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volume 14 number 8



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- 46 A DIGITAL RESOLVER FOR THE PDP-8/S, by Michael P. Greenberg and Frederick J. T. Dow. A parallel-processing accessory has been designed for the PDP-8/S, demonstrating a way of extending small g-p computer capability in control applications.
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7



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CIRCLE 9 ON READER CARD



<u>calendar</u>

DATE Aug. 27-29	TITLE National Conference & Exposition	LOCATION 'Las Vegas	SPONSOR/CONTACT ACM/R. B. Blue, TRW, Bldg. R3, Room 1144, One Space Park, Re- dondo Beach, Calif.	
Sept. 9-11	Electronics & Aerospace Systems Convention (EASCON)	Washington, D.C.	B. I. Edelson, Comm. Sat. Corp., 1835 K St., N.W., Washington, D.C.	
Sept. 23-25	Journees Internation- ales de l'Informatique et de l'Automatisme	Versailles, France	Nat'l. Assn. of Tech. Research, Dr. Jacques Noel, 37 Ave. Paul Doumer, Paris 16eme	
Sept. 30- Oct. 1	16th Joint Engineer- ing Mgt. Conf.— Computer Impact on Engineering Mgt.	Philadelphia	Instrument Society of America, 530 William Penn Pl., Pittsburgh, Pa. 15219	
Oct. 3-4	2nd Annual PL/I Forum	Buffalo	R. F. Rosin, Computer Sciences Dept., SUNY, 4250 Ridge Lea Rd., Amherst, N. Y. 14226	77
Oct. 6-10	10th Annual EDP Conf.	Montreal, Canada	Nat'l. Retail Mer- chants Assn., 100 W. 31 St., N.Y., N.Y. 10001	
Oct. 9-15	4th International Congress with Exhibi- tion for Instrumenta- tion & Automation	Dusseldorf, Germany	Nowea, 4 Dusseldorf 10, Postfach 10203, Germany	Marchael and Analysis and Analysis and Analysis and Analysis and Analysis and Analysis and Analysis
Oct. 18	Symposium on the Application of Com- puters to the Problems of Urban Society	New York	ACM/J. M. Spring, Computer Methods Corp., 866 Third Ave., N.Y., N.Y.	
Oct. 20-23	International Systems Meeting	St. Louis	Systems & Procedures Assn., 24587 Bagley Rd., Cleveland, Ohio	
Oct. 24-25	Mgt. Conference: Marketing, Man- power, Management	Detroit	ADAPSO, 420 Lexing- ton Ave., N.Y., N.Y. 10017	
Oct. 28-31	23rd Annual Conf. & Exhibit	New York	ISA, 530 Wm. Penn Pl., Pittsburgh Pa. 15219	
Oct. 28- Nov. 1	10th Annual Exposition & Conf.	Chicago	BEMA, 235 E. 42 St., N.Y., N.Y. 10017	
Nov. 20-26	Industrial Process Controls & Computer Exhibition	Milan, Italy	R. B. Wallace, (Ref. 944), U.S. Dept. of Commerce, Wash., D.C. 20230	92 -92



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CIRCLE 68 ON READER CARD

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a Honeywell computer helps scientists map the invisible heavens, controls the movement of giant antennae.

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CIRCLE 10 ON READER CARD

DATAMATION

Honeywell



coc-5 font

Sir:

The April issue (p. 98) carried a release relative to the COC-5 optical font. It stated that X3 voted 19-1 to put out this proposal to letter ballot. The correct statement would have been, X3 voted 19-1 to refer this proposal to X3.1, Optical Character Recognition.

While this error is not serious enough to warrant a retraction/correction, I believe that it is misleading to your readers and would indicate that the proposal has gone much further along the standardization route than has actually happened.

ALEXANDER C. GROVE Director of Standards BEMA

New York, New York

training programs *Sir:*

In the article on EDP schools (May, p. 33) footnote 3 states: "At present, Control Data . . . is the only computer manufacturer directly engaged in noncustomer training." May I call your at-tention to the Electronic Associates, Inc. Education and Training Department program of regularly scheduled applications and programming short courses in analog, digital and hybrid computation which are open to qualified members of the public. While our program is not primarily directed toward edp, we do teach FORTRAN IV and assembly language programming (EAI 640/8400) in the digital area. All of our courses feature hands-on computer laboratory sessions (from 15-30 hours per week) on equipment in the same building.

PETER J. HOLSBERG Director, Education and Training Electronic Associates, Inc. Princeton, New Jersey

technical reviews

Sir:

With regard to Mr. Beizer's letter and Mr. Shaw's reply (June, p. 12) about reviewing the government sponsored technical literature after publication, I would like to mention one such specific project. The name of the publication is *Reliability Abstracts and Technical Reviews*. It has been in operation since 1961 for reviewing the literature in the field of reliability and is supported by the NASA Office of Reliability and Quality Assurance. It has achieved widespread support through the reliability engineering community. RALPH A. EVANS Research Triangle Park,

North Carolina

social responsibilities *Sir:*

Three items of great interest in the June issue were the guest editorial (p. 21), the Forum (p. 180) and the report on the RESISTORS' plans for expanding their group (p. 92). At a time when many people are concerned about the alleviation of conditions of poverty in this country, it is encouraging to see our profession assuming responsibility for improving matters voluntarily, and without expecting all initiative and action to come from the Federal government. For the rest of us who are interested, please provide details on how we can help with the Computer Industry Martin Luther King Fund.

MARTHA R. HORTON Bethesda, Maryland

Contributions may be sent to: The Computer Industry Martin Luther King Fund, Wells Fargo Bank, 401 Battery Street, San Francisco, California 94111.

Sir:

Mr. Bromberg's suggestion is an excellent one requiring a tiny investment (\$60,000 in a 5% portfolio would produce an adequate \$3,000 per year). Considering the size of the computer industry, it is the least project that we dare undertake. A dollar from each of your 63,170 subscribers would do it. Mine is enclosed. HARRY TURNER

Menlo Park, California

Sir:

Both Miss Hansen and Mr. Bromberg are to be commended for their compassion, humanity, and commitment to action. Nor should the rare example of editorial commitment go unnoticed. I concur warmly with the purpose and spirit of both recommendations. But, however meritorious, they are not likely to come to anything for want of a suitable organizational vehicle for coalescing this kind of spirit into a directed program for action.

Both recommendations are motivated by concern about the racial problem of our nation, and are programs for social or political action; they are thus anathema to any scientific or professional society. Yet it is only the professional societies that can make any claim at all to representing the community whose action and support Miss Hansen and Mr. Bromberg so eloquently solicit. If we wish to take action as "the data processing community" on an issue unrelated to data processing, we either must have an organization for the purpose, or transform what we have to make it responsive to this kind of requirement.

This raises (or, more correctly, resurrects) a fundamental question: should the members of a "professional community" take collective action or even state a collective position in the name of the "community," on a matter unrelated to their profession? It is easy to say "yes" under the conditions that impelled Hansen and Bromberg to make their proposals; it would be just as easy, indeed imperative, to say "no" under other conditions. We are all free to do or say whatever is legitimate, individually; there is considerable merit in restricting "community" positions to matters professionally germane.

And yet there is a "moral imperative" in the current environment that demands more than simple individual action. The data processing community really *should* do what Bromberg proposes, and maybe more. And it *should* be eager to implement schemes like the Hansen proposal, as a form of enlightened self-interest. And we can be certain that in the future we will be facing many issues in which this "moral imperative" will appear. Not the least of this is the one Hansen



refers to in passing: the social implications of automation.

I feel that the times, the new social forms that are beginning to emerge, call for professional communities to be prepared to leave their sanctified enclosures and commit themselves in action, or at least word, when the moral imperative demands. So, while endorsing both the Hansen and Bromberg recommendations, I make an additional one: that ACM become our leader and spokesman for all matters of collective concern and interest to the data processing community, even if not direct-

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CIRCLE 11 ON READER CARD

letters

ly related to data processing. I propose that ACM leadership take the measure of the membership on the question of transforming itself into an organization that can represent us in this way. The transformation would necessarily proceed gradually and take time; it would involve the creation of mechanisms both to lead and to represent. We must guard against sophomoric hysteria that takes a position on all issues no matter how trivial, just as we must not be so ponderous that we are unable to take action on matters of importance.

But these are procedural questions that can certainly be resolved if we want to do what I have proposed. I believe we must: the times and the nature of our profession demand it. And the sooner we act, the more likely we are to have the opportunity and privilege of contributing to the formulation of the society we will be leaving to our children.

CHARLES H. BLOOM Mill Valley, California

turn-around tribulations

Re "Matrix Rejects 360/65-Plugs GE 635" (June, p. 19): The contents of the Matrix memo is highly misleading, as it gives the impression that the GE 635 1) would have a faster turn-around time than (any) other third-generation computer; 2) could therefore outperform (any) other third-generation computer in terms of cost per computation; and 3) could do all this because it would be the (only) "true" multiprogramming machine.

This impression is not correct, as the originator of the Matrix memo should, and probably does, well know. What may be true is the statement in the memo that Matrix—in cases where it was using its other equipment—has not been able to provide its clients with a shorter turn-around time than the one it was able to provide when using the GE 635. And this might very well be the reason why Matrix found it necessary to place an order for a Univac 1108 computer system which order, I have been told, was not accepted by Univac.

It would be nice to hear that Matrix wanted the 1108 because it knew only too well that the 1108 is a third-generation computer with *true* multiprogramming, multiprocessing, time-sharing, realtime, demand and batch processing capabilities, and which has, even as a unit processor system, shown that it can consistently outperform the 635 and the 360/65 in

DATAMATION

turn-around time with ratios from 2:5 and 3:7, respectively. This can be witnessed by the people from University Computing Co., who, according to reliable information, seem to have demonstrated this fact time and again to their then prospective—and now solid—customers: their clients' benchmark problems were run on UCC's 1108 after comparative runs on the 635's and 360/65's of UCC's competitors in the field of computer utility services. PIETER R. D'ARNAUD-GERKENS South Pasadena, California

another terminal *Sir:*

Keeping informed on all the new companies and new product developments in an industry such as ours is an extremely difficult job. I would like to do my share to alleviate this by mentioning an omission from the list of low cost remote crt terminals which was presented in the article by Theis and Hobbs (June, p. 22).

ARDS, made by Computer Displays, Inc., of Waltham, Mass., is a standalone remote terminal, announced at the sjcc. It sells for \$12,750 and has both alphanumeric and full vector capabilities. It has a display area of $6\frac{1}{2}$ × $8\frac{1}{4}$, a spot size of 8 mils normal, brightness of 3 foot lamberts, and contrasts 3:1. It will plot 80 symbols on a line and 50 lines of text or 4000 characters total. It plots the 96 printable symbols of ASCII on a $7'' \times 9''$ dot matrix. It uses a direct-view storage tube for memory and has a non-storing cursor. ARDS operates at 1200 bps, full or half duplex. A keyboard is standard with upper and lower case symbol characters; no function keys, per se, are included. ARDS includes a vector generator capable of drawing solid or dotted lines anywhere on the screen. Graphic input is optional at a cost of approximately \$1200.

Because of ARDS' availability, I must take exception to the statement in the article, "Vector generation and graphic input capability are two features not presently available on low cost (less than \$20,000) remote crt terminals." ROBERT H. STOTZ

President Computer Displays, Inc. Waltham, Massachusetts

Sir:

I would like to congratulate the authors of "Low-Cost Remote CRT Terminals" (June, p. 22) for a very thorough and useful survey.

The table comparing the characteristics of a number of terminals were probably derived in some cases from standard literature or form responses from the respective manufacturers. In one characteristic, we were probably at fault, for our literature generally implies that our CC-30 terminal does not have "vector generation." Consequently, the CC-30 was shown, along with all of the other terminals except the BBN teleputer, as lacking this capability. However, in the text of the article, the authors make clear that "vector generation" really means "the means for producing continuous curves on the face of the CRT . . . to indicate time-varying functions or graphic drawings of one kind or another." We would like to point out that the CC-30 is unique among all the terminals listed in the survey in that it does have a "graph mode" which, through selectable dots on a dot matrix, provides graphic output capability along with graphic input capability via a light pen. Many of our users are exploiting this feature, and we believe that our terminal is presently the only standalone terminal available in its price range that provides this much graphic capability in addition to the more "standard" alphanumeric features. Skip Newberg Marketing Administrator

Marketing Administrator Computer Communications, Inc. Inglewood, California

edp in the schools Sir:

Apropos of computing in the educational system (was the juxtaposition of the Beizer and Tondow articles in the June issue deliberate?), the following is quoted without additional comment from a letter to parents from the principal of what one national magazine has called the No. 1 high school in the U.S.:

It has become quite obvious to us this year that once a student's schedule has been arranged by the computer, it is almost impossible to make a change. The computer has been given many new instructions for balancing the schedules next year, and we anticipate an even "smoother" year ahead.

MONROE FEIN Evanston, Illinois

the man from uncobol *Sir:*

With regard to Mr. DeBlasi's comments ("COBOL VERSUS UNCOBOL," June, p. 67) on remarks, notes, descriptive data names and descriptive paragraph names, I am in complete agreement. However, I must disagree with the author's contention that a COBOL pro-





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CIRCLE 13 ON READER CARD

letters

gram should read like "English prose." COBOL is not English; it is a programming language, and jobs coded in this language should be structured logically rather than prosaically.

Although I agree with Mr. DeBlasi's plea for clarity, neatness and thoroughness, I do not agree with all of his techniques. Recognizing the need not to be a dissenter without alternatives, I would like to offer my recommendations:

- 1. All paragraph names should appear on a separate line and should be preceded by a three digit sequence number. These numbers serve to facilitate locating a paragraph in a large program.
- 2. All unnecessary commas should be omitted to prevent keypunch errors.
- 3. Paragraphs should be structured logically, one verb per line, and full use of indentation should be made to illustrate conditional statements. Example:

IF CONDITION-A OR CONDITION-B MOVE DATA-NAME-1 TO DATA-NAME-2 PERFORM CALCULATION-ROUTINE

ELSE

MOVE DATA-NAME-1 TO DATA-NAME-3 GO TO 120-INVALID-TRANS.

In the paragraph structure shown in the subject article, insertions and changes to the paragraphs are difficult.

- 4. Data division entries should employ different levels of indentation for each level of data. PICTURE and VALUE clauses should start in the same card columns for each elementary item.
- 5. All data-names from the same record or work area should be prefixed with the same unique two or three characters. This facilitates ease of location and identification.
- 6. The use of the ALTER verb stems from the second generation technique of modifying operands in branch instructions. In the event of a program abortion, it is usually difficult to determine the status of an altered GO TO. This verb should always be avoided.

The industry needs a medium to act as a forum for the exchange of opinions on programming techniques. I am glad to see articles such as Mr. DeBlasi's appearing in DATAMATION. JAMES J. O'DONNELL, JR.

New Brunswick, New Jersey

DATAMATION

programming in prisons

As president of Datatab, Inc., the first company to employ a graduate of the Sing Sing computer programming course, I was very much interested in your article "First Programmer Class a. Sing Sing Graduates" (June, p. 97). However, I feel that the article was inaccurate, and that if your purpose in publishing it was to elicit interest in the program, certain facts should have been emphasized.

First of all, two men-not one-have been released and are now working in the programming field, and neither is



attending further classes, as the training procedures of both employing companies negates that necessity. The money earned by the as yet unreleased inmates, as I understand it, will be channeled through a charity organization to the State Correctional Department to be used for future programming courses taught within the prison system. This, as a taxpayer, I feel is a more practical use for the money than to dole it out to charity.

Secondly, I feel that you should have emphasized that these men (as well as any programming school graduate) will have a rough time breaking into the programming field. Companies just do not have a need for trainees; they need experienced programmers. Therefore, to assure that these men will find employment, it is imperative that they gain some experience in writing programs before their release. Perhaps if this fact were stressed, more companies would be willing to send these men work.

In our case, the man we have employed has proven highly satisfactory, and, we feel, has a very good future in programming. In fact, we have come to the conclusion that the men participating in this program will prove more valuable to a potential employer than

the average student for three reasons: 1) they are usually older and more mature; 2) during their training period at Sing Sing they have few outside distractions and concentrate more on their studies; 3) the men chosen to participate in the program are very carefully screened, and only those showing the highest desire and ability to make good are accepted.

This program . . . is doing a great service not only to the programming field, but to society itself. These men need-and are worthy of-a chance to do something constructive with their lives. I believe that this is a field in



which they can be most constructive.

erroneous matchmaking

Your item in News Briefs (June, p. 124) concerning comress having purchased part of First Investment Planning Co. is in error. However pleasing such an arrangement would be for

COMRESS, I must report that our company owns no part of First Investment Planning Co.

Your choice of companies with which to affiliate us is flattering. COMRESS "firsts" in the field of data processing such as computer management decisions, using simulation techniques and leasing of proprietary software, are well matched by First Investment Planning "firsts" such as the first SEC registration of a computer software company and the first underwriting of a 100% dedicated computer time sharing company.

Careful, you may give us ideas! DONALD J. HERMAN Chairman **COMRESS** Washington, D.C.

predicting the unpredictable Sir

In Paul Sherer's fascinating review of Dean Wooldridge's book Mechanical Man (June, p. 155), he says "Given the means to describe in all detail the state of the universe at any instant, the entire future could be predicted."

Not so. Or, to state my disagreement with a little more precision, given a finite, deterministic universe, it is a physical impossibility to describe, at (Continued on p. 165)

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Burroughs



A BIG MIDGET

FOR UNDER \$5K

Bargain-hunters should watch for a new computer from General Automation (Orange, Cal.), the SPC-8 with 4096 eight-bit bytes of 2.2 usec core selling at \$4900. It has three addressing modes, index register, parallel adder, 46 commands, and Teletype interface in the basic package. Another memory module of the same size can be added and some 30 other functional and interface modules are also options.

The SPC-8 is aimed at the OEM market for custom systems, comes with a one-pass conversational assembler, utility system, math package, and test programs. Delivery is in 90 days.

This is the second new computer from the company There are more than 50 installations in six months. of the larger SPC-12.

INTERNATIONAL BUSINESS

MACHINES MAY ADD IDDY BIDDY MACHINES

While the Justice Department sits around thinking about the computer industry and the worn-out IBM Consent Decree of '56, IBM is putting up its flag in another new market area. Swift on the heels of full-scale entry into the time-sharing service bureau business (see News Scene, p. 87), early this fall IBM may finally announce entry into the smallerthan-mod 20 computer market. The new model -- the 10 and/or 7? -- is said to compete with Friden and Monroe units aimed at such markets as retailing, education, warehousing.

An observer close to the IBM scene says the firm almost wishes the Justice Department would define areas it can and can't enter: there is always internal turmoil in deciding new directions and in coping with Justice over a project IBM has already invested millions in.

By the way, voluminous cash flow at IBM, created by beaucoup computer purchases, has caused a moratorium on quick-money-making projects.

COMPUTER HISTORY

HAUNTS MANUFACTURERS

An electronic components manufacturer, Technitrol, Inc., has litigation in various stages against the U.S. Government, Honeywell, Control Data, SDS, Collins Radio, and Ex-Cell-O. The claim: infringement of one of the most significant, and undervalued, patents in the computer field. The T.K. Sharpless et al. patent ("Magnetic Data Storage Systems", #2,611,813, granted in 1952) covers magnetic disc and drum systems and their addressing and restart schemes, telecommunications, and on-line inventory control via a fixed program.

Technitrol, headed by co-inventor E. Stuart Eichert, has already collected over \$1.6 million in royalties from licensees IBM, Sperry Rand, Burroughs, RCA, GE, North American Aviation, and others. Ironically, the "practical" royalty ceiling was set

ity he Name_____

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CIRCLE 16 ON READER CARD

in '52, when an agreement with IBM called for payment to Technitrol of $1/8\phi$ per bit in each of the magnetic storage systems sold until the sum reached \$400,000. This was accomplished within a few years.

The oldest of the current litigation is that against the government, starting in '64. The defense is that the invention was made under the Governmentfunded contract for EDVAC, which Sharpless managed after Eckert and Mauchley. (Sharpless left the project for Technitrol in '47; the patent was filed in '48.)

In the meantime, the location is the only thing settled in the Honeywell vs. Sperry Rand suit involving SR's ENIAC patent: the Federal District Court of Minnesota in Minneapolis. Both firms, plus co-defendant Illinois Scientific Development (SR's legal subsidiary), are gathering evidence now, but, barring out-of-court settlement, the case won't come to trial for at least a year.

Datamation's June editorial has led to the establishment of "The Computer Industry Martin Luther King Fund." Pratt Institute has offered to set up a four-year scholarship, covering tuition, in memory of Dr. King, and one firm has promised employment to the scholarship recipient. AFIPS has been asked to administer the fund. Contributions should be made out to The Computer Industry Martin Luther King Fund and sent to Wells Fargo Bank, 401 Battery St., San Francisco, Calif. 94111.

Hewlett-Packard's new 2116B digital computer will have twice the memory capacity of the 2116A (8K vs. 4K) and will sell for \$24K, just \$2K more than its little brother. A machine with 16K memory will sell for \$34K. The lower cost is a result of core cost cuts. The 2116B utilizes new Ampex core stacks with circuit boards wired on both sides, reducing the height of the boards from 5" to 3".

The 2116B uses all the software developed for the A, including an Assembler, Fortran and Algol compilers, and Conversational Basic. It uses a 16-bit word, has a cycle time of 1.6 usec and a 3.2 usec add time. The machine is part of H-P's 2000 series, 16-terminal time-shared Basic language system, and will go into production this month. Initial 16-week delivery time is expected to drop as production increases.

While not to be considered a reaction to Athana's recent 33% price cut on its 1316-type disc packs, the SEC has suspended over-the-counter trading in common stock in Comstock-Keystone Mining Co. (now called Comstock-Keystone Computer Co.), which owns Memory Magnetics Int'1., the Torrance, Calif., manufacturer of Athana disc packs. Athana in High Point, N.C., is the marketing arm. It seems the stock in early June was selling at 15¢ per share and rose to \$8 per share by mid-July. SEC said that information on the financial condition and activities of the company is lacking, but a spokesman for C-K maintains that the company is cooperating fully with the commission, has appointed a top accounting house, Peat Marwick Mitchell & Co., to conduct a complete audit, and that the company is sound, the stock situation temporary. It all began, it appears, when Wes Powers, pres.

of C-K and Memory Magnetics Int'l board chairman,

(Continued on page 151)

<u>FUND HONORING</u> DR. KING ESTABLISHED

<u>H-P TO ANNOUNCE "B"</u> <u>VERSION OF 2116A</u>

SEC HALTS OTC TRADING IN ATHANA PARENT FIRM

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CIRCLE 17 ON READER CARD

<u>editor's read&ut</u>

TROUBLE . . . I SAY TROUBLE, TROUBLE IN DP CITY

There is a slightly ominous note for information processing management in the latest McKinsey & Co. study of computer systems management in 36 major companies.

McKinsey & Co. is a well-known management consulting firm which made a few ripples five years ago with a report which indicated that computers were not being properly managed and that they were not paying their way.

The latest report—"Unlocking the Computer's Profit Potential"—lays waste to the cherished dream that computers create profits. And it doesn't take them long to get around to popping *that* bubble. The second paragraph starts like this: "From a profit standpoint, our findings indicate, computer efforts in all but a few exceptional companies are in real, if often unacknowledged, trouble."

The report acknowledges that "As a superclerk, the computer has more than paid its way." But too many data processing departments are primarily concerned with refining administrative systems and reducing General and Administrative expenses. A breakdown of a typical sales dollar shows that G&A expenses represent only 15ϕ , while the cost of goods sold accounts for 65ϕ . Thus, reducing G&A expenses will add $1\%\phi$ to before-tax profits. The same reduction in the cost of goods sold add $6\%\phi$ of black ink.

After a look at soaring edp equipment and people costs (and their distribution), the McKinsey report suggests that top management must take a long, hard look at proposed extensions of the computing activity . . . then sets forth three tests of feasibility by which such proposals be evaluated. Taking a direct hit amidships are three proposals at one firm, submitted without specific cost or benefit estimates, which would have consumed "80 per cent of the computer staff time available for development."

Lack of management exposure to the feasibility concept is cited as one source of current failure of edp to live up to its potential. But edp management and staff get the heavy blows.

The report describes computer department staffs as "... typically ... highly skilled in computer systems design, and their status as professionals is unchallengeable. But they are seldom strategically placed (or managerially trained) to assess the economics of operations fully or to judge operational feasibility." And, says the report, there is no evidence to indicate that "high organizational status assures effective performance on the part of the corporate computer staff."

Some other statements: "Computer professionals alone seldom constitute an adequate corporate support staff." "No top executive is going to turn over the operation of key departments to specialists with little or no operating experience." And: "There was a time, less than a decade ago, when management could afford to leave the direction of the corporate computer effort largely in the hands of technical staff people. That time is past. Yet the identification and selection of new computer applications are still predominantly in the hands of computer specialists, who–despite their professional expertise–are poorly qualified to set the course of corporate computer effort."

The solution, suggests the report, lies in teamwork: "Where top management provides leadership and operating managers actively and enthusiastically cooperate with professional computer staffs, major economic achievements can result."

We agree. And it may be true also that computer professionals are poorly qualified to chart future edp directions. We *do* have a tendency to get bogged down in the details of throughput speeds, cost/performance ratios and other important minutiae.

It's a deplorable tendency. And we suggest that the bright, ambitious computer professional will start taking steps to correct it. You could start by reading the McKinsey report. Mr. Top Management will undoubtedly be giving it a morethan-onceover. Afterwards, he may have some questions for you.

THIRD PARTY LEASING

by E. L. MEADOWS

Use of the "third party" lease is gaining rapid acceptance as a means for reducing the increasing costs of data processing facing most companies today. If properly utilized, in conjunction with realistic planning, leasing can produce significant savings for most companies without commensurate loss in operational flexibility. The purpose of this article is to examine third party leasing in sufficient depth to provide managers concerned about the cost of data processing a basis for considering the leasing route to cost reduction.

alternatives for acquiring equipment

Assuming a company has decided the best method for providing data processing services is to install its own computing equipment, there are three financial alternatives for acquiring the equipment: rent from the manufacturer, direct purchase, and lease from a third party. The most widely used alternative is renting from the manufacturer. Acquisition of computers by this means is a somewhat unique way of financing when compared with the methods used for acquiring most of the capital equipment required by most organizations.

The broad use of the rental approach for acquiring computers is the result of several influences. Prior to 1956, IBM only rented its data processing equipment and since then has made little effort to sell, rather than rent. Renting has, therefore, become somewhat of a tradition in the data processing world. In many cases there has been little incentive to break with tradition. It has been much easier for a manager to obtain approval for an increase in his rental costs than for a large capital expenditure to change or upgrade his equipment, particularly when the increase can be easily justified by the savings obtainable from the new applications added.

The high rate of technical obsolescence of the early computers has added to the desire to retain the high flexibility renting seems to offer. Add to this the large amount of equipment rented by companies engaged in government contract work where there was almost no incentive to purchase and the practice of renting by governmental agencies, and it is easily seen how the renting tradition was established.

Recently, however, many companies have begun to question whether the higher cost of renting their computers from the manufacturer really buys them very much in protection and true flexibility, and consequently have begun to either lease from third parties or purchase their equipment

one alternative

outright. The government also has begun to press for purchase, both by its own agencies and by companies doing substantial work for it. The capacity gains obtainable from the latest generation of equipment are far less dramatic than experienced in the switch from vacuum tube machines to transistorized core memory equipment giving indication that the rate of technical obsolescence may have slowed. While there are undoubtedly many unique aspects in every company's data processing requirements and plans, the acceptance of the rental route—without serious consideration of leasing or purchasing—can mean substantially higher costs for data processing.

two types of leasing

In considering leasing versus either renting or purchasing from the manufacturer, a distinction must be made between two types of leasing. One type is the "full payout" or "financial lease." The other is the "non-payout" or "operating lease."

The full payout lease is actually a method of financing the purchase of a capital asset. This method was available long before computers came on the scene and is used to acquire many types of equipment other than computers. The lessee has essentially all the rights of a purchaser and

Mr. Meadows is vice president and regional director of Computer Leasing Co., a division of University Computing Co., in Washington, D.C. Prior to this recent appointment, he held several dp management posts with Union Carbide. He has a BS in chemical engineering from Syracuse and an MS in CE from West Virginia Univ.

DATAMATION

assumes the same risks he would as a purchaser. For computers the lease must usually extend more than five years for the monthly payments to be less than the normal rental payments charged by the manufacturer or the lessee may be faced with a large one-time payment at the end of the lease term. During the lease term the lessor recovers the total cost of the equipment, plus a rate of interest equal to or higher than the lessee might obtain on a direct loan, plus an additional fee of .5% or higher. A variety of early termination provisions are obtainable; however, regardless of the option selected, the lessor always recovers the cost of the equipment plus interest and the fee. In the full payout lease the lessor, therefore, assumes absolutely no risk of obsolescence and is in reality simply making a loan for purchase of the equipment. He assumes no more risk than any financial source the user might utilize. In some cases, despite the fact that the lessee has in effect purchased the equipment, title for the equipment may remain with the lessor at the end of the lease and he may not ultimately own it or even have an option to buy it. The reasons why a full payout lease might be preferred over other means of acquiring capital for investment are entirely financial in nature. The decision to obtain a financial lease should only be made on a financial basis following a decision by operating management to purchase rather than rent the equipment.

The non-payout or operating lease is comparable to rental; the essential difference being the length of the commitment. With this type of lease, the term is generally two to five years and the rentals charged are 10-20% less than the manufacturers' rentals. The shorter terms do not allow leasing companies to recover the full cost of the equipment during the lease term and they are forced to assume risks of obsolescence, relying on their ability to lease or sell the equipment to a second user to ultimately recover their costs and to make a profit. The rates charged depend upon many factors, but primarily the length of the lease term, the cost of the equipment, and the residual value anticipated by the leasing company at the end of the lease term. Typically, on new equipment the rates scale down from 90% of manufacturer's rent for a two-year lease to as low as 80% for a fiveyear lease. This scale down has a sound business basis since the leasing company is taking less risk on the equipment as the lease approaches a full payout lease, and it can anticipate lower remarketing expenses. The practice of the manufacturers of crediting part of the rentals paid by the user toward purchase of the equipment can substantially reduce the cost of the equipment to the leasing company and allow

lower rates on systems that have been installed for some time.

It is important that an organization planning to lease its data processing equipment recognizes the difference between these two types of leasing. With the financial lease, the lessee commits himself to purchase the equipment (even though he may not actually own it at the end of the term).

With the operating lease, the lessee commits himself only to a series of rental payments over the term of the lease, and to nothing more. To compare the rentals charged by these two means is somewhat meaningless since the objectives of the two are different, as is the position of the lessee at the end of the lease term.

financial comparisons

In a typical computer acquisition study, a great deal of effort is spent comparing equipment costs versus performance for the various systems under consideration. Often the selection of a particular system results from relatively small, and unsubstantiated differences in price performance ratios. A much lesser amount of effort devoted to consideration of the financing alternatives for acquiring the equipment can result in considerably greater savings than might ever be available from selection of one system over another. While selection of the financing alternative can generally be deferred until after the equipment selection has been made, the savings available through leasing may be the key to cost justification of the proposed change. In any case, the financial analysis should include an evaluation of alternatives. A comparison of purchase versus renting from the manufacturer may show a return attractive enough to favor purchase; however, extending the comparison to include third party leasing versus purchase may prove purchase unattractive.

To provide an indication of the relative attractiveness of the three alternatives, a cash flow analysis of a typical acquisition situation has been made. For the purpose of the analysis, it has been assumed that the equipment selection has already been made and only the method of financing is being studied. For the equipment selected, a large third generation computer, the following relative prices are quoted by the manufacturer.

Purchase Price	\$1,000,000
Monthly Rental	23,260
Monthly Maint.	1,397
. 1 . 1 . 1	. 1

The actual prices have been converted to a one-million-

23

LEASING . . .

dollar basis for convenience in interpreting the results.

