 κc and many of them up to 50 κc .

Also, you show our lease to be \$900, not including maintenance. All of our lease prices include maintenance. Admittedly, there was no specific section in your survey to break this segment out, but we assumed that most companies included maintenance as part of their lease price. Should one of our customers desire to do their own maintenance, and we deem that they are technically qualified, then we will deduct \$100 per month from our monthly lease prices. Hence, our lease price on a one-year contract for a system comprising a 300 cpm reader, 300 lpm, 132 column printer and CP-4B communications processor without maintenance should show as \$800 per month.

The 10 cps teleprinter you show as standard for our system is not correct. It is an option at \$36 per month. JACK F. MACDONALD

Data Computer Systems, Inc. Santa Ana, California

Fresh from Remex. A tape punch/reader combo for the price of a tape punch alone.

Remex breaks through the shell this year with another industry first. A combination tape punch and reader. Even more incredible is the price. It costs about the same as a tape punch alone. Like getting a tape reader free.

And the reader you get for nothing is really something. It offers photoelectric accuracy at 300 characters/second with a hybridized read station. Illumination is by an extra long life prestressed filament lamp. The unit's integrated circuits are TTL, DTL and RTL compatible. Plus, it's quiet. You'll never hear a peep out of it. It shares space and power supply with a Remex 1075 tape perforator, so they work as well together as they do independently. Available in both roll or fanfold type configurations.

The 1075 tape punch features ultra-reliable punching of 5, 6, 7, or 8 track paper or Mylar® tapes. All at a quick 75 characters/second. Back space for easy program or operator correction is standard.

You'll never end up with egg on your interface, either. TTL compatible electronics are highly modular and mounted on highest quality circuit cards. It's rack mounted with integral power supply and is packaged within $10\frac{1}{2}$ inches of panel space.

Nesting these two high performance machines into one flexible, compact, low-cost unit is just another way Remex is breaking out of its shell this year.

So stop brooding about costs. Write Remex. 1733 Alton St., Santa Ana, Calif. 92705. In Europe and U.K., contact S.p.A., Microtecnica, Torino, Italy.

Remember—Software compatible interfaces are now available for most popular minicomputers. Contact us for price and availability for your mini peripheral needs.

IS COMING OUT OF ITS SHELL.







The Gould 4800 helps Battelle-Northwest analyze thermal discharges.

The Gould 4800 high-speed printer is playing a big part in the thermal pollution research being conducted at Battelle-Northwest.

Battelle Memorial Institute, established over 40 years ago, is a not-for-profit research corporation with four major labs and offices around the world. Battelle handles many projects on a contract basis, with heavy emphasis on applied research.

Projects currently underway at Battelle-Northwest in Richland, Washington, include studies that determine patterns of wastewater discharges from industrial and municipal operations and to evaluate their effects on surrounding waters. The research technique, developed by Battelle, consists of collecting aerial infrared and tracer dye imagery of surface water discharges.

Data recorded from the infrared imager is processed by Battelle's computer system, a unique hybrid facility. A Beckman EASE 2133 analog computer is coupled to a DEC PDP 7 digital computer.

The Gould 4800 then prints out isothermal plots, density plots, and contour plots. The contour plots provide two different views.



Used with a stereoscope, these two views provide simulated three-dimensional temperature contours.

Researchers depend heavily on the Gould 4800's graphics capabilities for output of the simulation and modeling projects. And even with their small computer, they get high speed alphanumerics and graphics.

The Gould 4800 operates with the hybrid system in many other projects at Battelle, ranging from physics to social sciences. In addition, by means of a time sharing system, the 4800 operates simultaneously with an SEL 840 computer for basic math and science calculations.

Battelle's initial investment in the Gould 4800 was less than the cost of impact printer and plotter equipment, and they developed their own interfaces and software for it. Since the 4800 has few moving parts, as well as solid-state electronics, there is also a minimum of maintenance and servicing.

The Gould 4800 high-speed printer. Put it to work for you. Write Computer Products, Brush Division, Gould Inc., 3631 Perkins Ave., Cleveland, Ohio 44114.



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Our 8K byte ROM has been packed with "goodies" all along. Omission Detection™, Capacity Control™, 2400 BAUD BSC Communications and Data Compression. Drivers for 30 cps and 50 LPM printers. All that combined with a control program that doesn't waste time. Input / output operations are double buffered and fully overlapped. And most of our peripherals run on DMA Channels to increase system throughput and allow more application processing time. So far, we've spent over 27 manyears of machine language programming in optimizing your applications in field-proven, general purpose firmware. We didn't think you'd want to absorb the expense, and risk your schedules in doing that!

Even greater capability for 340 users. Once you've tried our Program Library, you may also want to write special programs of your own. Soon we'll be announcing this further capability. Keep watching, and . . . keep talking to Sycor.



100 Phoenix Drive, Ann Arbor, Michigan 48104 SYCOR INC

How to cut a Giant down to size

Computer Giants are like any others. Mostly they rely on their size to impress people. Consequently, they often neglect the details that smaller manufacturers realize are so important to their products' success.

Take trade advertising, for example. Some of the Giants seem to feel it's a waste of time. So, they only take a page now and then for the sake of appearances. But this type of tokenism truly is a waste of money as any smart advertiser (big or small) knows.

On the other hand, most small and mediumsized manufacturers pay a lot of attention to marketing and production details. They place their advertising carefully, looking primarily for results . . . and secondarily for economy. They're not interested in impressing the man-on-the-street with costly full-color ads in consumer magazines. They're more realistically concerned that their ads reach the people who buy and specify their products and services and do an effective selling job. That's why so many of them are planning now to advertise in the new 1972 DATAMATION Industry Directory. DID is a powerful weapon against Giants because it deals in cold, hard facts. When an EDP professional is about to buy, he turns to DID to find the WHO, WHERE, and WHY. He makes his decision based upon facts supplied by the Directory. Of course, as the prospective buyer searches the pages of DID, he's most likely to contact suppliers who are DID advertisers.

If you're proud of your product or service, spread the word where it will do the most good: in DID. Use a full page, two-page spread, or a catalog insert and pack it full of the kind of information an intelligent buyer wants before he makes his decision to buy.

Now you know the new secret weapon of the smaller manufacturers. DID. It's a Giant Killer.



A. Treat Walker, Manager **DATAMATION Marketing Services** 35 Mason Street Greenwich, Conn. 06830 (203) 661-5400



Health, Education and Welfare discovered the implementation of a generalized information system was far from easy ... but there is a payoff

The Tribulations and

The past few years have seen a tremendous growth in the number of generalized data management systems available on the market. They are often sold to management as a data processing panacea, with the capabilities of storing, maintaining, and retrieving data with

After six weeks of floundering, it was realized that this was the first attempt, in either government or industry, to use all the features of the GIS package . . .

relative ease. This is not always valid.

The following case study describes the initial attempt of applying such a system in the Department of Health, Education and Welfare (DHEW). Although the application discussed is specific, the experiences encountered will be of general interest. It is hoped that this report will allow users to avoid some of the pitfalls of generalized data management systems without sacrificing their powerful potential.

In 1969 the DHEW administered over 400 public advisory committees containing more than 5,000 professional and lay members. The scope of the program and its sensitivity to public relations required constant attention. Because of its continued growth it became increasingly difficult to manage the committees and to be responsive to the information needs of the Congress, the White House, and the public.

A task force of interagency personnel was established to consider the feasibility of automating the program. The group conducted a complete analysis of the committee management functions of all the DHEW agencies and the Office of the Secretary. The feasibility of an automated centralized system was ascertained. A systems requirements report was submitted to the Secretary. The goals of the proposed system were stated as:

1. To support the information requirements of the Secretary of DHEW, Department Committee Management Office and the agencies (Social Security Administration, Health Services and Mental Health Administration, National Institutes of Health, Food and Drug Administration, Office of Education, and Social and Rehabilitation Service) in: a) selecting potential members; b) notifying the Secretary of current and future vacant positions on public advisory committees; c) the tracking of nominations in process; d) producing required recurring reports.

2. To establish a centralized data bank that would provide rapid response to inquiries from the White House, Congress, the Secretary of DHEW, special interest groups and DHEW agencies.

The report included a description of suggested inputs and outputs of the system and an evaluation of some of the computer software alternatives that might be utilized for implementation. The recommendation was for IBM's Generalized Information System (GIS).

This article was written by Janet Nathanson and Alan Kreger in their private capacity. No official support or endorsement by the Department of Health, Education and Welfare is intended or should be inferred.

Triumphs of GIS

CIS was selected to take advantage of the theory that a generalized data management system would facilitate rapid implementation of the system. Since the application was to be centralized and automated at the same time with all costs absorbed by the agencies, it was felt that acceptance of the system would be greatest if these costs were kept at a minimum. Therefore, the software to implement the system had to be available on one of DHEW computers. Most important a generalized data management system with a powerful retrieval language would allow the users to have easy access to their data files.

CIS is a set of integrated computer programs for the IBM System/360 that is designed to perform data file creation, maintenance, retrieval and presentation operations that are common to many data processing applications. It operates in a multiprogramming environment using the MVT option of os/360. It may be operated in a job sequential mode or a teleprocessing mode (currently QTAM) with remote terminals. Some of its capabilities and limitations are presented as follows:

Data description language. This provides the ability to name files and entries within files, and describe the format and editing to be performed upon data.

a. Simple one level or complex hierarchical file structures can be described.

b. Validation criteria for each field can be specified -such as alphanumeric designation of each character, range, table look-up, etc. In addition, linkage to an external user routine that provides additional field verification is possible.

c. Encoding or decoding can be incorporated into

by Alan Kreger and Janet Nathanson

the field description statement.

d. Free-form coding structure with either skeleton or very detailed field descriptions simplifies preparation of data description and reduces errors.

e. It is not necessary to revise procedures when a field description is changed.

f. Any file that conforms to os/360 specifications can be processed by cis. Files created or updated by cis can be processed by any other os language or utility, allowing maximum interchangeability.

Three months after the scheduled completion date the master files were still not established.

g. The appropriate JCL is created and stored with the description of file.

Query language.

a. The free-form procedural language conforms closely to written English. It is simple for a nonprogrammer to understand and use, yet powerful enough to produce elaborate reports.

b. Complex Boolean retrievals using a complete range of operations (equal, not equal, greater than, scan, etc.) are possible.

c. A sophisticated search strategy is built into the language, relieving the user of programming complex file-matching statements, thus simplifying multifile queries.

d. A maximum of 16 files can be queried in one run.

e. A maximum of six work files can be created, and then sorted and queried in subsequent procedures.

f. A maximum of two reports can be generated by a single query.

g. Queries cannot be batched.

Data display.

a. The system can automatically format reports using field names or user-supplied headers.

b. A formal report with title page, headers, detail lines, summary information, and trailers can be coded.

c. All decoding specified in the data description language is automatically performed.

File maintenance.

a. A wide variety of update options are available which can add, change, or delete records or parts of records.

b. The entire range of procedural statements can be used including arithmetic and Boolean operations.

c. Field validations as specified in the data description section are automatically performed.

d. Fields can be qualified.

Operating environment.

a. GIS procedures are first compiled. If no errors are encountered load modules are produced. Diagnostic messages are incorporated into the body of the procedure if there are errors.

b. JCL statements are automatically produced for each executable module, which is then processed in turn. Load modules can be saved and executed at a later date, eliminating the compilation step.

c. Source statements can be saved in a library and corrected if required.

d. The language processor and the file processor are treated as two completely separate jobs. After execution of the language processor, the module to be executed by the file processor is put at the end of the job queue.

Discussions with other government agencies, who were using the system, indicated that the lack of GIS experience would have a great impact on the schedule. Therefore, it was decided to secure the services of a consultant who would provide the expertise and support needed. The IBM Corp. examined a rough draft of the systems requirements report and submitted a proposal to design and program the entire application, as well as implement the pilot agency. In addition, they agreed to provide 80 hours of support from the IBM GIS Program Development Group. A contract was signed with estimated completion date of three and one-half months.

The DHEW computer center was also interested in a trial GIS application. They detailed a systems programmer to the task force, who was to act as an interface with the computer system and learn the application language. Back-up staff as necessary was to be provided. If the system performed as specified and if it interfaced well with current operations, the computer center was prepared to provide it to all users.

The task force attended the five-day class in GIS so that they could monitor and evaluate the contract performance as well as plan and design possible applications within their own agencies. However, the course provided only an overview to the system. Its content proved much too limited for these purposes. The normal procedure in implementing a computer

system is to evaluate the systems requirements in terms of an efficient and effective design. The master files are laid out, the computer flow is indicated, the processing steps to be followed in each program are described, etc.

According to the GIS Program Development Group this step was not necessary. They felt that the committee management systems requirements report provided sufficient documentation to proceed directly to the coding of GIS file descriptions and procedures. But it soon became apparent that the scope of the applica-

Top management should know about the most critical features of data

In order to implement a data processing system, it is necessary to write programs which (1) load a data base, (2) retrieve specified records from the data base, (3) process retrieved records, and (4) prepare reports. In most computer installations, customized programs are written to perform these rather general functions for each application. However, the use of customized programs has resulted in high implementation and maintenance costs. These costs are high primarily because of the difficulties of making minor changes to the system; if the data base is changed slightly, many of the programs which access the data base must also be changed.

Management has become more and more concerned with this situation and has been looking for a generalized solution for the problem. With the continuing decrease in processing costs, they have been willing to accept processing inefficiencies in return for reduction of implementation and maintenance costs.

An Idealized System

A data management system should consist of the following:

1. A data definition language used to describe the logical structure of a data base and the way it is to be physically organized.

2. A retrieval language so that individual records or subsets of the data base may be accessed.

3. A language to prepare output reports.

4. A checkpoint and restart capability.

5. A data security function.

6. An on-line as well as batch processing mode. The first three of the above features merit further discussion. The most critical is the data definition language. The data definition language is used to describe the data base and is used in each application program to describe the portion of the data base which is needed by the application program. With this technique, it is possible to make logical changes and/or additions to the data base and still tion was far broader than was anticipated because of the complex file maintenance specifications. After six weeks of floundering, it was also realized that this was the first attempt, in either government or industry, to use all the features of the GIS package in the areas of file design, creation, maintenance, validation, and generation of recurring reports.

File maintenance problems.

1. The transaction register problem. Since all the DHEW agencies were supplying input to the system a user-oriented transaction report was deemed necessary. While this seemed simple in concept, it proved to be a serious obstacle. As a normal part of its update

procedure GIS produces a report called "recording output" which shows the actions taken as the result of a transaction/master file interaction. IBM's original plan had been to consider this "recording output" the "Transaction Register." However, it was completely unsuitable to the needs of the Committee Management Office because of its format. Therefore, it became necessary to expand the contract so that a customized transaction register could be generated. This involved the following steps:

a. The data description tables (DDT's) defining the master files had to be modified to include an assembly language module that would annotate errors.

management systems . . .

not have to change application programs, thus providing program data base independence.

Next in importance is the data retrieval language. This language may be programmer or user oriented. If it is programmer oriented, its purpose is to make it significantly easier for programmers to access portions of the data base. If it is user oriented, its purpose is to make it easy for nonprogrammers to access and display portions of the data base in a language familiar to them.