A cash flow analysis for the three alternatives is shown in Table 1. In order to compare renting or leasing with purchase, the cash flows must be obtained on an after-tax basis. Each column of the table shows the cash flows resulting from following each alternative for a particular year. A minus sign in front of a number indicates a payment or an outflow of cash. A plus sign indicates an inflow of cash. The analysis covers an eight-year span, assumed to be the maximum economic life of the equipment.

The annual cash flows for the rental case are simply the after tax cost of the annual rental payments. To be conservative, it was assumed the system will only be used for a single shift or at least is not subject to additional rentals for over one shift of usage. The leasing alternative assumes unlimited use of the equipment for 85% of the manufacturer's rental. For both these alternatives a 48% tax rate was assumed.

Obtaining the true cash flows for the purchase alternative is somewhat more complex and requires some assumption regarding property taxes, insurance rates, and the method used for depreciation. It was assumed that the equipment would be depreciated using the sum-of-digits method which provides higher depreciation charges during the earzero is shown to represent the timing of the initial purchase payment. After the initial payment, the purchase alternative actually generates a cash inflow every year since the tax credits accruing from depreciation are greater than the after tax costs of maintenance, taxes and insurance.

Having obtained the annual cash flow amounts it is possible to compare the true cash position difference between alternatives. The total annual cash flow differences were obtained by adding the cash inflows from the purchase alternative to the outflows of the rent and lease alternatives. Summing these differences by year provides a running picture of the cash position of purchase relative to the other two alternatives. A comparison of the accumulated cash flow differences shows ostensibly that it requires approximately four years and eight months for purchase to break even with renting and about five years and four months for purchase to break even with leasing. Such a conclusion is misleading since neither the time value of the money invested nor the possible return from sale of the equipment have been considered up to this point. Simply requiring that the dollars invested in the purchase alternative at any time return a minimum of 6% simple interest lengthens the time required for purchase to break even to five years and seven months versus the renting alternative and to six years and seven months versus the leasing alternative.

These break-even times assume the equipment will have no value at the end of the use period. To be realistic, it must be assumed that the equipment will have some resale value

ANNUAL CASH FLOW CALCULATIONS (All Figures in Thousands of Dollars)									
	0	, 1	2	3	4	5	6	7	8
Rent From Mfg.									
Annual Rentals		279.1		-279.1	-279.1	-279.1	-279.1	-279.1	-279.1
Tax Credit		+134.0	+134.0	+134.0	+134.0	+134.0	+134.0	+134.0	+134.0
After Tax Cash Flow	1	-145.1	-145.1	-145.7	-145.1	-145.1	-145.1	-145.1	-145.1
Lease From 3rd Party									
Annual Lease Pymts.		-237.3	237.3	-237.3	-237.3	-237.3	-237.3	-237.3	-237.3
Tax Credit		+113.9	+113.9	+113.9	+113.9	+113.9	+113.9	+113.9	+113.9
After Tax Cash Flow		-123.4		-123.4	-123.4	-123.4	-123.4	-123.4	-123.4
Purchase									
Purchase Price	-1,000.0								
Maint. Costs		— 16.8	— 16.8	- — 16.8	— 16.8	- 16.8	— 16.8	— 16.8	- 16.8
Insurance & Prop. Tax		— 12.0	— 10.5	- 9.0	— 7.5	- 6.0	- 4.5	3.0	— 1.5
Tax Credit (from costs)		+ 13.8	+ 13.8	+ 12.4	+ 11.7	+ 10.9	+ 10.2	+ 9.5	+ 8.8
Tax Credit (from Deprec.)		+106.7	+ 93.3	+ 80.0	+ 66.6	+ 53.4	+ 40.0	+ 26.7	+ 13.3
After Tax Cash Flow	-1,000.0	+ 91.7	+ 79.1	+ 66.6	+ 54.0	+ 41.5	+ 28.9	+ 16.4	+ 3.8
Cash Flow Differences									
Purch. Instead of Rent	-1,000.0	+236.8	+224.2	+211.7	+199.1	+186.6	+174.0	+161.5	+149.0
Purch. Instead of Lease	_1,000.0	+215.1	+202.5	+190.0	+177.4	+164.9	+152.3	+139.8	+127.2
Cumulative Cash Flow Dif	ferences								
Purch. Instead of Rent	-1,000.0	-763.2			-128.2	+ 54.4	+232.4	+393.9	+542.9
Purch. Instead of Lease	-1,000.0		-582.4	-392.4	-215.0	- 50.1	+102.2	+242.0	+369.3

Table 1

ly years, declining as the equipment ages. This method, besides providing for an earlier return of invested capital, is certainly in keeping with the high obsolescence rate incurred with computers. In renting or leasing, property taxes and insurance are normally paid by the lessor; however, if the equipment is purchased, these represent an additional cost to the purchaser. A declining schedule of these two costs combined (starting at 1.2% of the purchase price) was used. The effect of the investment tax credit has been omitted since this is not always available, and is subject to negotiation between the lessee and leasing company.

For purposes of later discounting the cash flows, a year

dependent on the age of the equipment. Assuming a high resale value, of course, favors the purchase option, while assumption of a low value favors leasing. It is reasonable to assume, because of the technical obsolescence factor, that the decline in resale value will be high in the early years of the equipment's life, probably slowing down somewhat as the equipment ages. A safe, but not particularly conservative approach, would be to assume that the book value of the equipment, obtained by the sum-of-digits method over an eight-year life, is representative of the true resale value. It should be noted that this is considerably more optimistic than the four- or five-year life used by the manufacturers. Assuming a computer will continue to have a resale value after five years puts a purchaser in the position of speculating on the equipment to a greater extent than the manufacturer is willing to do.

To make the analysis complete, it is also necessary to introduce the time value of money. This can be done simply by discounting the annual cash flow amounts. Tables of discount factors are readily available. In doing the discounting, factors for continuous flows should be used for the annual cash flows since most of the payments are monthly in nature, and end-of-year factors for the final sale of the equipment. Table 2 shows how discounting may be applied to the purchase versus lease alternative. The annual discounted cash flow for any year was obtained by multiplying the after-tax cash flow by the continuous discount factor for that year. The cash position after tax for any year the equipment is finally sold can be obtained by adding the discounted sale price to the sum of the discounted annual cash flows through that year. The last column shows that it will require approximately six years to reach the break-even point if the money invested in the equipment is to earn 6% interest.

It is possible, by a series of trial and error computations, to determine for any acquisition study the interest rate earned through purchase rather than third party leasing, or renting from the manufacturer for equipment held for a given number of years. A series of such computations were made based on the above example. The results are shown graphically in Fig. 1. The graph shows the after tax rate of interest earned on the money invested in the equipment versus the length of time the equipment remains installed. The upper curve shows the interest earned from purchase rather than renting from the manufacturers. The lower curve shows the interest earned through purchase rather than third party leasing. Both curves assume the equipment can be sold at the end of any year for the book value based on eight-year sum-of-digits depreciation. return close to the cost of money, the availability of the third party lease makes purchase generally unattractive for most organizations.

flexibility

Because renting from the manufacturer is always more expensive than third party leasing, a careful evaluation of the flexibility obtained for the higher price may lead to substantial savings. Leasing clearly offers a flexibility for equipment change somewhere between the one-year contract offered by most manufacturers and purchase. Each company must determine for itself the types of flexibility needed and then utilize the acquisition alternatives which can provide the flexibility at least cost. This may result in a mixed strategy in which some units, such as the peripherals, will be rented from the manufacturer, while other units will



rather than renting or leasing.

		· · - · ·	CHASE INSTEAD OF L					
Year	After Tax Cash Flow	6% Discount Factors Continuous	Discounted Cash Flov Annual Cumulat	Sale	6% Discount Factor End of Year		Disc. Sale Price	Cash Position After Sale
0	-1,000.0	1.000	-1,000.0 -1,000	.0				
1	215.1	.971	+ 208.9 - 791	.1 777.8	.943	+	733.5	- 57.6
2	202.5	.916	+ 185.5 - 605	.6 583.4	.890	÷	519.2	— 86.4
3	190.0	.864	+ 164.2 - 441	.4 416.7	.840	+	350.0	- 91.
4	177.4	.816	+ 144.8 - 296	.6 277.8	.792	÷	220.0	- 76.
5	164.9	.769	+ 126.8 - 169		.747	· +	124.5	- 45.
6	152.3	.725	+ 110.4 - 59	.4 83.4	.705	÷	58.8	— .
7	139.8	.685	+ 95.8 + 36	.4 27.8	.665	÷	18.5	+ 54.
8	127.2	.646	+ 82.2 + 118	.6 0΄	.627	÷	0	+118.

Table 2

This analysis shows that the maximum interest rate (versus leasing which is the least expensive alternative) that can be obtained on money invested to purchase computing equipment is approximately 10%. And this is only possible if the equipment is retained for at least eight years. If a company plans to keep its equipment for, say, five years, the after tax interest rate of return on the money invested to purchase the equipment would only be 4%, and this requires a greater speculation on the resale value of the equipment than the manufacturer is willing to assume. While purchase may be attractive versus renting from the manufacturer for organizations willing to accept a rate of

be acquired on a third party lease. It may even be attractive to purchase some equipment, if both a long useful life and good resale value can be predicted.

Because of the long delivery time for new equipment, many companies are paying for flexibility considerably beyond what the manufacturers can provide. In many cases, even if the new equipment could be delivered the anticipated flexibility may not actually be available because of the magnitude of the reprogramming effort required to make the conversion. Third party leasing can be the means to obtain a reduction in costs without losing any significant amount of flexibility.

25

AN INTRODUCTION TO LEASING

by ANGELINE PANTAGES

After our weeks of surveying the computer leasing industry, if someone asked what impressed us most, our initial response would be: that Harvey Goodman owns stock in his firm, Data Processing Financial & General, that's now worth over \$30 million; that Saul Steinberg, at 30, has "grown out of" the presidency of Leasco and is now Chairman of the Board; that John Randolph (Randolph Computer Corp.) drives a 1929 Rolls Royce.

Mercenary. But the "rumor" of gold has helped drive at least 80 firms into the third-party computer leasing business-most in the last three years. And thousands of investors have flocked to the market to make outlandish gains on lessor securities. The basis for this glamorous subindustry has been a financial game of borrowing, buying computers, leasing them at less than manufacturer rental-borrowing more, going public, buying, leasing, etc., etc. At the beginning of 1968, the total dollar value of equipment on third-party lease was estimated at around \$400 million. Major firms like Greyhound Computer, Leasco Data Processing Equipment Corp., DPF&G, Levin-Townsend, Randolph, and others indicate that by year's end each of them will have from \$80-200 million in systems installed. Conservatively, the market total by that time should be bulging toward \$1 billion-75-85% in IBM 360's.

The words "financial game" inadequately describe the diverse and complex industry now evolving. Further investigation and the senses are assailed. The economics are confusing; there is talk of depreciation, residual, investment tax credit, financial and operating leases, straight-line and sum-of-digits reporting methods, prime rate, floating rate. Many of the companies themselves, once characterized as one- or two-man operations with financial and/or dp expertise, now appear to have diffused. Lessors are making alliances with natural partners, like software firms, service bureaus, banks, financiers, insurance companies, other lessors; and there are not-so-natural partnerships, with real estate investors, movie makers, and Exquisite Form. There is the knotty discourse and struggle between the lessor and his prime provider, IBM, who gives and also takes away. And under all this, there's the user, seeking a leasing "bargain," a lessee's market, if he can understand what it's all about.

in the beginning

The leasing industry owes its existence to four major factors:

1. The Consent Decree of 1956 levied on IBM by the Justice Department. It required the firm to sell as well as rent its systems and to set a sales price with a "commercially reasonable" relationship to its rental charges. Further, maintenance services must be offered to all users at equal price and terms.

2. The introduction of increasingly reliable machines, including second-generation equipment, and the development of the long-life family concept in third-generation equipment.

3. The pioneering efforts (1961-1965) of Carole Bumpers, Jerry Trautman, D. P. Boothe, Jr., Randolph, Goodman, Howard Levin, and James Townsend in proving to the moneylenders that computer leasing on a non-full-payout or operating lease basis was a profitable risk.

4. The tight money market of 1966. This squeezed many lessors, but it also pushed manufacturers to encourage purchases to obtain greater cash flow. IBM was particularly in a bind, as it had prepaid a large loan just before the interest rates went up. Although it increased the down payment on systems 10% to 25% in October of that year, it also lowered purchase prices and increased rental prices. The IBM blessing was on purchases.

But the situation that created a natural climate for computer leasing is changing—both because of the evolution of computer life and the policies of those who control it. These factors and the direction of most of the firms in leasing should become more and more evident this year. In fact, several firms have been preparing for this change in the last year or two.

Both the problems and related trends in this industry might fall under these categories:

The end of massive buying of third-generation systems for leasing firms

IBM and its sales and administrative policies

IBM and its intermediate set of computers

Correspondingly, what to do with "comeback" computers (re-leasing) . . . and IBM

Stiffening competition among lessors The effects of a tight-money market

DATAMATION

cutting back

Essentially, the honeymoon with the 360's is almost over. Heads of major leasing firms, like Randolph Computer Corp., Levin-Townsend, and Granite Computer Leasing, say that their massive buying of 360's will end this year or mid-1969 at the latest. The reason is simply that most lessors count on at least six years of leases on a system (two to three contracts for most) to recoup their original investment plus the cost of money and other expenses. Taking relatively short-term contracts on these systems after this year means higher odds against being able to continue leasing a system at their current prices for that period. Although they figure on a 10-year life (most depreciate over 10 years with 15%-0% residual), one user says the life of leased computers at original rental is more like six or six and a half years.

This does not mean that they will never lease another third-generation system, but that the method of operation will change—possibly to a minimum four-year lease or fullpayout (five years or more). This will vary from model to model, too. The larger systems, like the 65 or 85, may be taken by some lessors on shorter leases simply because the gamble is good that the user, once he has invested in software development for such a system, is likely to renew and maintain it for several years. Models like the 20 are not generally favored by the lessors, in any case, and most who deal in it will only handle it for a longer term.

Several lessors who have not yet done so will be examining the non-IBM systems, including those of smaller manufacturers. (Granite Computer Leasing just announced in July that it would lease computers and instrumentation of Varian Data machines.) Most of these will be handled, as in the past, on full-payout leases. But there are exceptions. For example, one lessor says that if any manufacturer agrees to repurchase the system if it cannot be re-leased, he may take such systems under shorter leases. (Skeptics say the computer maker isn't likely to do this, except under exclusive agreements.) The application area is another factor. Short-term contracts in application areas like plant automation and process control are becoming increasingly attractive to lessors, regardless of computer make. The reason: such applications involve such a massive investment that long life for the system is almost guaranteed. Indeed, some firms, like Systems Capital Corp., are going after leases involving all plant equipment used in the automated system.

Another area developing for next year is agreements with and possibly buys (perhaps part ownership) of peripheral manufacturers, so that the lessor can configure less expensive, high-performance peripherals around a basic IBM cpu. This will be discussed more later.

ibm and its policies

IBM's sales and pricing policies have fluctuated over the last few years. Some have squeezed lessors; others loosened the vise. In 1965, IBM, noting that obsolescence was no longer a major factor with its equipment, eliminated its depreciation policy on all equipment—including 360's, second-generation computers and punched-card equipment. This had little effect on the computer lessors, although 360 depreciation would have meant more profits. But it did serve to damage punched-card equipment lessors, like Management Assistance, Inc., which had developed its own service organization. Policy for the 360 then amounted to an option to buy after one-year rental at up to 12½% off purchase price.

As noted, in 1966, IBM increased the down-payment requirement from 10% to 25%, decreasing the payment period from 60 to 48 months-because of its cash flow problems. At the same time, it decreased the purchase price on 360 systems, while increasing the rental, a plan designed to encourage buying.

In 1967, IBM removed the ceiling of \$7.5 million in credit on purchases, declaring that each request would be treated on a case-by-case basis. The lessors interviewed say this has not hurt at all, but helped in some cases.

In the fall, '67, IBM ended a "free ride" it had been giving lessors and other purchasers by changing its billing policy: all payments on purchased systems are due on date of installation. (In the case of a system switching from rental contract to purchase, it's due on the effective date of purchase.) The invoicing department at IBM had become so bogged down with paperwork that its bills were going out late. Under previous IBM policy, theoretically, down payments on systems purchased under time payment were due on "effective date" of purchase; payment on outright buys was due within 30 days of this date. But "effective date" actually was time of the receipt of invoice, which often came up to a month late. Thus the lessor could collect rent on an installed system for 30-60 days without having paid IBM a borrowed dime or paid interest and principal to the lender. If one figures just two months' interest on a \$1 million loan at 7%-almost \$12,000-the loss resulting from the new policy becomes staggeringly apparent.

As lessors and other buyers poured money into the Fortress, IBM became disturbed over its increasing cash flow, and took measures to stem it. To rally its salesmen to rental, IBM declared in a January 1968 letter to the sales force that third-party lessors were to be considered competitors. (And since IBM will not discuss competitors with the press, the firm was not interviewed on the leasing field.) IBM also increased the salesman's responsibility for keeping an on-rent computer at the first installation from two to four years. The terms of the salesman's liability (whether he loses all of his commission or part) are not clear, but essentially he cannot breathe easy that his commission won't be charged back against him for four years. This policy, say some lessors, is not likely to stand the test in the field. (Rumor says some salesmen are looking for new jobs because of it.) And no policy is without exception.

Why declare leasing companies competitors? Keeping purchases down is one reason. But some salesmen have been unwisely using third-party firms to assure contracts, says a lessor. And since few lessors deal in much other than IBM equipment, IBM does not want to rile other manufacturers to the point of anti-trust claims.

turnabout's fair play

On the other hand, the ways of IBM are wondrous, and springtime saw two new policies that delighted lessors. In April, the 360 maker wrote them all: "We are pleased to inform you of the establishment of the Leasing Company Relations Department" within the Data Processing Division. The essential function is "to insure an effective relationship between IBM and purchasers of its equipment." Richard Urfer, president of Diebold Computer Leasing, read this as somewhat of an about-face.

IBM again indicated it's "nice people," as one lessor quipped, with the more poignant policy change that came in May. From now on the second user of a purchased system will receive free training and programming support. (The latter means basic operating programs, corrections, and updated revisions.) This particularly means the lessor can more strongly attack the market of new or inexperienced computer users with the systems that are returned at the end of a contract. As Harvey Goodman told the Wall Street Journal, "Many potential customers were reluctant to do business with us, because of the stigma of being a second user, but now we can go after 100% of the market,

instead of 10%."

The reasons for this change are many. The lessors, both privately and through their leasing association, have discussed with IBM the long-term effects of its policies. Goodman reportedly was preparing to sue the manufacturer for violation of the Sherman Anti-Trust Act because it did not service second users. Just as important, if IBM is worried about the used computer market that is cropping up and the competition it faces from lessors, it must in turn be worried about what will happen if it makes it too difficult for these firms to re-lease their equipment. "Worst case" would be a price war.

It must be noted that IBM does not provide the second user with systems engineering help under this policy. This would be a costly proposition and strain the already critical manpower situation. Training and basic programming support, says one observer, are not big investments and they provide IBM with a *very valuable* benefit: the contact and working relationship with the previously remote second user.

What IBM may do still keeps the industry wondering. Lessors discount the idea of a long-term lease. Right now IBM has straight one-year rental contracts with 90-day termination clauses. A long-term lease, in order to be effective against lessors, would have to offer a discount of 10% to 20% off original rental, and that would rob IBM of a maximum \$200-\$400 million a year if its annual rental revenues are the estimated \$2 billion. The rumors have flown-in the press, on Wall Street, in the industry-that IBM is pilot-testing a long-term lease, that IBM will form a leasing subsidiary, or that IBM will come up with shortterm leases of six months, nine months, a year, aimed at the user who's already had his equipment in for the first year. Is it conceivable that IBM would couple the policy of the salesman's four-year responsibility for a first-user rental with some deals that would help both IBM and the salesman keep it in that long? It is impossible to tell what is feasible and what is nonsense. Again, the leasing firms feel the liaison department and support policy are signs that IBM isn't planning a damaging move.

ratio juggling

The recent introduction of the model 25 with a 64:1 purchase:lease ratio vs. the 48:1 ratio of the 30 (prices configured on equivalent cpu and memory) is, say lessors, the most effective move IBM has made against them. They are not happy about it and have pointed out this "discrepancy" to IBM. Says Goodman, "We suspect IBM will find when it prices this way, it won't sell as much as it has," and conceivably the Justice Department will take a "dim view of it." DPF&G, for one, won't write a lease on this new equipment without a normal rate of return. In other words, the user will save less on a lease. Several lessors indicate they will treat the 25 and other systems introduced with the same pricing only on four-year or fullpayout leases.

Where there's a 25-a 35 or 37, a 45, a 58 are sure to follow, say observers. Lessors say these are not really a threat to the rest of the current models; instead they are ingeniously being slid into the line, offering different capabilities and applications from their even-numbered kin. Speed, they claim, is not that important to most applications, so the improved price:performance offering of the intermediate systems won't start a stampede away from current installations. And IBM delivery time on any new systems will determine impact.

Randolph Computer Corp. commissioned A. D. Little to analyze the prospective life of current 360 models. The report was completed before the announcement of the 25, 85, and cheaper, slower version of the 20, but nevertheless offers conjectures on their impact. The report sees little decline in value of the 30, 40, 50, and 65 up until 1978. But the 20 (the report says a slowed-down version by 1972?) will dip in value to 50-70% of original price before 1978; the 75, beat down by the 85, will fall to 10-40% of original value; the scientifically oriented 44, an easier machine to abandon because of "relatively simple FORTRAN programs," will drop to 30-50% of original price. The model 40 is the most vulnerable of the stronger systems, particularly because a 35 or 37 will impact it (and, say others, so would the rumored time-shared 58). A. D. Little basically concludes that present IBM users of batch processing configurations are happy with these systems and are likely to keep them for several years. But IBM hasn't produced what the user wants in disc-oriented random-inquiry systems, so the larger 30's and 40's are likely to be replaced. The report feels that Randolph and other lessors will not have problems reconfiguring these returned systems for the ample batch processing market.

the secondary market

The IBM policies and the introduction of new systems all relate, as noted, to the used or secondary market. Significant returns of computers on third-party lease should begin next year. One user notes that he has already been offered two "used" systems by a lessor: a 360/40 on a two-year lease for 23% off IBM rental (current norm is 10%), and a 360/50 for 30 months at 31% off rental (normally about 12%). Both are without peripherals; both supplement existing systems.

The parties to this game stack up like this: the lessor who wants badly to keep his equipment on lease, or at least to sell; IBM with returned 360's to re-install at original prices and with newer models for current users to "grow to"; the user-owner who, through his used equipment broker, puts a machine on the market for purchase; and, of course, the other manufacturers, some with their own leasing arrangements, such as GE, SDS, and Honeywell. All these machines won't hit the market at the same time. But 1970-71-72 should be crucial years, since even many full-payout leases written by banks, insurance companies, and private tax partnerships will be coming to a close.

If the user experience noted earlier is an indication, there could be a price war. But neither lessor nor manufacturer want that, at least not until later in the game when the lessor has received his return on investment and made some profit. For now, there are several conceivable markets for the lessor's equipment. First, they generally claim that they have selected their customers carefully enough (many boast large blue chip companies) to know that many renewals are forthcoming. Second, the equipment returned will have a sizable market among large users who want to increase capability by adding a second cpu to their system. This will eliminate any problems of support.

If, as A. D. Little reports, the lessor will find a market in the batch processing user, in some cases this will be a new or relatively unsophisticated user. Most leasing firms are not geared up for "hand-holding" this group through the turmoils of conversion to a computer. The IBM support for second users will help, as said, but more will be needed. Lessors are developing, in part, some strong software and service bureau capability, which, until now, has operated independently of the leasing activity. Indications are that perhaps application packages for some industries and other services will be available to the lessee, although it is not clear how these services will be tied together financially. (A more detailed explanation of what some firms are doing will be given later.)

a new home abroad

A new opportunity that should develop in first and second-user systems is the overseas market. This could be a major dumping ground for everyone. Leasco says the European leasing market alone should rival that in the U.S. by 1975. This firm made the first major move among lessors late last year by setting up its subsidiary Leasco Europa Ltd. with a \$15 million line of credit. What has held other firms back is the Presidential edict this year against overseas investments. (Leasco squeaked through with its dollar requirement before the deadline.) But early in June, things started happening. Again, Leasco, now with Bankers Trust Co., set up the first Australian leasing company, Data Systems Management Corporation Pty. Ltd. (Bankers Trust, through its subsidiary Bankers International Corp., owns a majority interest.) At the same time, foreign subsidiaries and affiliates of Greyhound Leasing and Financial Corp. (Greyhound Computer parent) and Continental Illinois National Bank & Trust Co. joined to form Leasing Italiana in Milan. This firm will lease several kinds of equipment, including computers, on 3-5 year contracts. Diebold Computer Leasing, Levin-Townsend and others are also gearing up for overseas activity.

The government's attitude toward leasing its computers is favorable, but so far there has been little action. The oneyear contracts to which it is bound are a disadvantage. The implementation of the revolving fund could change this, but the Vietnam war still precludes near-term hope for this.

And there are those markets that exist for any computer maker or lessor. In-house placement looms large for some lessors. Greyhound Corp., owns about 80 firms, none of which now lease from Greyhound Computer. Randolph Computer Corp. already has an on-line savings and loan service in its United Data Processing, Inc., center in Cincinnati and more such services are planned for small metropolitan areas around the country. Leasco recently announced formation of a time-sharing service bureau subsidiary. If DPF&G does buy Railway Express Agency, it has the basis for a network; REA has several systems of its own, plus a communications network of Teletypes that reaches every U.S. hamlet. Granite plans service bureau franchises and co-operative use of a system among several lessees.

But regardless of where a company places its systems, the relocation of its systems will require more marketing and edp talent than most have operated with in the first few years. Finding the outside customer and technically "talking" him into taking available systems, including peripherals, will take much harder work and considerable knowledge.

the peripheral problem

The real problem in the secondary market could be the peripheral equipment. Peripheral technology, because of the need for more reliability and speed at lower cost, is expected to change more rapidly than cpu development. The second-generation leases generally did not include the peripherals, but most of the 360 leases do. Leasing firms admit they do not like many IBM peripherals because of reliability troubles and high cost of maintenance, particularly at the low end of the line. They claim they have lists of devices, such as the 2321 data cell, which they either will not take at all or will only lease under separate fullpayout contract. Contrary to this, increasing competition has indeed forced lessors to take many unwanted peripherals to obtain a contract.

Further, each lessor also claims a portfolio of generally applicable, well-balanced systems which will be little problem to re-lease as a configuration or separate components. But as new peripherals come on the market, the "wellbalanced system" of today could be tomorrow's poor configuration. IBM's tape drives are a case in point: the A.D. Little report noted that there are reliability problems on 360 drives, but that IBM, because of its \$1 billion investment in them, will probably not change the line radically. There are already non-IBM products on the market which offer equal or better performance at 50% of the price. There is also strong competition in areas like disc packs (Athena Corp. cut the 1316 pack price to \$300 recently, vs. IBM's \$490), drives, optical scanners, data communications, and conversion equipment.

So what is a conceivable situation facing the lessor? Granted, there will be a market for their secondlease equipment; many IBM users are not yet willing to attach non-IBM equipment to their processors, primarily because of maintenance problems. But the trend among some users, particularly the more sophisticated, is toward mixed-brand or "black-box" systems. Consequently, the leasing firm is already finding there are some peripherals of a system for re-lease that aren't so easy to unload. The question is: how many of these devices will ultimately gather dust in a costly warehouse? And when does this situation start eating into the lessor's profits?

But while peripherals are a bane to the lessor, they could also provide a boon, a new direction. These devices, the industry likes to quote, will ultimately account for up to 80% of the cost of a computer system. And the size of the market automatically grows for the non-IBM brands. Many of these peripheral makers suffer from common ills various lessors think they can cure: the independent manufacturer often has good equipment but no force to sell it to the end-user market; and the small firm often can't afford to rent the systems as this would diminish cash flow.

Thus, most computer lessors have begun approaching these manufacturers about exclusive agreements to buy and lease their products. Levin-Townsend already has such an agreement with Milgo on its automatic deposit station, Lectro-Teller. Rumors flew in May that L-T was going to buy Milgo, denied by both parties; but such buys are possible.

Other firms, not in computer leasing, are also going after the peripheral market. Most notable is Management Assistance Inc., which would have seemed primed to be a force in computer leasing. MAI chose for various reasons to go around it to the peripheral field, now having contracts to buy tape drives from Potter Instrument and disc drives from Memorex to sell or lease in the end-user market. Essentially, MAI intended to be a major service firm in data processing, starting with leasebacks on punched-card equipment (accounting for most of its portfolio of \$160 million in equipment). It had planned the same leaseback deals, including service, with the 1400 series, and has some. But at that point IBM stopped depreciation on this equipment. MAI, with its 1000 customer engineers being trained in MAI schools to service tab, peripheral and 1401 systems in MAI service plants, is a natural for this business. It's also conceivable that the lessors, none of whom want to offer maintenance, may try to contract with MAI and other service firms like RCA's to provide the second user the service that will be needed when peripherals come back. In any case, MAI will also be a competitor for the lessors who do sign on to lease non-IBM peripherals; theoretically, its edge is service.

competition on the way

The breadth of competition has been intimated. The 70 or 80 firms users have identified take on all shapes and sizes. Some work under wealthy parents that provide much financing and support; these range from insurance companies and commercial lenders to the general equipment lessor and the undescribable conglomerate. Others stand alone, going to banks and other institutions for lines of credit. Still others are buying firms that are a source of revenue, though still borrowing. There are also countless one- and two-man operations content with a few computers and willing to "sweeten" the deal with contract concessions. For full-payout leases, there are banks, insurance companies, and tax partnerships. Banks are being urged to make a stronger attack on the field, and some may even go after the long-term operating lease.

A tight money market makes the source of financing important. The established firm has little trouble getting money today, but the prime rate of interest has gone upand this is crucial for those whose principal source of income is the outside institution. The rate went from 6 to 6% in April, and those lessors whose lines of credit are running out must deal with the added cost of money. An example of this: on \$1 million in hardware the interest and principal per month at 6% is \$23,486; at 6%, it is \$23,715. On a four-year contract, this difference amounts to \$10,-000. If the lessor is to realize a normal rate of return on investment, this added cost must be passed on to the user.

If the major firm must constantly work to find less expensive financing to maintain competitive prices, those new companies weak in heart and credit don't stand much chance. The price of entry into the field today is set at about \$10 million. This is a far cry from the DPF&G operation, which had one man, Goodman, from 1961 to 1966, when a total of \$6 million in leases were written. And it's different from the \$180,000 in capital Levin-Townsend started out with in 1963.

Actually, the first operating lease (not full payout) was written by D. P. Boothe, Jr., in December, 1961.¹ A \$3 million 7094 went to Ling-Temco-Vought. The market was the heavy users of such systems, since extra-shift rental was high (40% of prime shift). Boothe chopped 10% off prime and extra-shift rental for a long-term lease. The 94 is still at LTV, now costing \$100K/year, vs. \$60K/month under the original lease.

Boothe and John Randolph worked together under Boothe Leasing Corp., which was purchased by Greyhound in 1965 and became part of Greyhound Leasing and Financial Corp., a subsidiary. In 1966, this firm became GC Computer Corp., now called Greyhound Computer Corp., the largest lessor in the industry. In 1963, Levin-Townsend was formed and became Greyhound's sales agent in computer leasing. This combination produced a portfolio of about \$60 million worth of secondgeneration equipment, much of which Greyhound still owns (now at a book value of \$20-25 million.)

Each of these pioneers has since left Greyhound Computer, most under cloud of suit. GC terminated L-T's contract six years in advance, suing its agent, Levin-Townsend countersuing. These claims were settled out of court last year, GC selling its stock interest in L-T and paying to them a percentage of the sale amounting to over \$9.5 million. John Randolph broke away to form North American Computer Corp. in 1965 (now Randolph Computer Corp.). Boothe left in July, 1967, and formed Boothe Computer Corp., and is now being sued by Greyhound subsidiary Boothe Leasing Corp., which claims the right to the Boothe name in leasing. There are counterclaims from Boothe Computer and several principals have been dropped (Boothe says he never signed away his name.)

in the same boat

Despite these problems, one lessor says these and other leaders of major firms maintain a "British Club" relationship, each with much knowledge and respect for the other's operations. (User beware when discussing competitor deals with a lessor.) And most of these firms make up the "power block" called the Computer Lessors Assn., which seemingly has some influence with government agencies and IBM.

Greyhound, L-T, and Randolph are in the top five, along with Leasco and DPF&G. And Boothe's firm, while new, is considered a top contender. Others moving into significant positions are SSI Computer Corp., Transamerica Computer Co., and Diebold Computer Leasing—all with strong financial backing from parent or affiliate companies. Computer Leasing Corp., when and if it completes the agreement to buy Standard Computer Corp., will be among the giants and have the backing of conglomerate parent University Computing Co.

For our survey we tried to cover most of the larger firms, plus a sampling of those that have substantial holdings or deviate in contract, equipment handled, or services. We leave the discussion of the details of contracts and what they mean to the user to another article. But here are general comments.

Most leases run generally between one or two and five years, with a range of 10-25% off manufacturer rental. Stiffening competition has, in some cases, lowered these rates by a point or two. Primarily, leasing firms prefer to keep the 7% investment tax credit to write off against their earnings, although in competition or for a major customer they may hand it over. John Randolph notes, however, that the trend is toward leasing machines that have been installed for a year, in which case the ITC is lost.

Many lessors will update equipment; Levin-Townsend, for one, will replace, say, a seven-channel tape drive with a nine-channel unit at no cost to the user. Unlike most, L-T does charge for extra-shift use.

The termination clause has become important competitively. Several firms will permit termination several months in advance of the contract's end, but with a penalty clause —some stiff, others simply amounting to paying retroactively the shorter-term rate.

The hullaballo about how these firms depreciate their equipment and their method of accounting is less vital to the user than to the investor in the public stock of lessors. Those with liberal accounting methods are playing the notuncommon game of showing lower earnings first and a much higher earnings gain each succeeding year than would have been possible through more conservative methods.

Note this comment from a Standard Computer Corp. report (SCC had depreciated most conservatively, 9 years, 5% residual): "From very rapid depreciation schedules (which have the effect of understating assets and income) to long-time schedules (which tend to maximize cash value of assets and current income) there is ample leeway in judgment to allow computer leasing firms to report variations of up to 50% in earnings on the same gross income. This is accomplished in financial leases by varying the residual value used, and these variations can be accented by the ability to adjust the rate at which residual value is taken into income."

Generally, the revenues and earnings of most of the major, stable leasing firms should continue to increase substantially each year (at least 40%, says one report) for at

¹Actually there were some third-party efforts on the part of manufacturers before independent lessors came on the scene. In 1958, Philco Lessors Inc. was formed by Philco to provide cash sales for the computer department: The leases ran between 60 and 72 months, while Philco itself wrote off the equipment in 42. Eighteen Philco 2000's (\$3 million systems) went to customers under this arrangement and several are still in first user installations. Burroughs and NCR also offered long-term contracts in the late '50's.

least the next few years no matter what their procedure. The investor should simply be aware of the accounting method, when evaluating price:earnings ratios and earnings per share.

some typical companies

Here are brief sketches of 14 leasing firms:

Greyhound Computer Corp., 75% owned by Greyhound Leasing & Financial Corp. and headed by Carole Bumpers and James Campbell, is the largest lessor. In addition to a book-valued \$20-25 million in second-generation equipment, as of March 1, the firm had about \$150,300,000 in third-generation systems installed or committed—all IBM. Donald Andrews, regional vice president, noted Greyhound would be purchasing about \$8-15 million in systems per month throughout the rest of '68. Leases run from 1-8 years.

Greyhound is also in other areas, with data center offices offering service bureau and project management services in New York, Los Angeles, and San Francisco; they will open in two more cities by Sept. 1. As noted, Greyhound has an Italian leasing company affiliation.

Randolph Computer Corp. aims for 2-5 year leases, averaging 40 months. As of Sept. 30, it owned 121 systems valued at \$60,920,000; by April this had increased to 162 systems (79 customers) costing over \$90 million. In late May, they broke the \$100 million mark.

Randolph also has a software and service bureau operation (five locations) which should gross over \$5 million in 1968. It consists of three acquired companies with a total of 300 employees: United Data Processing, Inc., in Portland, Ore., and one of the same name in Cincinnati, and Electronic Data Processing Services of Eugene, Ore. As noted earlier, Randolph intends to expand its service bureau operations into more small metropolitan areas around the country. The marketing staff is small, says Randolph, but quality.

Data Processing Financial & General, which started operation in 1961, accumulated \$6 million in second-generation equipment, and in April claimed to have over \$100 million in third-generation systems, including a \$20 million contract with North American Rockwell. In July, 1967, the total was \$38,941,000.) Originally working with oneyear leases, DPF&G now takes 18-month to five-year leases, with a three-year average.

The firm has 16 people involved in leasing, 10 in marketing, and 60 in its software subsidiary, Information Systems Co., acquired from Lear Siegler in 1967. Goodman, a CPA and lawyer, is an ex-IBMer.

Levin-Townsend had \$100 million in systems installed or committed April 1 and expects to have a portfolio at year end of \$150-200 million worth. Leases generally run 1-5 years, with short-term contracts preferred. Eight acquisitions of information services firms (all or controlling interest) go to make up Levin-Townsend Service Corp.: Computer Programmers and Analysts, Realtime Systems, Fashiontronics Associates Corp., Systems Analysis Corp., Financial Computer Applications, Inc., John Kirvin & Assoc. (consulting for securities industry), EDP Leasing Corp. (punch-card leasing), and Ernest Blanche & Assoc. (service bureau). Levin-Townsend Enterprises, Inc., is a subsidiary formed to acquire diversified businesses not in the computer field and now consists of two Florida real estate firms. Negotiations are underway to purchase Exquisite Form Industries.

Of the major lessors, Leasco Data Processing Equipment Corp. is perhaps the most unusual in contract and most ambitious in expansion. It has concentrated on long-term (4-6 years) and full-payout (five and more years) leases, with renewal options amounting to rentals of from 1/12th to all As of March, Leasco spun off the U.S. leasing activity into a separate subsidiary, Leasco Computer Inc., which has a marketing staff of 50. Overseas operations noted are Leasco Europa and the Australian affiliate. Of a staff of 850, about 700 are in the information services subsidiary, Leasco Systems and Research Corp. This is composed of two 1967 acquisitions, Documentation Inc. and Fox Computer Services. Leasco Systems and Research (Europe) was recently formed and operates in three countries. There are also the new time-sharing service bureau network and Carter Auto and Transport Corp., a warehousing and service firm. Leasco is also trying to buy control of Reliance Insurance Co. (at writing).

Computer Leasing Corp., which should by now know if it owns Standard Computer Corp., is another firm under a strong parent company, University Computing Co. It is basically different from the rest on two counts: it has a big investment in non-IBM equipment—Univac and Control Data—and concentrates on large systems exclusively: 1108's, 6000 series, and 360/50's and up. Its \$42 million in equipment (April 30) is split equally among the three manufacturers. While it has long-term leases for UCC 1108's (seven-year), CLC goes after one-to-four-year contracts. Computer Leasing relies on a 12-man edp-oriented staff, headed by ex-CEIR executive Robert Holland, and some of the 1300 people at UCC, to evaluate whether a system will be likely to fill the user's needs and the lease be renewed. Its only subsidiary is a data center in Los Angeles.

In Standard Computer Corp. we see a situation where the major investors took their money and ran. Blair & Co. and Auerbach sold all or part of their SCC holdings to CLC to provide 15% ownership and, through seats on the boards of directors, voted for the acquisition. This was over the objections of president Herman Affel (an ex-Auerbach vice president with minority ownership) and major stockholder Lease Financing Corp. Far from a company in trouble, Standard had amassed \$40 million in IBM systems as of April, was among the most highly respected firms in the field. It will provide CLC with sound senior lines of credit and what CLC needed to complete its IBM 360 holdings at the low end of the line. Much of Standard's equipment covered the range of IBM systems, and averaged three years per lease. The trade is for 1.9 CLC shares to 1 SCC share. Standard had intended to enter many dp related areas, such as edp supplies.

Boothe Computer Leasing, formed last July, already has \$39.4 million in IBM equipment on lease (50-55 computers, 35-40 leases). Some are one-year, but most threeyear. President of Boothe is Paul Williams, who came with Boothe (board chairman) from GC and was with IBM for 11 years; 16 of the 39 employees are marketing and executive staff. With over \$50 million in senior credit lines and \$34 million in equity, Boothe expects to purchase up to \$90 million in systems this year. Although interested in agreements with non-IBM peripherals manufacturers ("we can test any device at our installations"), Boothe won't develop software subsidiaries (the software bunch "is the most fickle, unreliable" in the world. "When we need software, we'll go out and buy it. Let someone else warehouse the programmers").

Formed in September, 1967, Diebold Computer Leasing

has a \$75-million credit line with investor Commercial Credit Corp. (which is being bought by Control Data Corp.). For first-user placements Diebold relies on Banker's Leasing Corp. (for the secondary market, DCL is on its own) to find leads and help administer leases, and for technical evaluations of the equipment specified relies on The Diebold Group. Like Computer Leasing, Diebold sends a team in to evaluate the systems the user wants. Richard Urfer, president, notes that they protect their investment against systems that are too exotic (for re-leasing) or that the user will find inadequate, while in essence providing some consulting services to him. Diebold will take 2-to-5vear leases, and offers to be very flexible in negotiation on the terms of the lease, depending on customer needs and credit. This June they had 85 systems in or committed at "over \$50 million."

Granite Computer Leasing Co., a subsidiary of Granite Equipment Leasing formed mid-'63, had \$30-35 million in third-generation systems, plus a "few million" in second generation as of April, and plans to invest about \$50 million more this year. The Data Services Division contains five acquired companies: Commercial Data Systems and Equipment, which does programming and re-marketing of second-generation equipment (bought particularly to develop experience in re-marketing); MBI, which re-markets unit-record and second-generation equipment and does third-generation leasing; Data Corp. of America, a service bureau and programming and systems support group; Omni Computer Systems, Inc., a consulting and software firm; and an edp school, American Institute of Technology. Other leasing done by the parent firm includes aircraft machinery. Granite is now firming up a deal with a machine tool manufacturer; it will lease the computer of the computer-based numerical control systems the manufacturer plans to market. It also has the Varian agreement noted earlier.

Transamerica Computer Co., made up of ex-IBM and MAI people, is a subsidiary of Transamerica Corp. Formed this January, TCC is a real newcomer, and has \$100 million to spend for openers. This 6-man group is after the whole package: leasing computers, supplying software (by acquiring the right companies), doing feasibility studies, handling turnkey operations, and supplying peripherals (they too intend to be selective on what peripherals they lease). For the latter, they hope to buy or make agreements with small manufacturers. The mother company is going to have an internal remote service bureau, with two 65's at headquarters servicing the empire, so they too could have a computer utility sometime. TCC has a man in Boston, one in Chicago, and will add one in Washington, Toronto, then Europe.

SSI Computer Corp. was acquired early this year by The Fund America Companies, a holding company representing \$1.3 billion in assets. The Fund's largest group of subsidiaries is the Fireman's Fund American Insurance Companies. So SSI has good financial backing, plus a prospective market built in. The firm in March announced initial capital resources of \$95 million. Regional offices are established in six cities, supplemented by a nationwide organization of agent representatives. The San Francisco firm is headed by an ex-Transamerica executive, Peter Redfield.

Continental Computer Inc., founded in 1965, hasn't been fast to grow. But it's moving now and has one characteristic that makes it different from all the others: a management services division of 17 people to "hand-hold" the customer in helping him get proper manufacturer support—revisions of software, engineering changes, maintenance and other services, that are supposed to be offered but are often late in coming. This group also differs in that it wants to stay at the low end of the line, 360/20-50. It has \$11 million out in these systems on 3-to-5-year leases, and extra shifts cost extra; CCI cut its leasing teeth on \$2 million in punched-card equipment. About \$35 million more in computer systems ought to be signed for by this summer, and there are hopes for a total of \$75 million by mid-'69. All but one of the professional staff (a total of 30) are edp people, and they're gearing up the marketing force.

Computer Investors Group is unique in that it was founded in 1965 and just went public. A majority-owned subsidiary of Longines-Wittnauer Watch Co., it has 29 360's on lease (\$13,820,194), 25 of which are leased to Shell Oil. Most of these are three-year leases (2-to-5-year range). Before 1967, the firm dealt mostly in accounting machines. Its president and vp, Bruce Williams and Carl Freyer, are ex-Honeywell employees.

Systems Capital Corp., founded in 1967, is a deviator from the norm-dealing in GE equipment on 8-year full payout leases and on a 4-5-6 plan through agreement with GE: it finances its buys through tax partnerships. Until late 1967, most of its leases involved CATV systems, aircraft, and real estate, 24.9% being in full-payout computer leases (over \$15 million worth of GE and other systems). The nondp equipment came from merger with Investment Leasing Services, Inc., in November. Now the 4-5-6 plan agreement with GE, which GE's marketing staff will initiate with customers, will involve the total GE line both here and with GE affiliates in France and the U.K., saving the customer between 7.5% and 15% of manufacturer rental. SCC will also take long-term leases on total process control systems, of which the computer will be a component. SCC is now negotiating a \$66 million plant automation lease.

The tax or investor partnerships, which often operate on a private basis and not through a corporation, work thus at SCC: SCC brings the partnership and prospective customer together, charging a fee for doing so-a principal source of income. SCC is entitled to 15% of the income from re-leasing or selling the equipment after the first lease. SCC and lessee have options to purchase after the lease as well. Under the 4-5-6 plan, a partnership leases the equipment for 8to-10 years to SCC, which then subleases to the end-user for the GE plan term. Depending on the length of lease, SCC may lend the partnership up to 18% of the equipment cost. The result of all this is that SCC is essentially in the position of taking on a lease of any dollar amount because the funds of the partnerships are said to be virtually unlimited.

There are other growing computer lessors following the operation pattern of the major firms, like Dearborn Computer Corp., National Computer Rental Ltd. (National Equipment Rental subsidiary); other subsidiaries or departments of financial firms, such as CIT Leasing Corp.; other small new companies with different orientations, such as Graphic Sciences Inc., which leases 360's, but really intends to go for large-scale manufacture of a facsimile transmission device, Transceiver. There are others that use variations of the tax partnership, such as Machine Equity Corp. and Detroit Equipment Leasing. Then there's Applied Data Research, which leases PDP-8's with software, and Celestron, which at last count wanted to lease unnamed non-IBM systems with software.

No one is sure how may of these names will still be in the field—bought, merged, or defunct—by the time the fourth generation comes around. Or how many new firms there will be. Or what shape they'll all be in, or what policies and pricing schemes IBM will come up with. But for an industry group that has become second in computer ownership only to IBM, one thing is certain: things won't be the same as they were in 1961.

breathe deeply

SIM-I THE MODEL PATIENT

by A. PAUL CLARK, H. LOBERMAN and L. ARTHUR HOYT

Pushbutton commands, initiated at either an instructor's console or by sensors within a unique "patient" in a simulated surgery room in Azusa, Calif., cause a human-like manikin to undergo changes in respiration rate, muscle tone, blood pressure, and heart rate. Fasciculation, contraction and dilation of the pupil of the eye, and other physiological events can also be induced. The manikin can even die as a result of heart arrest or erroneous doses of gases or drugs.

Sim I, as the machine human is named, is the brainchild of a team of engineers and computer programmers from Aerojet-General, and doctors from the University of Southern California School of Medicine. Sim's "nerves" are imbedded sensors, which react to many student-initiated procedures (proper and improper) or to situations induced by an instructor at the monitor-console. The inputs and outputs of these sensors are processed by a hybrid computer—the real brain and heart of the system—which in turn feeds back signals to activate the many actuators and pneumatic components within the manikin that cause the lifelike reactions. In essence, the manikin serves as a display and input device for the computer—a display that is readily understood and appreciated by the medical student.

application example

One of the procedures an anesthesiologist trainee must learn is endotracheal intubation. This procedure consists essentially of injecting the appropriate doses of barbiturates and muscle relaxants so that the patient becomes insensitized and immobilized. While the patient is immobile, the anesthesiologist inserts a tube down the trachea so that controlled amounts of anesthetic gases flow unobstructed to the lung. An undesirable side effect of these drugs is that the patient stops breathing on his own, and must be artificially ventilated for a period of time until his own natural breathing functions take over again.

The student anesthesiologist will have natural apprehensions if he must learn this procedure by practicing on a living human. And the instructor, who would be constantly looking over the student's shoulder, and on whose judgment the safety of the patient rests, would have even more. Using Sim I, the instructor can work under more relaxed conditions while the student still experiences a high degree of realism.

project development

There have been many similar instances where real-life practices involved danger until skills were acquired and computer-based simulations provided the research and solution route. Included among them are: the many faceted trips through space—with the environmental and trajectory unknowns presolved; the extremely expensive startup procedures and control designs for process or nuclear power plants—the prepilot plant experimentation; military and commercial aircraft design; and many military weapon designs. In addition to the above are many types of experimentation in which a real-life system is too big, impractical or impossible to "play" with—and thus computer-based simulation systems provide the means.

In the manikin project, the original concept resulted from discussions between Aerojet-General engineers and USC medical people with the realization of the similarities between in-practice physical science simulations and the requirements for a human-system simulation.

Drs. Stephen Abrahamson and J. S. Denson of USC foresaw the great value of the computer-manikin system, and with their help, USC obtained financing for a 1½-year development contract with Aerojet from the Office of Education, U.S. Department of Health, Education and Welfare, under the provisions of the Cooperative Research Program. The program commenced in January, 1966, and with an extended evaluation period, was successfully completed in December, 1967.

Aerojet-General's A. Paul Clark, Program Manager, and Leonard Taback, Project Engineer, under the direction of Charles Hampton, Manager of the Computing Sciences Department of Aerojet's Azusa (Calif.) Facility, worked closely with Drs. Denson and Abrahamson in the develop-



Mr. Clark is manager of the Data Systems and Simulation Laboratory, Computing Sciences Div. of Aerojet-General, and is responsible for control and thermal systems analysis, vibration analysis, and design of systems using A/D techniques. He has also worked for the Astrionics Div. of Aerojet-General as head of the Analog Computer Section. He holds a BS and MS in electrical engineering from USC. ment of Sim I. The Aerojet team evolved the mathematic descriptions and subsequent computer program to match the related human reactions described by the medical professionals.

The original simulation was programmed on a hybrid computing system, an EAI HYDAC 2400. Early formulation of portions of the model was done completely as an analog problem using only the analog computer. This was because: (a) as a complex feedback system, stability conditions could be investigated more readily; (b) the coefficients of empirical equations could be changed and determined more rapidly; and (c) analyzing transfer functions is more in the province of analog computers.

After the equations were generated and the coefficients evaluated, the system was reprogrammed for the digital computer. The reasons for this were: (a) the digital computer has greater capability for handling the more complex logical relationships that are not computational in nature, especially the switch inputs from the control console; (b) transport delays are more easily implemented on the digital computer; (c) the setup is easier with a digital computer for making operational runs in that only a program tape

Student Operations

- 1. Monitor blood pressure*
- 2. Monitor heart rate*
- 3. Check pulse* in temporal or carotid arteries
- 4. Administer artificial ventilation
- 5. Administer intravenous liquid drugs
- 6. Administer anesthesia gases
- 7. Insert endotracheal airway into trachea
- 8. Clear foreign liquids from oral cavity
- 9. Monitor respiration rate* and depth*
- Observe pupils of the eye* for conditions indicating dangerously low oxygen levels or heart arrest
- 11. Observe relaxation of eyelids* and jaw* for indications of depth of anesthesia or action of muscle relaxant
- Observe fasciculations* of the shoulder muscles for reaction to muscle relaxant
- 13. Observe heart arrhythmias* if present
- 14. Observe and counter bucking* condition of the patient



Fig. 1 System block diagram.

Method

Through use of blood pressure cuff, stethoscope and meter Through use of stethoscope

Through finger feel

Through positive pressure with anesthesia machine and mask or airway

Hypodermic syringe and needle injection into an intravenous catheter

Through anesthesia machine and mask or airway

Through use of laryngoscope and proper drug administration to relax the muscle of the larynx* (i.e., vocal cords and aryepiglottic folds)

Through use of suction apparatus Through observation of chest motion

Through observation of eye

Through manual manipulation

Visual observation after injection

Through use of stethoscope

Through visual observation of motion of patient's upper body and use of proper drugs

* Computed parameters that control sound, motion, or tenseness cues of the manikin as functions of the administration of drugs (both liquid and gaseous) and oxygenation and physical manipulation of the manikin.

TABLE 1 Actions of the student



Mr. Loberman is at present senior engineer with the Computing Sciences Division of Aerojet-General Corp., and is engaged in studies involving the programming and use of hybrid computers. He was formerly with the National Bureau of Standards where he helped develop automated design of large-scale multiple digital computer systems. He holds a BS and an MS in physics from the Univ. of Mich. need be loaded, whereas with an analog computer, potentiometers and diode function generators must be set; and (d) ultimate size for packaging is much less.

The first approach, attempting to simulate the physiology of the entire body, proved impractical because of the size of the computer. Clark and Taback, however, decided to eliminate those functions not necessary for the primary purpose of the project (i.e., training anesthesiologists), and simplified the remaining complex functions into a readily programmable series of interacting transfer functions. The results were accepted and proved to be satisfactory.

Fig. 1 shows a block diagram of the system model. It depicts a complex feedback control system involving the interaction of input parameters and physiological variables. No attempt was made to simulate the physiological structure of the organs, such as the motion of heart valves and blood flow in the chambers or gas transfer in the lungs. Rather, only the parameters of interest to the anesthesiolo-
7-11

gist were used; for example, the pulse rate is calculated as the output of a transfer function whose inputs are oxygen and CO_2 concentration, anesthesia level, etc. In turn, the inputs to this transfer function are functions of other variables that may be also dependent on pulse rate.

Relationships between physiological variables were derived from medical texts, actual medical reports supplied by Dr. Denson, and through the professional experience of Dr. Denson. The human-like responses in various situations were verified by the doctors from USC.

The end result is an electronic/pneumatic anesthesiological training device that appears to breathe and can be artificially ventilated. Its jaw opens and closes and exhibits increasing or decreasing resistance to being manually opened. The eyelids open and close and also offer variable resistance to being opened manually. The pupils dilate and contract, the eyebrows and forehead skin are capable of wrinkling, the temporal and carotid arteries pulse and the shoulder muscles fasciculate when subjected to certain conditions of intravenous injection. The internal structures of the mouth and trachea are cast with a high degree of anatomical fidelity (including teeth, tongue, epiglottis, and articulated vocal cords) and provide lifelike reaction to the anesthesiologist's manual procedures. Table 1 lists student operations.

The model was such that a condition resembling Chain-Stokes breathing—rapid breathing to expel built-up CO_2 followed by a period of no breathing at all—was an unscheduled reaction. It was a natural byproduct that developed as a result of reactions established by the other transfer functions.

From the instructor's console it is possible to close either or both main bronchus branches, change heart rate, and modify pulse rate and blood pressure. The instructor can also, merely by flipping switches at the console,

Parameter	Type of Control	Description
Blood pressure	Incremental increase or decrease	Momentary, three-position, center-off switch allows instructor to influence pa- rameter as computed from mathematical model
Pulse rate (heart rate)	Same	Same
Respiratory rate	Same	Same
Vomiting	On-off	Two position switch, spring return to off, continues until empty or released
Bucking	On-neutral-off	Three-position switch: Momentary on initiates action, momentary off stops action, and center position is neutral. In neutral position, computer can stop action under proper response from student
Fibrillation	On-off	Two-position switch: Action (in this case, heart fibrillation) initiates and continues when on, and stops when off
Arrhythmia	On-off	Same as fibrillation
Heart arrest	On-off	Same as fibrillation
Jaw tension	Incremental increase or decrease	Same as blood pressure
Bronchus block (right and left)	On-off	Same as fibrillation
Laryngospasm	On-neutral-off	Same as bucking
Simulator mode	Pushbutton switch	Three-position switch: Position 1 resets equations of simulator to initial condition, and manikin and student inputs are not accepted by computer. Position 2 holds or "freezes" time-dependent functions in the mathematical model, and inputs are not accepted. Position 3 sets the simulator to operate and time-varying pa- rameters proceed as a function of time; inputs are accepted by the computer and change the outputs that result from the mathematical model.
Print button	Lighted pushbutton	Momentary pushbutton: May be actuated during reset or hold modes of the simulator. Causes computer to print out data on significant events since the

change switch is disabled for this duration





Mr. Hoyt is director of publicity for Electronic Associates, Inc., and has had extensive experience in public relations and technical writing. He earned a BS in electrical engineering from New Mexico State Univ. create special problems such as changing the heart rate and jaw tenseness; heart arrest, fibrillation or arrhythmia (irregular beat); a laryngospasm or bucking (attempting to cough when the lung cannot build up sufficient pressure). Table 2 lists Instructor control functions.

operate mode was last actuated. Button is lighted during printout, and the mode-

The control functions are derived from the physiological state of the patient, which is a computed function of student inputs and actions modified by instructor input. The control outputs are used to generate physiological cues in the manikin for the student that are nearly identical to those from a human patient. The block diagram of Fig. 2 shows how the various portions of the model and system are tied together and interact.

the computer program

Hardware: Fig. 3 is a block diagram of the hybrid computer system, which is comprised of a Computer Control Corporation (Honeywell) DDP-24 digital system with a 4K memory plus optional features, two EAI 231-R analog systems, and an EAI DOS 350 interface system.

The DOS (Digital Operation System) contains a 12 bit analog-to-digital converter with a multiplexer having 20 input channels. There are, in addition, 20 digital-to-analog converter channels. The DOS contains circuitry for buffering additional output control and sense lines and also allows direct input to the DDP-24 parallel input channel. For this simulation, outputs of the switches on the control console are strobed simultaneously into the parallel input channel via the DOS and then read into the DDP-24 as a "console status word." An analysis of the bit configuration of this word determines the status of the switches. Further control signals can be generated by a decoder on the DOS which outputs one of 24 signals as a result of a 5-bit code sent to it by way of the parallel output channel.

Software: For a simulation involving the response of a human to stimuli in a realistic teaching situation, it is neces-



Fig. 2 Trainer system block diagram.



Fig. 3 Hybrid computer system block diagram.

sary for the computer to operate in real-time. The real-time clock with its interrupt feature is used to maintain this condition.

The real-time clock in the DDP-24 can operate in two modes. It may be initially set either manually by switches on the computer maintenance console or under program control via the parallel output channel. Once set and started it counts down at one-millisecond rate. When it reaches zero the computer will be interrupted if the interrupt is enabled.

After initiating all parameters, the clock is set and the interrupt is enabled. The clock is set to interrupt every 0.1

second. When the interrupt occurs, the computer samples, via the analog-to-digital converter, the external conditions that determine the status of the stimuli. These include:

- 1. Needle injected sensor
- 2. Volume of drug injected
- 3. Anesthesia machine gas flow transducer voltages
- 4. Lung position sensors
- 5. Airway position sensor

The computer then checks the status of the mode switch on the control console. In the Reset position, all parameters are maintained in "normal" condition. Time is also reset. Only the lung drive and eyelid tenseness are changed to simulate breathing and blinking. In the Freeze position, no computations are made that change the physiological variables. The student is permitted to inject a drug but the drug is not allowed to take effect. Time is held constant. In the Run position, the physiological variables are recalculated according to their current values and changing input parameters. Time is advanced.

After this, the computer outputs the computed variables, via the digital-to-analog converters, for actuating transducers on the manikin or setting meters on the control console. These variables include:

- 1. Effective drug concentrations
- 2. Blood pressures
- 3. Effective oxygen level in the blood
- 4. Anesthesia level
- 5. Ventilation rate
- 6. Pulse rate
- 7. Jaw tension
- 8. Eyelid tension
- 9. Lung position drive
- 10. Vocal cord tension
- 11. Anesthesia gas flow rates linearized for the meters

The computer then exits from the interrupt routine and waits for the clock to run down and interrupt again. The process then repeats. The time spent in the interrupt routine is approximately 33 milliseconds—thus the computer is waiting about % of the time. Since human motor reactions operate mostly at low frequencies, it was found that updating the physiological variables every 0.1 second was sufficient to cause smooth responses. This known computation cycle is required for implementing digital transfer functions involving time constants and transport delays operating in real-time.

Past analyses of drug distribution and effect have shown that after the drug is injected, a period of time elapses before the drug begins to take effect. This amounts to a pure transport delay of approximately 20 seconds. After this delay, two mechanisms determine the anesthesiological effect of the drug; these are, the distribution of the drug to the organs and the elimination from the organs. In particular, the effect of the drug follows the concentration in the viscera.

Fig. 4 shows the visceral concentration after injection. It was found that by combining lag and lead transfer functions with properly selected time constants, this curve could be fitted within a few percent. The overall transfer function is:

$$H(S) = \frac{ST_G T}{GT}$$

where S is the Laplace operator. Dynamically, the time constants are actually functions of other physiological parameters, e.g., the blood circulation rate.

In a similar manner, the concentration of oxygen and CO_2 in the blood are simulated by combinations of these simple transfer functions.

Fig. 5 shows the effect of the partial pressure of CO_2 in the blood on the breathing rate and amplitude. These curves are the results of empirical data and by their nature cannot be easily expressed analytically. Therefore, the curves are stored as functional tables consisting of values of







Fig. 5 Effect of CO₂ on breathing rate and amplitude.

abaseissae and corresponding ordinates. For any value of PCO₂ the computer makes a linear interpolation between the values stored in the table. In a similar manner, there are functional tables stored for other non-analytic relationships between variables. Tables are also stored for the purpose of linearizing the outputs of transducers.

The prime benefits of Sim I are: (1) The student can learn and practice without risk to human life. The instructor needn't even be present for practice sessions. (2) The computer driven manikin can be put into "hold" while the instructor explains various steps, or corrects mistakes, and then the run can continue where it was interrupted—or it can be started all over again. In real life, if the doctor stepped in, the experience would be lost to the student, or at least the next opportunity might be a long time coming. (3) The computer can provide a written report of the run sequence at any time for critique after the training exercise. (4) The instructor can induce events at any time from his monitor console to test the student's alertness and capability under stress.

In general, whenever danger to the patient exists due to lack of experience on the part of the student, the computermanikin system can provide an effective and safe means of training.

Aerojet-General, at the suggestion of Drs. Abrahamson and Denson, plan the development of computer-driven manikins in other areas of medical education. The company feels that these training simulators meet an urgent need of medical education where lifelike training is either expensive, unobtainable, or dangerous.

Surgery and triage (separation of patients according to the degree of need for medical attention) are just two examples of where procedures or decisions must be right the first time. Since cases of many diseases are not always available, even in large general hospitals, observations via manikin would benefit diagnostic training. Training simulators heighten the effectiveness of the available teaching staff, maximizing the use of instructor and student (including student nurse) time.

Continued growth in population will create demands for increasing numbers of medical personnel. There will be more and more patients in the foreseeable future—better informed—demanding higher standards of care. Simulatortrainers would provide key factors for simultaneous acceleration and improvement of medical education.

The future production trainer will probably consist of small, low-cost, general purpose digital computer, specialized analog equipment, the manikin, its associated instructor's console and appropriate linkage equipment to integrate the system. This approach provides ease of program setup, the necessary reliability and repeatability, and is within an economic range acceptable to the teaching hospital and university.

Several other applications for similar systems have been suggested. Manikins could be equipped to provide realistic wounds and symptoms for aid-station training—and even carried to the hospital ward level with a group of "patients." A similar trainer could permit a student surgeon to "solo" on a variety of major operations without patient hazard, and even enhance the continuous training of practicing professionals for new surgical techniques. An obstetric trainer is another variation. Team training—defibrillation teams for example—could be effectively improved by a properly programmed patient.

Systems can be designed as diagnostic trainers, in which a combination of computerized teaching-machine techniques and audio-visual displays present the patient's initial appearance and complaint. Closeups of portions of the patient's body can be selected from a slide bank. Results of various instrumental tests are available to the student, on request, on subsidiary data displays. The student makes a diagnosis and is critiqued by machine. The trainer will be operated by the student. It will be available for use at any time.