Finally, a data base management system should have adequate report writing capabilities. It should be possible to use the data retrieval language to identify subsets of the data base and then, using a report writing language, easily prepare various output reports.

Diversity of Available Systems

Many people have attempted to build data management systems. There are probably well over 75 software packages on the market that are called data management systems by their designers or proponents. These systems vary a great deal in their capabilities. Some systems are simply collections of subroutines that can be used to access and maintain complex data bases. More sophisticated systems allow a nonprogrammer user to select records from a file and prepare simple kinds of formatted reports. More elaborate systems allow several nonprogrammer users to simultaneously make extremely complex inquiries into a data base. That is, users have available a language that allows them to express complicated requests for data from the file.

A very crude but useful way to classify the available software packages is to consider three attributes of the systems:

1. The complexity of the data base which can be handled.

2. The availability of a nonprogrammer-oriented inquiry report formatting language.

3. The response time and throughput capabilities.

Some systems have emphasized the ability to handle complex data bases, paying little or no attention to the response times and/or throughput requirements. On the other hand, some systems have been carefully designed to maximize throughput and response time but do not contain a useroriented inquiry language and are not capable of handling logically complex structured files. For example, IBM supplies three products, all of which are called by some people data management systems, each with a special emphasis. One system, CICS, has as its primary objective fast response to structured inquiries to fairly simply structured files. The second, IMS, has as its primary objective online access to complex data structures. Less emphasis has been placed on maximizing response times and throughput capability. The third, GIS, allows unstructured inquiry with a nonprogrammer-user oriented language to complex data bases, but response times and throughput capabilities have received less emphasis than have inquiry language capabilities.

Thus, none of these IBM packages really has all of the capabilities desired of a generalized data management system. Instead, each has focused on handling a few aspects of the generalized data management processing problem. This is typical of the many packages currently available. Still, a great deal of activity is continuing in this area of software technology and the progress that is being made on individual aspects of data management systems can one day be expected to lead to the development of packages that successfully combine all aspects. —George O. Gardner

Dr. Gardner is with the management consulting firm of Arthur D. Little, Inc. His primary professional activities have been in the areas of real-time system design, analysis of operating systems and data base design. He holds a PhD in applied mathematics from Brown Univ. and a BS in engineering from Princeton.

Tribulations and Triumphs . . .

b. GIS does not give the programmer direct access to transactions that fail the data description table specifications in the file maintenance module. Therefore, a pre-update query of the transaction file was coded. This procedure printed rejected transactions in a more suitable format.

c. An attempt was then made to update the master file with transactions that met the data description table specifications. An intermediate file was created containing the key fields of the transaction and a message indicating whether the transaction was accepted or rejected.

d. The intermediate file and the master file were then read and the updated master record or rejected transaction was printed.

This procedure took 200 bytes of core storage and doubled the number of passes made through the master file.

Due to the unanticipated additional costs, computer time used, and programmer time wasted, it was decided that a detailed systems design in terms of CIS procedures was vitally necessary. This systems design revealed the following further inflexibilities in the file maintenance module of CIS.

2. The update problem. The application had rigid requirements for adding records to the master file, making it a complex file maintenance problem in any language. Conforming to these requirements under the GIS restrictions was an horrendous task. Three successive update procedures were necessary to assure file integrity and to produce a meaningful transaction register.

This inefficient method of performing file maintenance resulted in many additional updates of the master files as well as creating, reading and modifying temporary files. The amount of cpu time was greatly increased, making cost estimates for the project far underestimated.

Many problems similar to the ones above caused the schedule to slip considerably. IBM replaced the original programmer with one who had a better grasp of the scope of the problem. To compensate for lost time and meet the estimated target date, a second IBM programmer was assigned to the project on a temporary basis. In addition, the CIS Program Development Group was given the task of coding the more difficult reports.

Systems interface problems. During this period, cis was successfully installed on the computer and testing activities were attempted. Systems problems were immediately encountered and continued to hamper the progress of the project.

First, GIS was not able to interface with the HASP portion of the operating system. A modification, not warranted by IBM, had to be installed. During the six weeks required to accomplish this, testing was done with basic, rather than full, GIS.

Secondly, proper implementation of CIS requires systems programmers to have a high degree of knowledge and expertise in both CIS and the os environment. Each systems problem encountered required considerable time and research until it was solved. Progress was further slowed by the uncovering of five CIS bugs. IBM was very responsive and provided the appropriate fix rapidly. But, each bug held up testing for more than a week. Turnarour d time was another problem causing serious delays. Under normal circumstances, GIS procedures are executed in two steps. Step 1 is the language processor or compilation. This step produces executable modules with their associated JCL. Step 2 is the file processor, in which these modules are run against the test data. Initially, the executable module could not be run immediately after compilation as it is in COBOL OF FORTRAN. It was treated as a new job and went to the end of the queue. This increased turnaround time from two-andone-half hours to five hours, effectively allowing only one test shot per day. The computer center remedied this by making a temporary modification which provided for immediate execution.

Three months after the scheduled completion date the master files were still not established. An extension to the contract was granted. New problems arose in areas such as the reallocation of space on work files, restart procedures, etc. IBM was forced to assign a fulltime cis systems programmer familiar with the operating system to overcome the difficulties. The cis libraries and operating options were tailored to interface more effectively with the operating environment at the computer center as well as the application specs.

The project...was complicated by the fact that neither the task force, nor the DHEW computer center, nor IBM was fully aware of the implications of using a data management system for an application of this scope.

As a result of continuous efforts made by IBM, the system became operational before the end of 1970.

Post-implementation operational problems. The following operational problems have been encountered since implementation. Some of these were remedied, while others continue due to the nature of GIS.

1. Each subprocedure in a procedure is treated as a separate job in terms of core allocation. For example, if a procedure consists of three subprocedures, the first requiring 50K, the second 200K, and the third 100K, each subprocedure will be executed separately in partitions of 200K. Therefore, when this procedure is in the queue, it must wait three times until a 200K partition is available. Elapsed time increases dramatically, and run time is charged on the basis of 200K with the attendant penalties. This also has a great impact on other 360 users. At present, no solution is available for this problem.

2. CIS handles requests for special forms paper in a similar manner to the core allocation requests. Each subprocedure in a procedure makes a separate request for multipart paper. But, CIS produces three different types of printer output. Therefore, each subprocedure makes three different requests for multipart paper. One procedure, consisting of 12 subprocedures, caused systems lockout until this was realized. This problem was solved by using standard one-part paper, and producing multiple reduced copies

on the Xerox.

3. The large amounts of core used, the large blocks of cpu time required, and the long elapsed time that a procedure is in the computer system have had a negative impact on all other users. In addition, the likelihood of computer malfunction or job cancellation due to system lockout occurring during execution of a procedure is greatly increased. Resubmitting procedures two and three times is not uncommon.

4. One of the original reasons for selecting GIS was that a non-data processing oriented user could interface with his data files with a minimum amount of support from the DHEW computer center. However, the need to resubmit jobs that come to unsuccessful termination has required the user to learn the mechanics of scratching and uncataloguing partial master-file updates. This solution, although workable, is unsatisfactory because it demands a level of understanding of the operating system far greater than was anticipated. This problem would exist regardless of language or system selected. However, if it were a rare instead of frequent occurrence, the computer center staff instead of the user would be expected to respond.

5. Because of the possibility of computer malfunctions or systems lockout, the user has found it most efficient and least expensive to assure that the first part of a file maintenance procedure was successfully completed before submitting the second. Since these files require iterative updates, the entire processing cycle takes two to three days instead of one, depending upon computer workload. No solution is currently available for this problem.

6. One multifile query was taking in excess of 60 cpu minutes because of the search strategy used by CIS. In order to reduce costs and ease the burden on the computer center operations, the query was segmented by creating four subfiles each consisting of one-quarter of each master file. The report was produced in four sections. Although the total cpu time was reduced, the user has the added burden of handling the output four times.

The purpose of this narrative was to illustrate the difficulties that can and will arise if adequate support is not available. The project to automate committee management activities was complicated by the fact that neither the task force, nor the DHEW computer center, nor IBM was fully aware of the implications of using a data management system for an application of this scope.

The purported GIS capabilities do exist. However, the ability to apply many of them requires detailed experience in the use of the system. This learning process was greatly understated in the preproject presentations of GIS. This is often the case when software packages are sold to management.

Potential users of GIS or any other data management system must consider that the system is only a tool. Management must realize that a data management system requires a sizable commitment of resources for training and systems support. Application programmers must understand the capabilities and limitations in terms of file design, file maintenance, and query language. Systems programmers must receive intensive training in the interface problems so that the data management system does not impact too heavily on the operating environment. The computer center must realize that the nature of a data management system makes it a heavy user of computer resources and must be committed to guarantee strong support to all users.

The preceding discussion may have convinced the reader that GIS was a poor choice for implementation. This is not so. The Committee Management Office in only five months has gained considerable systems payoff. Many requests for information have been received from Congress, the Secretary and the Controller. Response to these requests has been quick and thousands of dollars in man-hours have been saved.

After a brief introduction to the GIS query language, the Committee Management Office staff has begun to prepare, debug, and run their own queries. As they gain more experience, they are handling increasingly more complex requests for information. In addition, the committee management officer has been able to extract the necessary analytical information to enable him to formulate new policy for the effective administration of the DHEW Public Advisory Committees.

The requirements of the committee management system were not unique. The need for easy, rapid access to automated files is a problem in many applications. The ability to provide rapid response and produce well-designed, readable reports with a minimum investment of high level programmer time is a requirement that all computer centers have experienced. A data management system such as GIS is a means to accomplish this.



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Mrs. Nathanson is a consultant and project director for the Office of the Assistant Secretary for Administration and Management, DHEW. Formerly, she was chief of the Division of Systems Analysis and Programming at the Dept. of Labor. She has ten years' experience in the computer field. Her BA is from Brooklyn College and she has done graduate work at American Univ., Washington, D.C.

Want to improve throughput per unit cost? Switch to a 24-bit word length

Speed Tests, Costs,

For the purposes of planning computer applications and selecting equipment, it is helpful to know the time required for certain elementary operations on various computers. This indicates how much real-time computational load may be carried by a given machine.

Some such information has been obtained from

... the shorter-word machines offer no savings in memory cost for a given job ...

speed tests on a limited but representative selection of small-to-medium computers of the class commonly used for process control and data acquisition applications. Tests were run on a total of nine machines including two with 24-bit word length, one with 18bit, five with 16-bit and one with 12-bit. Although some of the machines tested were not the newest, their performance relative to their cycle speed may be considered typical of newer machines of the same word length. Some comments will be made regarding the relative merits of these different word lengths.

The tests were run with a FORTRAN program that was specially written to test the speed of various single precision floating-point arithmetic operations and functions. The use of FORTRAN was the only means by which it was practical to test a wide range of computers with a reasonable expenditure of effort. However, the applicability of the results is not restricted just to FORTRAN programs. A floating-point arithmetic or function subroutine can be considered just a particular type of data manipulation in which the bit patterns that we call the "floating-point operands" are operated upon in a prescribed way to yield another bit pattern that we call the "floating-point result." Therefore, the outcome of these tests is a good indication of the relative performance of the tested computers on other data processing tasks. Moreover, the results do not merely reflect some peculiarity of compiler generated code, because most of the time for each operation is spent executing hand-coded library subroutines.

Table I shows the computers that were tested. The two 24-bit machines were the Honeywell DDP-24 and the Systems Engineering Laboratories SEL-840MP. The SEL was tested both with and without its Extended Arithmetic Unit (EAU) which provides hardware floating-point capabilities. The other machines all used subroutines to perform floating-point arithmetic. All machines had hard-wired fixed-point multiplication and division. The 18-bit machine was the Digital Equipment Corp. PDP-9; the five 16-bit machines were the Varian Data Machines 620¹, the Systems SEL-810A, the Control Data Corp. CDC-1700, the IBM-1130, and the Honeywell DDP-516; and the 12-bit machine was the CDC-160A.

This table also shows the amount of memory occupied by the timing program and the library subroutines that it uses. Practically all of the space is occupied by instructions; only about two or three dozen words are used for data. For the 12-, 16- and 18-bit

Actually, the optional 18-bit version, designated DATA-622, was tested, but its instruction structure and running times are equivalent to the 16-bit version and were tested as such.

and Word

machines the number of words required is enough greater than for the 24-bit machines that the total number of bits occupied is comparable. Now, the cost of a core memory is mainly proportional to the number of bits it contains and is not particularly dependent on how these bits are subdivided into words. This indicates that the shorter-word machines offer no savings in memory cost for a given job, even though a memory containing a given number of words might be cheaper than with 24 bits.

In the timing program the speed of each operation was tested by including it in a DO loop which repeated it a large number of times, 500 to 200,000 with different operands. The loop was preceded and followed by a PAUSE. The total running time of each loop was measured in different ways on the different computers. On the PDP-9, CDC-1700, IBM-1130 and CDC-160A the timing was done manually with a stopwatch, the elapsed times ranging from 2 to 9 seconds for the first three, much more for the later. Each loop was measured two or three times and repeatability was within $\frac{2}{10}$ of a second. On all of the other

Length

by Charles E. Cohn

machines except the SEL-840MP and DDP-516, a strip chart recorder was connected to the halt light on the console. The recorder was run at a speed of 3 ips. To eliminate errors due to recorder response time the record was measured from the beginning of the start transition to the beginning of the stop transition. Message typeouts on PAUSE were eliminated by altering instructions in core.

On the SEL-840MP, the timing was done with a binary counter connected to it. The counter received pulses from a time-mark generator. A special halt routine was written to read and reset the counter before and after each loop. The count read in at the end of the loop thus gave the loop duration. The time mark generator was run at a thousand pulses per second for the non-EAU tests and at a million pulses per second for the EAU tests. On the DDP-516, the timing was done with a 50 Hz real-time clock.

For each loop the gross time per operation was obtained by dividing the total elapsed time by the total number of cycles. To obtain the net time, the time required for a DO cycle was subtracted. In addi-

COMPUTER	DDP-24	DDP-24 SEL-840MP 24 24 5.0 1.75		PDP-9	DATA-620 16 1.8	SEL-810A 16 1.75	CDC-1700 16 1.1	IBM-1130 16 3.2	DDP-516 16 0.96	CDC-160A 12 6.4
BITS PER WORD	24			18 1.0						
MEMORY CYCLE TIME, µsec	5.0									
MEMORY OCCUPIED BY Timing program and Library subroutines		Non- EAU	With EAU					•		
WORDS:	953	1129	881	1615	1907	1622	1845	2078	1636	3838
BITS:	22872	29496	21144	29070	30512	25952	29520	33248	26176	46056

Table I. Computer parameters.

tion, the sine, square root, natural logarithm, and exponential operations required subtraction of the time for the add operation used in forming the argument.

Table II shows the time in microseconds required for each of the operations on the various computers. Factors such as software efficiency or instruction repertoire might be adduced to explain the observed disparities in speed. For example, the unusually long times on some of the machines for the sine, square root, logarithm, and exponential functions result from the approximation algorithms for these functions being executed in floating-point. Better performance can be had where the approximation algorithms are executed in fixed point with the result being floated upon completion. Furthermore, the SEL-840MP is handicapped in speed relative to the other machines by carrying eleven significant figures in its singleprecision floating-point arithmetic while the other machines carry just six or seven significant figures. Also, the unusually long time for a DO cycle on the DATA-620 results from the use of a subroutine to increment and test the loop index.