Computer-driven manikin trainers can provide significant improvements in the expansion, quality and economics of medical science. Their availability and use will mean increased practice time for the student doctor and a more relaxed approach to the learning of his profession.

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The machine that reads to computers

Today's computer can solve problems in a billionth of a second. But, first, you have to get information into the computer. You can't have fast output without fast input. That's why many companies are overhauling their data preparation techniques. Under normal conditions, American Airlines feeds its computers an overwhelming three million pieces of paper a month. But, in 1966, a Machinists' strike against every other major U.S. airline made American the busiest carrier in the country; if not the world. The company's data processing center in New York was suddenly inundated with more tickets each day than they usually saw in a week. In fact, tickets were piled in the halls almost waist-high. In desperation, American plugged in a new machine-equipment that wasn't supposed to be operational until later in the year. (They even sent a special plane to pick it up from the manufacturer.) Within a few days, things were under control. The new input system was feeding data to American's computers faster than it had ever been done before.

The machine that unplugged the input bottleneck at American Airlines was the Electronic Retina* Computing Reader developed by Dallas-based Recognition Equipment Incorporated. The input system reads 1200 documents a minute, records the data in computer language on magnetic tape, weeds out incorrectly written forms and sorts the documents automatically. And, it only costs a million dollars. (That's a pretty reasonable figure considering it can cut costs by 50 percent or more.)



Generically, the Electronic Retina Computing Reader is known as an OCR (Optical Character Recognition) machine. It's one of a dozen OCR machines on the market. But, there's a big difference. The other machines are optical scanners. Recognition Equipment's machine is the only one that actually reads.

The readability gap

Scanners have small vocabularies. Most of them can only recognize special alphabets. The average scanning speed is 300-500 characters a second.

Scanners never see a whole character at one time; only a segment of it. They're easily confused by ink smudges, poor character spacing, torn paper, varying ink densities, and similar imperfections. But, scanners have their place in the world. If the reading matter is carefully prepared and the format can be controlled, you don't need a versatile reader.



But, if you're dealing with the human vocabulary, you need a machine that understands your language. The Electronic Retina Computing Reader is the only OCR system in operation that can read a complete upper and lower case alphabet; plus numbers. And, it can read just about any type face from any typewriter or

office machine in the world. It can even be equipped to read handprinted letters and numbers.

The reader sees the whole character at once and will read up to 2400 characters a second. It sees a smudge as a smudge and won't be fooled by lightly inked characters or crumpled paper.

THE EYE OF THE SYSTEM

The Electric Retina works like the human eye. It compensates for imperfections in the material being read. A complete character image is projected on the retina surface. A vertical analyzer catches misalignment up to one full character high. Another device provides image clean-up. (Gray areas of the characters are automatically filled in. Smudges are ignored.) A classification filter discriminates between similarities in characters to eliminate incorrect readings. The character is then compared with information stored in the system. The whole process takes 1/2400 of a second.

The education of Israel Sheinberg

Recognition Equipment was able to develop an accomplished reader because Israel Sheinberg once got tired of engineering and went to medical school. (Sheinberg is Recognition Equipment's Vice President of Engineering.) After a year and a half of test tubes and stethoscopes, he decided engineering wasn't so bad after all. So, he got into the research and development side of life and invented a light sensing device based on the human eye. The device became the Electronic Retina part of the Electronic Retina Computing Reader.

*Electronic Retina is a trademark of Recognition Equipment Incorporated

Slaying the paper dragon

Paper is an equal opportunity obstruction. It will clog up anybody's operation. To beat the problem, Recognition Equipment had to build a flexible system. Today, Electronic Retina Computing Readers are setting type in Florida; processing bank forms in Sweden, Great Britain and Germany; paying U.S. Army allotments in Indianapolis; handling soccer pool transactions in England; reading airline tickets in Chicago, New York, Winnipeg and Kansas City; and billing credit card holders everywhere.

At Perry Publications in Florida, two of the readers are reading typed news copy and feeding it into automatic typesetting machines. In their spare time, the readers do most of Perry's bookkeeping.

The U.S. Army Finance Center in Indianapolis receives 10,000 allotment forms every day from bases all over the world. The forms are prepared on every kind of typewriter imaginable. An Electronic Retina Computing Reader reads the forms just the way they come in; even if a single form was prepared on more than one typewriter.

In most European countries, there are Postal Giros (banks) that report transactions to account holders on a daily basis. Electronic Retina Computing Readers are already being used in the Swedish, British and German Giros. The British Giro alone is expected to reach a volume of 1.4 million daily transactions when it opens on a national basis in October.

Littlewoods Pools Ltd. of Liverpool runs the largest soccer pools in England. An Electronic Retina Computing Reader reads printed information from address labels on returned envelopes at a rate of 900 per minute and keeps track of how often each client invests.

The State of Michigan uses a reader in the Driver and Vehicle Services Division of its Department of State as the primary input source for its Information Services System. It processes 500,000 drivers' records per month, including 26,000 drivers' licenses each week prepared at locations throughout the state.

Electronic Retina Computing Readers are also helping the airlines do things like keep track of revenues and capture marketing statistics. Systems in use at United, American, TWA, Pan Am and Air Canada read more than 1.5 million airline tickets every week. Of course, the reader can do a lot more than read tickets. In fact, one of the airlines has found fifteen different jobs it can do.

Texaco, American Express, Atlantic Richfield, Standard Oil of Ohio and Humble are using Electronic Retina Computing Readers to process credit card charges. (American Oil, Sinclair and Standard Oil Company of California are about to join them.)

Spiegel, Inc., Chicago, one of the nation's largest catalog sales firms, uses a reader to process customer accounting and sales solicitation information.

A system at the Library of Congress in Washington soon will be reading catalog card orders typed or printed by hand at the 25,000 libraries around the world which subscribe to the Library's Card Distribution Service.



So, Electronic Retina Computing Readers are reading a lot of things in a lot of places. Often, 24 hours a day, 6 or 7 days a week. But, in every case, reading is only half of the story.

It's O.K. to fold, spindle and staple

The second most important area that separates the readers from the gropers is paper handling. Most OCR

systems can only process a single type of document. They're also touchy about torn and tattered paper. The Electronic Retina Computing Reader is a lot more flexible. It will handle everything from flimsy airline tickets to card stock. Page size or pint-size. Dog-eared, torn and stapled. Intermixed or uniform. And, without punching a single hole, it can encode and sort documents into a dozen or more categories.

One of the first companies to realize the importance of efficient paper handling was United Air Lines. UAL's



Electronic Retina Computing Reader is paying for itself in half the time predicted. It saves the airline approximately \$20,000 to \$25,000 a month in input preparation.

Tilt

Nothing is perfect. The Electronic Retina Computing Reader sometimes finds a character it can't read. Occasionally, it even makes a mistake. But, compared to scanning, these goofs are negligible. Recognition Equipment's reader reads up to ten times better than scanners.

An unreadable character means a rejected document that must be processed by hand. And that's an expensive way to feed a computer. Credit Card organizations have tried both reading and scanning techniques. They've learned that scanners reject about twice as many documents as the Electronic Retina Computing Reader. With a volume of only 500,000 charge tickets per day, the cost of keypunching those rejected documents (with no verification) is more than the monthly rent for the reader. If you let a mistake get into the computer, it can cost anywhere from 10ϕ to \$10, depending on how long it takes to find it and the kind of job being done.

But, even without mistakes, keypunching is expensive. Seventy-two keypunch operators producing about two million cards a month (average of 40 characters per card) cost about \$48,000 a month in salaries, equipment and materials. An Electronic Retina Computing Reader leases for as little as \$15,000 a month and will process an equivalent data volume in less than an hour a day.

The \$750-million charge account

Your credit card invoices are going to catch up with you a lot sooner than they used to. Companies like American Express have found that Electronic Retina Computing Readers solve a growing credit card industry problem. They help cut down the float. Charges can be processed faster, so bills go out sooner. As a result, the companies extending credit get their money back faster.

CODING AND SORTING

In conjunction with the Electronic Retina Computing Reader, Recognition Equipment developed an Ink-Jet Printer and Bar Code Reader/Sorter for high-speed, economical sorting of ordinary paper documents. The system eliminates the need for punched cards. After the document has been read by the Electronic Retina, it passes the Ink-Jet Printer where it is

encoded with electrically charged fluorescent ink. The printer sprays 48,000 drops of ink a second. When the document reaches the Bar Code Reader/Sorter, the coded information is read and the document is sent to the correct sorting bin.



The American Express Company uses Electronic Retina Computing Readers to process close to threequarters of a billion dollars in annual billing. (American Express also has a reader for its money order division.)

The typical Recognition Equipment credit card system works like this:

When the charge tickets come in, they go directly to the reading system. Account numbers are read and checked against a list of lost and stolen cards. Amounts are balanced and the tickets bar-coded. All automatically. When the statements are generated, they're bar-coded and sorted together with the charge tickets ready to be returned to card holders. The system reduces 13 processing steps to four or five and cuts billing time by as many as five days.

The built-in engineer

Every Electronic Retina Computing Reader installation comes with its own, live field engineer. He's on Recognition Equipment's payroll, but reports to work wherever the equipment is operating. The idea is unique. Recognition Equipment is the only company in the data processing field that has at least one full-time resident engineer at each installation.

Recognition Equipment personnel have also been known to stretch service policies a bit. Two years ago, when American Airlines was up to its waist in tickets (because of the Machinists' strike), Recognition Equipment's marketing vice president and his wife went to the American data processing center to see if they could lend a hand. They could. And, they did. They worked all night to help get the new reader into the system.

The American Airlines story is unu-

sual. But, so is Recognition Equipment. And, it's all the result of a master plan devised by the company's president a little over six years ago.

The Philipson philosophy



The Electronic Retina Computing Reader is the first departure from scanning techniques since the OCR industry began in the early 1950s. It was a planned departure. Herman L. Philipson, Jr.



Philipson believes that specialization is the key to successful implementation of advanced technology. Recognition Equipment has one major interest: computer input. All technology is developed in response to customers' growing data input requirements. The concept has led to such developments as the Ink-Jet Printer, the Bar Code Reader/Sorter and the Handprinting Reader. And, just a few months ago, Recognition Equipment engineers developed a remote Time-Sharing Retina that can be used in a large number of remote locations.

Philipson also believes in diversification. Recognition Equipment is the parent firm for a group of companies with related products and services. One of these, Docutel Corporation, is extending computer technology into consumer service areas.

Recognition Equipment makes largescale systems for large-scale users. Philipson has always felt that only a major installation could support the kind

of full-time, on-the-spot customer service his company provides.

The philosophy has paid off. Today, Recognition Equipment is the world's largest manufacturer of OCR systems. The company's average contract is about \$1.5 million. And, that's the highest average contract value in the business.

Recognition Equipment Incorporated 1500 West Mockingbird Lane Dallas, Texas





upgrading

A DIGITAL RESOLVER FOR THE PDP-8/S

by MICHAEL P. GREENBERG and FREDERICK J. T. DOW

Small general-purpose computers, such as the Digital Equipment Corp. PDP-8 series of 4K machines, are ideally suited for many process control applications. Use is already being made of this small computer capability and potential applications offer extensive economies and performance improvements. Our particular applications of these machines have been in the area of numerical control for machine tools where, for example, we have been able to provide simultaneous, real-time control for eight milling machines. This system time-shares the slowest and cheapest computer of the present DEC line, the 28 usec PDP-8/S, to provide completely independent control of each machine plus a tape reader. This is made possible by the relatively simple data processing required for point-to-point machine control where relatively little mathematical computation is involved.

Having configured a PDP-8/S system able to control eight millers for point-to-point, we were then challenged by "full contouring" numerical control requirements. Indeed, the wider range of applications demands circular interpolation and cutter compensation as well as contouring, all to an accuracy of 1 part in (10)⁶ (20 bits) while moving at speeds exceeding 200 inches per minute. The real-time data input to the system contains only line segment end points and arc segment radius centers and end points for the part. to be made. Determining the cutter path for variable-sized cutting tools requires sophisticated and nonlinear computation. For this application the relatively slow PDP-8/S could still handle all the routine monitoring and servicing of machine motion and associated functions; but even the fastest and most versatile of the small computers could not calculate the tool path on a real-time basis. This then was our design challenge.

Our solution was to utilize the PDP-8/S computer to perform all data processing and machine servicing, and to design a parallel-processing peripheral device to solve the trigonometric problems of contour path control. Dubbed the EUCLOX for Euclidian (geometry) box, this accessory plugs into the standard PDP-8/S computer bus and performs all its computations from instructions and data loaded by the computer. According to the computer-given instruction, the device will either interrupt the computer when the solution is completed, or will simply halt and wait for computer service. Vector calculations are made with up to 20-bit precision (expandable to 24) at a rate exceeding 1 radian/second at full accuracy. Reduced accuracies of 16 and 12 bits are programmable and solutions proceed at correspondingly faster rates. Thus, the entire tool path for a 20-bit radius circle could be generated in less than 2 seconds of processor time. Computer interrupt and service time is, of course, additional. Twenty-bit multiplication or division can also be programmed, and provision was made in the basic design to



Mr. Greenberg is a senior electronic engineer at Bedford Associates, responsible for design of instrumentation, digital, and display systems. He was previously with Laboratory for Electronics and the Norden Laboratories Div. of United Aircraft. He has a BSEE from MIT. permit parabolic and logarithmic calculations as optional features. The total cost for the EUCLOX processor plus computer is approximately equal to that of a full sized PDP-8; for this type of problem the performance offered is many times more powerful.

theory

The generation of circular arcs in real-time via digitaloperational techniques is well known. In many numerical control applications, circuitry such as that described here is used for direct generation of such contours. In the application to be discussed, however, the capability of an arc generator to resolve angles and to rotate vectors is utilized by the central processor as a trigonometric calculation extension.

Fig. 1 illustrates the basic equations of the arc generator:



$$X = R COS(\Theta + \Psi)$$

$$Y = R SIN(\Theta + \Phi)$$

WHERE $R = \sqrt{X_0^2 + Y_0^2}$
AND $\Phi = TAN^{-1} \frac{Y_0}{X_0}$

Fig. 1

A digital integrator can be implemented by an adder and counter as shown in Fig. 2, where X, RY, and Y are N bits each.

The combined RY and Y register then is a double-length accumulator and the combined contents are considered to

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be scaled by $2^{\cdot N}$. Let these contents be designated y. At the Kth add pulse

$$Y_{K} = Y_{K-1} + X_{K-1}$$
(5)

$$Y_{\rm K} = 2^{-N} Y_{\rm K} = 2^{-N} Y_{\rm K-1} + 2^{-N} X_{\rm K-1}$$
(6)
= $Y_{\rm K-1} + 2^{-N} X_{\rm K-1}$

$$= Y_{K-1} + X_{K-1} \triangle \Theta$$

WHERE $\triangle \Theta = 2^{-N}$
THUS $Y_N = Y_0 + \Sigma^N X_{K-1} \triangle \Theta$ (7)

corresponding to $Y(\theta)$, where $\theta = n \Delta \theta$.





Since the maximum size of $X_{K-1} \triangle \Theta$ on a single step is unity (least significant bit of the Y register) it can be shown that the integration process is approximated to within one count of the resolution of the Y register for a variable X which changes at a rate of less than one count per add pulse for $N \triangle \Theta < 2$.

Fig. 3 shows the complete complement of equipment required to perform the arc generation functions and to communicate with the central processor (cpu). The angle register is a counter which counts total add pulses ($\theta = n \Delta \theta$).

The angle register thus contains the angle (in radians times 2ⁿ) through which a vector has been rotated following each operation. Rather than transmitting X and Y position or rate directly to machine tool servos, the X, Y, and angle registers are sampled by the central computer which, in turn, transmits positional points to machine interfaces. A control register is provided in order to establish modes of operation. By means of this register the solution may be programmed to stop after a preset number of add pulses, a rotation to zero angle, or a rotation to the X axis. Auxiliary functions allow counting to be disabled in the X or Y register, permitting multiplication or division by a constant.

Note that path generation using binary rate multipliers may also be applied where reduced accuracy is acceptable. A rate multiplier approach, however, creates cumulative errors which depend upon angle of rotation and starting point. Prediction of peak errors in such a system is highly involved, and depends upon exact knowledge of input variables. The difference in hardware cost between the digital integrator and rate multiplier approaches effectively vanishes for systems of equal accuracy.

application

The device is, then, a digital resolver that in one mode of operation generates the end points of a line segment that will approximate the circular arc to machine tolerances. Using the end points thus generated and machine feed rate information, the X and Y components of the machine velocity vector are determined by employing the resolver once more (after placing current working position in the computer core). In Fig. 4, r_1 and r_2 are the position vectors of the two generated end points, representing a rotation of a radius r through and angle increment α . In order to gen-



erate the velocity vector v, the angle of the position vector last generated is determined by loading the $\triangle X$ and $\triangle Y$ values into the resolver and rotating to the X-axis ($\triangle X$ and $\triangle Y$ are the components of the generated line segment \triangle r). The angle register now contains the angle β of the incremental position vector $\triangle r$. The X register is now loaded with the feed rate /v/ (absolute magnitude of desired velocity) and the vector is re-rotated to the original angle. The X and Y components of velocity are thus produced and can be applied to the machine interface along with the incremental positional information. The tool path solution would then continue following the recovery of working values from core.

A second important application of the resolver is for tool offset calculations. At a point on a tool path, the vector from



the desired cutting point to the actual tool center must be determined and then rotated at corners, joining points, and along circular arcs. For arc cutting (see Fig. 5) the radius vector r to the start point is rotated to the X axis to determine the angle. The offset vector (K) is then rotated through this same angle. The X and Y components of K thus determined are added to the X and Y values of the start point. The solution will then progress from this point with offset maintained throughout the cut. To minimize calculation time, the X and Y values of the start point may be initially scaled down since tool offset is small compared to the radius of curvature in the application for which the resolver was designed.

For a join calculation (Fig. 6), the resolver may be utilized to find the angle at which the two paths intersect, and to perform the offset vector rotations to produce the new tool paths. The "inflection" point may then be found by sampling the two paths or by direct calculation of the intercepts using the resolver in its normal and multiply/divide modes to generate K/ $(\tan \alpha/2)$ as shown.

summary

One of the major limitations of the digital-operational approach to computation has been speed of solution. The EUCLOX digital resolver has unique advantages in this application for several reasons. A small computer, although highly efficient for housekeeping, multiplexing of input/output devices, and simple arithmetic, is severely limited as to speed and capacity in the calculation of trigonometric and other nonlinear functions. The low cost (\$10,000), low capacity (4096 12-bit words), low speed (28 usec/cycle) machine used could not perform the number of multiply cycles required to generate a tool path in real-time, let



alone perform all other control and decision functions simultaneously. Since off-line processing of part tapes is undesirable in the current application, cost trade-offs among a larger and faster machine, a two-processor system, and the digital resolver, give an advantage to the latter. A full 20bit radius quadrant can be generated in 1.0 second using 2 mHz logic. Thus, for a 12-bit solution, a quadrant rotation requires 15 milliseconds.

Various word size options are provided to facilitate minimum solution time. Features that provide selection of interrupts or flags at zero X, zero angle, or at fixed angular increments allow the cpu to set up the resolver and continue other processing as the solution takes place. Since the cpu takes over the functions of determining quadrant and direction of rotation, the resolver hardware can be minimized and therefore can be implemented at modest cost. Multifunction microcircuit implementation is feasible and offers increased speed and reduced cost.

For numerical control applications, the advantages of the configuration described are:

1. The ability of the resolver to service several machine tools and other peripheral devices via time-sharing through the cpu.

2. To simultaneously serve to augment the arithmetic capability of the cpu.

These features are equally applicable to a variety of process control systems using small general-purpose computers.

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CIRCLE 20 ON READER CARD

INTRODUCTION TO GOING PUBLIC

by ARTHUR M. BORDEN and JOHN H. BALL

The major hardware manufacturers such as IBM, GE and RCA have, of course, been publicly owned for a long time. In the mid 50's, a number

of the newer hardware companies such as Control Data, Digital Equipment and Teleregister were organized and went public, and in the late 50's and early 60's some of the pioneer software companies such as Computer Sciences, Computer Applications and Computer Usage joined the family of publicly-owned companies.

In the mid 60's, smaller companies in the data processing field, both in hardware and software, as well as service centers and those engaged in leasing data processing equipment have come to the attention of the investing community. Accordingly, it may be appropriate at this time to review the basic legal and practical information that any company must have if it is contemplating a public offering of its securities.

governing statutes

The public offering of securities is governed by the Securities Act of 1933, as amended (the Act), administered by the Securities and Exchange Commission (SEC), and the securities laws of the various states (called "Blue Sky" laws), which are administered by the securities commissions or other designated officials of the respective states.

The Act is a so-called disclosure statute, that is to say, it seeks to protect the purchasers of securities by requiring adequate disclosure by sellers. It contains two principal types of provisions—those requiring what is called registration of public offerings of securities and the so-called antifraud provisions. The Blue Sky laws range from those permitting public offering without any filing or on mere notice filing, through others fixing minimum standards which a public offering must meet, to some which vest in the securities commissioner discretionary authority to approve or disapprove an offering.

Generally, as a rule of thumb, an offering is public and subject to the various securities acts if it is made to more than 25 offerees, or if any of the offerees is not in a financial position to risk the investment or lacks the sophistication to understand the nature of his risk. The so-called intra-state public offering—that is, one by a corporation incorporated and doing a substantial portion of its business in a single state and offering its securities only to residents of that state —is exempt from the registration provisions of the Act (described below) although the anti-fraud provisions of the Act are still applicable. Nevertheless, companies considering an intra-state offering should understand that it is difficult to comply with this exemption from registration, and the SEC generally takes a dim view of the attempt.

public offering procedure

Under the Act, in order to effect a public offering and sale of securities in excess of \$300,000, the company must file a Registration Statement with the \$EC in Washington, D.C., and the SEC must declare the Registration Statement effective. A Registration Statement is a form which requires certain information to be supplied, the bulk of which is set forth in what is called a "Prospectus." The Prospectus is filed with the SEC and may be circulated among potential investors, with the familiar statutory form of red legend imprinted thereon-as a result of which such a Prospectus is commonly called a "red herring." During the "red herring" period, the securities may not be sold, nor may offers to buy be accepted, but offers to buy, called "indications of interest," may be solicited. The SEC then reviews the Registration Statement and issues a letter of comment, on the basis of which the Registration Statement, including the Prospectus, is appropriately amended. The SEC then declares the Registration Statement effective, whereupon offers for the security may be accepted provided a final Prospectus, this time without a red herring legend, is delivered to the purchaser prior to or with the confirmation of sale. The entire process from date of filing to effectiveness usually requires from four to eight weeks, although on occasion it may be considerably longer.

If the offering is of \$300,000 or less, an alternative procedure is applicable under a regulation known as Regulation A. Pursuant to this procedure a filing is made in the SEC regional office in the region where the principal place of business of the company is located. The filing is made on a form called 1-A, and contains, for subsequent circulation among potential subscribers, a document called in this instance an "Offering Circular" rather than a "Prospectus." There are nine such regional offices throughout the country. No red herring Offering Circular is permitted, which means that the Offering Circular cannot be circulated in the investment community prior to the date upon which the Commission permits the offering to be made. The time required to "clear" a Regulation A offering varies from two weeks to two or three months. Generally, both the Pro-

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spectus and the Offering Circular require a disclosure of the history of the company, the precise nature of its business, including information concerning its products, properties, personnel, sales, patents and competition, its financial condition, its principal shareholders, its officers and directors, important contracts with suppliers and customers, and all other information which would be of significant interest to a potential investor.

offering readiness

Before a company can decide whether or not it would like to go public at any particular stage of its development, it must determine its offering readiness.

With the principal exceptions noted below, such a company must have available or be able to obtain an unqualified certificate of an independent certified public accountant with respect to a balance sheet which must be of a date not more than twelve months before the date of filing with the SEC, an income statement for each of the three full fiscal years and any interim period preceding the balance sheet date and unaudited income statements for the two prior years. In addition, if such audited financial information is of a date more than 90 days prior to the date of filing with the SEC, an unaudited income statement from the date of the audited balance sheet to a more recent date, and for the comparable period during the prior fiscal year, and an unaudited balance sheet as of more recent date, must also be furnished. Of course, if the company has been in business less than three years, it only must go back as far as does its history. If there are subsidiaries, financial statements must be consolidated.

An auditor who in any way keeps the books of a company, or has a stock or financial interest in, or participates in the management of a company, is not independent under SEC rules. The exceptions to the foregoing financial requirements are: (1) if the offering is made under Regulation A then there are required an unaudited balance sheet dated within 90 days of the filing, together with unaudited income statements for the two full fiscal years prior thereto and for any interim period between the close of the last fiscal year and the balance sheet date, or (2) for certain companies in the development stage without any substantial operating history which file on a registration form known as Form S-2 and which are only required to furnish an audited statement of assets and liabilities and audited statements of cash receipts and disbursements.

Another possible source of difficulty for companies considering public financing arises out of prior financings through which a substantial number of stockholders or bondholders, or both, may have been accumulated. These financings, taken singly or as a whole, may constitute a prior illegal public offering in violation of the registration, anti-fraud, or both, provisions of the Act, so that the company may be required to make a registered rescission offer to such prior stockholders or bondholders, offering to return their moneys to them or, at least, may be required to establish on its books a so-called "contingent liability" to such stockholders or bondholders for having made an illegal offering. Either of these possibilities may, as a practical matter, preclude a public offering for a number of years.

Since the Act is a disclosure statute, management, in order to comply with the registration requirements of the Act, must be willing to make full and complete disclosure of all pertinent information regarding the company. Those companies unwilling, or for any reason unable, to do so, are not ready for a public offering.

types of underwriting

An underwritten public offering is one in which the services of a broker-dealer are employed to make the offering. There are three basic forms of underwritings—a firm underwriting or firm commitment; a best efforts all-or-none offering; and a straight best efforts offering.

A firm offering or firm commitment is one in which the underwriter agrees to purchase all of the securities to be offered at a discount (called the "commission" or "spread") from the public offering price; such purchase is made by the principal underwriter, called the "managing underwriter," and by other underwriters whom the managing underwriter brings into the offering, called "co-underwriters," all of whom offer to sell the securities to the public as principals (either directly or through other brokers who are called "selling group" members) and not as agents for the company. In this form of underwriting, the key fact is that these underwriters do not sign the purchase agreement until the day of, or the day before, the effective date of the registration statement and, accordingly, until such date there is no firm commitment to "take down" the securities. On the other hand, if a registration is filed by a company with a reputable underwriter, it is only in the most unusual instance that the underwriter will not proceed with the offering unless, of course, there occurs an adverse change in the circumstances of the company or a serious dislocation of market conditions.

In a best efforts all-or-none offering, the underwriter, pursuant to an agreement which usually is signed well before the effective date, agrees as agent for the company to offer securities to the public and to use its best efforts to sell them on an all or nothing basis, which means that unless all of the securities are sold within a designated period, usually 30 or 60 days, the offering is terminated and all moneys received to that date are returned in full to subscribers. In a variation of this form, all moneys are returned to subscribers unless a specified portion of the securities is sold.

In a pure best efforts offering the underwriter agrees to use its best efforts, as agent for the company, to sell securities for the company during a designated period of time and all sales are final regardless of how many securities are sold. This latter form is the least desirable, particularly for the company and the securities purchaser, and is not commonly used except for the smallest and most speculative issue.

Corporate executives contemplating a public offering will usually be well advised to consult their bankers, attorneys, auditors and responsible business contacts for suggestions as to appropriate investment banking firms which may be interested in underwriting their securities. Any names which are suggested should be checked both for reputation and recent performance with other issues, especially with respect to the managing underwriter's continuing interest in the so-called "after-market," that is, the market for the securities after the offering. Generally, investment banking firms will be glad to meet with executives and will give a prompt reply as to whether the firm has an interest in handling the proposed public offering. These services are always performed without charge. On occasion, a person acting as a finder may effect the introduction of a company to an underwriter, in which case it is not uncommon to provide for the payment of a finder's fee either in cash, stock or stock options. In all cases where there is a finder, it is essential that any agreement with respect to compensation be reduced to writing as early as possible and that the agreement provide that no compensation be due and payable if for any reason, including the willful default of the company, the offering is not successfully consummated.

In negotiating with an underwriter, it is always useful to study the so-called price-earnings ratio (i.e., market price to after-tax earnings per share) of comparable companies in order to define the range of the price-earnings ratio in which the company's own shares are being offered. A company going public for the first time must appreciate that its securities must be offered at a discount from the market price of similar companies which have already won market acceptance, in order to attract interest in the investment community. In some cases, the managing underwriter may agree on a price range but not agree upon the exact amount of the offering price to be inserted in the Prospectus until the day of, or the day before, the effective date. Among the subjects for discussion with the managing underwriter are underwriting commissions, whether the underwriter may purchase any shares or warrants in advance of or upon completion of the offering, the placing of a designee of the managing underwriter on the company's board of directors, a right of first refusal with respect to future public or private offerings by the company or its principal shareholders, making the company's transfer sheets available to the managing underwriter, and the like. While sometimes it is unavoidable, companies that seek public offerings are generally well advised to avoid "shopping" the deal. It is often said that there are no secrets in Wall Street, and underwriters are often reluctant to underwrite offerings that they learn have been rejected by other firms. In order to avoid this pitfall, it is important to give careful consideration at the outset to approaching only those firms which are likely to have an interest in the prospective offering.

Normally, the basic issues to be negotiated between the company and the prospective underwriters are the size of the offering and the price-earnings ratio of the security immediately after the offering. Agreement on the price-earnings ratio and the size of the offering generally determines the structure of the capitalization of the company. For example, suppose agreement is reached that the securities of X Corp., which earned \$400,000 after taxes in its last full fiscal year, should be marketed at 11 times such earnings after the public sale. This would mean that the shares to be outstanding after the offering, valued at the public offering price, should have an aggregate value of \$4,400,000 (11 times \$400,000). If the underwriter concludes that \$10 per share price would be an appropriate offering price for the common stock of X Corp., the total capitalization would then be represented by 440,000 shares. If the decision were to raise \$1,000,000, for the account of the company, then the present shareholders of the company would receive in exchange for the shares presently held by them 340,000 shares and there would be sold by the company in the public offering 100,000 shares at \$10 per share so that following the offering there would be a total of 440,000 shares outstanding.

It is apparent from this analysis that if the company is not itself in need of funds, the underwriter may consider recapitalizing the entire pre-offering shareholdings into as many as 440,000 shares, and selling 100,000 shares for the account of selling stockholders. Usually, however, the issuer will require some funds and underwriters are reluctant to file a first registration on behalf of a company on a full "bail out" or even a partial "bail out" basis ("bail out" being the term used where the offering is made on behalf of the selling shareholders as contrasted with one made on behalf of the company) and, accordingly, the offering in most instances will be entirely for the account of the company.

Some underwriting firms prefer, and others are willing, to enter into non-binding agreements, commonly known as letters of intent, setting forth the important points of the agreement between the company and the underwriter. These letters are only an expression of the good faith or intention of the parties and are not legally binding.

securities to be offered

The decision as to the type of security to be offered is generally made after discussions between management and the underwriter. In reaching that decision consideration will be given to many factors, including the past earnings record of the company and its prospects for the immediate future, the amount of money to be raised, and whether those proceeds are to be solely for the benefit of the company or partly for the account of management, and the type of offering then in vogue or, to put it another way, most likely to offer a saleable package. Consideration is always given to management retaining its controlling interest in the company even after the offering; this consideration is pertinent regardless of whether there is to be an immediate dilution of control through an offering of common stock or a prespective dilution of control where a convertible security, with limited or no voting rights, is offered.

The types of securities that may be offered are several: i.e., common stock of one or more classes, preferred stock, which also may be of several classes, long-term notes (commonly called debentures), long-term notes convertible into shares of stock of any class, warrants to purchase any class of stock, or any combination of the foregoing. A combination offering may be in units, as for example, a unit consisting of \$1,000 principal amount of a non-convertible note, 100 shares of common stock and 50 warrants. Again, the decision may be one of marketability.

Further, it is to be noted that a company may elect to offer a non-convertible note together with warrants, thereby giving the investor the same protection as owning a debt security and at the same time affording the investor the opportunity to profit from a rise in the value of the common stock. It is to be noted, however, that the company is not able, as in the case of the convertible note, to call the warrant for redemption and, accordingly, to oblige the holder either to accept payment in full for his note at any time prior to maturity or to convert his note into stock. On the other hand, an issue of long term warrants involves certain Securities Act expenses which must be thoroughly understood before this type of proposal is adopted. These examples are given merely by way of illustration of the type of considerations to be given in choosing the appropriate form of security to be offered.

An offering may also be entirely, or in part, of stock owned by selling shareholders. Such an offering is known as a "secondary offering." Principal shareholders may wish to include their own shares in the offering, either to diversify their investment, because they wish to create a market in the stock of their company even if the company does not require additional working capital or, in some cases, because they wish to make additional shares available for trading to satisfy the listing requirements of the American Stock Exchange. Under recently adopted listing requirements, the American Stock Exchange requires that the company have minimum public distribution of 300,000 shares (exclusive of the holdings of officers, directors, controlling stockholders, and other concentrated or family holdings) among not less than 900 holders, including not less than 600 holders of lots of 100 shares or more. This, however, is a matter of negotiation to be worked out between management and the prospective underwriter.

expenses

While there is no fixed rule, a company going public for the first time, with an issue of, let us say, up to \$1,000,000, would have to anticipate costs of between \$25,000 and \$50,000, which would cover legal, accounting and printing costs. Certainly, any company considering going public should attempt to obtain some understanding as to costs and expenses before making any final commitment. In addition, smaller firms, dealing with smaller underwriters, will generally be required to make an accountable or, in some instances, a non-accountable expense allowance in a specific sum available to the underwriter. Expense allowances

Our customers got bigger. So did our small computer.

A few years ago we introduced our System/360 Model 20. And pretty soon a lot of people began using it.

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This is 3M's Guaranteed Performance^{*} Tape that makes costly roll-by-roll certification obsolete.

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range from \$10,000 to \$20,000 and are intended to cover the legal fees of the underwriter's counsel as well as the underwriter's advertising, mailing, travel and related expenses. Where the expenses are accountable, reimbursement is only made to the extent that expenses are actually incurred and payment is made against receipted bills. Also, as noted above, in some cases options or stock at reduced prices may be required to be sold to the underwriter in anticipation of the offering or upon completion thereof.

problems of data processing companies

Without attempting to define all of the problems which may be peculiar to companies involved in the data processing field, it might be well to note just a few:

1. Software companies have to consider whether they should capitalize or expense the cost of developing proprietary programs. Where programs are expensed the full cost is written off in the period in which the costs are incurred, thereby reducing income for the period. The alternative is to capitalize the cost of developing a proprietary program and writing off the cost of the program over its anticipated useful life.

2. Hardware companies face similar problems with respect to their research and development programs. In general, underwriters will prefer the expensing of costs and, to the extent not expensed, will prefer that only expenses directly related to research and development, and not the related overhead expenses, be capitalized.

3. Software companies involved in performing long-term contracts must consider the most appropriate way of accruing income, especially where partial payments are made, as is generally the case with government agencies.

post-offering obligations

Companies which register their securities must file regular periodic reports with the SEC. These include an annual report on Form 10-K, monthly reports on Form 8-K in any month in which a reportable event occurred such as a charter amendment, an acquisition, the commencement of an important litigation, or other important corporate event, and a semi-annual sales report on Form 9-K. In addition, at the end of the first fiscal year following the public offering in which the company has 500 or more shareholders of record and gross assets of at least 1 million dollars, it must register under another statute with the SEC as a so-called 12(g) company. The result of this requirement is that all subsequent proxy statements must be processed by the SEC and appropriate reports on Form 3 and 4 must be filed by officers, directors and 10% stockholders, with respect to any changes in their securities holdings in the issuer. Of course, public companies must hold annual meetings of their shareholders and generally supply quarterly as well as annual reports to shareholders.

Furthermore, principal shareholders must realize that although there may be a public market for their securities, they and members of their immediate family are not free to sell their shares on the public market, subject only to limited exceptions, without filing a registration statement.

Many companies find that going public makes it possible for them to acquire other business enterprises by the issuance of stock or other securities rather than for cash, and in many instances the ability to list a security on a national securities exchange, such as the New York or American Stock Exchanges, makes the company's stock more valuable for this purpose. Each of the exchanges has specific requirements which must be met to qualify for listing.



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CIRCLE 23 ON READER CARD



When students ring the Ampex retrieval system for information our SEL 810A answers the call.

Five of these carrels enable 25 students at a time to listen to instructional materials, each to a separate audio program or all to the same one. This Ampex installation is the first true random access audio information retrieval system in the U.S.



This student takes notes on a recorded audio lesson requested seconds before. Engineered and installed by Ampex, the system is controlled by an SEL 810A computer. The console will include a video monitor in a later phase. Requests for aid are directed to the supervisor through the computer and teletype.



Systems Engineering Laboratories' SEL 810A computer provides the memory and control functions between students and all system electronics in the Ampex random access audio information retrieval system. The computer is organized for "hands-off" operation, rejecting improper requests or input which might damage the system.

The Oak Park and River Forest High School in Illinois has the country's first true random access audio information retrieval system. Designed by the Ampex Corporation, the system presently allows 25 students to tap a magnetic tape library simultaneously. Any one of 224 15-minute programs is available in less than 30 seconds normally.

Systems Engineering Laboratories' SEL 810A computer acts as system controller, handling memory and control functions between the students and all system electronics. On request it selects the right program track and orders the student's individual buffer to record the master lesson, using high-speed duplication techniques. The computer program provides a usage log, student ID logging and a daily self-diagnostic routine. The program, using only 4K of core, can handle more than 175 students and 224 programs simultaneously without overload. The computer also fulfills telephone requests for programs.

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Systems Engineering Laboratories

CIRCLE 24 ON READER CARD

line expands downward

TWO MORE FROM DEC

Digital Equipment Corp. announced two new computers this month—the PDP-9/L and -8/L; both are less powerful versions of machines introduced earlier. The 9/L will sell for \$19.9K, versus \$35K for the 9; the 8/ L's price is \$8.5K, versus \$10K for the 8/S and \$12.8K for the 8/i. The 8/L will be rented as well as sold. The monthly charge hasn't yet been announced, but it's likely to be around \$385. Deliveries of both new computers are scheduled to begin next October.

The 9/L is "about 10% more powerful" than its closest rival, Honeywell's 16-bit Model 516, and has a "40-50% advantage" over the 16-bit machines offered by Hewlett-Packard and Varian, claims DEC.

The 9/L system is built around an 18-bit, fully parallel processer. The basic system includes a 4K, directlyaddressable memory with 1.5 usec cycle time, operator console, automatic program leader, ASR-33 teletype, and four data channels. Core is expandable in 4K word modules up to 32K. Almost all of the 9's hardware options, and all of its software options, are available to 9/L users, notably the backgroundforeground monitor DEC announced at the last FJCC. The 9, however, has a faster cycle time -1 usec vs. 1.5 usec. The 9 provides direct memory access to its peripherals, while the 9/L accesses through its processor. Also, the basic configuration of the 9 includes a paper tape reader-punch which is optional on the -9/L.

DEC describes the 8/L as "an 8/i with most of the prewired options removed." Both systems utilize. 12 bits/word, fully parallel central processors. Also, each system, in its basic configuration, includes a 4K core and inputs through an ASR-33 teletype. But the 8/L is slower. It has a 1.6 usec cycle time, compared to 1.5 usec for the 8/i. And, while the 8/L's core can be expanded to 8K, the 8/i's maximum is 32K.

Many of the optional extras offered with the 8/i are available to 8/L users -including a high-speed disc system, the DF32, which provides 32K (12bit) words of storage and can be expanded in 32K modules. The 8/L version of this disc costs \$8K, which brings the total price of that configuration to \$16.5K. The DF32 that mates with the 8/i costs \$6K, making the total cost of that configuration \$18.8K.



The PDP-8/L

Among the 8/i options not available to 8/L users are DEC's type 680 data communications system and a "fast extended arithmetic element" which multiplies in 6 usec and divides in about 6.5 usec. The basic 8/i system includes three programmable methods of transferring data between peripheral devices and the central processer. On the 8/L only one of these-the "data break transfer"—is available, and the user must pay extra for it. OEM's will be a prime market for the 9/L and 8/L, particularly manufacturers of analytic instruments and research-industrial process control systems. Because of its specialized, highvolume production capability, DEC



The PDP-9/L

believes it can build computers for such users more economically than they can do it themselves. Education looks like another big market, said a company $s p \circ k \in s m a n$. The 8/L, teamed up with DEC's Focal package, will be promoted for student use, offor on-line.

CIRCLE 238 ON READER CARD

AN INVESTIGATION INTO AN EMOTIONALIZED COMPUTER SYSTEM

by WILLIAM A. LOGAN

1

With the development of modern day, large-scale computers, much attention has been paid to the design and implementation of executive or supervisory routines. Such routines occupy a substantial amount of the prime memory of the machines, but provide some outstanding advantages to the user. Properly designed, these routines will automatically schedule all of the other programs presented to the computer, multiprocess them, monitor each program's input/output requirements, and communicate via the console message center with the computer operator regarding the status of the various programs and of the peripheral equipment of the computer.

Unfortunately, even with such an efficient and superhuman complex of hardware and software, computers remain cold and emotionless creatures with which to deal. Knowing this, I recently requested and received permission to perform emotional research on and with my company's master computer system. My staff consisted of Mr. Tobias Tarn, Dr. Ward Woo, and Miss Joyce Darnou.¹

A program was devised and implemented for the machine which accepted as input a large number of psychological case histories. The computer extracted from this input the



five most common emotional states of humans and determined how they might evolve into one another based on rewards and punishments being administered. The team rather playfully identified a reward as a martini and a punishment as a whipping. The preceding diagram will illustrate the computer's findings.²

J–Joy S–Sadness

An–Anger

F-Fear Ar-Arrogance

M—Martini W—Whipping

Some interesting relationships can be observed in the system as shown. Normal and expected paths are evident:

- 1. Whip a joyous person and he will exhibit sadness or despondency.
- 2. Feed a martini to a fearful person and he will become arrogant; etc.

Some surprising paths also became evident:

- 1. Feeding a martini to a joyous person causes him to become fearful.³
- 2. Whipping a fearful person causes joy.⁴
- 3. The more one whips an arrogant person the more arrogant he becomes, etc.

The team then wrote a program, based upon the computer derived diagram, which would function as an emotional governor on the supervisory routine of the system. In other words, the emotional governing routine (hereinafter called EGR) would cause the system to perform its duties with emotional overtones.

Incorporated in the program was a subroutine which, at random intervals, would provide the EGR with either a martini⁵ or a whipping.⁵ At this point in time, Dr. Woo was dismissed from the group on charges of sadism. (In coding the subroutine, he had arranged for only whippings to be administered.)⁶ We then recoded the subroutine and set the system in operation. The computer with its supervisory pro-

¹ Age 34.

⁶ Any individual who is constantly whipped will never exhibit arrogance and that would have invalidated the study.

² For those in the know, it can be seen that the illustrated system resembles a modified Turing machine. For those not in the know, it looks like a beetle.

³ This is probably because a joyous state is primarily a naive one and drinking a martini is to such a person an evil act.

^{*} Masochism.

⁶ Figuratively.

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EMOTIONALIZED

gram governed by the EGR was judged on three points:

- 1. Output message content
- 2. Effectiveness of the execution of the various object programs, and
- 3. Effectiveness of its automatic scheduling function.

The tabulation of our findings in these respects is presented in Table I.

Because of unforeseen complications, no attempt has been made to carry our investigation any further. Miss Darnou⁹, in a burst of romaticism, secretly had programmed a love complex into the EGR, and has now become hopelessly enmeshed in a love triangle comprised of herself, Mr. Tarn, and the computer.

I, in the meantime, have remained aloof from this affair and am attempting to cheer up our despondent card reader by feeding it get-well cards.¹⁰

Note of interest: Referring to the emotion diagram, Mr. Tarn determined that any entity can be driven from any emotional state to a state of fear by stimulating it with three martinis, a whipping and a final martini. You are welcome to use this finding in your personal life.

JOY

- 1. Messages pleasant, sometimes ebullient: i.e., "WHEE! FORTRAN REALLY GOING"
- Execution was smooth and easy with moderately good timing (however, not as good as with a system not equipped with an EGR).
- Scheduling was occasionally incorrect. (In general, one anticipates a program's output to occur after its input.)

SADNESS

- 1. Messages were at all times depressing: i.e., "NOTE—COMPILATION COMPLETED, POSSIBLY CORRECT"
- 2. Execution was very efficient but rather slow.
- Scheduling was faultless but no executive (internal) decisions were made by the computer.⁷

ANGER

- 1. Messages were mainly unprintable because of obscenities.
- 2. Execution was rapid, usually in error.
- 3. The scheduling was frequently changed by the computer to cause operator frustration.

FEAR

- 1. No messages.
- 2. Execution was erratic and unsatisfactory.
- 3. The schedule, as suggested by the operator, was carefully observed. (We gained the impression that the computer was cowering.)

ARROGANCE

1. Messages were verbose and annoying: i.e., "AND NOW, I, I, I, WILL DO SOMETHING ELECTRIFYING"⁸

SOMETHING ELECTRIFTING

 & 3. Many programs were developed, scheduled and executed which were not called for by the console operator. Most programs which we introduced to the scheduling function were returned with torn tape.

Table I

¹⁰ All of us have learned to like whipped martinis.

⁷ Of course, we have no way of knowing whether or not such decisions may have been made and then sadly cast aside.

⁸ He did. The console operator suffered third-degree burns on his fingers. ⁹ Age 35.



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THE 1968 ACM CONFERENCE AND EXPOSITION



Although the 1968 Association for Computing Machinery Conference and Exposi-

tion in Las Vegas Aug. 27-29 has no theme, it has a flavor—international—and maybe a trend: to include more sessions from the outside world of nonmathematics.

The international accent will appear in two meetings. The first of these is in the morning on opening day, when three papers from IFIP will be presented for those shut-ins who didn't make it to Edinburgh. This session is headed by Francois Genuys of IBM France, IFIP program committee chairman. Speakers are Peter Naur of A/S Regnecentralen, Copenhagen, explaining "Datalogy, the Science of Data and Data Processes, and Its Place in Education;" Sigenori Matsushita, Toshiba Ohme Works, Tokyo, on "A Microprogrammed Communication Control Unit;" and Australian Peter D. Jones now at Control Data Corp., with "Operating System Structures.

There will also be a panel, moderated by Dr. Walter Bauer, on the subject of International Computer Trends and Problems. Participants will be Paul Armer, RAND; Dan McGurk, SDS; Dr. Fumio Baba, Mitsubishi Corp.; R. Deleglise, Compagnie Internationale pour l'Informatique; Prof. Stanley Gill, Imperial College of Science and Technology; Dr. Carl Hammer, Univac Federal Systems Division: and Victor M. Glushkov, Institute of Cybernetics, Ukranian Academy of Sciences, Kiev. Topics will include hardware and software development, standards, and governmental impact on computer development and use.

An example of the attention being paid to everyday, practical matters is the all-day, three-part set of panel discussions on Managing the Economics of Computer Programming. All three will be chaired by George Weinwurm of SDC. Session titles are: The Problem in Perspective; Current Methodical Research; and Synthesis and Forecast. Panelists include D. H. Brandon, C. H. Reynolds, C. W. Clewlow, A. M. Pietrasanta, E. A. Nelson, H. Sackman, M. H. Schwartz, and J. F. Cunningham.

how to teach

Education is also getting a heavy play in Las Vegas. Fred Gruenberger is assembling a group of 13 for a workshop called Education for the Computer Revolution. They will deal with such subjects as how computer technology should be taught, what student groups should receive training, and how extensive the training should be. Two sessions are also scheduled on computer-aided instruction. One is a panel comparing CAI languages, moderated by Peter Calingaert of the Univ. of North Carolina and including participants from both colleges and corporations. The other session, chaired by Dr. Gloria Silvern, offers four technical papers-three on CAI languages and the other about the problems and assumptions involved in estimating costs.

Martin Greenberger of Johns Hopkins has a session on computer utilities, stressing the practical problems that must be solved before their growth potential can be realized. D. S. Diamond and L. L. Selwyn, from the Sloan School of Management, will present "Considerations for Computer Utility Pricing Policies" and M. A. Duggan of the Univ. of New Hampshire will discuss "Computer Utilities and the ESS." This system, AT&T's Electronic Switching Stations, could, according to the author's abstract, be a threat to a competitive computing industry if used for noncommunications purposes, such as a service bureau form of data processing. The meeting will also include a special report by E. Nash of the FCC: "Prospects and Problems of Computer Service Regulation." Another FCC representative, B. Strassburg, will appear at Walter Kosinski's data communications session, with a "Status Report on the FCC Inquiry into Data Communication.'

There will also, of course, be a sub-

stantial helping of SIG- and SIC-generated material. Information retrieval, artificial intelligence, urban systems, simulation, large files, graphics, and design automation are general headings for some of the other sessions—a grand total of 29 this year.

added attractions

General chairman Richard B. Blue, TRW Systems Group, has arranged various other attractions, packed between and around the technical sessions.

Dr. Richard W. Hamming of Bell Labs will give the A. M. Turing Lecture during the opening session Tuesday, Aug. 27. And Lt. Gov. Ed Fike of Nevada, now running for Senator, will be the speaker at the conference luncheon Wednesday at the Stardust Hotel, conference headquarters. He will talk about NEEDS-Nevada Essential Environmental Design Study. (Acronyms seem to be milder, much milder, these days. Not so much SNAP and Boss. This conference includes such whimsies as FOIL, TRAMP, GULP, PAL, and SHAPESHIFTER. Perhaps it's the spreading influence of JOVIAL.) A conference reception is scheduled for 6 o'clock Tuesday night at the Stardust. And all the national SIC's and SIG's will be having meetings.

During all this, the exhibits will be going on at the same time. They open at noon Tuesday and close at 5 p.m. Thursday.

The whole thing will cost you-or your purchasing department-\$35 if a member or \$60 if not; \$25 of the latter amount can go for turning you into a member. Students pay only \$5 for all three days but one-day passes for ACM members are \$15 and, for nonmembers, \$20.

If you get to Las Vegas Monday, the Stardust will have registration facilities. On any of the convention days, register at the Convention Center.

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■ Not really. This one picture represents *two* distinct capabilities. It's the new MSR 1500, a complete Speedreader that reads punched *and* mark-sense cards, and can do *both* simultaneously. The addition of the mark-sense capability does not alter the specifications that have made the Speedreader famous. Accurate data transfer, speeds to 1500 cards-per-minute, solid-state reliability, plug-in modules, low-cost and ease of interface are still a part of the Speedreader. With the mark-sense option, information may be read from virtually any arrangement on the card, permitting the use of modular data fields, printed instruction areas, with provision for manuscript notes.

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ABA CONFERENCE REPORT

The year's National Automation Conference of the American Bankers Association – "Service of the Seventies"–made a commendable effort to put the computer, the "checkless society," and indeed, the general direction of the banking industry into proper perspective.

The May meeting, which drew over 2,000 commercial bankers to Miami, was an exemplary blend of general and technical sessions, tutorials, and status reports. Overall, they pictured commercial banking as an industry whose internal structure is going through radical and somewhat confusing upheaval, which is spreading far beyond its traditional domain, and which is facing increasing competition from outside institutions for services once thought to be exclusive to banks.

The best overview of the industry was given by Alfred Brittain III, Bankers Trust chairman of the board. "At times our attitude toward innovation has been less than imaginative,' he said. "By ignoring consumer lending, we fostered the growth of the consumer finance industry, by avoiding time money and residential mortgages, we encouraged the rapid growth of Savings & Loans and mutual savings banks; and right now we may be contributing to further attrition by helping borrowers evade banks and obtain short-term funds directly through the burgeoning commercial paper market. With this record, it might ruefully be said that the prime beneficiaries of our imagination and foresight have been our competitors.'

"But," he noted, "throughout the industry, young adaptable personalities are emerging—men who represent a new generation of bank management, who were reared not in the pessimism of the thirties but in the optimism of post-war growth . . . As precedent and tradition were once implicit in every banking decision, it is being recognized that innovation is now both the price of survival and the means by which banks will continue to earn the right to compete in our modern society."

The "truly major problems that banking must resolve are not merely related to hardware, software, or suitable mathematical decisions models of decision problems," said Brittain. Granting technical feasibility, Brittain is apprehensive about the bank's ability and freedom to exploit its potential because of some huge people problems. Customer acceptance, management understanding of new techniques, and the "traditional reluctance to being labeled activists" are three of these problems. The rest fall under "government." Commercial banking is heavily controlled and sometimes hard-put to find ways to innovate within the bounds of regulatory restrictions-many of which are outmoded. More "debilitating" is the sheer weight of the detailed and inhibiting regulations, which threaten to proliferate even more as new services, like automated payment systems, change the banking operation. Some new services also draw the bank under some control by other agencies, like: the Fed-Communications Commission, eral whose computer-communications inquiry will affect the developing bank networks; the Securities and Exchange Commission, which is watching the broadened investment activity in banking; the Justice Department (watching areas like the bank groupings in credit card plans); and the courts (now ruling on bank activities with service bureaus). Brittain noted that some major changes in state and federal statutes and judicial attitudes may be needed if the bank is to progress. But "since instant success in this direction is doubtlessly improbable,

we must be ingenious initially in developing systems that take full advantage of the standards presently in effect."

affected areas

What are some of the banking areas that the computer has affected? James Vergari, vice president of the Federal Reserve Bank in Philadelphia, said that the computer has most impact on internal operations so far: demand deposit accounting, MICR check handling, lock box collections, prearrangement payment plans, operating statistics, trust administration, investment statistical analysis, credit information files, and operations research or management science.

(A good example of the sophistication of some banks is First National City, which uses five time-sharing services for applications of its financial engineering, economics, research and development, bond administration, and petroleum departments.)

Banks in large cities, said Vergari, are now helping customers in their operation with dp bank services, such as processing transactions for savings and loan institutions by telephone; complete on-line mortgage services; demand deposit accounting for smaller banks; accounting, billing, collection, and dp for professionals; payroll and other services for business; and even edp accounting for farmers.

The banks have also gone into equipment leasing and financing, accounts receivable factoring, and financial counseling. They are improving their advisory and fiduciary services, and expanding international financial activities.

Vico Henriques of Arthur Young & Co. added to this list several new services for the '70's. "Banks will serve an important function as fiscal intermediary between two or more parties," he said; meaning for example the handling of prepayment or timepayment of repetitive trust, utility billing, and insurance payments, as well as money transfers between the government and public agencies and the private sector, such as welfare and Medicare. Another role that should be investigated, he said, is the accumulation of data for regional economic planning.

three services

Many of these services were covered in numerous sessions throughout the meeting, but three of them are of particular interest to the general computer community: service bureau activity, computer leasing, and, of course, the automated payment system.

As noted, the automated customer services are a controversial subject. Two suits have been filed by service bureaus in Providence, R.I. and Minneapolis against the movement of banks into this area, the contention being that such service is not incidental to banking activity. The Minneapolis suit was dismissed but is being appealed; the other is pending.

Banking already has a great financial stake in this business. Richard Mathews of Data Facilities Management estimated that bank income from automated customer services (ACS) fees and balances in 1967 were about \$250 million. By 1973, annual revenue should reach \$1.2 billion. Bank of America alone has noted it could increase its revenues from over \$5 million in '66 to \$50 million by '71, and \$100 million in '74, with above average profitability.

Today, said Mathews, ACS is applications-oriented, mainly centered in payroll processing. "But this service is undergoing increasingly more pricecutting to the point where many banks are no longer capable of making a profit . . . In the years ahead, the forward-thinking banks will identify industry segments of overall importance to the bank and develop a collection of services for these markets, such as accounts receivable, general ledger, accounts payable, production and inventory control. "A word of caution is in order, for the industry concentration of some bank's marketing areas is so dispersed that large investments in research and development are not feasible.'

Mathews saw an opportunity for the larger banks in the development of the central information file of accounts and the offering of this service to correspondent banks. This centralization, he said, permits banks to offer more services than otherwise feasible, increases profits, and "constitutes a logical transition to the ultimate development of the less-check society." Another general area of benefit is facilities management; an example is Industrial National Bank, which took over the data processing facility of the City of Providence. Besides providing revenue, the customer's location could be another base of operation for the bank.

If the bank is a strong competitor for the service bureau, it can also be a partner, according to Fred L. Ritter, Jr. of the Service Bureau Corp. So far, banks have rarely used outside bureaus in performing ACS. Generally, he said, they fear loss of a customer to the service bureau and think subcontracting is too expensive and difficult to justify to management when the bank has internal dp.

But, said Ritter, the service bureau can provide marketing assistance, customer education, relatively rapid implementation of service in areas the bank has not developed, and systems and program analysis capability. Implicit in the talk was that subcontracting is also a way to keep one bank customer happy until the bank can determine if the service he wants has a big enough market to justify offering it on bank facilities.

Banks have been financing computer leasing firms for several years, but it was only in 1963 that the government gave permission for banks to go into direct equipment leasing. The Bank of America alone has \$108 million worth of equipment (not just dp equipment) on lease. The activity in computer leasing has not been strong, but several proponents, like Wilber Newstetter of Havenfield Corp., have been urging a stronger attack. His thesis is that too many companies are being oversold by their computer salesman, and "who is in a better position to help assess the future growth and computer needs of a corporation than its own principal bank?" he asked. Too, the banks stand to gain more return on investment through direct leasing than on the conventional loan to a third party lessor. It is also a legitimate way to avoid the legal lending limit, he said. His final warning was that insurance companies are ready to jump into this area, even if the banks aren't.

The "voice of reason" on the subject was George Phalen, First National Bank of Boston. He recommended first that a bank should set up subsidiaries to avoid the problem of a bank owning assets in another state outside the jurisdiction of its normal operations. Unless the bank has a fairly large, expert leasing group, it should not enter short-term leasing (meaning at least 80% payout for banks) as it will be difficult to find second lessees after the first contract is terminated. Properly handled, however, the bank does stand to gain from the residuals in dealing on operating leases. "If the residuals being forecasted materialize, some of the banks that are greatly involved in this are going to make the rest of us look pretty poorly when these residual values come into play in their annual results."

"I would caution you," he said, "to determine just what market you are going to seek—large investment tax credit deals, medium term and amount leases, full payout . . . Also, the dollars invested are tied up for a period of years and at fixed rates. This must not be overlooked as we face tight money and rising rates."

And last, he warned that it is dangerous for a bank to act as a technical consultant on what system the user needs and for how long.

William Rust of the ABA presented a plan of action in leasing that involves the correspondent banks. The lessor bank could provide the correspondent with not only ACS services but the appropriate, compatible I/O processor, on lease, to hook into the central facility. The onus would be on the central bank to increase its dp facilities as volume increases, rather than upgrading the correspondent's equipment. Such a concept would strengthen ties between the banks, minimize input problems, broaden credit card operations, increase ACS income, and benefit the lessee in marketing capability, cost, etc. Further, the nonbank lessor would find it difficult to compete with the bank in this area.

less to say

These and many of the talks given at the Miami meeting drove home an important point: "The individual bank, no matter how large or important it may be, is having less and less to say about its own destiny and is becoming conversely more and more dependent on the direction of the banking industry itself." Dale Reistad, ABA's Director of Automation, and Robert Wilmouth, vice president of the First National Bank of Chicago and ABA Automation Committee chairman, emphasized this in discussing some of the factors affecting development of the "Services of the Seventies," and most particularly the "less-check" system.

The credit card, a stepping stone to the "less-check society," is a case in point, they said. The success of each bank plan, which may involve groups
The first disc pack was great because it was first.

This one is great because it's better.



ABA CONFERENCE . . .

of banks across the country, is in part reliant on the reputation of a competitive plan in the area. Discounting wars and poor operations could ruin profitability. Other aspects outside of a single bank's control are verification techniques development and credit card standards, interchanges, and legislation. Changes and attitudes in the credit bureau and other affected industries also are factors. Both the ABA and U.S. Standards Institute are trying to set up standards. One recommended recently by ABA is the social security number as a personal identifier (in other sessions it was indicated that there is much confusion over how this number will be used). ABA is also seeking a common verification technique, but this too must await further developments in terminals as well as better definition of the shape of the automated payment systems.

In communications, the development of the banks' networks is partly controlled by the common carrier's implementation schedules and the decisions of the FCC. Transmission code standards are another problem. (In the lockbox area for example, standards are being worked on by an informal group of banks which would actually like to have ABA and other bank associations take it over.)

There is no equipment lack in the computer area, said Reistad and Wilmouth, although industry organizations must "interpret the results to date and learn how best to employ what is already at hand." The ABA meeting contributed to this effort by introducing the user group sessions for the first time. In software, however, there is a greater need for intra-industry effort, they said. The Automation Planning and Technology Group of the ABA is trying to help in this area. (For example, an investment planning analysis program developed at Carnegie Tech was handed over free to ABA, and APT is trying to modify and standardize it for industry use.) But APT's total budget for '67 was little more than \$350,000, not enough to make a dent in software development alone.

"Some progress has been made this year in APT and through USASI efforts, but no major breakthroughs have been made . . Let's write off '68 as a year for problem definition. But really, how long can we afford to design the problems we all know exist? A rough estimate of the amount of money being spent on software by ABA-through APT and its standards efforts—is less than \$50,000 this year. That's less than \$20 for each computerized bank in the country and a drop in the bucket as compared to what just one computer manufacturer will invest in just one application package for just one group of its customers. We're not apologizing for our efforts to date—or the progress we've made it just points out the old saying that we 'get what we pay for.'"

In the background of this conference, there was a great deal of informal discussion and disagreement about all these services—credit cards and their proliferation ad nauseum, the less-check society and what it is and how desirable it is, the looming threat of groups like American Express moving into bank cards and taking over as the moving force in the automated payment system, the money lost on developing payroll packages that don't work, the privacy issue involved in adopting the social security number as personal identifier and in giving everybody's brother a credit card without request, etc.

But despite any disgruntlement, the commercial banking industry must be credited for its dynamism in setting up new services and for its attempt through its association to come to grips with the technical, legal, and social problems it faces. And for producing a conference the computer industry associations might try to emulate sometime. Proceedings may be obtained through ABA, 90 Park Ave., New York, N.Y.

-ANGELINE PANTAGES

in search of science

CONFERENCE ON PERSONNEL RESEARCH

The ranks of the computer world are being swelled by growing hordes of programmers, systems analysts and related personnel. Educational, performance and professional standards are virtually nonexistent and confusion grows rampant in selecting, training, and assigning people to jobs. The ACM Special Interest Group on Computer Personnel Research is dedicated to the de-escalation of this chaos through two approaches. First, by trying to get managers to share worthwhile experiences. Second, and more fundamentally, by encouraging the development of a substantive body of useful research bearing on computer personnel procedures and practices. Unfortunately, anecdotal accounts still overwhelm the occasional attempts at , research, as demonstrated in SIGCPR's 6TH annual conference at the Massachusetts Institute of Technology in Iune.

This well-organized meeting was attended by about 100 paying customers (a \$40 tab was exacted for the twoday session, including lunch). Most of the attendees seemed to be management and administrative types with smaller numbers of educators, researchers, programmers and systems analysts. Proceedings of the meeting will be available in about six months.

the role of programmers

The conferees were most fortunate in having Harvard's Anthony Oettinger deliver the keynote address-the most provocative talk of the conference-on the role of programmers in society. Oettinger formulated key elements of the problem, but offered few solutions. He did not predict whether the number of programmers will continue to grow or whether the programmer, as such, will eventually become extinct in response to the rise of user-oriented computer languages and facilities. He deplored the current practice of hiring programmers with dubious credentials, giving them quickie training in a unique applica-



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CONTROL DATA CORPORATION 8100 34th AVE. SO., MINNEAPOLIS, MINN. 55440 tion, and then leaving them to fend for themselves with new applications.