Nevertheless, these disparities in performance would appear to arise primarily from differences in word length. That can be seen from Table III. This shows the same information as before in terms of memory cycles per operation, which allows comparison of how efficiently each computer makes use of its basic speed capability. For the most part, the 12-, 16-, and 18-bit machines suffer from an evident disadvantage with respect to the 24-bit machines—well over a factor of two.

(All of the tested machines have comparably extensive instruction repertoires. In fact, some of the 16bit machines have a much more extensive list of register-to-register instructions than do the 24-bit machines. Also, with the exception noted above, all of the software systems are of about the same degree of sophistication. The short-word machines have working-register complements comparable to those of the 24-bit machines.)

The inefficiency of the short word arises from the inconveniences in memory addressing that it imposes. A single word of 18 bits or less is not large enough to carry both an instruction code and the address of any location in a memory of reasonable size. It is often necessary to circumvent this limitation by the use of indirect addresses or double-word instructions, both of which consume extra time and space. In addition, multiple precision data handling is more frequently required.

In the light of all this let us reexamine the supposed advantages of the short word, primarily regarded to be cost savings. We have already seen that savings in memory costs are questionable because the

COMPUTER	DDP-24ª	SEL-8 Non- EAU	40MP With EAU ^b	PDP-9	DATA-620 °	SEL-810Ad	CDC-1700	IBM-1130°	DDP-516 ^r	CDC-160A
ADD	440	308	19	500	518	553	540	850	245	3445
DIVIDE	413	383	37	580	790	2622	720	1130	270	3805
MULTIPLY	369	282	26	500	732	611	550	960	250	3625
SINE	584	4970	365	5235	3396	9862	4540	3600	2375	37460
SQUARE ROOT	377	824	267	4085	806	13459	8440	5070	535	20710
EXPONENTIAL	1188	3009	470	6385	1916	N.A.	3340	2833	2105	30960
LOG	548	5887	373	4785	4576	11262	5940	5500	2725	32960
IF	28	11	11	90	24	85	190	200	36	1723
FIX	130	79	33	160	260	162	330	370	224	3065
FLOAT	105	50	8	160	356	615	760	540	312	2785
	RIABLE		Ū			0.0		0.10	0.2	
1-DIMENSION	196	77	28	240	53	192	370	640	89	2475
2-DIMENSION	221	88	39	300	242	213	380	750	124	2465
DO (1 CYCLE)	43	18	18	15	266	18	16	52	10	1295

Results also apply to DDP-124 if operation times are multiplied by 0.34 and 40 μ sec are added for ADD, DIVIDE, MULTIPLY, SINE, LOG and EXPONENTIAL. Increase memory requirements by 20 words.

EAU = Extended Arithmetic Unit (hardware floating-point).

Results also apply to DATA-620/i.

Results also apply to SEL-810B if operation times are multiplied by 0.45.

Results also apply to IBM-1800 if operation times are multiplied by 0.625 for the 2- μ sec memory or 1.25 for the 4- μ sec memory. Reentrant software may run slower.

Results also apply to DDP-116 and H-316 if times are multiplied by 1.82.

With 168 arithmetic unit.

Table II. Operation times (in μ set	ec).
---	------

COMPUTER	DDP-24	SEL- Non- EAU	840MP With EAU	PDP-9	DATA-620	SEL-810A	CDC-1700	IBM-1130	DDP-516	CDC-160A
ADD	88	176	11	500	288	316	491	266	255	538
DIVIDE	83	219	21	580	439	1498	655	353	281	595
MULTIPLY	74	161	15	500	407	349	500	300	260	566
SINE	117	2840	208	5235	1887	5635	4127	1125	2474	5853
SQUARE ROOT	75	471	152	4085	448	7691	7673	1584	557	3236
EXPONENTIAL	238	3009	269	6385	1064	N.A.	3036	885	2192	4838
LOG	110	3364	213	4785	2542	6435	5400	1719	2838	5150
IF	6	6	č	90	13	49	173	63	38	269
FIX	26	45	33	160	144	93	300	116	233	479
FLOAT	21	29	. 8	160	198	351	691	169	325	435
STORE SUBSCRIBED VARIABL		20	Ū	100	150	001	001	105	525	400
1-DIMENSION	39	44	16	240	29	110	336	200	93	387
2-DIMENSION	44	50	22	300	134	122	345	234	129	385
DO (1 CYCLE)	9	10	10	15	148	10	15	16	10	202

Table III. Memory cycles per operation.

lower cost of a memory having a given number of words is offset by the larger number of words required to accommodate a given job. To examine the processor cost situation we may divide the components of a processor into two classes. Class 1 is made up of those components of which there is one for each bit in the word, such as accumulator stages and adder circuits, while Class 2 is made up of those components of which there are a given number per computer regardless of the word length, such as timing and control circuits. Now, a 24-bit computer would contain 50% more Class 1 components than a 16-bit computer of similar architecture but the same number of Class 2 components, so the 24-bit computer should cost no more than 50% over the 16-bit machine. Furthermore, nonmanufacturing costs should be independent of word length since it should cost no more to design, program, and market a 24-bit machine than a 16-bit machine. Therefore, this 50% should be a very extreme upper limit. The results shown here imply that one gains several times 50% in speed by going from 16 to 24 bits, so that the 24-bit word would seem to be much more cost-effective.

Several 16-bit machines are available at present with basic mainframe prices around \$10,000. By the reasoning just stated it should be possible to market a 24-bit processor for well under \$15,000. However, the 24-bit word has not been employed in computers selling for less than \$50,000. One wonders about the reason for this. Is it fashion, following the leader? On is it unawareness of the factors that have been discussed here?

Certainly, the question "what is the most costeffective word length" still awaits a definitive answer. All that has been seen here is that 24 bits appears to be closer to the optimum than 18 or less. Perhaps 32or 36-bit machines, which were not tested, would have looked even better. It is the author's belief that the optimum would not be as short as one might think for the smaller computers.

Finally, it is the author's belief that there is need for a "consumers' union" in the computer field to act as a spur on the manufacturers and to assist users in making sound equipment choices. This paper is an attempted first move in that direction.

Acknowledgments

Acknowledgments are due to Mr. W. R. Riihimaki, Argonne National Laboratory, for his assistance in running some of the tests. The SEL-810A and IBMf130 were made available through the courtesy of Messrs. T. W. Hardek and N. F. Morehouse respectively, Argonne National Laboratory, while the PDP-9 and CDC-1700 were made available through the courtesy of Messrs. C. E. Burgart and J. B. Bullock of Oak Ridge National Laboratory. The DDP-516 results were obtained by Dr. J. B. Dragt of Reactor Centrum Nederland, Petten, The Netherlands. Work performed under the auspices of the U.S. Atomic Energy, Commission.

APPENDIX

The Timing Program

A listing of the timing program is included for the benefit of readers who might wish to try these tests on other machines. The program is compatible with all

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variants of FORTRAN. It is adapted from a timing program written many years ago by Dr. John P. Schiffer, Argonne National Laboratory. An overflow problem in the exponential test was corrected through a suggestion of Dr. J. B. Dragt. (Due to this problem, the exponential timing for the SEL-810A could not be



included.) The double loops for some of the operations are used to stay within the restricted integer range on some computers.

Two features of this code could well stand to be modified. First, the loop counts could be considerably increased to facilitate manual timing on the faster machines. Second, the GO TO test does not yield much information about performance because it is normally implemented just with a jump instruction. Hence, the GO TO results were not included here, and the test could well be dropped. Unfortunately, the desirability of these changes was not evident until well into the series of tests, so they were forgone for the sake of consistency.



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How a medium-sized life insurance company has pleased nearly everyone

Sharing a Data Entry System

During the summer of 1970 United Services Life Insurance Co. began to consider acquiring a data entry system. The idea of individual key-to-tape stations was discarded immediately, because we owned our old equipment and the benefits gained from making such

a change were far less than the cost. Key-disc-tape systems with minicomputers were the only type that offered sufficient benefits to interest us, but the cost seemed very high. We only had six punch units and a minicomputer cost of \$1,500 a month or more could not be covered by increased efficiency on so few terminals.

The logical way to decrease the per-terminal cost of the system is to increase the number of terminals. We contacted several other companies in our building and found that they also had considered data entry equipment but had not become serious about it because of the cost. We suggested acquiring a system jointly and a committee was formed for the purpose of considering such a possibility. Several vendors were contacted and their equipment and system approach evaluated from the standpoint of our needs. We unanimously agreed that the AU-100, produced by Applications Unlimited of Fairfax, Va., offered the most technically and would be the easiest to share.

The system hardware consists of a minicomputer, a large fixed-head disc, two tape drives, a KSR Teletype, and up to 32 entry stations. We started with 11 stations in December 1970, presently have 13 and contemplate expansion to between 16 and 20 within a year or so. The stations are physically located in four locations on three floors in the same building. The software approach includes very tight supervisor control and is oriented toward recording of the en-tered data on a "journal tape." The disc is dynamically allocated as an intermediate storage device. The second tape is normally used to format the completed data files, but may also be used to enter data from another source into the system where it can then be verified and/or corrected. Every day or two an end-ofday procedure is performed. This copies the journal tape, deleting batches which the supervisor specifies as no longer needed. The old journal tape can be saved as long as necessary; we keep ours about two weeks. We feel this capability is important and is costly in systems that use discs only. We have saved many hours of keying by being able to go back a week or more and reformat a tape that had been released prematurely. Statistics on job and operator performance can be obtained at any time on the KSR, and are also summarized on the disc and dumped to a second tape as part of the end-of-day procedure. We run this tape into our Spectra 70 at month-end and produce some very comprehensive summaries.

All jobs to be performed are identified with a fourdigit number. We have allocated ranges of numbers to each system user in order to avoid conflicts and each user has a job number permanently assigned to each job in their shop. Within each job number the data is entered in batches, which are also identified by four-digit numbers. We have found it convenient to have a relationship between batch number and date although this isn't required. Hence Job 0060 Batch 0205 is readily identified as name and address changes entered on February 5. Each operator is identified by a two-digit number. As with job numbers, each system user was allocated a range of operator numbers to avoid conflicts.

When a new format is needed, an analyst prepares a data input description (DID) and a data output description (DOD). Each of these is identified with a six character alphanumeric tag. In order to avoid conflicts each user has been assigned certain letters to be used as the first character of their DIDs and DODs.

A DID is used to specify and control the format of the data to be keyed at the work stations. In addition to the obvious function of shifting the dual-function keys on the keyboard, the DID enables us to specify such things as:

- 1. A field *must* be *all* numeric
- 2. Check digit control
- 3. Batch balancing
- 4. Crossfooting
- 5. Leading zeros
- 6. Verification or not

A DOD is used to specify and control the format of the data at the time it is formatted. Complete editing, rearrangement, selection, and substitution capabilities are present. Of particular importance to us is the ability to translate the code structure to produce tapes which will be read not only in native 360 and Spectra 70, but in RCA 301 variable emulator format as well.

At the beginning of the day, and whenever necessary thereafter, the system supervisor initiates jobs through the KSR by relating a job number and a DID. When a tape is to be formatted the supervisor relates a job number and a DOD.

As an example of the usefulness of these capabilities, we changed our chart of accounts from threedigit numbers to four. The source documents were delivered to data entry with the new numbers. The computer programs were set up to accept the old numbers and print the account name. Without the data entry system we would have had to change the programs or require the data entry operator to make a mental translation. With the system the operators were able to enter the new account numbers, the formatting operation replaced them with the old, and the old computer program was used without modification.

Another advantage of the separate DID-DOD approach is the ability to enter data once and format it several times, each with a different DOD. This is particularly useful when making major system changes because the terminal operators only have to enter records once while the system formats them for acceptance by both the old and the new programs.

The cost of our system is \$78 per terminal plus \$1,632 a month for the minicomputer, disc, tapes, and KSR. We are dividing this by taking the total system cost of \$2,590, adding \$200 for supervisor services, and dividing by the number of terminals (11) to get a per-terminal cost which is what we bill to the other users. This works out to \$254 but will drop to \$239 for 12 terminals, \$227 for 13, or \$216 for 14.

The principal cost-saving characteristic that is touted is more keystrokes per hour. While this is true, we have found that even greater savings come from a reduction of errors at the source. Under the old system, despite verification, we had about 5.0% reject rate because of invalid check digits, incorrect item or record length, alphabetic zip codes, etc. This always resulted in delays while source copy was located and corrections punched. This error rate is now down to 0.2% and corrections usually can be held over to the next update. The reduction in errors at source has saved us close to six hours a month of computer time per terminal.

We were prepared to share the system efficiently: forms had been printed and procedures written for all operators. As a result there have been no serious conflicts between users. Management is pleased with the saving in computer time and the increased accuracy. The terminal operators seem to enjoy working with modern equipment. Sharing a data entry system offers an excellent opportunity to upgrade many smallto medium-size installations.



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Mr. Young, currently vicepresident, Methods and Systems, of United Services Life Insurance Co. of Washington, D.C., which specializes in protection for active or former military officers and their families. has worked in the computer field since 1953 with John Hancock Life, U.S. Air Force, RCA, COMRESS, and the Auerbach Corp. He is a graduate of Northeastern Univ. with a BS in mathematics.

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A Conference Report

SID Symposium

With cavalier disregard for the acronymic propen-sities of previous symposia (IDEA, MEDIA, etc.) this year's symposium of the Society for Information Display presented itself simply and succinctly as SID 71. Although attendance was somewhat below last year (to be expected in these difficult times), the technical content of the program continued the steady improvement shown last year and was commendable throughout. Papers were presented on subjects as varied as new cathode ray tube technology, plasma displays, liquid crystal display technology, new display techniques, display applications and display systems. The international character of the meeting was attested to by the varied countries of origin of the speakers and the audience, ranging from Europe to the Far East.

Of particular relevance (especially in view of our social needs and the reductions in military programs) was the keynote address given by L. A. Goldmuntz, executive secretary of the Federal Council for Science and Technology and assistant to the science advisor to the President. He discussed such well-known areas of application as air-traffic control, education and health, and emphasized the growing use of interactive displays in each area. Government funding is expected to increase to help meet these pressing needs.

An extremely interesting invited address on "Some Curiosities of Human Vision" was given by L. D. Harmon of Bell Labs during the first luncheon. He presented a number of optical illusions which illustrated the influence of mind on the perceptual process. One superficially startling

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statistic is that the brain loses 500,-000 neurons a day or about 10% by 'age 70. Fortunately, this gradual deterioration is compensated for by the extremely large number (10^{11}) of neurons with which one begins. The various geometrical and color-dependent illusions described and illustrated in this talk included several



familiar length and some less common brightness judgments.

The main talk at the second luncheon was given by Peter Williams of Computer Optics, Inc., substituting for the listed speaker, T. D. Kegelman, also of Computer Optics, Inc., who was taken ill at the last moment. Mr. Williams intrepidly chartered an airplane and flew down in time to give this talk. The talk itself, entitled Experiences with CRT Displays During Election TV Coverage," was somewhat less exciting than the tale of devotion and determination which prefaced it. These experiences were descriptions of the use by one network of a display system provided by Computer Optics to monitor and obtain information for analysts and commentators. The system exhibited surprisingly good performance (3,000 characters), in view of the standard tv monitors used, and may establish a trend for election coverage.