Oettinger's main theme was that we ought to help the programmer to survive by proper education. But who can we look to for such education? Not the new departments of computer science in the universities. These departments are just getting out from under the influence of competing engineering and mathematics departments and they are too busy teaching simon-pure courses in their struggle for academic recognition to pay serious time and attention to the applied work necessary to educate programmers and systems analysts for the real world. The degree of purity of the computer science that is taught, claimed Oettinger, is inversely related to the competence of the department in meeting social needs.

Oettinger felt that the junior colleges might fill the bill by developing practical courses of study for programmers and systems analysts which would lead to accredited degrees in these fields. He suggested the notion of the "software engineer" as a name for the new breed of programmers, a term that underscores the application of knowledge to human use.

When queried on what he would

teach the new programmer in the new curriculum, Oettinger essentially answered: basic principles that can be extended to many applications. But this response begged the question; it is the pure computer science of today, taught under the invincible banner of general principles, that robs the practitioner of what it takes to cut the mustard in the real world.

We don't need any more courses in Latin to develop general powers of reasoning. We need to move on to living languages and to mission-oriented problems. If computer science is to become an authentic science, it should be concerned with the scientific method: experimental method certified by empirical verification. And if computer science is to become socially responsive, it needs to become thoroughly humanized-which means the scientific study of the human use of computers-an orientation stressed by Oettinger that is nowhere on the computer horizon today.

other social considerations

Two other presentations were concerned with social problems in the selection, training and development of computer personnel. One was an address by Arthur Kahn, applications analyst with Westinghouse Electric, toward increased participation and self-help by applicants in selecting



and pursuing a career in the computer world-ostensibly a noble and worthy cause. He reported on the findings of an ACM career guidance committee. In a nutshell, this group found that potential college applicants for computer careers were consistently inept in representing themselves in interview situations and in planning effectively for possible jobs. The solution, outlined by Kahn, is to promote a kind of a National Career Corps, modeled after the Peace Corps, to spearhead a crash program to teach students to help themselves in pursuing vocational careers.

The method of choice put forth by Kahn was a cartoon-studded road show in two acts on career development, with a Norman Vincent Peale approach to positive thinking to get the student to think for himself. An unfortunate analogy was made between the sorry state of confused students and Alcoholics Anonymous. This evangelistic pitch seemed to be based on the rather amazing assumption that this committee had suddenly discovered the final solution for career guidance, and on the further assumption that the professional work on career and vocational guidance to date, in and out of the schools, was more or less bankrupt and hardly worth mentioning. At no time was any systematic, quantitative research presented, or even suggested, to back up the numerous allegations.' As a matter of fact, existing interviewing and questionnaire techniques were summarily dismissed as a waste of time and as misguided effort.

While few would quarrel that vocational guidance can and should be improved, it seems that crash programs that ignore the responsible work of professionals in education and related social sciences, are probably ill-advised. We need the combined cooperation of all involved in career guidance, and we need to capitalize on the best method and findings of all our experience to date, rather than the hasty efforts of an independent group with superficial and non-scientific methods.

J. C. C. Allen, associated with Rolls Royce, gave a well-organized and informative review of the "Selection and Development of Computer Personnel in Great Britain." The problems were all too familiar—inadequate levels of qualified computer personnel, primitive certification techniques, overemphasis on pure science and underdevelopment of applied computer sciences, a critical shortage of high-level managers, and poor selection, training and placement techniques for computer personnel.

Allen mentioned some notable steps

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that were being taken to alleviate some of these problems. The government-subsidized National Computer Centre has significant support to promote the education and development of computer managers, systems analysts, programmers, and computer operators. In addition, the British Computer Society is developing standards for professional certification. Concurrently, the government is applying a tax-incentive scheme which effectively reduces the tax bill for companies that devote more resources in training personnel for computer skills. Unfortunately, these and related programs are too recent to provide definitive data on how successfully they are working. The notion of national support for the promotion, dissemination, and certification of computer skills is an interesting idea that we have hardly explored in the U.S.-the British experience in this area should be closely followed.

research papers

Only two of the 11 papers in this session were directly concerned with computer personnel *research*—and this

is a conference whose last name is Research. Ray Berger, from the University of Southern California, described his current work on a new paper-andpencil "Systems Analysis Test," and a test battery for programming aptitude. As in his prior development of the Basic Programming Knowledge Test, Dr. Berger has implemented wellestablished quantitative techniques from the general field of psychological test construction and analysis.

Test items were developed from job analyses based on a systematic sampling of expert opinion. The reliability and validity of the test battery for programming aptitude was tested against a sample of 138 Navy computer personnel. These results provided initial norms for scoring. A number of interesting preliminary correlations were obtained on test performance against such variables as scholastic level, college major, experience level, and civil service GS-level. Independently of the eventual merit and the technical details of this test battery, the blending of well-established quantitative techniques from relevant social sciences to urgent problems in the computer world is a positive sign of growing maturity in computer personnel research.

The other address dedicated to empirical research was given by the author, entitled "Expe in On-line Man-Cor cation." The talk ings from some 20 st puter problem-solving computing systems and in on-line/off-line experiments, the period from early work in second-generation time-sharing tems. While research in man-comput communication is still in a primitive state, the available findings, particularly the most recent work, suggested some fruitful scientific cross-fertilization with the main-stream of the behavioral literature in human creativity and problem-solving.

The remaining papers were mostly concerned with individual company experience in selection and training programs and with the early development of personnel testing techniques. On the whole, the audience was quite seriously concerned with the various developments that were put forth. and, in the absence of solid contributions, they sometimes grasped at straws. The computer personnel field is still a major mission in search of science. Only the open, cooperative support of the computer world can match this humanistic mission to improved method.

-Hal Sackman







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TEXAS INSTRUMENTS

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115



an interpretive review of recent important developments in information processing

BURROUGHS SAYS 8500 PROBLEMS SOLVED, EYES ROLE IN THE SUPERCOMPUTER MARKET

Plagued by supercomputer production problems—like IBM, CDC and GE before it—Burroughs Corp. has revealed that delivery of its first 8500 to U.S. Steel (originally scheduled for "late '67") will be delayed.

Major cause of the slippage-about one year-is attributed to poor hybrid circuits produced by another company. But Burroughs notes that some of the slippage is caused by that company's change of plans for the delivery. At first, USS wanted the first cpu and related equipment delivered early for onsite checkout, to be followed by later installation of the rest of the system. Now USS is checking out the first portion of the system at Burroughs' Paoli plant, will install and check out the entire system-now slated for delivery in late '68 or early '69-at one time.

News of the delay brought rumors that Burroughs would fulfill present 8500 orders, turn away any others. Not true, says the firm, which notes that it's building a new 144K-sq.-ft. engineering and production plant for the 8500 in suburban Philadelphia, where production is supposed to start in October.

And the circuit problems have been solved, says Burroughs. "Extremely reliable" hybrids have been delivered by the same firm which produced the faulty ones, and production is back on the track.

8500 evolution

The history of the 8500 is an interesting one. It began with the decision of Burroughs in 1965 to allow its defense systems arm in Paoli to design a large-scale computer for military and commercial use.

At first designed as an assault on the 7094 market, the 8500 has undoubtedly gone through substantial modification since its inception. First of all, U.S. Steel made its suggestions, which have resulted in a six-bit batchoriented system.

Subsequent systems are ASII compatible eight bit (although Burroughs says it may come up with a model which will work in six- *or* eight-bit mode) and will be more on-line oriented.

Additional modifications have surely been made with an eye to the competition, and to compatibility with the company's B 5500-6500-7500 line of large-scalers out of Pasadena. They're aiming, they say, at 75% or better compatibility with that line (with "some" patching) and will undoubtedly try to achieve it with higher level languages. The 8500, for instance, will use 6500 FORTRAN and COBOL under its own operating system.

internal feuds over

But the products of the company's eastern and western design camps have shown little commonality in the past. Outright rivalry, in fact, has led to head-on design and marketing clashes. Such internecine foolishness is over now, says Burroughs: 25 key Pasadena and field people are working on the 8500, and B 5500 software specialist Lloyd Turner is heading up 8500 software production. Pasadena engineers reportedly had a voice in final system spec reviews. And the 8500 is now a standard Burroughs product . . : no longer has its own separate sales crew. (But 8500's aimed at defense or special applications-e.g., traffic control, airline reservations-are marketed out of Paoli.)

The Big B feels it has an excellent chance to get its share of what they claim is a big market for supercomputers, or machines with a better-than-\$5-million price tag. The bedrock of their belief: delivery of error-recovery, "fail-soft" military computers and their experience with multi-processing and multiprogramming on the B5000 and D825 since 1962. They claim their disc has proven to be "the greatest thing around" for time-sharing and communications requirements, and point with pride to terminal computing capabilities, represented so far by the TC-500 (see July, p. 106) remote, which charmed Barclays Bank Ltd. (England) to the tune of an order for 2500 of them for on-line access to a 5-billioncharacter file.

The 8500, they say, is designed for a broader mix of jobs than some of the large scientifically oriented machines. For this reason, they feel it is better suited to centralized management information systems. And they're betting that a substantial number of large American firms will want to put all of their data processing eggs in one huge basket.

The only reason for a large computer, says top Burroughs dp man Jim Mc-Cullough, "is to do a lot of jobs for a large company at lower cost... a company with 5-10,000 programs to be run, and on a computer which can handle a variety of them at once, and simultaneously be able to correlate data between a large number of programs more easily." And lots of big companies, says McCullough, are seriously looking into supercomputer centralization.

McCullough admits that such centralization is tricky and difficult, requiring "our brainiest people to solve. We need smart people and reliable hardware." But the economic rewards are sensational, he says. "U.S. Steel will do the same work on the 8500 that they are now doing on 17 different computers . . . at the same cost. But they will have left over computing power equivalent to the 17 now in use. That's rough, of course," he adds.

... than a speeding bullet

The machine on which Burroughs is banking to make it a successful challenger in the supercomputer market is still a mystery. The company won't reveal any specs; they're waiting for some patents to pop. And they can't offer a price/performance comparison with their competitors, because the 8500 "isn't priced yet." Presumably, this means a new model, because surely the orders from U.S. Steel, Univ. of Wisconsin, and Barclays carry price tags.

But the company claims that the

news scene

8500 will be "more powerful" than the 360/85... not in terms of clock speed, but in terms of memory capacity, multiple processors and communications capabilities. And, they say, the 8500 processor is five times as powerful (that word again) as the 6500 processor, which is supposed to be 10 times as powerful as the 5500 cpa, which is ... But you get the idea.

Despite the confidence of McCullough and crew, the 8500 faces yet many a hurdle-delivery is one-already cleared by at least a couple of its rivals. The company may be underestimating the problems posed for huge on-line systems with several layers of software ... tackling new jobs in a new environment with users unused to this strange way of assaulting information management. But Burroughs feels its extensive experience with large on-line commercial and military systems gives it the necessary savvy to avoid such problems.

At any rate, potential customers, the competition and the computing world at large will watch with equal interest as the 8500 slides down the ways into the uncharted commercial waters of the supercomputer.

-R.B.F.

FCC CARTERPHONE DECISION UNSETTLES CARRIERS, ENCOURAGES MODEM MAKERS

The FCC dropped one shoe June 26 when it decided that Ma Bell's foreign attachment restrictions are unnecessary, and unfair to users; last month, computer users and foreign attachment manufacturers were waiting for the other shoe to fall.

Experts familiar with the arcane world of communications utility regulation agreed that the next move was up to the carriers. As one lawyer put it: "the commission has blasted a gaping hole in the tariff wall, leaving the carriers dangerously exposed. At this moment, any user could hang any foreign attachment on his telephone line and not worry too much about getting arrested."

He added, however, that the user would be hurting himself as well as the telephone company. "The carriers lost largely because they couldn't prove that foreign attachments were harmful. Almost certainly, they will now be looking doubly hard for such evidence in the hope of persuading a judge to overturn the commission's ruling."

mumbles from at&t

AT&T's initial comment, after the decision came out, was not exactly informative. "We are reviewing the commission's order . . . and considering what action we should take," said a spokesman. It seemed likely that Bell and the other carriers would go along with the commission's suggestion ". . . to propose new tariff provisions which will protect the telephone system against harmful devices (and which) may specify technical standards."

Basically, this is what computer users and foreign attachment makers have been seeking all along. But developing provisions acceptable to all the parties concerned is almost certain to take considerable time.

It is at least possible that the carriers could get the commission to allow standards which fall considerably short of meeting users' needs. In that case, both users and equipment makers would be only marginally better off than they are now.

Neither of these groups seems to be doing much at the moment to get a definite commitment from the carriers. EIA and BEMA have set up groups to work on foreign attachments standards, but each is reportedly still trying to agree on what to ask from the carriers.

When the commission ruled that the foreign attachment ban "has been unreasonable, discriminatory, and unlawful in the past," it implied strongly that those damaged by the tariff could sue the carriers. This hint was underlined in a later statement that "we make no rulings as to damages since that relief has not been requested."

Carter Electronics Corp. will clearly benefit from these words, since its Carterphone was the foreign attachment that precipitated the FCC decision. But other attachment makers may also be able to sue. For, as the commission pointed out, "the tariff is unreasonable in that it prohibits the use of interconnecting devices which do not adversely affect the telephone system." The Carterphone is only one of several such devices.

no help for carriers

The commission also told the carriers that, if sued, they cannot escape responsibility by arguing that the FCC encouraged them to ban foreign attachments. "We never approved the tariff," the commission said in effect; "we merely allowed a tariff to go into effect that had been developed completely by the carriers."

Carter has a damage suit against AT&T pending in a Texas court. Presumably, this case will now be settled. Other foreign attachment makers undoubtedly will watch the proceedings closely and be guided accordingly.

If AT&T and General Telephone Co., the defendants of record in the Carterphone case, appeal the FCC decision, they are likely to pick at the fact that the commission considered only one attachment, the Carterphone, yet issued a ruling which encompasses many others. An FCC source believes this is a "technical argument" which can be shot down without too much trouble.

all out for modems

The ruling, if it stands, breaks the market for modems wide open, and provides a major opportunity for independent manufacturers in areas like touch-tone keyboards and picturephone type units. There are no authoritative figures on the number of Western Electric's modems in the dial-up network, but one manufacturer says that's where 90% of the business is. Among data set suppliers are General Electric, which announced an extensive line late last year, Automatic Electric, Milgo, Rixon, Collins Radio, and Ultronic.

7

Users are delighted with the costsavings potential for on-line systems which cannot justify private lines to all remote points and for the timesharing services they use. The problem has been that Bell System companies will only rent the modems. Now a \$30/month unit from Bell can be bought from an independent in the range of \$500, which means substantial savings to the user who plans to keep the data set for two years or more. And this figure can be further reduced if the terminal and the data set are integrated into one package, eliminating separate packaging and power supplies (say 10-15% on a \$500 modem).

The user who opts to stay with Bell equipment may also benefit, as it is conceivable Western Electric may cut prices and perhaps parent Bell will coerce its phone companies to charge a uniform rental for the same unit. (The disparity in prices company to company has long been a bane to the user.)

who will fix them?

Some claim that many users will continue to rent from the phone company because of maintenance. First of all, many independent modem makers do not have the service capability to handle the end user market the ruling

news scene

opens to them. Secondly, the on-line system user already has enough headaches finding the source of failures the carrier or the computer supplier without adding another vendor to the argument.

There are three factors which could offset this. One is the possible rise of maintenance firms, which, because of standardization of these units, could service several different brands. Another is that for the time being only modems operating at up to 2,000 bps are used on the dial-up network, and one manufacturer, Rixon, says the maintenance is minimal on these units. Rixon notes that of 4,000 FM-18 modems (1800 bps) delivered in the last two years, only 75 have been returned because of manufacturing defects and only 10 have had component failures. However, Bell and others are working on higher speed modems for the public system and maintenance will be more critical here.

But even when maintenance is critical, service manpower is short, and the user doesn't want a third vendor around, there is a third possibility. As is already done for private line equipment, the modem could be sold to the been supplier who would integrate the unit with his terminal and assume maintenance responsibility.

In the meantime, the manufacturers are not yet gearing up, or at least are not admitting it, to attack this new opportunity. Possible appeal to the courts by AT&T could long delay the event, as well as the development of new tariffs and the setting of standards. One modem-maker notes there are several questions unanswered in the ruling, one being whether AT&T will insist that it provide at least the dialing mechanism in the interface.

Besides the interpretation of the ruling, its significance to the marketplace will not fully be realized until some technological advances have been made. One is the noted work in higher speed modems; another is the availability of the long-promised broadband dial-up service. Furthermore, although this ruling does not specifically cover the now-prohibited interconnection between the public AT&T line and other networks, like private microwave, some manufacturers say that it hints the FCC may be leaning toward allowing interconnection. Such a move on the innovative agency's part would further increase the possibilities for equipment makers. So the story really only begins with the foreign attachment decision. -Phil Hirsch

-Angeline Pantages

August 1968

JUSTICE DEPT. ASKED TO INVESTIGATE CHARGE OF UNFAIR IBM PRICE POLICY

Senator Gaylord Nelson of Wisconsin suspects IBM is trying to muscle its competitors out of the information processing business. He has asked the Department of Justice to investigate a charge that Call/360: Datatext is being offered at subsidized rates, in violation of the anti-trust laws. Nelson also wants Justice to find out if IBM is violating its 1956 consent decree by operating commercial service bureaus disguised as "data centers."

Nelson's suspicions were aroused by VIP Systems, Inc., a Washington, D.C., service bureau that offers a package like Datatext. VIP President Joan Van Horn contends IBM aims to put her out of business, and she freely admits it could happen.

This isn't the first time competitors of the great gray giant have complained to the Justice Department, but VIP's effort could be more successful than the others.

A knowledgeable source, with contacts inside Justice, says "many antitrust division attorneys believe the 1956 decree should be re-examined in the light of subsequent technological advances." Time-sharing services like QUIKTRAN and Datatext, he added, "illustrate the advances they have in mind."

An IBM spokesman told DATAMA-TION that the Datatext user pays \$2.15 for each hour of connect time, plus the following additional charges: 24 cents for each 1550 bytes of disc storage, or 16 cents for each 3100 bytes of data cell storage; 8 cents for 70 data transfers between storage devices and cpu, or for 1200 msecs of cpu processing time; \$1.60 per thousand records output on tape, \$3.20 per thousand output cards punched, and \$2.40 per thousand lines of printout. A representative Datatext user pays about \$3.50/ hr. for connect and cpu time, says a non-IBM source. VIP's comparable rate is \$6-7.50/hr., and it asks about five times more than IBM for storage.

pricing framework

IBM is using a 360/40 for Datatext, which can handle up to twice as many communication channels as VIP's 1440, says Miss Van Horn. But the 360/40 costs at least twice as much as the 1440, so the price to the time-sharing customer should be about the the same. IBM is undercutting VIP's price roughly 50%.

One way of pulling this off would be for IBM's manufacturing arm, the data processing division, to provide equipment at a big discount to the company's data centers. Many computer makers "sell" to their nonmanufacturing divisions on that basis. At IBM, the in-house user reportedly pays 40% of what the outside customer is charged.

This discount doesn't collide with the anti-trust laws so long as it doesn't give IBM an unfair advantage over competitors. One way of proving unfairness would be to show that IBM data centers are really commercial service bureaus, as defined by the consent degree IBM signed in 1956. That agreement specifically prohibits the company from operating its own service bureaus, precisely because they would create an unfair burden on others in the same business.

According to the decree, a "service bureau business' shall mean the preparation with tabulating and/or electronic data processing machines of accounting, statistical and mathematical information and reports for others on a fee basis."

That word "preparation" is likely to prove crucial because IBM reportedly believes that Datatext and other Call 360 services don't require any. What they *do* involve are data *processing*, together with related programs and output—none of which is explicitly barred by the decree.

The counterargument is that technological advances since 1956 have eliminated data preparation, per se, from many dp applications. So, even if IBM is obeying the words of the consent decree, it is nevertheless competing directly with commercial service bureaus and thereby violating a major purpose of the agreement.

decision may be relevant

Proponents of this argument see support for their cause in a recent U. S. Supreme Court decision. Last May, the high court found that a decree designed to curb monopolistic activities of the United Shoe Machinery Co. had failed to accomplish its purpose, even though United Shoe had done nothing it was explicitly forbidden to do under the agreement. The government was told, in effect, to rewrite the decree and make it airtight.

The relevance of the United Shoe case may be more apparent than real, however. Applying the same logic to the IBM decree would be "difficult," says a Justice Department attorney. United Shoe, he explains, made its peace with Uncle Sam after being found guilty of violating the anti-trust laws. The IBM case never went that far and, as a result, he feels the government is in a considerably weaker position. —PHIL HIRSCH

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CIRCLE 39 ON READER CARD



IBM FOLLOWS A TINY LEADER

Young itty-bitty Standard Computer Corp., Santa Ana, Calif., computer maker, is delighted at the blessing placed on loadable microprogramming by the announcement of the 360/25. Earlier 360's offered only one built-in emulator.

The 25 is the first IBM machine which allows the customer to load multiple emulators, a concept Standard introduced in its IC 6000 series in Jan. '67 (see Feb. '67, p. 77).

This was followed this year by the IC-4000 (Apr., p. 185), which offered a microprogrammed FORTRAN "engine," or compiler.

Now the company offers a 6000-E (for Educational or Experimental), which combines a microprogrammed control memory half devoted to basic, built-in functions, the rest open for user-devised "superinstructions."

Thus, under control of an Inner Computer Assembly Program, the user can combine machine-language and his own microprogrammed instructions in one run. An obvious use: designing experimental machines . . . a list processor, or a special-purpose computer for biomedical or instrumentation applications, for example.

The FORTRAN engine, meanwhile, looks promising. Standard claims that it has outrun the 360/65 on some prospect-provided job mixes. In another case, the machine offered a 6:1 speed advantage over the 360/40 at the same price. And, says Standard, it hasn't moved "all the FORTRAN stuff" into the control memory yet.

Meanwhile, the availability of loadable microprogramming on the 360/25-surely other new 360's will follow suit-raises a couple of interesting questions: Will IBM allow its users to devise their own microprograms? And will they offer emulators of competitive machines?

At any rate, it appears that Ascher Opler's "firmware"—a word coined in a Jan. '67 DATAMATION article—is here for sure.

CSC MAKES ITS COMPUTER UTILITY MOVE

Big, aggressive, Computer Sciences Corp. made its long-awaited move toward establishing a nationwide Time-sharing network last month. Surprisingly, the big push includes no immediate plans for use of the communications facilities of Western Union, which CSC is hoping to acquire (see June, p. 19).

First indication of the plan came with announcement in mid-June that CSC had won preliminary rights to negotiate with the 2400 credit-reporting members of the Associated Credit Bureaus, Inc., to provide computerized credit reporting services.

CSC plans to offer a complete package to ACB members, including file conversion, training, credit searching and reporting. Payments for conversion will start when the system is operational, be spread over 48 months. The package will include Credipak, credit reporting system (cooperatively developed by ACB and two Texas credit bureaus) to which CSC has acquired the rights.

The credit biz and conversational engineering/scientific computation will be the first services to be offered at 20 computer centers covering 23 market areas across the U.S. Future industries to be offered special packages will include distribution, manufacturing, education, etc.

The Univac 1108 won the nod over the 360/65 for the CSC equipment order, worth an estimated \$50 million. First test site will go into L.A. in October; a second in the east is due in April, with the rest to follow one month apart. The centers eventually will house dual-cpu 1108's, to be upgraded with unannounced Univac gear.

ATHANA SLASHES DISC PACK PRICE

Cheaper random access storage has been high on the list of industry



BE THE FIRST ONE ON YOUR BLOCK WITH A STOCK TICKER

If you can't wait for the morning paper stock lists to find out how much your 10 shares of Control Data are worth, Trans-Lux has the answer in the form of a small, programmable stock ticker suitable for the home or office. The puzzling picture above shows Trans-Lux Corp. president Richard Brandt sitting by the T-L Personal Ticker. The small roll of tape represents the day's output of quotes on 20 selected stocks and the mound of paper he's leaning on is the day's report on all listed stocks. Insertion of small keys into slots controls the selection of issues wanted. The user can also switch back and forth between a printout of the whole list and his favorites. First production units should be ready in the fall. They cost about \$75 a month, plus line charges. For information:

CIRCLE 239 ON READER CARD

needs, and the Athana Corp. made a significant move in this direction simply by slashing the price of its 1316-type disc pack from \$450 to \$300.

The action stunned other disc manufacturers, which have kept close to the "de facto" price standard of \$490 set by IBM about six years ago. And that's the crux of the reason for the cut: Athana wants to be a dominant factor in its industry and sees no reason why the price should be the same as it was when the disc-making business was in its infancy and manufacturing costs were higher. The 1316 is the smaller of the commonly used packs (six discs) and is not as difficult to make as the newer, 11-disc 2316. Athana does not plan any price cuts in the \$650 2316 as yet. (The firm only began delivery of this model in July.)

Other manufacturers have taken a "wait-and-see" attitude on this action. How significantly it will impact them will be determined by Athana's production capability. IBM itself selfs about 200,000 packs a year, industry sources say, other manufacturers divvying up the remaining 10-20% of the market. Athana says it has facilities to produce up to 5,000 a month right now, and could gear up for 10,000.

The Athana Corp. was set up in High Point, N.C., in March under its present name and management (president George Athanas was Mac Panel's president). But its plant in Torrance, Calif., has been in operation developing and testing prototypes for two years under Memory Magnetics International. The director of the 114man manufacturing effort is W. G. Powers, formerly with Ray Tee Co., the original supplier of aluminum substrates for IBM's discs.

The other question is how much quality does the user get for \$300? Athanas says his 1316, which the firm began delivering a few months ago, is "as good as IBM's and better than everyone else's." As in most cases, the Athana product is pre-tested and delivered 100% error free, although there is some error buildup on all packs with use. The pack is guaranteed against manufacturing defects, however.

Should the price cut significantly affect other disc makers, they will have to move to become "more competitive," said one user. Many already offer quantity discounts which bring them into the \$400 range. But the firms that could most be hurt are those that market another firms' packs under their own name, like Kee-Lox and Wright Line. Their price and profit is determined by the discount price of the supplier.

GROSCH OUTLINES NBS CENTER GOALS

The Federal government spends about \$3-4 billion a year on computing activity. This amount will continue to grow about 20% a year for the next 15-20 years—"consuming a sizable portion of the national budget." In view of these facts, Dr. Herbert Grosch, speaking before a New York chapter of the Association for Computing Machinery, asked and partly answered this question: "What can be done to control and optimize this growth for good government, trade, and society?"

The problem, Grosch said, is that the industry "doesn't have the opportunity to digest progress before it becomes obsolete." The answer does not lie in more innovation, but in the efficient and expert use of the more conventional side of the business. And for Grosch, a major instrument which can provide this leverage in the government is the organization he directs -the Center for Computer Science and Technology at the National Bureau of Standards. The charter for this group is that of an adviser, currently only for civilian agencies. But in this advisory capacity, Grosch envisions a major role for the center in standards, training, system and programming conversion, and qualifying of some software and hardware products.

Grosch has a staff of 200 in these technical areas, and a \$5 million budget. But only \$1.5 million comes from Congress, the rest put in the hat by agencies, earmarked for specific projects. This means minimal control by the center over what it does. Grosch aims to "get around this by calling on industry."

In standards work, rather than a company being selected to research an area using its own engineers, equipment, and facility. Grosch suggests that there be a central facility at NBS. Several companies would share in providing the capital, manpower, and equipment, cutting their own expenditures. The engineers would constitute a managing committee which would develop one report on the standards research, instead of many. And, hopefully, the manufacturers would donate the equipment to the NBS lab after all this. The money donated for these projects would be "sterilized" by going through USASI (the U.S. Standards Institute), which would keep, say, 10% for its activity.

Conversion is another problem. The government cannot afford to "replicate the agonies of the 360 hundreds of times." (Emulation is a case in point. The manufacturer provided emulation, says Grosch, as a "crutch to be sawed off an inch at a time until the user could stand on his own legs, but the fat-headed user has been sawing off his legs instead.") Grosch proposes a federal conversion center under NBS that would provide the training and estimate the system and software problems before the machine arrives at an agency's installation. Hopefully, the Business Equipment Manufacturers Assn. could arrange the loan of the computers to the center for hands-on experience.

Training is another problem area. The government needs thousands of "upgraded intermediate workers"people who can move from coders to programmers, systems analysts to senior systems analysts. The snafu is that the agencies that really need the help are the less imaginative and tightfisted. They won't send an employee into training for six months or a year and pay him, as well as a training fee to the Civil Service. Grosch proposes that his group and the Civil Service cooperate. Civil Service would select and train the people and the NBS Center would provide the real life problems and real machines for them to work on. The center would be paid a fee for the development of problems; the fee would be put into a "training revolving fund" to help pay the cost of training.

And, of course, as a proponent of separate software and hardware pricing (see June, p. 72), Grosch intends the center's experts to be the qualifiers of all packages put in the federal pricing schedule of the General Services Administration. AUTOFLOW, MARK IV, and MAC/RAN are all on the way to being on this schedule.

In order to accomplish these goals, Grosch is hoping for 60% annual growth in his group—so that five years from now the center's budget will be \$50 million, and when it reaches one per cent of the total federal computer activity budget, it will level off and grow as the total budget does. By then perhaps even the Defense Department will cooperate with the NBS Center.

SDC SHOWS ADEPT-50 SYSTEM TO PROSPECTS

System Development Corp. and the Dept. of Defense demonstrated the ADEPT-50 programming system for about 500 government representatives during a two-day symposium at Andrews Air Force Base, Md.

Developed by SDC under a twoyear, \$3.3 million contract from the Advanced Research Projects Agency, ADEPT-50 is designed to give military (Continued on p. 95)

The end of the line



is the point where FACOM 230-10 starts to put on a terrific performance.



The end of a data communication line was exactly what we had in mind, when we designed the 230-10-a small economical model peerless as dependent or independent satellite computer of large-scale data centers.

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Every time your computer stops due to a parity error, valuable computer time (and money) is lost. And at the higher bit densities developed by third-generation computers and the new ultra high speed NRZ formats, the minutest foreign matter can cause costly errors. That's the reason for CATT tape: to assure you the tape you use is 100% error-free when you receive it and that it runs cleaner as you use it.

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THE CATT: Supercleaned for error-free operation

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Ampex computer tape comes in 7- and 9-track formats, with bit packing densities from 556 cpi to 1600 cpi/ 3200 fci.

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installations access to a central computer through terminals to store, retrieve, manipulate, and update data. The system consists of a time-sharing executive program, the company's TDMs data management package, and a user's construction/debug set of programs.

SDC says the system is now operational on the firm's 360/50 in El Segundo, and it's being evaluated at test installations by the National Military Command System Support Center and the Air Force Command Post. Right now 10 users can be handled at once, with Teletype, 2741, 2260, 2250, or CCI terminals. Response time is 2 to 4 seconds for brief computing jobs of less than 1 second cpu time. A mod 65 version in preparation will take an estimated 30 to 40 simultaneous users.

SDC says the query language used can be learned by non-programmers in a few hours of instruction. Teaching new users to deal with more complicated jobs takes longer, but within two days of instruction they should be competent to generate reports.

Estimated delivery time for ADEPT-50, expected to be of interest mostly to military customers, is January of next year. Financial details are a little foggy at this time. Since the project was mostly funded by ARPA, the system is available to DOD users without payment. On the other hand, if they want it for machines other than the 50 and 65 they might have to pay for further work by SDC. And changes or improvements may also bring charges.

CSC HAS SUPPORT CONTRACT FOR NEW MEDLARS VERSION

CSC has won a \$2 million software supply and project management contract from the National Library of Medicine. It will bring the MEDLARS medical literature analysis and retrieval system into the third generation and provide extensive OLRT capabilities.

An initial version of MEDLARS II will be operational by mid-1969, says an NLM release, and an on-line version should be running by mid-'70. Progressive improvements will be made under the contract through 1971.

An IBM 360/50 will replace the present Honeywell 800-200 configuration. The new central complex will have an H-type (262K-byte) main core, and an auxiliary, low-speed 1megabyte core, plus two data cells holding a total of 2 billion characters, 8 Mod 2314 discs with 200 million characters of additional storage, six tape units, and a 2703 communications controller. Seventy to 80 terminals within the NLM building will be linked to the central facility initially and, later, about 200 more will be added. The latter are intended to serve MEDLARS users throughout the country. The on-site terminals will consist of KSR 37 Teletypes, supplemented in several cases with Univac's Uniscope crt's.