At the sessions, one was struck by the shortage of papers on holography, laser systems, and light-emitting diodes (LEDS). These have been popular topics in previous symposia of sid. Of the two papers mentioning lasers, the one given by W. J. Carlsen on "Variable-Color Holograms for Projection Display" had nothing to do with 3D, the usual display justification for holography. It did describe an interesting application of holography which permits the recording and projection of full-color images from monochrome film. The second laser paper, "Unified Laser Color-TV Display System," by S. M. Stone, J. D. Schlafer and V. J. Fowler, is a continuation of the indefatigable efforts by GTE Labs to arrive at a feasible laser display system. The system improves each year and it may lead to practical results before too long. Of LED papers there were none, although the evening panel session on matrix displays indicated continued interest and activity in their development and use. One can only conclude that other techniques and concepts are coming to the fore, such as plasma panels and liquid crystals, while LEDs are consolidating their position prior to the next great leap forward.

A large number of papers were presented on matrix displays embodying plasma and liquid crystal technologies. Of the seven papers on plasma displays and the seven on liquid crystals one might arbitrarily mention "A ¼ Million Element AC Plasma Display with Memory," by W. E. Johnson and L. J. Schmersal, as representing the fulfillment of the promises made some years ago by the inventors of this type of display-Bitzer, Slottow and Willson. One of these three, H. G. Slottow, was chairman of the plasma session and a member of the panel on "Matrix Displays-Plasmas Vs. Light-Emitting Diodes." In comments during these sessions and privately with this writer he reiterated his contention that the technology is maturing, the future will bring color, gray scale, and larger panels, and plasma panels will become competitive with the crt.

Liquid-crystal technology may not have come of age as yet but it is a fascinating subject. As one speaker noted, liquid crystals are extremely photogenic, as evidenced by the number of films presented by the various speakers. Indeed the live pic-

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tures of state changes in liquid crystals were quite exciting visually and esthetically and should, perhaps, be explored by artists as well as scientists. Space limitations restrict us to the invited paper-"The Physics and Chemistry of Liquid Solids," by R. A. Soref-which was a clear and concise exposition of basic principles, and "Nematic Liquid Crystals-Cinemicrography of Electrodynamic Instabilities," by R. A. Kaslow, which offered some striking films. There is still more experimentation than development being reported on and we must wait before we can fully assess the potential of this technology.

Of the other sessions, several papers remain with this writer, probably due more to his own interests than their intrinsic value as opposed to other papers not mentioned. These are "A Cathodochromic Storage Display," by D. R. Bosomworth, which brought back memories of the late lamented Dark Trace Tube it greatly resembles and whose fate it may also experience; "A 5 MHZ Graphics Dis-play Unit," by J. Riggen, which is significant for the new electrostatic crt it embodies, with high-deflection sensitivity and speed; "Mass Character Generator with a Small Rotating Image Disc and Vidicon Buffer." by J. Yamato et al., which is impressive in the number of Chinese characters achieved (3,000), although the technique is not novel; "Conducting Glass Touch-Writing System," by R. K. Marson, which describes an interesting finger-activated input overlay which has seen military service and may be applicable to commercial systems; and finally the ubiquitous Ovshinsky paper, "Reversible High-Speed High-Resolution Imaging in Amorphous Semiconductors," by S. R. Ovshinsky and R. H. Klose, which describes still another use for this component of apparently unlimited versatility.

There were six panel sessions on two evenings as opposed to six on one evening at last year's symposium. This permitted better attendance at more sessions, and judging by the many people and lively discussions at the several this writer was able to attend, the discussion sessions were a complete success. The sessions on cable tv, matrix displays and color were particularly provocative, with many opinions and even a few facts offered. At the matrix display session, the question of plasma vs. light-emitting diodes was expanded by the inclusion of a liquid-crystal expert among the panelists. It was further expanded by an enthusiast in the audience, Mr. Aron Vecht of England, expounding on the virtues of DC electroluminescence and demonstrating a small hand-held alphanumeric device. Further conversation by this writer with Mr. Vecht elicited the information that he and his colleagues were investigating the use of zinc sulfide in powder form. His contention is that there has been virtually no work in the U.S. on DC electroluminescence and he believes it has great potential.

Although there were fewer exhibits than last year, the quality was by no means diminished. Among the products shown were the 0.6 mil spot, 4 μ s display and absolute raster generator of Celco; the high-output 5inch projection crt and postdeflection magnification crt of Thomas Electronics; the high-voltage, 15-µsec switching unit of Computer Power Systems for penetration color crts; the track-ball and joystick controls of Measurement Systems; the miniature image storage tube and the shortlength, high-sensitivity crt of Thompson CSF; the precision crt system and high-resolution flying spot scanner components of Syntronics; the various monitors and the multibeam tube of GTE Sylvania; the Data Disc digital-display system; the color-display generators and graphics system of Monitor Systems; various special crts by General Atronics; and the new color systems for measuring rate of change of gray scale announced by Spatial Data Systems.

As a final note, a few words of commendation for Bernie Lechner (who incidentally also was the first recipient of the Francis R. Darne Award) and his whole symposium committee are in order. The technical sessions exhibited the improvement referred to, attendance was good, especially considering economic conditions, and several new ideas such as two evenings of panel sessions and individual author discussions were quite successful. In addition, two notable scientists, Harold B. Law and Ben Kazan, were made Fellows of the SID. Next year, the SID 1972 International Symposium will be held in San Francisco. A digest of papers given at the 1971 SID Symposium is available and may be obtained by writing to SID Digest, Society for Information Display, 654 N. Sepulveda Blvd., Los Angeles, Calif. 90049.

-Sol Sherr
A System 3 Fortran more accurate than Fortran IV?

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Binary is a beautiful thing except for the fact that it tends to give "more or less" kinds of answers. But PIFORT for System 3 is written in decimal. You add 0.1 and 1.9 and you get 2. Not 1.99999999 etc., which is close but not accurate. Of course, that's not the only thing about PIFORT. For openers, it's the only FORTRAN available for System 3 on immediate delivery (IBM's will not be available until August of 1972). It doesn't require a disk which IBM's will. It's compact, allowing for the solution of large problems in a small space.

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C	TRY THIS TEST WITH YOUR FORTRAN
С	INT(X) = X
	WRITE (3,200)
200	FORMAT (39H1 DOES YOUR FORTRAN GIVE THESE ANSWERS?)
	I=INT (0.4 + 0.6)
	J=INT (0.1 + 1.9)
	K=INT (0.2 + 1.8)
	L=INT (0.3 + 1.7)
	M = INT (0.4 + 1.6)
	N=INT (0.5 + 1.5)
	WRITE (3,300) I,J,K,L,M,N
	STOP
300	FORMAT $(15H0 0.4 + 0.6 =, I2, /15H 0.1 + 1.9 =, I2,$
	1/15H 0.2 + 1.8 =,I2,/15H 0.3 + 1.7 =,I2,
	2/15H 0.4 + 1.6 =, I2, /15H 0.5 + 1.5 =, I2)
	END
_	
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PERSPECTIVE an interpretive review of significant developments

Computer Technology Brought to Bear on Colleges' Dollar Squeeze

Higher education is being called to account.

Today there are some 7 million students in 2,500 institutions of higher education in the U.S. About 60% of the nation's high school graduates go on for at least two years of school after high school, and this percentage is expected to increase. Of those in colleges and universities, some 85-90% are in publicly supported institutions; and it is the public and its duly elected representatives that are calling for the accounting. It is computers that ultimately will provide the means.

The increasing costs of education are obvious. So are campus riots. What the taxpayers are getting for their education dollars is not.

In Boulder, Colo., 38 people are bringing computer technology to bear on the problem ... to come up with ways of measuring the processes and benefits of education. They're the fulltime staff of the National Center for Higher Education Management Systems (NCHEMS) at Wiche (Western Interstate Commission for Higher Education). They work on behalf of some 1,500 participating higher education campuses. These participants are taking part on four different levels, with the greatest number in what NCHEMS has designated Level 1, for interested observers or, as they have been described by many, "Wiche Watchers." As the numbers get higher, participation becomes greater. Level 2 participants are considered "potential users of, but not contributors to, the products of the program," while those participating at Levels 3 and 4 are expected to both use and contribute.

Campus MIS

Primary purpose of the NCHEMS program is to "encourage the development of management information systems within higher education institutions which will, at the same time, be sufficiently individualized to serve the unique needs of the respective institutions and sufficiently compatible to allow valid interinstitutional data comparisons AND to promote efficient reporting to state and federal governments."

It's the last part that has caused concern among some of the Wiche Watchers, particularly among those from the private institutions which fear a potential information bias in favor of publicly supported schools. Some seem to feel there may be a tendency to overdo the quantitative approach - to promote the notion that the school with the largest student throughput at the lowest per unit cost is doing the best job, that more is better. And those administrators who feel it is inevitable that the federal government will have to provide some kind of financial support for all financially pressed institutions of higher education, private as well as public, fear aid will be based on the more-is-better notion.

But even those who are concerned welcome the center's existence. They agree with avid supporters of the program that the big thing it's done is to bring people in the field together for the first time to communicate and to share ideas. Lack of communication has long been a hindrance to development of effective management information systems for higher education. Says John Hoskins, director of instructional research for Yale Univ.: "It's always been every tub on its own bottom in this business."

Mike Roberts, director of administrative computation at Stanford Univ., a Level 4 participant, called the program "a valuable catalyst." "Three years ago," he said, "people were saying it (the work of NCHEMS) won't be done. It can't be done. The fact is, it is working." He said some private school people feel the project will tend to homogenize higher education, "and this would drive Stanford up the wall," but "actually there is very little of this."

Dr. George Weathersby of the Office of Analytical Studies, Univ. of California at Berkeley, said the program's "results have been spotty so far as far as production" but "it's great in that it has gotten people together that just couldn't get together before. It's a breath of fresh air ... a quantum leap."

Widening Wiche

Wiche has been around since 1951 when it was created to administer the Western Regional Education Compact adopted by the legislatures of the 13 western states. The NCHEMS program got started in the late 60s when a group of western higher education institutions involved with Wiche discovered they were working individually to develop and implement management information systems on their campuses and were duplicating one another in many of these efforts. Representatives of these institutions met to discuss the possibility of uniting under one cooperative effort to develop standard planning and management systems which would be applicable to all of their needs. As a result, the Wiche Planning and Management Systems Program was created and ultimately funded through the U.S. Office of Education, Bureau of Research, Div. of Higher Education Research.

To bring more representation to the program, its design committee, early in the life of the project, suggested including the Univ. of Illinois and the State Univ. of New York. The two schools were invited to participate and both agreed. As the program progressed, increasing numbers of requests for participation were received by Wiche headquarters from institutions outside the participating states. At the same time, administrators began demanding early solutions to immediate problems which didn't fit in with the long developmental process planned for the program. In December of 1969 it was decided to make the program national and to step up the pace of systems development. In April of this year, the program got its new name and a guaranteed \$1 million per year funding from the Office of Education. In addition, the program has received a half million dollars in funding from the Ford Foundation for research. A prime research project is to develop a way to measure the output of higher education. The current status of this work was described by Dr. Weathersby as "development of a long laundry list of possible kinds of outcomes." He said the first step will have to be getting agreement as to basic definitions of the vocabulary of higher education. "Even the word 'student' has different meanings for different schools."

Models for Management

But he believes the program will develop a way to "take a snapshot of the input and the output of colleges and universities" and thus to quantify the "value added" by the institutions so it could be added as data to a management information system which "will be a powerful tool to aid higher education decision makers." One tool already available is the program's standard data element dictionary which sells for \$5 a set with sections, at \$1 each, covering: student, staff, facilities, course, and finance.

Another is a Cost Effectiveness Model (CEM) which is being distributed "on a limited basis" for distribution costs and with the understanding that it is not fully refined or finished. This is a mathematical model of cost elements involved in running an institution of higher education which will, when translated into a series of computer routines, show where costs are the heaviest and where expenditures are the most effective and indicate what could happen if expenditures were shifted. San Fernando Valley State College, Northridge, Calif., using the model on an experimental basis, found it could save money and still meet existing needs by reducing the size of its physical education department

A somewhat similar model, the Resource Requirements Prediction Model, will be made generally available this month for distribution costs only. This model currently is in pilot-program use on eight different campuses: New Mexico Junior College; Portland State College; California's Humboldt State College; Stanford Univ.; State Univ. of New York; UCLA; Univ. of Utah; and Washington State Univ.

RRPM is described by its developers as a model which basically takes



STUDENTS ARE INVOLVED: Gary Montgomery (right), vice president of the Associated Student Body of California's Humboldt State College, studies an RRPM output with director of institutional research, Donald F. Lawson. A state college spokesman said the students are fearful of what they consider dehumanizing aspects of computer-based planning but are interested and willing to be shown.

student enrollment projections for a period of time 3 to 10 years in the future and converts them to the resources necessary to support them (i.e. faculty, staff, operating expenses, and space) for each of those years. Once the relationships between student enrollments and resources are understood, they explain, it is possible for the administrator or analyst to test certain changes in the institutional system and thus simulate the resulting effects on the required resources.

With some 1,000 students, New Mexico Junior College in Hobbs is one of the smallest schools using the model. Dr. K. M. Hussain, of New Mexico State Univ. 250 miles away in Las Cruces, is directing the project, which makes use, remotely, of the university's IBM 360/50. Dr. Hussain said the model has not yet been used in budget making because it was validated after the school's last decision-making cycle had started, but it is anticipated it will be used both for shortterm budget making and long-range resource allocation. It currently is being used to answer what-if questions and to experiment with planning variables.

Dr. Hussain listed as unexpected by-products of the use of RRPM that it revealed institutional characteristics of which management was unaware; it provided a data base useful for institutional studies not otherwise possible; it "involved" management in formal long-range planning and introduced concepts and approaches formerly unknown to them; it made management want a comprehensive management information system; it forced management to analyze and define its institution in a formal way; and its simulation aspect forced management, especially middle management, to consider trade-offs and appreciate interrelationships.

Legislators on several levels are among the Wiche Watchers. Two states, California and Oregon, are considering legislation which would require public institutions to use NCHEMS products when submitting their budgets. A federal bill before the House Committee on Education and Labor originally would have imposed a similar requirement on institutions which received federal funds in any form (which covers a lot of ground), but the requirement was deleted in committee.

But it *was* considered, and the inevitable accounting appears to be beginning to take place.

—Edith Myers

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Plan to Certify Foreign Attachments Unveiled

Ever since the Federal Communications Commission handed down its famed Carterfone decision in 1968, independent makers of terminals and many users have been battling with the telephone company on how they gain access to the switched telephone network with their foreign attachments.

In the celebrated Carterfone case, the FCC said it was permissible to attach terminals to the telephone system, but not if they could harm the network. It was on this ground that the carriers refused to allow universal interconnection.

And those independently made modems that were allowed to be used had to be connected through a "connecting arrangement" — a device sold exclusively by the telephone company and rented at rates users claimed were excessively high. This, some users said, allowed the telephone carriers to retain their monopoly/over the modem and terminal market.