The software contract includes development of a new data management system, COSMIS, plus conversion of MEDLARS' vast tape file to disc and data cell formats. This task is complicated by NLM'S 93-character data set and by the need to use a different bit configuration. Several cataloging and bibliographic search programs are also included in the software contract.

MEDLARS II will provide for an integrated, automated system for the performance of all major functions of the library, reports Director Martin M. Cummings, M.D. Automated support and control will be provided from the time material is ordered from a publisher, through cataloging and indexing, to its appearance in a library publication or in response to a search request from an individual practitioner, scientist, or educator.

IEEE COMPUTER GROUP CONFERENCE FEATURES LSI

"LSI Will Impact You" was the theme of the Second Annual Computer Group Conference held June 25-27 at the International Hotel in Los Angeles, sponsored by the IEEE Computer Group. LSI, or large scale integration, is the technology of batch fabricating many interconnected circuits. This is an extension of present integrated circuit technology which employs batch processed silicon wafers which are then finely diced into chips less than one-tenth of an inch square, each chip having a few interconnected circuits.

According to Don Meier, conference chairman, 750 professionals were in attendance, including a few from Europe and Japan. There was little to distract the attendee from the technical substance of the conference. Although there was a room of displays, there was no general exhibits area in the manner of the JCC's. Dr. Harold Petersen of RAND, program chairman, planned single thread day sessions, with parallel "dig deeper" sessions in the evenings.

While the conference covered many aspects of LSI-device technology, trade-offs, computer-aided design, and machine organization—a theme that

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Raytheon Computer's 300 memory keeps right on reading and writing data reliably even when operating voltage and drive currents vary as much as $\pm 10\%$. And over a full temperature range of 0°C to 50°C. The 300 is a 21/2D 900 nanosecond core memory for general data systems use. If your definition of memory is: high performance, high reliability, high capacity, and delivery in 60-90 days, see us. Raytheon Computer, 2700 So. Fairview St., Santa Ana, Calif. 92704. (714) 546-7160. RAYTHEON

CIRCLE 44 ON READER CARD

became abundantly clear could be paraphrased as "LSI Memories Will Impact You Before Long." Session 3, chaired by Paul Low of IBM, was dedicated to the topic of LSI memories. It appears that all major semiconductor manufacturers, as well as some of the systems houses, have made significant progress in this area. Both bipolar and MOS implementation were discussed, with application to high speed scratchpad, large main memories, read-only memories, and, of course, serial memories. Papers described memories that ranged from one or two thousand bits per chip (Texas Instruments, General Instruments), to a few hundred bits per chip interconnected in a hybrid manner on a substrate (Fairchild, Bell Telephone Labs). Assessments by several speakers centered on 1970 or 1971 as the time at which LSI memories will be widely available at attractive prices.

A last-minute addition to the conference that drew 300 people on the last night of the conference was a session on the IBM 360 Model 85. As described by Don Gibson and Dr. W. L. Shevel, this newly announced computer contains a 16K byte semiconductor memory (the "cache") that operates at an 80 nanosecond cycle time. Performance and capacity tradeoffs were described in relation to the 85's main memory, these having been simulated in what may be the greatest effort in the industry to optimize performance between major system elements. The cache is a hybrid near-LSI memory, built up from 256-bit chips.

Another facet of LSI that was brought into focus by the conference was the high degree of interrelation between hardware and software. In session 4, Norman Kreuder of Burroughs warned the hardware community of their need to upgrade themselves and to interact more strongly with software people if they expect to contribute to the fourth generation of computers. That this might be important even sooner was evidenced by a talk in the following session by Stan Mazor of Fairchild Semiconductor. He is a programmer who decided to try his hand at logic design and found a great deal of applicability of conventional software techniques.

The discussion of custom LSI logic arrays was carried from the meeting rooms to the hallways, but a consensus viewpoint never evolved. The pessimists say the penny-a-gate circuit is still years away, and that custom second-level metallization is still a tough problem. The optimists pointed out that some of the toughest problems, like high speed automatic mask generation, are just being solved and the decks are now cleared for real action.

Session 6 brought together three industry experts—J. Presper Eckert of Univac, Brian Pollard of RCA, and Max Palevsky of SDS—to discuss LSI economics (see following story).

The luncheon speaker was Dr. Abe Zarem, a vp of Xerox, and a dynamic, colorful, and technically-qualified personality of national fame. He views the computer field as just about to begin its infancy, and suggested that computers will ultimately be a strong social force.

The Third Annual Computer Group Conference will be held in Minneapolis next summer.

COMPUTER EXPERTS FINGER LSI PRICE TAG AS OBSTACLE

The final day session of the Computer Group Conference of the IEEE brought together three pioneering industry experts—J. Presper Eckert of Univac, Brian Pollard of RCA, and Max Palevsky of SDS. The subject of the panel discussion, chaired by Gerhard L. Hollander of Hollander Associates, was the engineering and economic aspects of LSI in the next computer generation.

In general, the three were in accord that there will be no sudden, dramatic conversion to LSI because it is not economical at present and will not be for at least five years. In his opening remarks, Hollander said that the question no longer was "why LSI" but "whether LSI." Eckert answered in part that he thought LSI would be used over the long pull and that its impact on the design of computers will be great-as more hardware logic is put into the machines, the architecture will change. Palevsky disagreed with this, stating that the architecture of computers had changed little since the beginning and would continue to be essentially the same.

Palevsky further stated that aside from the expense of LSI components, the costly maintainability factor of such a system should be considered. How, he asked, does one disconnect in an LSI system? He broke down present hardware costs as 30% for componentry, 20% for frames, and the remainder for mounting and interconnect, and he cited the difficulty of achieving true modularity. He felt that it would be a long time before LSI could be economically justified in the logic of commercial machines, and that two far more important and immediate problems facing the industry are standardization and software. He recommended increased research and development in these areas.

Pollard refused to be labeled conservative (although at one point in the proceedings a questioner from the floor dubbed the panel "chicken") but thought the change to LSI should be cautious and evolutionary. He predicted that the major use of LSI would be in areas where the application required much repetition and logic simplicity. Otherwise, he said, the cost per gate will not be competitive because LSI will be difficult to debug.

In answer to questions from the floor as to whether the panelists would recommend LSI to their own companies for use in the fourth generation, Palevsky answered possibly in memory, Eckert thought it would be an added feature in certain cases, and Pollard could not give a positive yes. The consensus from the floor was that there are more things on heaven and earth, Horatio, and that LSI somehow would soon be put to work on a large scale. But Palevsky concluded by wondering how LSI costs in five years would compare with advanced magnetic systems now under development. Eckert and Pollard wondered with him.

CDC/CCC MERGER READY FOR STOCKHOLDERS' VOTE

Managements of Control Data and Commercial Credit Corp. (one of the largest independent financial companies in the country) have agreed to have CDC acquire CCC. Stockholders of both companies will vote on the proposal Aug. 15.

Should the acquisition become reality, the cash available from the finance company will let CDC accelerate its expansion plans: more leasing, faster establishment of a worldwide network of data centers equipped with CDC 6600's, and more support services.

Commercial Credit has other goodies, including personnel familiar with the computing business. A totally owned subsidiary, Computer Financial Corp., already has \$75 million committed to computer leasing. Although CDC has its own leasing subsidiary, it is very small, and Computer Financial would greatly enhance leasing capabilities.

Another CCC subsidiary, formed at the turn of the year, is Central Information Processing Corp. CIPC is 60% owned by Commercial Credit and 40% by RCA. It has been formed to open (Continued on p. 99)

Start learning CALL/360: BASIC after breakfast and you can share our computer before lunch.

You can now learn how to solve problems with a computer in about two hours. Because you instruct the computer from a typewriter terminal in simple English.

With CALL/360: BASIC, we've combined the power of a large-scale System/360, the simplicity of a new version of the BASIC time-sharing language originated at Dartmouth College, and the convenience of typewriter terminals.

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If you're a technical problem-solver using older calculating methods, or need faster turnaround than your company's central computer can provide, CALL/360: BASIC can free you for more productive work.

You can dial into the system—12 hours a day—right at your desk. The IBM typewriter terminal provides for easy data entry—as well as rapid delivery of your printout. You can also communicate with the system with either of two models of Teletype* terminals.

With CALL/360: BASIC you have a library of programs available. But the BASIC language is so easy to use you'll soon be writing your own. Your programs and data are stored in the computer, and you easily retrieve them with a password that identifies you as their qualified user.

CALL/360: BASIC starts at \$100.00 a month, plus terminal and line charges. Send the coupon or call us for a demonstration and we'll show you how solving problems by computer is as easy as hunt-and-peck typing.

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offices it needs to serve you efficiently.

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The 735-301 is freestanding and can perform normal tape encoding and verification when it's not communicating. During data preparation, it permits immediate data correction, deletion and shifting. Its mag tapes are compatible with any make of computer. And many other models provide additional capabilities, such as card and paper tape reading, as well as data communications.

The versatile 735-301 Data Communicator is only one solution to your data communications

problem. Your NCR man can tell you about the others. Call him.



The end of the remote branch office.

and operate 30 data centers using Spectra 70 equipment. Obviously, RCA would lose interest if CIPC comes under Control Data ownership, said Harold H. Hammer, vp finance for CDC, in a telephone interview.

"The financial company-computer maker combination is a natural," said Hammer, "for computer manufacturing is a very expensive business, and having a financial house is an added plus for the computer maker."

Commercial Credit will continue its operations under present management except that after the acquisition it would be a totally owned CDC subsidiary, according to Hammer.

CDC had previously explored acquiring CIT, another large financial firm. Commercial Credit had been the target for takeover by Loew's Theatres, a hotel and theater chain. And a lawsuit by Loew's to prevent the CDC merger was filed but soon dropped.

FIRST AUSTRALIA COMPUTER MAKER BEING ORGANIZED

1

The Australian public company which plans to become the first locally owned manufacturer of computers in Australia has been registered in Canberra, the national capital.

The new organization is Information Electronics Ltd., and has a nominal capital of \$1 million. The company will begin production early next year of the IE 10,000 computer, based on the design of the Intergraphic computer which is being completed by a research team at the Univ. of New South Wales. The Intergraphic machine, the first computer of its kind, offers a new design, technology and development in the computer field.

At a later stage the company will produce other computers to its own design for the specialized requirements of Australian universities, government departments, commerce and industry.

Malcolm Macaulay, an American businessman and computer expert, will be managing director of Information Electronics. The remainder of the board of directors will compromise Australian businessmen.

Macaulay negotiated the sole world rights from Unisearch Ltd., the research and development company of the Univ. of New South Wales, to manufacture the IE 10,000 machine in Australia and market it commercially. He said the management was examining several sites for the new company, which already has secured strong financial backing; further capital is being arranged for future development.

Macaulay said that, based on a comparison of American and Australian computer trends, he believes that at least \$250 million will be spent on purchasing computers in Australia in the next 10 years.

DRINK MIXERS, GARMENT COUNTERS, AND COMPUTERS

A new computer, selling for \$15K and featuring an expandable 64K character random access memory, was introduced recently by K&M Electronics Co., Baltimore. This company is possibly the smallest cpu maker in the business-occupying 12K sq. ft. on the second floor of an old loft building in Baltimore's clothing district. K&M is also one of the nation's most diversified computer makers. It has two other products-a device that mixes and dispenses liquor by the drink automatically for bars and country clubs, and a system that clothing manufacturers use to count their garment inventories. The garments, stored on ordinary hangars, are tallied by a mobile optical scanner.

The KM-220 computer is designed primarily for unit record users whose volumes can't justify even the smaller models of the big computers. Applications include accounts payable, accounts receivable, inventory and other common bookkeeping chores, as well as scientific calculations. The system has a data link which permits it to operate as a remote peripheral to larger systems.

Programs are stored on punched tape and/or 80-step program cards, which are read directly as the data is processed. The random access memory can also hold program instructions.

This unit, developed by McGraw-Edison and improved by K&M, consists of a 6-in.-wide continuous roll of mag tape. Records are semi-automatically selected by the operator, in a maximum of 5 secs and an average of 3, according to the company. They also can be automatically selected through keyboard entry of an identifying code.

The memory is separated into 1,000 records, each containing a maximum of eight 8-character fields. Up to "six or seven" additional memory modules, priced at \$1.5K each, can be added. The memory unit has an automatic record advance feature which allows information to be dumped or updated automatically.

Data can be read in from either punched paper tape or cards, or, through the data link, from another computer system. The basic data transfer rate into or out of the cpu is 10 characters per second.

The KM-220 operates internally in ASCII format, which should enhance its suitability for federal government applications; ASCII is now a federal communications code standard. Only one other computer, NCR's Century, is designed to process ASCII formated data directly.

Within the KM-220 arithmetic unit are four storage registers, two accumulators and three working registers. It will perform the following single command functions: addition, subtraction, multiplication, division, square root, squares, natural logs and anti-logs. Data moves in and out of the cpu in 13-bit words containing 8 bits of data, a start bit, two stop bits, decimal point and sign notation.

Output consists typically of continuous forms or tabulations printed by a Mod 33 or 35 KSR Teletype on an 8in.-wide. roll. Punched card and punched paper tape outputs are also available.

The basic configuration includes the cpu, one module of random access memory, Teletype, two paper tape readers, paper tape punch, and data link. Optional software features include conditional branching, subroutines, looping, and comparison logic.

Programs are written in a proprietary symbolic language.

K&M's president is Stephen R. Krause, who developed the system in his grandmother's basement. Krause, 30 years old, is a self-taught electronics engineer who previously worked in his father's uniform manufacturing business. K&M's marketing vp is Irwin E. Granville; he previously held marketing management jobs with ITT Data Services and with the Service Bureau Corporation.

K&M became a corporation in 1964, when 100 investors subscribed \$3300 apiece. The company went public in 1966. Its stock initially sold for \$2 a share, and now, according to Granville, is worth \$5-\$6. About 1 million shares are currently outstanding; they're in the hands of about 3K stockholders.

No firm orders have been signed yet for the KM-220, but the company's two-man sales force is reported to be "seriously negotiating" with several prospects, including a large pharmaceutical firm where K&M hopes to tie its midget computer into an extensive IBM system.

The company plans to offer the KM-220 on a rental basis in the foreseeable future, but terms have not been worked out yet. For information: (Continued on p. 100)

CIRCLE 240 ON READER CARD

MOHAWK EXPANDS LINE WITH THREE MORE FIRMS

Mohawk Data Sciences Corp. has teamed up with three more manufacturing firms. Further adding to MDS capabilities in data acquisition and conversion is the purchase of Ohr-Tronics, Inc., and a marketing agreement with Colorado Instruments, Inc. And its first entry into the supplies business is accomplished through the buying of inked ribbon maker H. M. Storms Co., Brooklyn, New York.

The acquisitions involve \$10 million (July 2 market value) in MDS stock. Via these three agreements and increased sales, MDS expects revenue to jump \$50 million to \$55 million for fiscal '68 (ending Aug. 1) and to over \$90 million for '69.

Ohr-Tronics, formed in '62 by Nathan Ohrbach, founder of Ohrbach Department Stores, makes System 80 a line which moves MDS more strongly into the retailing market. The equipment prints, perforates, reads and converts tag data to paper tape. The Data-Recorder will be added for paper tape to mag tape conversion. Ohr-Tronics also makes paper tape readers and punches that range from \$200 to \$2000, below the higher performance models (\$2000 to \$9000) MDS provides through its acquisition of Soroban. H. M. Storms' line emphasizes high-speed computer ribbons. These two companies, both small and privately held, add about 130 people to the MDS staff.

The marketing agreement with Colorado Instruments, Inc., Broomfield, Colo., will allow MDS to use stations and multiplexing equipment in conjunction with the recorder, making up the 4400 source data gathering system.

The main CII input unit is the C-Dek announced back in 1963. It contains an 80-column card reader and numeric keyboard used primarily in entry of job data at plant stations. Up to 10 logic programs, tailormade for specific applications, can be wired into the unit. A badge reader may be integrated or packaged separately for employee attendance data. The multiplexor, with a data transfer rate of 10,000 characters/second, can handle up to 32 input stations. In the 4400 the multiplexor would transmit source data to the recorder for writing on magnetic tape. A typical system would consist of 12 job data stations, four attendance recorders, a multiplexor, and data recorder. Cost: \$88,-000 for purchase or \$1,600 month.

The MDS agreement calls for a purchase of not less than \$4 million

100

worth of CII equipment a year after the first year. (That is a list price; MDS will purchase with discount.) This means a considerable hike in the revenues of CII, which has not grossed over a million a year for these systems since starting in business in 1961. CII has also developed products for other manufacturers.

NEW TIME-SHARING FIRM QUIETLY SLIPS INTO MARKET

In the 1968 annual report of a textile lamination and bonding firm is the announcement of plans for a time-sharing service bureau.

In July, E.L.I. Computer Time-Sharing, Inc., a subsidiary of E.L.I. Industries, Inc., began operation under the leadership of Len Kreuter, formerly Burroughs' corporate product manager for its data center program. Although the equipment has not been selected, the E. Paterson, N.J., firm intends to be up and running before the end of '68.

The first application area will be mathematical time-sharing, a la Com-Share, Tymshare, etc., and ultimately proprietary packages will be developed for t-s use by specific industries. The first installation will be in the New York area. The firm is also talking to various universities about either locating equipment on the university site and sharing E.L.I. facilities or using the school's equipment.

Other principals of the firm are ex-University Computing Corp. salesman Frank Feitz (director of operations) and Pal Schmelzer (director of technical services), who helped develop QUIKTRAN at IBM. E.L.I. Industries which is providing the financing, also owns E.L.I. Computer Systems, Inc., a New York consulting, systems analysis, and programming firm, which began operations in March.

ON-LINE EMPLOYMENT SERVICE DEVELOPED BY ISI

A nationwide on-line computer service which will match the unemployed in the ghettos with job opportunities is being offered commercially by Information Science, Inc., New City, New York. The firm's JOBSystem, as the service is called, has the support of the National Association of Manufacturers.

Essentially, JOBSystem works in this way. A civil rights or other organization, like CORE, or NAACP, in a city or state can contract with ISI to sponsor JOBSystem in that area. Since job skills differ from area to area, a special vocabulary of skills must be developed. Thus, ISI will take narrative resumes from the first 300-500 applicants and develop the skills list for use in subsequent application forms.

The sponsoring organization will pay ISI \$10/individual for the initial group of applicants. The next step is printing brochures (instructions on how to fill out the form) and the forms, and the keypunching of these forms for computer input. If ISI provides these services, the cost per individual after the first 300-500 applicants is \$4.30/individual. If the sponsor obtains them elsewhere, the ISI fee is \$2; this includes input, storage, and printouts of the resume for the applicant and sponsor.

Since Telex and TWX are already used in thousands of locations, ISI will provide the on-line service over these networks. An employer will be able to input job requirements on the terminal and receive the resumes of applicants matching them; or the firm may go to the offices of the sponsoring organization, which will also have one of these terminals. The costs to the employer will be \$7.20 for the file search, \$3 for each resume, and the transmission charge from the ISI system (360/30) in New City to the remote terminal. ISI estimates that the employer, who usually pays between \$250 and \$900 to find an employee for lower level jobs, will achieve a hire for under \$50 through the service.

JOBSystem came about via a feasibility study the NAM asked ISI to do in Indianapolis early in 1966. (ISI already has its PICS matching system for professional-level personnel.) Using data on 600 unemployed people in the area, ISI simulated the matching of these personnel with entry-level jobs and training opportunities. Based on this, the non-profit North Carolina Manpower Development Corp., with Office of Economic Opportunity funds, contracted with ISI to develop a pilot system for Greensboro, N.C.

After progam development, collection of skills data on applicants, and experimentation with employment tests, the corporation tested the system with local employers. About 140 job descriptions were entered and matched against 600 resumes, several applicants being hired. Now the Manpower Development Corp. is expanding the system to state-wide operation and is trying to decide if ISI or another organization will run the service. The programs ISI developed for the North Carolina experiment are OEO-owned.

CDC GETS BIGGEST AUSSIE COMMERCIAL COMPUTER ORDER

Australia's steel giant, the Broken Hill Proprietary Co. Ltd., has placed the



Sanders: NASHUA, N.H., NEW YORK, N.Y., WASHINGTON, D.C., CHICAGO, ILL, LOS ANGELES, CALIF., HOUSTON, TEX., ATLANTA, GA., TORONTO, ON GIRCLE 46 ON READER CARD



CIRCLE 47 ON READER CARD

largest nongovernment order in Australia with Control Data Aust. Pty. Ltd.

BHP will lease four 3300 computers, to be used for steel order processing, scheduling of rolling mills, invoicing and inventory control, quality control, and R&D. They will be installed in the third quarter of 1969.

CDC was chosen after an 18-month study. Because of the lease basis, the exact worth of the contract is hard to determine, but industry observers say that a 3300 unit usually costs about \$1 million. CDC was already well established in Australia with substantial government orders from the defense establishment and the Bureau of Census and Statistics.

MICHIGAN POLICE GO ON-LINE, STUDY VOICEPRINTS

The Michigan State Police, East Lansing, went on-line in early July to the NCIC (National Crime Information Network) with the hookup of the LEIN (Law Enforcement Information Network) B5500 to the NCIC's 360/40 in Washington, D. C. This brings to 42 the number of states connected to NCIC, some through computers and others via Teletypes.

The move allows any of the 140 TTY 28's (sheriffs, city police, etc.) in the Michigan LEIN system to make one query for both state and nation-wide information,

LEIN files contain information on suspects by name, alias, fingerprints, date of birth, physical characteristics, and vehicle information. Vehicle information search at the state level expanded with the connection made in early August to the B5500 at the Michigan Secretary of State's office. The widened base will allow more thorough search by registration, driver license or car license, although it will be 1969 before the complete files are automated at the Secretary of State's end.

The Michigan Police are also working on voiceprints and have been able to identify five suspects this way since the department received a "Voiceprinter" spectograph last December. In one instance the police made a negative identification by showing that a young suspect could not have been the person making obscene telephone calls.

There have been no cases taken to court, so it is not known whether voiceprints would be admissible evidence in Michigan courts. However, Lawrence Kersta, who originated the analysis technique for voiceprints, has testified on such voice identification in five different jurisdictions and his evidence was admitted.

The police have become convinced that voiceprints could have an important role in law enforcement. But there are a number of questionable areas in the legalities of voiceprint use, so they have suggested that a study of this entire area be undertaken. In July the Dept. of Justice launched a three-year, half-milliondollar study. The first phase will operate under a \$146K grant to the MSP, as prime contractor, and take one year. Subcontractors are Michigan State Univ. and Stanford Research Institute.

MSU's department of Audiology and Speech Science will examine such spectographs through 40,000 recordings involving 260 talkers recording at spaced time intervals and under varying conditions. Data gathered will be processed at MSU's Computing Lab, with Dr. Oscar Tosi as principal investigator and coordinator.

MSU's School of Police Administration will take the results of voiceprint experiments and see how voiceprints can be applied to law enforcement. If (Continued on p. 106)

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proved feasible, the school will write a guide for other law enforcement agencies in the use of such prints.

The third subcontractor is Stanford Research Institute, which will evaluate the state of the art and possible equipment.

The voiceprint analysis technique was developed by Kersta while he was at Bell Labs. (He left in April, 1966, to form Voiceprint Laboratories, Somerville, N. J.). Speech is recorded on magnetic tape and translated by spectograph into a three-dimensional pattern. The 40 possible sounds in the English language are expressed in a variety of energy measures by each individual; this variation accounts for the uniqueness of each voiceprint.

Kersta thinks there is a large field for voiceprints in check cashing and credit card identification. He will serve as consultant to the study. Another field of sound identification in which he believes his techniques would be useful is in the medical area. He has worked with physiologists in body sounds, especially in the heart sounds.

The Voiceprinter work has been largely in the 3500 cycle range, the range transmitted over the telephone, although the Voiceprinter can be used in up to the 7000 cycle range. They see possible use of the wider range with recorders in supermarkets and banks that could be turned on at the threat of a holdup.

RUSSIA IN MACHINE-DRIVEN MUSIC RACE

According to a recent article by I. Gutchin in the newspaper Moscow News (Russia), the Ural-2 electronic computer has composed music from programs compiled by Rudolf Zaripov, a Soviet mathematician, that is equal to or better than that turned out by human tunesmiths. In an experiment, eight machine-composed songs and eight melodies by well-known Soviet composers were evaluated by "20 film workers with higher education" who did not know the purpose of the experiment or the sources of the songs. The machine, on a scale from "bad" to "excellent," pleased its listeners slightly more on the average than did the mortal composers, and dominated the "excellent" category by a score of 22 to 9.

The article states that most people cannot rid themselves of the influence of the artist's name in responding to the art he creates. They want to feel "the artist's soul, his emotions, life story and so on." Gutchin contends that the emotional state of the composer when he wrote the work is not important, only the hearer's feelings as he listens. Thus he reasons that • arguments against mechanical creativity can be scrapped. He acknowledges that output of this sort can only be an imitation of a work of a certain genre, but if it finds its own audience, whose artistic taste develops as it listens, then this music should be granted the same recognition as that composed by humans.

Because only simple forms of musical creation were modeled, Gutchin does not contend that the computer could produce sophisticated compositions that were better than man's, but he thinks the experiment "allows us to hope that in the future the machine will be able to help man in his artistic activities."

It would be especially helpful to know Rudolf Zaripov's soul, his life story and his emotional state when he programmed his music.

NEW VERSION OF 360/20 TO BE AVAILABLE IN '69

IBM has announced a more powerful version of the 360/20, with twice the storage capacity and three times the internal speed of the original, at prices approximately 3-8% higher.

The new computer is available with five memory capacities ranging from 8K to 32K bytes of one character or two decimal digits with a cycle time of two usec for two bytes of data. Up to four 2311 disc storage drives can be attached to provide a total of 21.6 million bytes of direct access storage. The machine leases for around \$3.5K monthly and can be purchased for from \$165K to \$180K. Deliveries are scheduled to begin in the second quarter of 1969.

"LESS-CHECK" LEADER STARTS NEW COMPANY

Dale Reistad, the American Bankers Association drum-beater for the "lesscheck society," has resigned his position as director of the ABA Dept. of Automation to form a consulting firm which hopes to help implement the concept. The New York-based Payment Systems, Inc., getting underway this month, will provide consulting and educational services to any organization involved in payment systems -from the retail store and bank to government agencies like the Internal Revenue Service and the U.S. Post Office.

Reistad, who was also ABA's deputy manager, says PSI will handle three different types of systems: the input payment system, which involves such items as receivables, taxes, and revolving credit; the output system for such areas as large payrolls, dividends, welfare checks; and the operating system, as represented by money-movers like banks, other financial institutions, and the post office. While the main focus of the staff will be the automated online system as envisioned in the "lesscheck" concept, the Reistad group will offer aid in improving any payment system—manual or automated.

Under most contracts PSI will do an overview study of the system, after which the client's "team" will come to the New York facility for two to three weeks of education by staff and outside specialists. And as the client moves into implementation, consulting will be available on retainer. The PSI staff now has six consultants, primarily from the banking area, and will expand to 12 by next summer. Reistad noted he already has about six contracts in the offing. A London office is also planned.

LIBRARY OF CONGRESS WILL OFFER MAG TAPE CATALOGS

The Library of Congress plans to offer a computerized cataloging service on a regular basis beginning next October. The system is ultimately intended to encompass most of the nation's libraries.

Catalog data will be recorded on mag tape and sold to subscribing libraries; they will then convert the data automatically into catalog cards. The tapes will generate several other kinds of records, plus specialized bibliographies. Most of this work now must be done manually, and some of it isn't being done at all as a result.

L/C catalog tapes will sell for \$600/year. The subscribing library will receive one tape per week—containing about 1500 records—for 50 weeks. Seven- and 9-track tape formats are to be offered—with densities of 556 and 800 bpi, respectively. It is anticipated that 100 libraries or library centers will subscribe the first year. Many of them will prepare cards, and perform related chores, for libraries in their areas. University library centers in Ohio and New York are reportedly planning to do this work at least partly on-line.

The new system is the final phase of Project MARC, which was launched about two years ago by the Library of Congress and 16 participating libraries. This pilot effort, besides demonstrating the feasibility of the basic idea, evolved the ASCII code format which will be used, beginning next October, to record catalog data on tape. Last June, the Library of Congress, National Library of Medicine, (Continued on p. 108)



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CIRCLE 51 ON READER CARD

and National Agricultural Library adopted the new MARC II format as a standard. They also adopted standard catalog data input specifications. All three libraries are, or soon will be, producing this information in machinereadable form. Standardization should enable the three to exchange records, and to serve outlying libraries jointly.

Programs to convert the new L/C tapes into cards and related outputs on a 360/30 have already been developed by the library as part of the pilot project. These programs are to be distributed through SHARE. Users with different equipment will have to do their own programming or obtain it from other sources. One participant in Project MARC, the Georgia Tech library, had a Burroughs 5500; the others used 8K 1401's or 360/30's.

The American Library Association is reportedly discussing ways for MARC users to exchange programs and programming ideas. Meanwhile, at least one publisher, Science Press, Ephrata, Pa., is offering libraries a periodically updated book catalog prepared from MARC tapes.

Besides book catalogs and catalog cards, the L/C tapes will enable libraries to prepare book labels, card pockets, accession lists, and purchase records. Bibliographies should be a particularly valuable output. For example, Harvard Univ., one of the pilot project participants, has assembled medical and religious bibliographic liete from L/C catalog tapes.

TYPEWRITER NEEDS TAB

With a grant from Kansas Univ.'s general research fund and support from the university's computer center, Carl Leban, ass't. professor of oriental languages and literatures, has invented the first true Chinese typewriter. Well, not a typewriter, exactly, but a system called SINCO (Synthetic Index for Chinese Orthography), which contains a set of 36 elements that can be assembled to form all Chinese characters. When the machine is actually built, it will be called a SINCOder, but thus far, interest in such a project seems to be lacking.

Leban's work on his typewriter began five years ago when he discovered there were no automatic methods to research his dissertation on Chinese history and that there was scanty knowledge in the western world of Chinese literature. So, he invented his system and two KU student programmers succeeded in simulating the typewriter with a digital computer and an incremental plotter. Leban maintains that the same machine could write Japanese and Korean, and could improve international communications, but he is having trouble finding financing. "It makes everything available to us in Chinese," he said, "that is now available to us in English."

INTERNATIONAL SYSTEMS MEETING IN ST. LOUIS

Sponsored by the Systems and Procedures Assn., the 1968 International Systems Meeting will be held Oct. 20-23 in St. Louis, and 2,500 management systems and data processing people from the U.S. are expected to attend.

Forty seminars are scheduled on topics divided into three main sections: management, technical, and new developments, and speakers include some of the top authorities in the systems field and edp. Among the seminars are the following subjects and speakers: "Information Retrieval for Internal Reporting," George R. Trimble, Jr., Computer Usage Development Corp.; "Systems Investigation -A Prelude to Systems Design," Robert B. Parsons, Jr., Computer Sciences, Eastern Air Lines; "Planning Systems Conversion," Robert L. Harmon, Robert C. Aubuchon, and Donald C. Mengerson, McDonnell Automation Co.; "Systems Documentation and Reporting," C. P. Lecht, Advanced Computer Techniques; "The Total Systems Concept-Near or Far?, James G. Rude, Pillsbury Management Systems Co.; and "Defining Management Information Requirements," Robert G. Stevens, director of banking services with Touche, Ross, Bailey & Smart.

NEW FIRM HAND-HOLDS ON-LINE EXECUTIVES

Helping the harried executive and manager use the computer to his personal advantage is the basic philosophy of a new firm recently incorporated by Richard Sprague, formerly head of the Advanced Business Systems Dept. of Touche, Ross, Bailey & Smart. Personal Data Systems, Inc., temporarily headquartered in Hartsdale, N.Y., will offer consulting, educational, and on-line data services to toplevel management.

Sprague complains that management information systems and the like are being developed from the bottom up, without sufficient attention being given to the information needs of the executives. PDS will not only help the executive get the right files from the corporate data base, using an on-line terminal, but will also help him set up personal files in either the corporation's computer or a PDS-supplied system. (PDS plans to both rent time for this service and install its own system.)