At issue was an effective way to determine whether equipment connected to the switched network was safe or not. Some headway may have been made last month when an FCC advisory group, which includes representatives of all sides to the issue, approved unanimously a plan to certify independently made private branch telephone exchange (PBX) equipment, which is one kind of foreign attachment. Once certified, this equipment could be connected directly to the telephone network.

The advisory committee says the PBX equipment should be tested by a nongovernment organization, such as Underwriters Laboratories, whose activities would be supervised by an "interconnect board" consisting of representatives of the affected parties. Applicants whose products were turned down could complain to the board, as could users who had complaints about their local telephone company. After the products were tested, the board would issue a certificate to the manufacturer which would allow that model or class of terminal equipment to be linked to the switched telephone network without a connecting arrangement supplied by the carrier. Cost of testing and certification would be paid for by the equipment maker.

The committee's plan also provides for the telephone company. Users wanting to install an approved, independently made PBX would have to notify the telephone company and then pay to have its facilities removed or modified. It has also defined what parts of a PBX system threaten the network and has reached some agreement on the voltage and other parameters within which equipment must operate in order to be approved. Some test procedures have been developed. But many unresolved questions remain.

For example, should standards be developed for all the components in a PBX system, or just for an interface between the PBX and the telephone company network? The interface would be similar to the connecting arrangement now provided by the phone company, except that it could be manufactured by independent suppliers and the user wouldn't have to pay a separate charge for it. Certifying interface rather than PBX terminal configurations would simplify the job and cost the manufacturer far less. Ultimately, some will be approved this way. Key question is what kinds.

While it has a tentative plan, the committee still must resolve some knotty certification issues before it can deliver a workable program. How much will the manufacturer be charged for certification? What should the user pay the phone company for re-engineering needed to have independent systems installed? There is also the problem of inspecting a certified installation after it has been in service a while to make sure no network hazards have developed. One answer is to monitor the terminals automatically from telephone company central offices. But this gives the carriers more discretion than some users and manufacturers are willing to accept. On-site inspections by employees of the certifying agency represent another alternative; but that probably means additional costs for the user.

Whatever the outcome, the certification procedures embodied in the plan could be applied to most terminal devices. So it is generally agreed that once a scheme for approving foreign PBXs has been finally adopted, direct interconnection of the other kinds of foreign attachments will become possible soon afterward.

General Computer: Trouble in Dallas, Help in France

During the spring and summer of 1970 an unusually large number of new computer companies found themselves in the same unhappy boat — a boat sinking fast for lack of money. With the softness in the U.S. economy and the plunge in the stock markets, the traditional sources of capital in New York, California, and Texas had dried up.

A passenger in that sinking boat was a Dallas data entry firm called General Computer Systems, which, like many other new computer companies, was sending out distress signals for financial aid. Its signal was



BERNARD S. BENSON: Restores an old castle in France and a new company in Dallas.

picked up by a man living in a 12th century castle in the southeast of France; and thus was set in motion one of the most unorthodox rescues in the history of the computer industry.

The man in the castle was Bernard S. Benson, founder of the Benson Lehner Corp. of Los Angeles. While still in his late 30s, Benson retired to France in 1962 after selling Benson



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CIRCLE 50 ON READER CARD

NEWS SCENE

Lehner and its foreign affiliates as well as his interest in other firms, including Documentation, Inc., Washington, D.C. His nest egg was feathered further by the profits he realized from his early involvement as a founding investor in Scientific Data Systems (now Xerox Data Systems) -an investment that made him close to \$3 million. Benson remembers that when SDS was in its embryonic stage, he saw "great potential" in the SDS founder Max Palevsky and lent him an office, a secretary, and "a few transistors." SDS, of course, became one of the great success stories of the computer industry. Benson sold his SDS stock in the mid 1960s.

"As far as I was concerned, I thought I had closed the book on electronics," Benson recalls. "Everyone was always bringing me all kinds of deals — there were about 150 of them in all, I think — but I didn't invest in any of them until General Computer came along." Benson had been an early investor in GCS — through an \$80,000 convertible debenture — but he remained aloof from any active involvement in the firm until GCS ran into trouble.

In April 1970, after an absence of several years. Benson made his first trip to the U.S. - to Dallas - and visited the company. ("I didn't know whether I was going to a funeral, a wedding, or a birth.") GCS was in the process of perfecting the prototype of a key-to-tape-to-disc system configured around a mini-computer. Feeling that the product and concept held enormous potential, Benson wrote the firm a check on the spot ("artificial respiration"), and over the next few months he wrote additional personal checks to tide GCS over its financial crisis.

"You must remember that these were the days when no one was investing," recalls Benson. "The Dow was going straight down. Normally, it would have taken a few phone calls, but investors weren't interested in even thinking about thinking about investing. So I went back to Europe."

Benson began a manic period of dashing between Dallas and New York and the European monetary centers — London, Paris, and Switzerland. In all, he sank more than half a million dollars of his own money into General Computer Systems. After five months of negotiations, in October of 1970, Benson brought in three "well-heeled" private investors and two large financial institutions, Kleinwort-Benson Ltd. of London and the Paris-based Suez American Bank. They were just in time. When the deal was consummated, GCS had a total of \$27.45 left in its bank account.

When Benson made his financial commitment to GCS, the company began closing orders. Prior to this, potential customers were reluctant to order until they had assurances that GCS was financially sound. A new management team was formed with Benson serving as chairman of the board and Albert H. Bieser, former vice president of engineering and a former director of market research and development at Recognition Equipment Corp., becoming president. Today Bieser directs the operations of the company while Benson, shuttling between the U.S. and his castle in France, concerns himself with long-range strategy and with the financing of the company. The days when GCS was teetering on the brink of financial disaster are now far in the past. Sales for fiscal 1971, which ended June 30, were \$2.1 million, and the firm is already committed to ship \$3.4 million during the first six months of fiscal 1972. GCS turned in a slim profit in the third quarter of fiscal 1971 -\$42,487 on sales of \$1,017,854 and should show a slight profit for the last six months of fiscal 1971. Losses during the first two quarters, however, will more than offset the profits, and GCS is expected to report a loss on the entire year.

In more recent financial developments, Benson was instrumental in negotiating a \$600,000 private placement, this one with the American affiliate of the Schroder Banking Corp. of England.

As for Benson, his life has changed drastically since the days when he was president of Benson Lehner. He spends his time continuing the restoration of the huge 34-room castle on which he has been working 10 years. Also, he is restoring nine old stone farmhouses — one for each of his children — on the 1,000-acre wildlife sanctuary where he lives.

And what of the future? Will Benson get involved in the computer business again? "Absolutely not," he says firmly. Then he pauses and adds with a smile: "Unless, of course, I change my mind."

From Child to Parent in Less Than a Year

What to do when you're starting a business and need resources? Sometimes you join forces with a larger firm — you get yourself a rich parent.

Often times this works well. It's especially nice when the child eventually becomes, in effect, the parent. This was the case with Proprietary Computer Services, a small company formed in Van Nuys, Calif., in late '69 to develop proprietary computer systems. Principal founder was Bill Barancik, who had been with Computing and Software, Inc., as vice-president, Western Computer Div. The fledgling company spent its first four months developing a land investment accounting system for subdividers, buying outside computer time as it went along. Then came the time when it needed some of the things that only money can buy --- like a computer since they wanted to offer their systems on a total service basis.

So Proprietary Computer Services joined forces with Marguardt/CCI, and a new corporation, Proprietary Computer Systems, Inc., was formed with Marquardt/CCI as 90% owner. This was in May of 1970. Marguardt/ CCI was the first company to offer APL time-sharing on a commercial basis, and while there had been some skepticism when this was started in October 1968, the service did well with a firm base of some \$60,000 per month in business from then-big Marquardt Corp. When Service Bureau Corp. decided to drop its Datatext business, Marquardt/CCI picked up the ball with its successor, Administrative Terminal System (ATS), and did well with this too.

But things went badly during 1970 for Marquardt Corp., the original parent of Marquardt/CCI, and the \$60,000 monthly volume of business to the time-sharing operation dropped to \$5,000. By the end of 1970, Proprietary Computer Systems was in some trouble. And so, a renegotiation. Barancik and a group of employees who had been with what had been Proprietary Computer Services bought out some of CCI's ownership in Proprietary Computer Systems, cutting the CCI interest to 30%. And so the child became the parent.

In its new state, Proprietary Computer Systems retains some of what once was Marquardt/CCI — about 20 employees, a 360/50, and the APL and ATS time-sharing services. It also offers the proprietary business systems developed by the old Proprietary Computer Services. In addition, some raw machine time is sold where Proprietary does the total job except program writing. The firm also does some keypunching and consulting. It's currently developing large, custom on-line systems using crt's, primarily for order entry and inventory control.

Recession Drives IBM to Early Retirement

IBM is offering a bonus of two years' annual salary to employees in the U.S. who elect to retire early. It's an effort "to correct a temporary imbalance" in personnel. The plan, announced to employees last month. was the first officially acknowledged personnel reduction at IBM, which has avoided any lay-offs, in contrast to most other mainframe makers during the recession. IBM has been accused of pressuring resignations in some cases, however, and has allegedly fired marginal personnel who once would have been retained in the best paternal tradition of the firm.

It wasn't revealed how many personnel might avail themselves of the early retirement bonus, but it can't be too many, as the offer applies only to those with 25 years' service and it expires at the end of the calendar year. The special payment would be spread over a 45-month period and would be in addition to whatever regular retirement benefits the individual was entitled to under existing early retirement and vested interest provisions.

Xerox Corp., an IBM rival in the computer, office copier, and good works fields, was not to be outdone. It announced last month it will allow employees to take a year off with full pay, provided they devote the year to some form of social work that meets with the approval of Xerox management.



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NEWS SCENE



INVESTMENT TOOL: Bunker Ramo's John J. Haberstroh, marketing vp, and Anthony A. Barnett, division manager, with data terminal that is part of firm's system for monitoring market prices, trading patterns, research reports, and hot news. It also can be used to make trades.

BR Stirs: New Service, Ultronic Dispute

In two unrelated moves last month, Bunker Ramo Corp. made news by announcing a new nationwide stock market data service and by partially cutting off NASDAQ stock quotation service to its competitor, Ultronic System Corp.

Ultronic was charged by BR with providing NASDAQ Level 1 data to unauthorized users in violation of contractual terms, and BR stopped supplying such data to Ultronic. Ultronic denied the charge, however, and the next day a joint announcement said that service would be resumed and that the firms had agreed "to meet under the auspices of the NASD to discuss amicable resolution of their differences." At press time, no more plugs had been pulled.

The new BR service, called Market Decision System 7, uses a new crt/ keyboard terminal for displaying securities and commodities information and for performing certain trading computations required by brokerage personnel. It permits access to stock ticker and newswire information, quotations, indices, averages, earnings, and review of a stock's history during the last four years. The screen can monitor up to 72 stocks for current price and up or down tick, and a transaction watch feature shows the last five trades on any six issues.

It's the firm's most elaborate stock service to date, and will be available in the second quarter of next year. The company was unable to provide quotation of the price of the service, however.

Circuitry Firms Promise Cheaper, Better Minis

"Truly unprecedented" are the price/ performance improvements in small computers, says D. E. W. Archdale, the product planning director for Interdata, the Oceanport, N.J., maker of small computers.

"The price decline in LSI (largescale integrated circuitry) is having a dramatic impact on control logic and gives great flexibility to the computer designer, while giving the user the promise of unparalleled system capability," Archdale adds. Control logic, he says, is becoming more flexible through the use of fixed and dynamic control stores that use fixed read-only memories, as well as "once writable" programmable ROMs and high-speed read/write LSI.

Archdale's comments were made at a three-hour seminar last month on

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\$30,000 quality in a low cost line printer.

Digitronics Model 200 sets a new standard in low cost line printers. With print quality for each of six copies better than

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NEWS SCENE

new technology and small computers. It was sponsored by Interdata for the press and security analysts, but the firm was careful to avoid self-promotion. It even overlooked any official presentation of the new line of minicomputers (Sept. 15, p. 42); they were hardly even mentioned. Speakers were from Texas Instruments, Advanced Memory Systems, Intersil the semiconductor houses — and from Monmouth College. Some 70 persons attended from as far as Canada and California.

Gerald Larkin of Advanced Memory Systems said his firm is now shipping 128K MOS memories as add-ons or replacements for users of IBM 360 computers, thus giving the firm field experience before original equipment manufacturers commit themselves. This is similar to Interdata's recent switch away from end-user toward oem marketing.

Mel Snyder, director of bipolar marketing at Intersil, said the core memory market, excluding IBM, was \$210 million last year and will peak at \$360 million in 1975, then decrease to \$340 million in 1976 under the impact of semiconductor memories. Plated wire will be harder hit: It will grow from \$10 million in 1970 to \$20 million in 1973, then decline to \$16 million by 1975.

The really big growth, of course, will be in semiconductor memories. Snyder's projections are a RAM/ ROM market (again excluding IBM) rising from \$21 million last year to \$410 million in 1975, an average annual incease of 85%. No comment was made on whether the semiconductor industry will stabilize or become profitable.

Dan Sinnott, Interdata president, said prices of small computer systems will decline about 28% through 1975; but the average system size will increase, pushing the cost of software up "dramatically." Therefore, the average cost of a small computer configuration will remain about the same.

ADAPSO Launches Software Section

The Association of Data Processing Service Organizations has launched a Software Section, in competition with the Association of Independent Software Companies which ADAPSO had previously wooed to become a semiautonomous software division. Jack Little of Planning Research Corp., president of AISC, commented that his organization has balked at joining ADAPSO primarily on the grounds that they prefer the freedom of immediate action afforded by independents, but also because they might be "at cross purposes" with some varieties of companies in a group as broadly based as ADAPSO. The AISC has only nine members, but Little said other software houses often assist, and there are several more prospective members.

The new ADAPSO section will operate similarly to its Time-Sharing Services Section and will initially comprise the group's 15 software house members. New members are being sought, however, and software firms have been invited to attend a special two-day conference Oct. 21-22 at the Brown Palace in Denver, concurrent with the regular ADAPSO Management Conference. The software program will be chaired by Larry Welke, president of International Computer Programs, and will cover such topics as unifying the software industry, and include an interchange of ideas and self-education in finance and marketing. The registration fees may be applied to ADAPSO membership. At press time, 28 nonmember software houses had registered.

Also announced was the Fifth Annual DP Services Industry Study, this year prepared by International Data Corp. in conjunction with ADAPSO. It indicates the industry isn't in as bad a condition as many believe. According to the study, sales passed the \$2 billion mark last year, with batch processing accounting for more than half that total. Remaining slices included software, \$540 million; time-sharing, \$300 million; other sectors, over \$60 million. There was a cumulative loss of 8.3% as a whole, but over half the firms showed a profit.

At the same time, ADAPSO concluded from the survey that the industry is now operating profitably, and sales should equal about \$2.5 billion this year, excluding bank data processing, which they hope to include in the future. Copies of the 50-page study are available at \$95 from ADAPSO, 551 Fifth Ave., New York, N.Y. 10017. (Continued on page 53)

Want to know the key to sound file security for your tape library?



49

Bell & Howell &

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Sorry. But cute as they are, key punch girls are a thing of the past. You don't need them anymore. Thanks (or no, depending on how you look at it) to MDR. The Mark Document Reader.

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Reads tab cards (standard, long or short), snap sets or page formats.

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Our R-250 three-speed data recorder you see below has more than enough going for it so it's a standout in any crowd.

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When put to work by itself or

with other units, in the lab or the field, it provides precise FM recording and reproducing of analog signals from DC to 5kHz at 15 ips.

Its seven-inch reels carry halfinch tape that gives you seven independent record/reproduce data channels.

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a handsome addition to anyone's measuring instruments system.

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NEWS SCENE

Feds Limiting Sole-Source DP Contracts

Federal agencies have been told to use sole-sourcing only as a last resort when they need more data processing capacity. The order was issued recently by the Office of Management and Budget (OMB) after a prolonged gestation (see June 15, '71, p. 55).

The new regulation directs an agency to consider several alternatives before soliciting bids from manufacturers for new dp equipment. The alternatives are: revalidation of the agency's workload and dp requirements to determine if either can be reduced; programming changes; "selective" acquisition of new software or peripherals to improve the existing system; use of equipment supplied by third-party lessors or by GSA from its surplus equipment inventory; purchase of already-installed equipment that is presently being leased.

If an agency can show that none of these alternatives is feasible, it's free to put a bid solicitation on the street.

But the procurement must be competitive unless the agency needs additional capacity in a hurry and can justify sole-sourcing on that basis.

Until now, federal agencies wanting to upgrade or replace existing systems via sole-source contracts have been able to do so without much trouble

If the agency could show that its existing system was inadequate and that the manufacturer had an improved, more cost-effective system, its request was usually granted (assuming funds were available). Often, the whole scenario was written by the supplier, who submitted it as an unsolicited proposal.

Presumably, the new regulation will end this practice. Presumably also, the federal dp market will become more attractive for independent peripheral makers and software suppliers as well as non-IBM system manufacturers.

Last March, DOD issued a similar directive, applying only to the military services. But it hasn't been in force long enough to measure the effects, reports a spokesman.

"GAO Impatient," Army Says of Basops Blast

Basops, the Army's Base Operating Information System, is so full of bugs that the whole project should be stopped immediately and reevaluated. So says the General Accounting Office (GAO) in a recent report to the Secretary of Defense.

Managers of the project are apparently satisfied, however. Interviewed recently, they admitted that some software problems have developed, but quickly added that these will be corrected by the end of the year. They sav GAO is "too impatient."

Last May, Brig. Gen. R. L. Fair, the Army's chief dp systems coordinator, was equally optimistic when he testified before a House Appropriations Subcommittee, "Didn't the Army have some problems with (Basops)?" asked Congressman John Rhodes of



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Over 10,000 Omnitec acoustic couplers in use today add up to an impressive testimonial for Omnitec reliability. And, this outstanding performance record didn't just happen by chance. Omnitec acoustic couplers are the product of intensive engineering development that has brought about the quality, flexibility and operational features called for in today's demanding data coupler requirements.

Model 701A The industry standard

No other coupler on the market has proven more economical and reliable for a broad range of data terminal applications than the model 701A. Offering data rates in excess of 300 Baud, (30 cps ASC11) acoustic or hard-wire (DAA) line



coupling, high sensitivitygreater than — 40 dBm in acoustic mode, simultaneous TTY and EIA (RS23S) output, and half-duplex and full-duplex operation, the Omnitec model 701A provides the degree of systems interchangeability necessary for standardization.

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operating at extreme high data rates. The model 701B combines a high speed capability, in excess of 450 Baud (40 cps ASCII), with ultra-high sensitivity: 50 dbm in acoustic mode, acoustic or hard-wire (DAA) coupling, simultaneous TTY and EIA (RS232) output and half-duplex and full-duplex operation to provide maximum flexibility and interchangeability in a single unit.

For complete technical information on Omnitec 701A and 701B acoustic couplers use this publication's reader service card or phone or write directly to Omnitec, Phoenix, Arizona.

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NEWS SCENE

Arizona. "Of course, anytime you are trying to put a software package together, you will have some problems," answered Fair. "It is operational now. At present we have three applications on the machine: the management of personnel, financial management, and supply."

According to the GAO report, "the deficiencies in the financial management subsystem are seriously affecting accuracy and reliability of accounting records ... (Basops users) are unable to adequately manage and budget their resources (and) have had to establish and maintain expensive annual records."

The report, which hasn't been made public, adds that deficiences in the Basops supply management subsystem "are causing duplicate issues, distortion of demand history and stockage levels . . . and Basops installations have had to adopt numerous manual procedures" to help overcome these shortcomings.

About \$16.5 million has been invested in the system, so far, and the total projected cost through FY'76 is \$87.4 million. Ever since 1969, Basops development has been the responsibility of the Army Computer Systems Command (ACSC), which was set up that year to develop systems used by more than one Army command. Congress had been complaining for a long time prior to 1969 that the Army's failure to centralize multicommand systems development was wasting money and producing systems that didn't work.

The recent GAO report on Basops suggests that this reorganization hasn't produced much improvement. "... (I)n some instances program changes not only failed to correct problems but also created new ones. A computer systems command official stated that the financial programming had been altered so many times that it is difficult now to make further corrections because computer systems command resources are not sufficient ..."

Basops had been under development since 1965. Originally it was called Cocoas (for Continental Army Class I Automated System). In 1966, IBM won a contract to lease 36 360/ 30s, plus peripherals, to Cocoas users. But it wasn't until October 1970 that the secretary of the Army approved the prototype installations and allowed deployment to operational sites. During this period, the system was drastically redesigned and was renamed Basops. GAO says the secretary's approval of the prototype supply management subsystem was "contingent upon the correction of some 34 deficiences ... the subsystem was extended, however, before 20 of these deficiences were resolved. Most were still unresolved as of July 1, 1971."

Meanwhile, the system has undergone further changes. Memory capacity of the computers has been increased. Systems have been installed at 22 sites out of the projected 35, and the army is insisting that the personnel system is operational at 17 sites, and the supply and finance system at 10. They promise they'll be operating at all 35 sites by the end of June '72. Army dp system managers at the Pentagon now are talking about



This terminal can be equipped with Unattended Operation capability, enabling it to transmit data to and receive data back from the computer—with no operator present. Take advantage of low nighttime phone rates or use your WATS line. Ask about the Model 5-50.



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GIT INFORMATION SYSTEMS

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Victor Super LX Tape File passed every devilish test Underwriter's Laboratories handed it . . . and won its UL 150-1 hour label!

It's the *only* point-of-use tape file that gives you complete assurance of safety against heat, humidity, impact and explosion.

Five different drawer configurations for tapes, discs, microfilm, microfiche and IBM System 3 cards.

Colors to match your computer equipment. Write for name of your Victor dealer.



CIRCLE 25 ON READER CARD

extending Basops to installations overseas. They think 10 or more additional systems are needed.

Computers Can't Look Flashy; Just Expensive

Computers are called many different things by many different people, but we know of no one who ever accused them of being beautiful.

Industrial designers, of course, try to make them beautiful for esthetic reasons, but, for business reasons, they also must make them look expensive. "One of the idiosyncracies of the computer industry," says Gregory Fossella, a Boston industrial designer, "is that manufacturers want their products to look expensive. Computers can't look flashy, for instance."

As president of Gregory Fossella Associates, Fossella has designed scores of computer and computerrelated products for such firms as Cincinnati Milacron Inc., Computer Displays Inc., Delta Data Systems Corp., Entrex Inc., Logitron, and Sanders Associates.

"The computer," says Fossella, "is an expensive piece of equipment and manufacturers want its outside design to reflect the cost of the equipment. As a result, I think that some of the best design work in the country is being done in the computer field."

As an example, Fossella Associates cites the case of the computer manufacturer who came to the design firm with a sophisticated piece of interface equipment that would sell for more than \$10,000. "There would be a credibility gap if there was simply a black box that didn't reflect the level of sophistication and electronics in the box," explains Gary L. Benton, executive vice president of the firm. Fossella Associates put a casing around the black box, colored its front gold, and even convinced the manufacturer to put a light on the front panel.

Just because the computer industry is so volatile, the industrial design end of the industry is equally volatile. Because, for instance, the proliferation of solid state componentry has

spurred miniaturization of computers, it is aetting more difficult for designers because some computers and modules are simply too small to do much with. Another virtually universal problem in designing computers is that they must be easily accessible for field servicing.

NEWS BRIEF

U.S. Buys 65-Used!

The U.S. government has finally made its first "significant" used computer purchase, according to Summit Computer Corp., which sold the Dept. of Labor a million-byte System/360 Model 65 system for only \$1,600,000 over three-quarters of a million off list for the same hardware new. But, laments Summit, the deal was handled outside the normal negotiating channels of the GSA, since GSA has not found it possible to purchase used computers as "[GSA] specifications are oriented to original equipment

The only display terminal that eliminateș glaring mistrakes.

Lear Siegler introduces the LSI 7700 Interactive Display Terminal. It's the only one with a glare-free screen to help avoid operator errors. The 12-inch screen, along with the large, easy-to-read characters, eliminates mistakes attributed to misreading a glaring screen of small characters.

The 7700 is available in 1,000 or 2,000 character versions. Both are self-contained equipped with keyboard, control and editing logic, character generator, refresh memory, interface and split screen.

In standard configuration, the versatile 7700 is completely compatible with EIA Standard RS232; or with a parallel transfer rate of 15,750 characters per second. An optional configuration permits serial transmission up to 120,000 bps.

Write today for more of our output. And avoid terminal mistakes.

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NEWS SCENE

manufacturers and their contractual terms."

SHORTLINES

Courier Terminal Systems, Inc., Phoenix, has gone into the total systems business with formation of a Systems Development Div. which will offer complete systems including equipment acquired from other manufacturers ... Bucode, Inc., Hauppauge, N.Y., received a \$1.5 million order from Digital Equipment Corp. for automatic loading magnetic tape systems for the DECsystem-10 computers Recognition Equipment Inc. plans to cut its ownership in Corporation S. Dallas-based computer services firm, from 49% to less than 20% ... Computer Management, Inc., Cleveland, acquired the COM division of Superior Microfilm, Inc., Pittsburgh. The business will be operated by CMI's COM division. Micro-Com Inc.... International Reservations Corp. has come up with a promotion scheme to send U.S. reservationists to Britain and vice versa. The program, conducted with International Reservations Ltd. of Great Britain, began with a contest to select the "best all-round sales agent" at IR centers in the two countries. The winner in each country will change jobs with his or her overseas counterpart for three weeks. Runners-up will receive 5 shares of Planning Research Corp. stock. PRC is IR's parent company ... Emery Air Freight added terminals in London, England, and Sydney, Australia, to EMCON, its computer-based air freight shipping system which provides a complete trace on shipments within minutes of inquiry and acts as an alerting agent to consignees that shipments are enroute ... The Washington state Dept. of Highways purchased a \$225,000 million-byte extended core memory from Ampex Corp. for its 360/65 ... Scan-Data Corp., Norristown, Pa., producer of OCR equipment, expanded its domestic marketing organization with the opening of a new Boston sales office and the move of its Los Angeles and Chicago sales offices to larger quarters ... The Cyphernetics Corp., time-sharing firm headquartered in Ann Arbor, Mich., opened an East Coast regional office in Springfield. N.J.



Graphics / Alpha Terminal

It's hard not to get enthused about the model 4010 alphanumeric and graphics display terminal, for the product seems to offer so many nice features at a reasonable price. For example, the software support available to buyers of the 4010 must be one of the more comprehensive offerings in the industry as it includes routines developed for the manufac-

PRODUCT SPOTLIGHT

turer's other graphic terminals, plus a number of specialized subroutines developed for the Corning 904 graphics terminal (now defunct). There is also software support (and hardware interfacing) for a large number of computers, including most of the DEC PDP line, the Data General

Nonimpact Printer

A 1200 lpm, 132-column print station called the X/3 features electrostatic printing on any paper, a 96character ASCII set, output suitable for OCR in fonts interchangeable in three minutes, and options of faster speeds and overlay forms generation. It is designed to operate with the vendor's 20/20 optical character reader (Apr. '70, p. 260), but it can also be used as an off-line print station with an IBM compatible tape drive. Prices start at \$20K, or the X-3 rents for \$600 per month including maintenance. Deliveries should begin early next year. SCAN-OPTICS, INC., East Hartford, Conn. For information:

CIRCLE 517 ON READER CARD

Disc Storage

Other manufacturers have solved the challenge of building a double-density 2314-type disc storage system by doubling the number of storage tracks and leaving everything else pretty much alone. But the designers of the 3665 system felt it might be safer to leave the distance between the tracks constant, double the recording density, and cut the rotational speed in half to arrive at the same 312 KB transfer rate as the 2314. From one to eight drives (plus a spare) can be attached to the 3665, and the drives have an average access time of 35 msec. No software

offerings, the Hewlett-Packard minis, the Varian 620 series, Honeywell's



H316 and DDP 516, the Interdata 3 and 4, several of the Raytheon series, and 360/370 gear, too.

Fast Disc Storage

FAST seems to be the perfect name for this fixed-head disc unit considering that its 6000 rpm speed provides an average latency time of 5 msec and a transfer rate of 6 MHz simultaneously from up to 16 tracks. Two models provide capacities of 6 and 12 megabytes. If the specs look a lot like the IBM 2305 unit, then you know the market the manufacturer is going after for oem's. End users can contract for the controller needed for their particular computer, but the disc unit itself is priced at approximately \$100-150K. Deliveries begin after the middle of next year. DIGI-TAL DEVELOPMENT CORP., San Diego, Calif. For information:

CIRCLE 522 ON READER CARD



Prices start at \$3950, or a threeyear lease calls for \$200/month rental, including maintenance. Deliveries start next month, depending on quantity. TEKTRONIX, INC., Beaverton, Ore. For information: CIRCLE 527 ON READER CARD

360/20/30 Add-On Core

First product offering of a firm that previously confined its activities primarily to reconditioning and reconfiguring cpu's, mostly for leasing companies, is a 360/20/30 core extension. Called the model 3768 storage unit, it is plug compatible with cpu's having either 1.5- or 2.0-usec cycle times. It can extend memory to a maximum of 64K, and memories for 96K and 128K will be available soon. A unit to upgrade an 8K model 30 to 32K sells for \$26,500; to upgrade the same cpu to 64K, \$45,200. Rental is available; delivery, immediate. COMPUTER HARDWARE CON-SULTANTS & SERVICES, INC., Warrington, Pa. For information: CIRCLE 526 ON READER CARD



changes are said to be required to take advantage of the 3665's attributes. If our arithmetic is right, the 3665 system offers a 100% increase in storage at about a 20% increase in price compared to this same manufacturer's 2314-type storage system. The 661 controller rents for \$970/ month, the 665 double-density adapter goes for \$430/month, and each spindle runs \$400/month, with these prices based on a 12-23 month contract including maintenance. MEMOREX CORP., Santa Clara, Calif. For information:

CIRCLE 521 ON READER CARD



It's the Teletype[®] model 38. And its capabilities go far beyond the wide format aspect of operation.



The new model 38 line design incorporates many of the things that made the Teletype model 33 so popular: It's a modular line. Exceptionally reliable. Extremely economical; costs very little for all of its capabilities. It's really a logical extension of the model 33 design concept and is system compatible with it.

... the important differences

The model 38 prints 132 characters per line at 10 characters per inch. This wide format enables you to send and receive data using the same fan-fold computer paper stock used in your computer room. So you can move the data generated by your computer to any number of remote locations across the nation without time-consuming reformatting problems.

The model 38 generates *all 128 ASCII* code combinations. You can print the full complement of 94 standard graphics, including upper and lower case alphabet characters. And it provides all the functional control necessary for easier operation.

If you would like to input computer data in red and receive output data

in black, or vice versa, the Teletype 38 terminal has this capability, too.

As you can see, the 38's format flexibility makes it easier to get your data in and out of the computer. And it broadens your on-line capabilities as well.

... the line is complete

The Teletype 38 terminal is available in receive-only, keyboard send-receive and automatic send-receive configurations. Which means all of the reports, forms, and tabular material you generate can be moved *instantly* to all office, plant, warehouse, and sales locations that need the data using a terminal that best fits system requirements. Saving valuable time, and providing more efficient and profitable operation.

... plug to plug compatibility

The model 38 is available with several interface options, operating at 10 characters per second (110 baud).



The terminal can be equipped with a built-in modem with simple two-wire, audio tone output which connects directly to the data access arrangement.

DATA COMMUNICATIONS

equipment for on-line, real-time processing



A second interface option is really two options in one. The set is equipped with both a voltage interface that conforms with EIA Standard RS-232-C *and* a current interface of 20 or 60 ma.

This means you can readily fit the model 38 into just about any switched network, private line or time-sharing system going without special "black box" engineering. Or use it to add maximum input/output capabilities to your minicomputer at a realistic price.



You can even use the model 38 in multi-point "selective calling" systems by adding a Teletype Stuntronic™ station controller.



... automatic send-receive operation up to 2400 words per minute

For systems requiring higher speed capabilities, the model 38 can be used with the Teletype 4210 magnetic tape data terminal. This combination provides on-line speeds up to 240 characters per second. The 4210 uses compact $3'' \times 3'' \times 1''$ magnetic tape cartridges that hold up to 150,000 characters of data. Tape recording, editing, and correction functions are extremely simple.



If you are generating heavy-data loads in a teleprocessing or remote batch processing system, the on-line time saving aspects of this terminal combination are exceptionally dramatic. It is also possible to send or receive data on-line with the model 38 at 100 wpm using the optional built-in modem, if required.



So take a close look at this new wideplaten terminal offering. If you would like more information on the model 38, or any other part of the total line of Teletype data communications equipment, write: Teletype Corporation, 5555 Touhy Ave., Dept. 81-29, Skokie, Illinois 60076.

We would like to be of service.

machines that make data move



Teletype is a trademark registered in the U.S. Pat. Office





The MTR-2 is a magnetic tape reader which accepts IBM compatible 800 BPI, 9 track 1/2" tape on 101/2" or smaller reels.

The software, provided free of charge, utilizes a single code group which means one character will step the plotter one increment. Particularly useful with medium and large computers, the MTR-2 is a convenient means of plotting without using costly CPU time for other than writing the tape. Extra copies of the plot are obtained by simply replaying the tape — not using any CPU time.

- 800 BPI, 9 track 1/2" tape on a 101/2" reel (or smaller)
- Block advance
- Free housekeeping software supplied with purchase of MTR-2
- Tape speed is 1.5 IPS for 300 increment/sec. plotter or 6.0 IPS for 1200 increment/sec. plotter.
- Rewind speed is 100 IPS
- Push button switches: POWER, LOAD FWD/LOAD POINT, PLOT, BLOCK ADV/ READY, STOP, REWIND, SINGLE/CONT.
- The MTR-2 costs only \$11,000. or \$550/month on lease-purchase plan.
- OEM Discounts available.



CIRCLE 34 ON READER CARD

Hard Copy Terminal

The CD 3000 operates at 10, 15, and 30 cps with full alphanumeric 1/0, 132 character lines, and up to 6-part printout is accommodated. It's acoustically coupled and operates in asynchronous or synchronous mode. It prints out a full ASCII 64 subset, and transmits all 128 ASCII characters. Features include full- and half-duplex, switch-selectable; parity check; carrier detector; and a solid-state keyboard. It can optionally be interfaced to card handling equipment, crt's, and magnetic tape recorders. The price is \$3490 each for quantities up to 10, or rental is as low as 127/month including service. COMPU-DATA CORP., INC., Providence, R.I. For information:

CIRCLE 520 ON READER CARD

Data Entry Terminal

For applications not requiring the hard copy records of this manufacturer's System 2100 key-to-tape system (Aug. '69, p. 157), a crt terminal is offered as an alternative to the strip printer models, or to complement them in the same system. The crt displays up to 16 lines of 32 characters choosing from a set of 64 ASCII characters, and refreshes the display at 60 Hz. Monthly rental on a 20station system, including the controller, disc unit, tape unit, and supporting software packages, is approximately \$2800, with the crt terminal renting for about \$75/month. GENERAL COMPUTER SYS-TEMS, INC., Dallas, Texas. For information:

CIRCLE 525 ON READER CARD

Hospital System

A dedicated system, based on an HP 2100 minicomputer, automates cardiac catheterization laboratories in hospitals. Developed jointly by Stanford Univ. and the vendor's Medical Electronics Div., the system centralizes the processing of patient information obtained during catheterization and provides the cardiologist with on-line calculations. A one-bed system is priced at \$68,500. It includes 8K memory and FORTRAN software. HEWLETT-PACKARD, Waltham, Mass. For information:

CIRCLE 519 ON READER CARD

Drum Storage

An eight-product series of drum memories is the first offering from a group of designers who were building such oem-oriented units for another manufacturer until recently. The DR6E line ranges in capability from the DR6E-12c, with 12 tracks storing 240,000 bits, and having a transfer rate of 500 KHZ, to the DR6E-36A which stores more than two megabits and has a transfer rate of



1.8 MHZ. All models rotate at 3600 rpm and have access times of 8.6 msec. Ruggedized versions are available, as is limited electronics capability. Availability of models in the DR6E line ranges from off the shelf to 45 days ARO, and prices start at approximately \$800 each for an order of 50 DR6E-12s, CALIFORNIA ELECTRO MECHANISMS, Torrance, Calif. For information:

CIRCLE 524 ON READER CARD

Punch Card TP

The Telecommunications Punch makes it possible to transmit punched card information over dialup lines; no data set is required. The acoustically-coupled unit attaches to an IBM 029 keypunch for both input and output, allowing remote keypunching without physical transport of cards. The price is \$1675, or rental is \$68.75 per month. You'll need at least two. The vendor is a firm mostly owned by Western Union and Western Union Computer Utilities. IN-TERNATIONAL DATA TERMI-NALS, INC., Ft. Lauderdale, Fla. For information:

CIRCLE 518 ON READER CARD



Business Language

A superior replacement for COBOL? As a four-man, 19-month-old firm, the vendor is understandably hesitant to make such a claim, but it's clearly the goal of the T-7 compiler. It's a non-procedural language, in contrast to COBOL, and the pitch is that this enables the user to specify what is to be accomplished rather than how to accomplish it. There is no way to convert programs from COBOL to T-7 except by reprogramming, but T-7 will operate on existing files used in the context of other languages, so complete conversion is not necessary.

The capabilities claimed include: A software virtual memory up to 16 million bytes is used by all system programs and object programs, and enables adaptation to partition sizes as small as 24K through core swaps; self-relocating and read-only compiler and object programs; unlimited number of sequential and random files for input and output; and coding completely free form with no special forms required. T-7 has been the

Multisystem Catalog

Some users should be able to reduce

core requirements for their super-

visors with Multi-Dos, a BAL program

that allows the DOS user to have up to

nine different DOS supervisors cata-

logued in the core image library si-

multaneously. The desired supervisor

is selected at IPL time. The Multi-DOS

program itself is only 200 bytes

(which are overlaid so it requires no

additional core), and it runs on any

system supporting DOS. Uses of Multi-

pos include the testing of new super-

visors without the risk of having to

rebuild a system pack if one cancels.

Just select an alternate monitor and

continue. Other applications include

situations where supervisors with

special features are infrequently used.

The program is priced at \$50. GEN-

ERAL ELECTRONICS, Lyons, Ill.

CIRCLE 512 ON READER CARD

primary effort of the vendor and was the reason the company was formed. It is said to be an original language, not a subset of any other, though its external appearance is somewhat like PL/I.

T-7 is not likely to be implemented casually: It's priced at \$23K or \$850 per month for a minimum one-year lease. It runs on any IBM mainframe with os or Dos and requires at least 32K core. THOMAN SOFTWARE CORP., Cincinnati, Ohio. For information:

CIRCLE 513 ON READER CARD

X-Y Plotting

PI-PLOT is a four-module FORTRAN program for generating x-y plots that operates after the user program that develops the inputs terminates. Approximately $44\overline{K}$ bytes are required to perform functions such as log-log and semilog scaling, vertical and oblique labeling, axis generation, curve annotation, dashed lines, histograms, multiple-valued function plots, plots of long strings of text, and placing several curves on a single frame. PI-PLOT supplies substitute values if errors are encountered, makes a "best guess" plot, and identifies the plot with an error diagnostic. Plotter and machine independent, PI-PLOT is priced at \$2K including the source program, a user's manual, a test exercise, and installation instructions. PHYSICS INTERNATIONAL CO., San Leandro, Calif. For information:

CIRCLE 510 ON READER CARD

I/O Buffering

Any CDC 6000 user running under the SCOPE 3.2 or 3.3 operating system and doing much I/O at all might take a look at the Bufpack software module. It is written in COMPASS and requires 63 decimal words of storage to effect a three-to-one increase in speed compared to the native buffering routines in the SCOPE system, it is claimed. Bufpack has multiple entry points enabling the user to initiate any data transfer or file positioning request with one call and with from one to three arguments. The \$950 price for the package includes the source deck and listing, and user instructions for its implementation and operation. ENGINEERING NU-MERICS CORP., Dallas, Texas. For information:

CIRCLE 508 ON READER CARD

Disc File Maintenance

CRAMMIT (CBIS Relocatable Access Modules for Maintenance, ISAM Technique) accurately describes what it does for 2311- or 2314-type disc storage devices. It deletes all records flagged in the ISAM file and reorganizes the entries into the prime data area. Any character in any record position may be used as the deletion flag. CRAMMIT can also create an ISAM file from any fixed-recordlength SAM file and prepare back-up SAM files for any ISAM file, as well as keep such statistics on the file as record counts, deleted record counts, and a description of the file allocation. CRAMMIT is written in BAL, requires approximately 4K bytes, and runs under DOS. Including a one-year warranty, the purchase price is only \$250. CBIS INFORMATION SYS-TEMS, Woodland Hills, Calif. For information:

CIRCLE 507 ON READER CARD

Tape, Disc to Print

Extended Tape to Print (E-T-P) and Extended Disc to Print (E-D-P) are utility packages available by mail order. Each simulates an off-line printer with an additional option of driving two printers from one partition. They will print, from tape or disc, items which have been prepared in a main chain or edit run with data completely edited and a control character in the first byte to control spacing. The packages are written in BAL for use under DOS/360 and require a 10K partition for driving one printer, and 18K for two printers. Prices are \$500 for the one-printer packages and \$250 additional for the second printer. FRANKLIN DATA SERVICES CORP., Springfield, Ill. For information:

CIRCLE 502 ON READER CARD

Pre-Assembler

For information:

The Certified Program Generator is a BAL pre-assembler which translates special macros in the vendor's own language into BAL source code, resulting in programming time reductions of 80-90%, according to the firm, with somewhat less spectacular results for COBOL and RPG users. CPG has language capabilities to update and create files, and it is designed to exploit the machine efficiencies of BAL while reducing the time spent coding. It can be used on any System/360 Model 22 and up, or Univac 9400, with a minimum of 32K bytes of memory required. The price is \$8500, or it rents for \$306/month on a three-year contract. CERTI-FIED SOFTWARE PRODUCTS, Minneapolis, Minn. For information:

CIRCLE 515 ON READER CARD

PERT for Minicomputers

Nearly every application program eventually finds its way onto a minicomputer it seems, and now PERT has made it, too. The more memory on the mini the better, of course, but this one can get inside an 8K 16-bit

Retrieval, Reporting

The Data Analyzer, a System/360 retrieval/reporting program, uses a simple language for the generation of, management reports by non-technical personnel, according to the vendor. It will access any data base which can be processed by a 32K

machine, depending on how much room the monitor takes up. Figure about 15 words per activity, and there is no fixed limit to the number of activities the package can accommodate. The user can even specify a list of non-work days within reporting periods, and other features include provisions for constructing, modifying, analyzing, and reporting the PERT network. A FORTRAN source deck, or paper tape, and a user's guide are included in the \$550 price. MODERN DATA SYSTEMS, INC., Santa Ana. Calif. For information: CIRCLE 511 ON READER CARD

Model 30 or above, and runs under both Dos and Os. It is said to be especially powerful in data presentation, with an ability to create bar graphs, histograms, cross tabulations, and other graphic forms. Free form statements entered on a one-page report request form are used. The price is \$15K. The vendor is a firm com-

prised of former Information Science Inc. marketing personnel who are now selling that company's software packages. PROGRAM PRODUCTS INC., New City, N.Y. For information:

CIRCLE 514 ON READER CARD

Cross-assembler

Versions of this cross-assembler are available for assembling DAS source programs for the Varian 620 and 622 minicomputer families on os and pos 360s, most of the large xDs Sigma models, CDC 6000 gear, the GE 600 line (probably including HIS 6000

stuff, too, since TRANSEMBLER runs under GECOS III), Univac 1108s, and even venerable IBM 7090 equipment. Input from either 026 or 029 keypunch models is accepted by the 128K FORTRAN program. Other features include diagnostic messages, batched assembly, cross-reference listings, and a symbol table size of

1,200 entries which may be expanded. The price of TRANSEMBLER for individual computers in the Varian series is \$1250, or a version that handles all of them goes for \$1600. CODE, INC., Los Angeles, Calif. For information:

CIRCLE 528 ON READER CARD



DATAMATION

... SOFTWARE

Business Software

APRIL (Accounts Payable/Receivable/Inventory Library) is an integrated cash management and inventory system available to service bureaus or end users in FORTRAN IV, extended BASIC, and RPG II versions. The program is designed to manage finished goods inventories of up to 33,000 items, receivable files of a like number of customers, and purchasing and accounts payable record keeping for all active vendors. Full reporting capability is claimed for APRIL, and other features include production of invoices, customer statements, and voucher checks on demand. Inquiry to customer and item files is permitted, and APRIL maintains audit trails of the transactions. A FORTRAN version of the package is currently running on a PDP-10, with about 10K of memory required. Other versions are available for the Burroughs B5500 and the Control Data 6600. End users may purchase APRIL for approximately \$10K, with other arrangements available to service bureaus. WESTERN DATA SCI-ENCES, Phoenix, Ariz. For information:

CIRCLE 523 ON READER CARD

Information Management

The System 2000 data base management system originally announced last year for CDC users (July 15, 1970, p. 149) has now been coded for use on IBM 360 and 370 machines, and Univac 1100 series equipment, too. Modules in the system allow definition, loading, retrieval, and updating of elements in the data base, and there are routines for complete data base redefinition, maintenance, reoptimization. Procedural language interfaces for COBOL and FORTRAN are offered, and an English-like command language permits users to selectively or completely invert files, establish hierarchical relationships, name and describe fields, etc. The pricing is as modular as the package, with typical applications costing about \$60K. Minimum systems go for as low as \$25K, and a system with every conceivable option runs more than \$100K. Prices include installation, one week of training, and one year of support. MRI SYSTEMS CORP., Austin, Texas. For information:

CIRCLE 509 ON READER CARD

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DIAGNOSTIC DESIGN ENGINEERS... Responsible for specification and design of maintenance plan and software for Computer Controlled Electronic Switching Systems. Will help lead the design and implementation of fault recovery and diagnostic

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or more experience in the design of Software Architecture for computer controlled electronic switching system or similar systems. Must have hardware as well as software experience.

SYSTEM EVALUATION ENGINEERS . . . Responsible for specification and co-ordination of System Functional Tests for prototype Computer Controlled Electronic Switching Systems. Other engineering positions include responsibility for the develop-ment and execution of software and system function test plans for these and similar

type systems. REQUIREMENTS: BS/MSEE, Math or Computer Science with approximately three to twelve years experience (different levels of positions and responsibilities available) in test and evaluation of Computer Controlled Switching Systems.

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learn) Data Processing.



October 15, 1971

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More Acronyms

Latest dictionary of data processing acronyms, "An Up-to-the-Minute Guide to the EDP Acronym Jungle," contains more than 4,000 standard, special, and esoteric edp acronyms. Prices are \$3 for soft cover and \$5.50 for hard cover, 1-4 copies; \$2.75 soft and \$5 hard, 5-24 copies; \$2.50 and \$4.50, 25-99 copies; \$2.25 and \$4, 100-299 copies; and \$2 and \$3.50 for 300 or more. PISCES PRESS, Box 661 Teaneck, N.J. 07666.

Softwear System

An irreverent description of the Mark IV file management system, "the general purpose softwear line," offers a prospect such goodies as steak knives and vacuum cleaners with Mark IV purchases and describes the system as easy to use even when the user is intoxicated because "it's written for users who have the mentality of a marble." SOFTWARE PRODUCTS CO., Canoga Park, Calif. For a chuckle and copy: CIRCLE 501 ON READER CARD

Spring Joint Proceedings

Proceedings of the 1971 Spring Joint Computer Conference contains 67 papers covering such diverse topics as "Computers in the Electoral Process," "Computer Assisted Instruction," and "Simulation of Computer Systems." The fully indexed, 631-page volume is available for \$26 or \$13 for prepaid orders from members of AFIPS constituent societies. AFIPS PRESS, 210 Summit Ave., Montvale, N.J. 07645.

Engineering Programs

Pocket-sized brochure describes vendor's electrical engineering library of computer programs, called ELI. Programs include: linear circuit analysis; rf and filters; logic minimization; a microwave circuit analysis; and non-linear circuit analysis. ON-LINE SYSTEMS, INC., Pittsburgh, Pa. For copy:

CIRCLE 505 ON READER CARD

Large Disc Store

Four-page brochure describes vendor's System/7000 large disc store for Univac computers. The store is compatible with Univac 1108, 490, and 418 computers. It replaces the Fastrand II memory and is reported to be twice as fast with twice the capacity at lower cost and occupying less floor space. DATA PRODUCTS, Woodland Hills, Calif. For copy: CIRCLE 506 ON READER CARD

Compatible Memories

A report on a study of the 360 compatible memory market, appropriately titled, "The Compatible Memory Report," covers memory units manufactured by 11 independent manufacturers and describes them as "the hottest computer products" for 1971. Copies are available for \$85. COMPUTER INTELLI-GENCE CORP., 525 B St., San Diego, Calif. 92101.



Course for Programmers

systems course for basic А programmers, a 25-week extension course designed to broaden the programmer's skills to include a working knowledge of systems analysis, is described in a four-page brochure which outlines in detail 125 study units which cover survey and analysis, records, reports, procedures, management process, clear writing, systems design and installation, and edp as a management tool. SYSTEM-ATION, INC., Colorado Springs, Colo. For copy:

CIRCLE 503 ON READER CARD

Autoflow Handbook

"Autoflow Handbook for EDP Managers" is a 24-page book which covers ways in which a new enhanced Autoflow system can be used to simplify and improve overall computer programming operations. Autoflow is described in the book as "an automated documentation, debugging and analysis tool which currently is the nation's leading proprietary software package." APPLIED DATA RESEARCH, INC., Princeton, N.J. For copy:

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ITEL Corporation is one of the most progressive and largest companies in the data processing industry. The Company's Computer Leasing Division owns and leases approximately \$200 million of IBM 360 computers.



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MONOLITHIC MAIN MEMORY provides IBM rental customers significant dollar savings. For example, if you presently have a 360/40 with 128K and you wanted to increase capacity to 256K, the ITEL rental would be 60%-80% of the cost of IBM rental. Plus, there is no extra shift charge on our memory.

MONOLITHIC MAIN MEMORY is available in an entire range of upgrades to 2 million bytes.

Comma Corporation is the service agency for MONOLITHIC MAIN MEMORY ITEL, through its experience with Comma, has found significant advantage in using this company over all others.

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360'S TO BE REPLACED

AGENCIES WILL ABSTAIN ON ANSI IDENTIFIER VOTE

JAPAN MAY LIBERALIZE PERIPHERALS IMPORTS

CAPITOL BRIEFS

Two upcoming Army procurements will give independent suppliers a chance to take customers away from IBM. One buy involves replacement of "selected" 360s, now being leased from Armonk, with identical configurations. The other procurement involves acquisition of extended core memories for 360/50s and 65s used by the Army's Management Systems Support Agency and by the Corps of Engineers.

The first buy could lead to replacement of up to 50 systems, ranging from 360/20s to 50s. An rfp is due before the end of next month. More than one contract may be awarded. The bid solicitation will list the bundled and unbundled features included in each configuration, and the vendor who supplies the replacement will have to provide these same features on the same basis. An rfp for the core memory procurement was due for release late last month.

The Army's Computer Systems Support and Evaluation Command, Washington, D.C. 20315, emphasizes no contract will be awarded in either case unless bidders can deliver significant cost savings.

A "Standard Individual Identifier" using the social security number is supposed to be voted on by ANSI's X3L8 technical committee this month. Approval of the standard probably will increase business and government use of individual identifiers. Federal members of X3L8 will abstain from voting because the standard lacks privacy safeguards, and this could prove embarrassing. HEW plans to convene a blue-ribbon panel to recommend guidelines for the SII's use and to protect privacy. The Senate Constitutional Rights subcommittee is studying use of identifiers.

Japanese officials told the U.S. during recent cabinet-level meetings they were studying the possibility of removing import quotas on computer peripheral equipment during the first half of '72. They were also considering opening up foreign investment in computer hardware to some extent by August '74. Meanwhile, Comress, Inc., Rockville, Md., licensed the Japan Management Association to market its SCERT package in Japan.

FCC told Ma Bell and Western Union last month to eliminate the discrimination in the present Telpak tariff by whatever means they choose. Earlier, the commission had ordered the carriers to allow unlimited sharing, but this solution was overturned in court... Bunker Ramo's complaint against Western Union was dismissed recently by FCC examiner Ernest Nash when BR insisted on further discovery proceedings. Nash had previously ruled these proceedings were unnecessary. The complaint alleged that WU favors its SICOM customers and discriminates against users of BR's competing Telequote services.

THE BELL SYSTEM HAS 13,000,000 MILES OF DIGITAL COMMUNICATIONS CHANNELS, AND IS ADDING TO THEM AT THE RATE OF 8,000 MILES EVERY DAY.

If this is welcome news to you in the data field, good. But our purpose is broader. Our purpose is better service for all Bell System customers.

You see, we have one fully integrated network. It has both "analog" and "digital" channels...and has had for many years. Signals travel as waves on one and as pulses on the other. Regardless of the original source or form of the signal, whether human voice or computer, we readily transform it to travel over either channel.

This flexibility makes virtually all of our network available for data transmission. It keeps charges low. And it gives us alternate routes should trouble arise.

Then why are we going heavily digital? Because with modern electronics, especially solid-state circuitry pio-

neered at Bell Labs, digital transmission is better not only for data but for many other services as well.

Digital transmission is better because it eliminates many kinds of noise, thereby getting more information over the same size cable with greater accuracy.

Digital is clearly technology's best answer to many of America's future communications needs. It will benefit everybody, not just our data customers.

We have 13 million channel miles of digital now, and we have definite plans for the near future.

- For 1972, a new digital system that will operate at 6.3 megabits per second, four times the speed of our present all-digital lines.
- By the mid-'70's, initiation of private line service on an end-to-end, fully digital basis which will ultimately serve every major city in the country.
- By the late '70's, waveguide systems capable of thousands of megabits per second.
- By 1980, the Bell System's network will be four times its present size. A large proportion of it will be digital enough to provide ample capacity to meet America's data-handling needs.

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PEOPLE

Computer industry pioneer, Dr. Wallace J. Eckert, died Aug. 24 in Englewood, N.J., at the age of 69. Dr. Eckert had retired as an IBM Fellow in 1966 and as Professor of Celestial Mechanics at Columbia Univ. in 1970. He had been on the Columbia faculty since 1926 and was director of the IBM Watson Laboratory for many years beginning in 1945 . . . Lee Johnson was elected president and board chairman of Computer Network Corp. (сом-NET). He was one of the company's founders . . . Computing and Software, Inc., elevated Roger Lee, vice president since 1966, to senior vice president and named to new corporate vice presidents, Richard Finnegan, formerly assistant to the president, and Klaus Ruege, formerly general manager of Douglas Dunhill, Inc., a Chicago based c&s subsidiary . . . And Mits Tamura, who helped put Computing and Software's credit reporting operations on-line, has left c&s to become vice president, systems and programming, for Proprietary Computer Systems, Inc., Van Nuys, Calif. . . . John A. Postley was named president of a new Informatics Inc. operating unit, Software Products Co. . . . Solidifying positions they have held on an interim basis since August of last year at Management Assistance Inc., New York, were chief executive officer, Jorge M. Gonzalez, and chief operating officer, Raymond P. Durshan . . . Moving to MAI subsidiary, Sorbus, Inc., from MAI Equipment Corp., were Raymond A. Castelhano, vp and assistant to the president; Richard D. Katzenmoyer, vp and treasurer; and Thomas O. Harbison, vp, marketing. The fourth new officer at Sorbus is Bruce W. Buckwalter, vp and controller, who most recently was with Computer Response Corp. . . . Henry A. Samulon will head up a new electronic group at TRW. He had been general manager of the Electronic Systems Div. of TRW Systems and continues as a corporate vp. The new group will expand into the commercial electronic equipment market, which will include some computer peripherals, environmental and process controls, communications and telephone-related equipment, and security and medical instrumentation . . . At International Reservations Corp., L. Ronald Kister, most recently with the Official Airline Guide, is new director of airline marketing and Lawrence L. Pelegrin, formerly with Atar Computer Systems, is new director of reservation operations . . . Harvey J. Brudner, a director of Westinghouse Learning Corp., New York, was elected president of the company . . . Richard C. Lemons, president of Informatics Tisco, Inc., is now also president of Informatics Systems and Services Co., recently formed within the parent company to consolidate operations in the D.C. area. Informatics Tisco is now a division of the new group which does nearly all its business with the federal government . . . Robert J. Smallcombe, former president of Milgo/ IDAB Corp., is the new president of Tal-Star Computer Systems, Inc., Hightstown, N.J., a systems house dedicated to the automation requirements of newspapers and related industries, formed in 1969 by the Washington (D.C.) Star and Talcott National Corp. ... James W. McNabb



was appointed vp of MCI Communications Corp. where he will be responsible for corporate planning. He is the former director of engineering of Phileo-Ford's Communications and Technical Div. . . J. C. R. Licklider, professor of electrical engineering at MIT, was named chairman of AFIPS' Communications Advisory Data Group . . . Systems Engineering Laboratories, Inc., Fort Lauderdale, Fla., named two new vice presidents: Richard C. Baker, vp, manufacturing and systems engineering, and Bruce L. Chancellor, vp, development . . . Thomas F. Hitchcock was elected a vice president of Data Tech Corp., a new Denver-based software company. He formerly was with Hamilton Management Co. . . . John T. O'Kane was appointed director, management information systems, for Otis Elevator Co. . . . David Smith, consultant in the Computer Sciences Dept. at Esso Mathematics & Systems, Inc., Florham Park, N.J., was elected president of SHARE.

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Six Generations of Overcommitment



I think we are in the sixth generation of overcommitment by spokesmen for the computing profession. I

1. Giant Brains. In the early days the experts opined that machines thinking faster and better than man would obsolete him and stuff. This got a tremendous play in the popular press, but hasn't shown up much for 15 years.

2. Automation. Then it appeared that computer-controlled machines would replace factory workers, and there was a ferment of arm waving about discontent, the uses of leisure, the Protestant Ethic and so on. This has quieted but has not died as completely as giant brains: in specific instances it is true, and yellow journalists seeking sensationalism still write occasional "automation" articles (viz., "Shaky" in Life last year).

3. Command and Control. During the halcyon days of computing in the military-industrial establishment it was an article of faith that the optimal algorithm in a fast enough computer could fight the perfect battle. This idea survived despite the blow dealt by the Korean War; it took the Viet Nam War to signal its final demise (though some say the idea still lives in

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4. Time-Sharing. Experience showed that we couldn't program most things, but somehow time-sharing (implemented on the computer utility) was supposed to avoid this: housewives were going to learn how to raise their children perfectly by writing conversational BASIC programs and so forth. The popular press showed less inclination to believe this, but the flackery of some vendors and academics took up the slack.

5. Management Information Systems. Having given up on writing perfect programs, our spokesmen discovered the integrated data base. Managers, interacting in some unspecified free-form way with a comprehensive data base (contents likewise incompletely specified), were to become able to manage organizations with perfect rationality. This got a big play in the business press which is generally wiser now. Most computer people also scale down their definition of MIS now, but a few remain who support the myth.

6. Solutions to Social Problems. The hot button today is models of social systems that will enable us to "determine the effect of new programs in advance," to "manage the urban system," to "optimize ecological balances." The needed models never seem to exist, but investments ranging from "a few million dollars" to "massive" are confidently expected to spawn them. These assertions are piously accepted and never questioned (though the press doesn't seem inclined to give them much play). Is this because we simply want it to be so, or because there is some evidence I'm unaware of that it's true?

So what's to be done about it? We must remember the First Amendment, which protects any shrill jackass no matter how self-seeking. We can also find comfort in Mr. Lincoln's remark about all the people all the time. But sometimes we have opportunities for modest counteraction—writing project proposals, addressing local chapter meetings, teaching, at cocktail parties. Maybe a little humility intentionally practiced by 100,000 Datamation readers would outweigh our oversellers' posturings.

-Frederic G. Withington

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