In addition to this information retrieval, PDS will also obtain or provide such office services for the client as online text editing (for example, IBM's Datatext). Where necessary, Sprague will provide the terminals, communications language, and other software, as well.

NEW HOPE FOR OWNERS OF LOST LUGGAGE

Computers are at last tackling the thorny problems of everyday life . . . like the winter clothes you shipped to Duluth that were finally recovered in Phoenix in April. Although the gremlins that perpetrate these mysteries will still exist, a service inaugurated this month by National Data Corp. will match "over and short" reports from trucking firms using a computer/ communication system.

The system, which had 390 letters of intent from freight companies (approximately 37% of U.S. truckers) at time of writing, receives "over and short" information at four regional centers: Cherry Hill, N.J.; Reno, Nev.; Westchester, Ill.; and Atlanta, Ga. The three former centers are linked to the dual Univac 494's at NDC's Atlanta headquarters by leased data lines.

Each subscribing trucking company receiving a waybill without its freight transmits a shortage report to NDC; freight received without the waybill is reported as overage. The computer compares all reports; if a match is indicated, the subscribers reporting the shortage are notified of the location of their shipment. Freighters can report by phone, mail or Teletype.

In Atlanta, operators (NDC calls them "formatters") input the reports to the computer and receive a response on Uniscope crt displays. The displayed information is then relayed by phone to the concerned parties.

In addition to the two 65K 494's, the system includes 262K and 786K drums, a 25-million-character FAST-RAND II mass storage unit, mag tape units and a 1004 processor.

Additional aids to the freight business planned by NDC are systems that will trace shipments and account for equipment in interchange.

BCA ANNOUNCES ALC TIE-IN, PACKAGE PLANS

Basic Computing Arts, Inc., a software house formed in June, 1967, in Mountain View, Calif., will distribute Applied Logic Corp.'s ALCOM time-sharing system on the west coast. BCA will also provide customer training and (Continued on p. 111)
FOLLOW THE LEADERS TO...



SYSTEMS AND PROCEDURES ASSOCIATION

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OCTOBER 20-23, 1968

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You don't have to wrap a thing. That's the point. This case doesn't fly into uncontrolled writhing when you flip back the latch, so naturally you won't have to tame it to get it back around the reel.

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news briefs

support for the system, which will be linked 'to Applied Logic's Princeton, N.J., computer center via concentrators.

BCA, until recently a consulting firm specializing in software for realtime simulation under a contract from NASA-Ames, is headed by Edward A. Jacoby, formerly with GE and Electronic Associates. Forecasting sales at \$500K for FY '69, BCA is now operating under an expanded contract from NASA valued at \$125K. The company also plans to develop packaged programs as a major product line; FAMILY I, a critical-time simulation operation system for EAI 8400 computers, is the first offering.

COMPUTER TAKES RAP IN SECURITIES SWINDLE

Three ex-employees of the Beaumont, Texas, office of E. F. Hutton & Co., a major New York securities firm, have been indicted by the U. S. government on 30 counts of fraud, mail interception and conspiracy.

The trio—an account executive, a margin clerk and a cashier—allegedly engineered a securities swindle said to involve more than a half million dollars over a period of several years. Nothing especially startling in that story except that the three indictees purportedly used the shibboleth line of "computer error" as a cover story for their jugglings.

Hutton clients in Beaumont who received statements produced on the firm's computers in New York revealing fiscal hanky panky were allegedly told by the defendants that the dumb machines had boo-booed, a fable which received instant credibility. Trial date is set for Sept. 30, raising the prospect of teleprocessed testimony from the maligned Hutton computer kludge in New York, which includes two 360/40's, a 30 and an RCA 501.

An interesting aspect of the case is that Hutton customers so readily accepted the tale of computer error as the reason for the out-of-line statements, even while the faithful machines were grinding out the straight skinny. The U.S. Attorney's office in Beaumont notes, however, that the computer ploy was only one of many allegedly utilized by the defendants to cover up their shenanigans.

SIMULATION METHOD DEVELOPED FOR STUDY OF VIRUS GENETICS

A geneticist at the Univ. of Pennsylvania is using computer simulation in studying the genetics of viruses, particularly testing various hypotheses about the breaking and recombining DNA molecules.

Dr. Andrzej W. Kozinski's computer model includes the assumption that the DNA molecules of the T4 virus are "circularly permutated" (if the genes were numbered and bent into a circle the circle would always be in number sequence) and "terminally redundant" (a few positions at the beginning of the molecule will be repeated at the end).

Terminal redundance is an important safety factor in the structure of chromosomes. A DNA molecule can be a little longer than necessary and still produce the right trait. If molecules are terminally redundant then there is a good chance that extremely long molecules break and recombine to form a recombinant molecule. (Kozinski's earlier work proved that parent molecules break and recombine to form a recombinant molecule.) The DNA fragments could combine into very long molecules and an enzyme could then break the long molecules into short ones that are packed inside each virus-a procedure that would make good use of terminal redundance.

The computer model has been used to test a theoretical model to see if long molecules are generated.

The Matrix Corp., El Segundo, Calif., now provides programs and services for remote batch processing via Teletype terminals, a hospital accounting system, and electronic circuit analysis. The batch system operates with the firm's GE635. The hospital accounting system, HOSPACT, provides required Medicare data, detailed proration and billing of multiple insurance company cases, automatic aging of receivables, and controlled followup billing. The circuit analysis program enables the user to generate plotted output and may be used onsite or through terminals.

• In the next six months NCR will double the number of its on-line data centers to 10 in a \$3 million expansion. Already signed to use the new on-line facilities are banks and savings and loan companies having a combined total of a million accounts. A new center will be opened in Atlanta and online services added at existing centers in San Francisco, Baltimore, Dayton and Montreal. These will be equipped with 315 RMC's telephone-linked to Class 42 teller terminals at subscribing institutions. Five centers—Chicago, Boston, New York, Los Angeles and Pittsburgh-are currently handling more than four million customer accounts on-line. Software involved in these operations are NCR's NEAT and BEST. Data center business increased by 40% last year in the company's 25center United States-Canada network. Abroad there is another network of 31 data centers.

 Harvard and MIT have announced the formation of a nonprofit corporation, University Information Technology Corp. (UNITEC), to be headed by Carl F. J. Overhage, director of MIT's Project INTREX. UNITEC will concentrate on four major activities: development of a ccrv system by which lectures, seminars, etc., at either school can be seen in classrooms of the other institution; research and experiments in teaching using computers, films and TV; sharing of computer facilities through data links, and shared use of some data files and programs; and collaboration in research on information transfer between the two schools' libraries. This latter objective should receive considerable impetus from INTREX, which is a program experimenting in the application of information technology to the library of the 1970's.

shortlines . . .

Pentagon researchers estimate that inflation-in salaries and equipment costs -will automatically increase DOD procurement expenses 5 or 6% this year. . . . Two more university timesharing networks have been established: In New York, SUNY at Buffalo is the center of a nine-campus network using a CDC 6400. And in October, 16 colleges will connect to the 360/65 at the Univ. of Iowa. . . . Correction of June '68 shortline item: Comress owns no part of 1st Investment Planning Corp. . . . This September the School of Vocational-Technical Education, Idaho State Univ., begins an 11-month course in data processing technology designed to give potential programmers hands-on training and experience in teleprocessing. . . . The National Catholic Educational Assn., under a \$60,800 Ford Foundation grant, is investigating long-range planning techniques for Catholic schools. An initial group of 100 people are being trained in eight archdiocesan cities at seminars conducted by NCR. . . . Rep. Emilio C. Daddario blasted the "irrational and sometimes emotional budgetary attack on government R&D simply because it is not aimed at producing a specified tangible product" during a recent debate over \$6 billion in spending cuts for FY '69.

data's first class economy set

It's the Model 33 line. Low-cost terminal equipment that gets data off the ground and keeps it moving. Accurately. Reliably. Day-afterday. It's another answer from Teletype R&D for making data ends meet with utmost economy.

* * * * *

The Model 33 line's complete: RO (receive-only), KSR (keyboard send-receive), and ASR (automatic send-receive) sets and the options you need for utmost versatility. You can weave the equipment into a data system that will meet whatever your business communications requirements demand. And the most surprising element of the Model 33 line is cost. The terminal's cost is really <u>low</u>. So is the cost of operation.

Travels with ASCII

The Model 33 line communicates in U.S.A. Standard Code for Information Interchange (ASCII). Which means you can utilize it as a computer input/output device and with most other business machines. As a data link, these terminals can bring distant branch office data home in minutes. Help process orders, track inventory, provide tighter production and delivery control. Keep all the vital data management needs for timely decisions accessible.

Keeps forms on the fly

Optional sprocket feed platen on Model 33 equipment enables an operator to type multiple-copy business forms on-line. Send to any number of remote locations. Simple 4-row typewriter-like keyboard makes data preparation easy.

Paper-tape, too!

The Model 33 ASR set with papertape reader and punch keeps data on the flight path more economically, too. The set can receive data from its own keyboard or tapereader, or from distant sets, as page copy with or without tape. And forms that fly by wire at an automatic 100 words per minute mean



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The Model 33 line is one of many exciting moves being made by Teletype R&D in moving data at very little cost. Nowhere will you find such extremely capable terminals for so little money. If you would like more details on the Model 33 and all of its unique capabilities, write Teletype Corporation, Dept. 81H, 5555 Touhy Avenue, Skokie, Illinois 60076.

TELETYPE

TEC MAN/MACHINE INTERFACE INNOVATORS



Unique concept at the *Washington Daily News!* Printing, bundling and loading of newspapers are now computer matched to constantly changing distribution needs. Such a specialized system is where TEC excels. TEC engineers custom-designed the solid state display and IBM 1800 interface system to meet the unique requirements of the *News*.

IBM 1800 USERS...COME WHERE YOUR DISPLAY/CONTROL ANSWERS ARE READY...TEC!

LJ And that's likely the case whether you use an 1800 or another process control computer. For instance, TEC's DATA-SCREEN Display Terminal offers a high degree of interface and display flexibility. It's designed to do what *you* want it to, not merely what we think it should. In addition, TEC's display and control concepts, such as DATA-PANEL[®] Display Systems, are completely unique—offer new dimensions in visual impact and display versatility. Let *you* do what others can't. Send for brochure describing the complete spectrum of TEC display and control systems and devices, or call (612) 941-1100. Transistor Electronics Corporation, Box 6191, Minneapolis, Minnesota 55424





TEC's new 512 DATA-SCREEN Display Terminal is custom-designed, completely selfcontained and compatible with most EDP and communications links without additional equipment. It's the answer where high speed, clarity and legibility are of prime importance in displaying critical operating information. TEC's DATA-SCREEN Display Terminal is used in an IBM 1800 display/ control application at Emerson Electric Co.



data input devices

The Keytape source-data-to-mag-tape devices have been increased by 28 new models. Six of the new modelsthree in the K-700 series (7-channel, 1/2" tape), and three in the K-900 series (9-channel tape)-add a line printer, adding machine and check digit function to the previously announced secondary capabilities of a communicator, pooler and card reader. The other 22 models-11 in each series -combine two of these six secondary capabilities in a variety of ways. All of the new units have the standard features of data entry and verification, search, program entry and verification, 80-character core memory and record length. The K-700 series records data at 556 bpi; K-900, at 800 bpi. HONEYWELL EDP, Wellesley Hills, Mass. For information:

CIRCLE 160 ON READER CARD

data set

The DigiNet TDM-114 frequencyshift keyed acoustically-coupled data set transmits (full duplex) asynchronous binary data serially over telephone circuits at speeds up to 300 bps. The



unit is compatible with the DigiNet TDM-111 and 103A2 data sets; it also has a hookswitch that locks acoustic seals, releases MARK-HOLD received data signals to the printer, and connects transmitter output. GE COM-MUNICATION PRODUCTS DEPT., Lynchburg, Va. For information: CIRCLE 161 ON READER CARD

display control unit

The Videograph Series 990 information display control unit is compatible with closed-circuit tv and data processing systems; the controller provides 22-line resolution through the use of a 11 x 9 dot matrix for character formation. The 990 accepts ASCII 8-bit data and generates an EIA-compatible video signal. The unit has a 4096-bit, 512-character core memory; a refresh rate of 60 cycles/second; and a display format of 16 lines x 32 characters. The unit links a computer with a CCTV system; it also can be used in data generation and system control applications such as classroom and transporta-

--- PRODUCT OF THE MONTH-



The first two products of the Systronics, Inc., terminal line are a data entry and conversion system, Key-Cassette, and a programmable crt/keyboard unit. Both contain the same basic modules: crt display, 128-character keyboard, logic unit, and three types of storage, including delay line, read-only memory, and tape cartridges (optional on crt terminal).

The Key-Cassette is in competition with keypunch equipment and all systems for direct conversion from source data to a computer storage medium. On a single unit basis this \$18K system is price competitive with the Communitype 100SR system and IBM's Mod 50 data inscriber (both over \$29K). Like them, the Key-Cassette first stores data on a tape cartridge, then it provides either a converter for translation to 7- or 9-channel IBMcompatible tape or a converter with adapter for direct entry into a 360 cpu for disc or tape storage.

In quantities of at least 6 terminals (\$6K each) with one converter tion systems. A. B. DICK CO., Chicago, Ill. For information: CIRCLE 162 ON READER CARD

remote meter reader

The DT-1000 Data System permits remote reading of gas and electric utility meters by a receiving terminal at a central location linked to a transmitting terminal at the meter. A standard Series 500 telephone handset is required at the remote location for communication and the meters must be equipped with a dry contact closure for output. The receiving terminal operator may read the remote terminal meters by dialing the telephone number for that location, which is auto-

(12K\$), the Key-Cassette becomes competitive with the Honeywell Keytape, Mohawk Data Sciences data recorder, and Sangamo data station, all in the \$7-8,500\$ range and offer source data to computer tape, using a core buffer.

The Key-Cassette is the first such unit to offer a crt (214-character) for displaying input and instructions. There are two Cassettes and recorder. The Data Cassette stores up to 600K characters recorded serially, 800 bpi at 2400 bps. The second Cassette contains programmed instructions for the user's application. For example, when a particular form is being worked on, instructions for it are transferred from this tape to a delay memory. Format fields and error detection are automatically displayed from this, but special instructions can be called up by the operator by press-ing the "Assist" key. A read-only memory (512 8-bit bytes, 100 nsec access time) serves as a character generator and stores macro-level instructions called for by special function key.

The programmable crt remote is simply the Key-Cassette without a converter. Basic cost is \$5300; optional Cassette for on-site storage costs \$6,000. The read-only memory is used to generate the communications code. Systronics says the terminal could be outfitted with two read-only memories to serve as both a remote and a conversion system, but believes market is not great for the dual application. SYSTRONICS, INC. Ann Arbor, Mich. For information:

CIRCLE 163 ON READER CARD

Congruous!

SANGAMO INTRODUCES THE T201B 2400 BPS DATA SET for leased and private voice band circuits.

The Sangamo T201B is a highspeed, synchronous, phasemodulated transceiver. It sends and receives serialized digital data at 2400 bits per second.

Features include:

COMPATIBILITY. The Sangamo T201B data sets are compatible with all features and options of Western Electric's 201B data sets and will operate end-to-end with Western equipment.

BAND COMPRESSION. The high-speed transmission of the

T201B is facilitated by encoding of serial data to be transmitted as pairs of binary bits called dibits thus halving the transition rate.

JITTER TOLERANCE. High tolerance to phase jitter and other transmission impairments, such as frequency offset, is insured with the differentially coherent quadrature phase modulation technique.

FLEXIBLE CONFIGURATION. The Sangamo T201B can be supplied in an attractive desk top cabinet or a standard 19" equipment rack mounting shelf. A special key telephone is also available for applications requiring alternate voice/data.

BANGAMO T-201

OPERATION. All strapping options are easily accessible on printed circuit cards—no front adjustments are required.

Write or call for Bulletin 5309 or an active demonstration at your facility today.



new products

matically answered after several rings. The data is transmitted via magnetic coupling, sequentially and continuously for 2.5 minutes and then the phone is automatically hung up.

Data inputs from the transmitting terminal may be pulses, analog signals, status/alarm points, manually entered digital data or digital data in 24 decimal information bits. Data outputs are selectively displayed from a computer buffer. The visual readout is a 6-digit decimal display, and only data that passes the security checks is displayed. Analog input signals are converted at the receiving terminal and the signal is displayed with an accuracy of $\pm 1.0\%$.

Other applications of the DT-1000 are in traffic counting, remote reading of tank levels, and monitoring of items in baggage control. APPLIED PERI-PHERAL SYSTEMS, INC., Houston, Texas. For information:

CIRCLE 164 ON READER CARD

digitizer programmer

A computerized digitizer programmer, the UPD-2, is designed for automatic preparation of 8-channel EIA punched tape that will serve as a final program



for direct use in a numerically-controlled positioning machine. The system consists of: (1) a coordinate digitizer table, (2) input buffer and control circuitry, (3) a bidirectional counter with position display, (4) an ASR-33 Teletype for program-command input and data output, and (5) a PDP-8/S computer with complete program control software.

The UPD-2 system is capable of establishing and recognizing grids of .025, .050, and .100 inches in both X and Y directions, and an operator can extract precise coordinate data over a large area by positioning a reticle over each desired point and actuating a readout switch. Additional function coding is provided by the Teletype keyboard, programmed to the desired format. The origin of the grid lines may be established arbitrarily for each job, and the grid reference frame remains fixed for the duration of the job. DATA TECHNOLOGY, INC., Watertown, Mass. For information:

CIRCLE 165 ON READER CARD

2311-type disc drive

The Potter DD4311 is plug-to-plug compatible with the IBM 2311 disc drive and reportedly costs \$18,100-or about \$7,500 less than the IBM product. The new drive has a comb-like access mechanism that contains a separate read/write magnetic head for the 10 recording surfaces in each pack. This plus a cylinder or track mode of data organization makes the unit suitable for random or sequential processing. Each of the 200 tracks on the discs' surfaces can store up to 36K bytes. Repositioning time averages 75 msec. and transfer rate is 156,000 bytes/second. The integrated-circuit unit has a three-speed hydraulic detente mechanism that locks magnetic heads into position, preventing the generation of strong magnetic fields. POTTER INSTRUMENT CO., INC., Plainview, N.Y. For information:

CIRCLE 166 ON READER CARD

facsimile accessory

The Model 904A tape recorder operates with any facsimile system and is used for storing, forwarding and speed translating of facsimile transmissions. It records and stores up to 90 minutes of transmission on each side of a 7" tape, operates over a frequency range from 30 to 14,000 cps, and forwards data over telephone lines from 3 to 10 kHz. The tape can be played back at either 5 or 10 ips, locally or remotely, with hard copy recordings made concurrently with taped recordings. ALDEN ELECTRONIC & IMPULSE RECORDING EQUIPMENT CO., INC., Westboro, Mass. For information:

CIRCLE 167 ON READER CARD

peripheral system

CartriFile is a data systems peripheral that combines four mag tape transports and their controller in a single cartridge-loaded unit. Each cartridge contains two ¼" standard audio tapes. Compatible with small computers and data terminal systems, the device offers selectable word length, variable record length and simple interface. CartriFile reads and writes data simultaneously on any two of the four tape files; transfer rates are up to 1,200 4bit words a second. Reliability is provided through redundant phase-encoded recording and a read error-correction system. Control circuitry interfaces with 4-, 6-, 8- or 12-bit parallel I/O. The unit measures 17" x 7¹/₂" x 13¹/_{2"}, and is priced at \$5,200; deliveries will begin next month. TRI-DATA CORP., Mountain View, Calif. For information:

CIRCLE 168 ON READER CARD

heart device

The ElectroCardioAnalyzer (ECA) is a portable digital/analog computer for use as a mass screening aid in the detection of heart abnormalities in the adult. The machine is programmed with certain criteria of normality, and the subject's heart is measured against these parameters by means of five leads attached to his limbs and chest. The computer analyzes the signals on a real-time basis and a light system on the front panel indicates areas of possible malfunction. The operator, who requires very little training, fills out a form that corresponds to the panel configuration and circles the areas where irregularities are shown. A subject who exhibits an abnormality is then referred to a doctor for further diagnosis and treatment. Time for the test and reading is under 5 minutes. The machine is intended for mass screening in industrial environments to detect incipient heart disease. The price is around \$10K. HUMETRICS DIV., THIOKOL CHEMICAL CORP., Los Angeles, Calif. For information:

CIRCLE 169 ON READER CARD

acoustic coupler

The ADC 300 originate/answer acoustic data coupler enables the time-sharing user to communicate in the originate mode from a remote location over ordinary phone lines and in the answering mode with other terminals. In full duplex operation, punched tape or keyboard information can be trans-



mitted in both directions simultaneously. It is compatible with the 103-A Dataphone or with the ADC 260 originate mode acoustic data coupler. Its data rate is 300 BAUD. ANDER-SON JACOBSON, INC. Mountain View, Calif. For information:

CIRCLE 170 ON READER CARD

medical processor

The TI MED system is designed to gather and process physiological data for a variety of medical applications, including the processing of data from up to 32 sensors simultaneously for in-

Not another disk pack?



We're not satisfied just to lease or sell you an Audev Disk Pack. Maybe you won't be satisfied just to have a unit that meets the most exacting physical and magnetic parameters in the industry? Possibly, you need more than Audev's complete compatibility with all existing 100 and 200 track drives. That's why a full measure of old-fashioned Audev service is packed with each Disk Pack.

Through the years, this desire to give our customers better service has helped us sell a lot of computer tape. We expect to sell a lot of Disk Packs too.



Audio Devices, Inc., a subsidiary of Capitol Industries, Inc., 235 East 42 Street, New York 10017

new products

tensive care units; remote cardiac diagnosis; rapid data reduction during cardiac catheterization; and data reduction and presentation for EEG. The system is built around a small digital computer, Model 980, and its elements include amplifiers for the gathering of physiological data, input multiplexers, A/D and D/A converters, and magnetic and drum memories. The system is adaptable for enlargement in modular form from a variety of applications. The basic computer costs \$20K, with varying prices for the system, depending upon the application. TEXAS INSTRUMENTS, INC., Stafford, Texas. For information:

CIRCLE 171 ON READER CARD

crt phototypesetting

The Fototronic-CRT typesetter is a computer-driven, high speed system that composes complete pages of type by photographing characters generated on the face of a high-resolution crt. The system is basically an area composition device that can compose magazine, book or directory pages at a rate of 2 to 10 per minute, depending on the size and complexity of the page. Speed of operation depends on the size of type being set; the smaller the type, the faster the speed.

The machine can be used with computers made by any major manufacturer. It produces type on film or photo paper in sizes from 4-point to 24-point. Maximum image width for various models ranges from 8½" to 16". A built-in digital memory system provides access to 40 different faces of type, or approximately 40K characters.

The company expects principal users of the system to be computeroriented, high-volume producers of full page composition. Such a system could be the coming thing for publications that require little revision with time, such as telephone directories, college class schedules and premium books. Price of the Fototronic-CRT system ranges from \$300K to \$500K. HARRIS INTERTYPE CORP., Cleveland, Ohio. For information:

CIRCLE 172 ON READER CARD

software dictionaries

PLAN (Problem Language Analyzer) is a package of programs intended to make the language of the computer more the language of the specialist who uses it. The package is designed to enable a professional to create a dictionary of terms he uses in his work and enter it into a computer for future computations. PLAN may be used with an IBM 1130 under the disc monitor system, or a 360/25 or larger under OS/360 or DOS/360. The programs used to define entries in the dictionary can be written in assembler languages or FORTRAN. The company will make available three ready-made PLAN dictionaries for designers of optical systems, prefabricated structures and mechanical linkages in the first quarter of 1969. IBM DP DIV., White Plains, N.Y. For information:

CIRCLE 173 ON READER CARD

source data recorder

Templapunch 500 series is a source data input device that imprints and punches onto tab cards directly from keyboard entry with data templates or embossed credit cards. It produces imprinting and up to 40 Hollerith punches in one operation, the number varving with the five models in the series. Punching may be performed in any and all 80 columns of a tab card. Applications include retail credit card charges, hospital patient charges, and such industrial uses as inventory control, materials requisition, and parts identification. Price for the standard Templapunch is \$350. THE ENT-WISTLE CO., Providence, R.I. For information:

CIRCLE 174 ON READER CARD

laser graphics

An on-line plotter employs a laser optics system to produce high-resolution drawings (black and white with 14 intermediate greys) at computer speeds. The plotter secures information from memory and by use of laser light as its graphic source, or stylus, is able to accept data at a rate comparable to most computers. It uses roll film 100' long and 40" wide as a print surface. Large continuous tone or line cartographic displays with words, letters or numerals can be plotted in any dimension or slant, top to bottom, with 5-mil resolution. DRESSER SIE, Houston, Texas. For information:

CIRCLE 175 ON READER CARD

estimating service

A program estimating service PROG-RESS is designed to aid management in manpower decisions with information based on surveys of computer operation and development in industrial environments over the past 10 years. The company analyzes the data supplied by a client, the same data the client would give his own analysts or programmers regarding a new system or program to be implemented, and furnishes an appraisal of the magnitude of the task stated in manmonths, weeks or days of a "competent, experienced programmer." The estimate can also indicate a performance standard for the client's employee goals and development and, incidentally, serve as a double check on the client's own programmer. Fee for one program analysis is \$27.50. MECHANICAL ENGINEERING ASSOCIATES, INC., Dallas, Texas. For information:

CIRCLE 176 ON READER CARD

hard copy generator

RAPCOR System Series 725, produces hard copy prints of computer and video outputs, including alpha-numeric, graphic, and continuous tone imagery. It features fully automatic operation, instant recording of internally displayed information, continuous or intermittent delivery of hard copy within seconds, multistation control and video inputs from remote locations, and plug-in operation. OPTO-MECHANISMS, INC., Plainview, N.Y. For information:

CIRCLE 177 ON READER CARD

transmission test set

A compact transmission test set weighing 8 lbs., the Model 110 evaluates data transmission systems using synchronous modems that are equipped for RS232B/CCITT V.24 interface and that supply their own transmit and receive clock signals. The unit can test modems operating at any speed from 10 to 10K bps, and provides a 2047-bit pseudo-random pattern for transmission and receive checking for the proper binary sequence. Although its most suitable application seems to be in testing prior to peak load, the Model 110 connects directly to the data modem and allows data processing equipment to operate normally during the testing. MILGO ELEC-TRONIC CORP., Miami, Fla. For information:

CIRCLE 178 ON READER CARD

general purpose computer

The DT-1600 is a small (28 lbs.), general purpose digital computer intended for real-time control functions such as data acquisition, process control, automatic test and inspection, and medical data monitoring and processing. It also seems suitable as a remote terminal. It features all integrated circuitry, 17K hour mtbf, 8-bit word size with the majority of the 73 instructions in that size, 4K memory (expandable to 16K) with random access 3D core, and costs \$6,600 (small quantity). It

Economation: AMP's taper pin interface wiring technique

AMP offers the broadest line of taper pin products in the world.



Taper pins are quickly inserted using a precision spring-loaded A-MP* tool.



Taper technique is an excellent example of Economation by AMP—cost reduction through automation. Based on the wedge principle, the connection is self-cleaning and self-locking when the pin contact is inserted into a matching taper receptacle.

The pin has only a slightly larger diameter than the wire itself, which allows very high density connection packaging. Yet any contact may be individually replaced without interference with other contacts. This, plus small size and weight and proven reliability, makes it perfect for interface connections between main frame and peripheral computer units, and in a host of wiring applications throughout the Electronics Industry.

AMP's taper pin product line—the world's most complete—is also the most automated and economical. For example, one automated A-MP* machine can cut leads to size and apply over 10,000 taper pins an hour. And each termination is uniformly reliable because AMP engineers design a tool to match every product. This means fewer rejects, faster production, and applied cost savings.

Get the facts on taper technique and AMP's lower applied cost now. Write AMP Incorporated, Harrisburg, Pa. 17105.

*Trademark of AMP Incorporated

August 1968





new products

is available off-the-shelf and in production quantities.

The DT-1600's memory cycle time was designed at 8 usec to eliminate pulse timing problems, and the machine's circuit design allows user replacement of any card, including the memory stack, without special circuit tuning. It interfaces with a wide range of peripherals, including mag tape, reader and punch, ASR-33 Teletype, disc memories, A/D and D/A converters, multiplexers, and digital logic cards. DATA TECHNOLOGY CORP., Mountain View, Calif. For information:

CIRCLE 179 ON READER CARD

voice memory

The Digitalk 36W is a random access voice memory that translates a 6-bit buffered binary input into any of 36 audible words of up to one second duration each. The system permits a computer to emit language sounds directly to personnel or user through an audio channel. The unit is compatible with all current logic levels and features mag drum memory, integrated circuitry, fixed airgap, fixed mag pickups, and power supply. The price is \$3,900. METROLAB, San Diego, Calif. For information:

CIRCLE 180 ON READER CARD

graphic display terminal

ARDS (Advanced Remote Display Station) is a desktop graphic display terminal designed to communicate with computers over a standard telephone line. It consists of a keyboard, a display unit, and a controller, which contains both a symbol and a vector generator. All 94 ASCII symbols can be printed on the 6½" by 8¼" screen, which can display over 4K characters. The unit operates at a speed of 1,200 bps. Text and graphic drawings can be displayed simultaneously, with an erase time of .5 sec., and may be generated either by the computer in response to a data request or by the terminal user. Price of the unit is around \$13K. COMPUTER DIS-PLAYS, INC., Waltham, Mass. For information:

CIRCLE 181 ON READER CARD

time-sharing computers

Deliverable in nine months, the GE-430 and GE-440 time-sharing systems are the latest developments in the GE-400 series. The company reportedly has improved user response time at a lower cost per line through better software and extensive use of faster, removable disc file systems.

The GE-430 will serve up to 30 users concurrently. It consists of a central processor with 32K words of memory, floating point hardware, a 16K word communications processor, and four DSU-160 removable disc storage units providing over 30 million characters of storage. The system leases for \$15,421 a month.

The GE-440 is a larger, faster system that will serve up to 50 users at the same time, with a monthly lease price of \$22,187. The central processor provides 64K words of memory.

Both systems use an extended form of the BASIC computer language, and offer FORTRAN IV. GENERAL ELEC-TRIC INFORMATION SYSTEMS GROUP, Phoenix, Ariz. For information:

CIRCLE 182 ON READER CARD

mag tape unit

The ICP Model 200 DigiCoder is a mag tape unit aimed at the small, general purpose computer OEM market. A double tape deck permits tape duplication or modification and concurrent read/write operation. The tape size is



0.15" width, 60' length, the Philips standard. Tape capacity is up to 180K bytes each side, with a read/write rate of 500 bytes/sec. maximum, and a rewind of less than 30 sec. The unit features integrated circuitry and operates on 115V 60 cps 50 watts. Priced at \$1,200 in quantities of 100. INTER-NATIONAL COMPUTER PROD-UCTS, Garland, Texas. For information:

CIRCLE 183 ON READER CARD

flowchart documentation

FLOWGEN/F is a software program to produce automatic ink-on-paper flowchart documentation of FORTRAN source programs. It allows all basic FORTRAN statements to be processed without source deck modification, and the source deck can be as free-form as the compiler will permit. The result is a standardized flowchart for debugging or modification of the source program. It can also be used as a check on an absent programmer's documentation. CALIFORNIA COMPUTER PRODUCTS, INC., Anaheim, Calif. For information:

CIRCLE 184 ON READER CARD

data simulator

A compact digital data simulator. Model 912, clocks out 960 serial bits of binary information at rates to 10 MHz. In the parallel mode, up to eighty 12bit words can be outputed at clock rates to 5 MHz. To simulate larger parallel words, additional simulators can be synchronized in a master-slave configuration. Model 912 applications include: error checking in telephone data transmission equipment; checking and/or programming 7 and 9 track magnetic tape units; programming punched tape perforators and automatic test systems; checking IC shift registers. The unit is priced at \$4K; delivery is 45-60 days. SRC DIV., MOXON ELECTRÓNICS CORP., Los Angeles, Calif. For information:

CIRCLE 185 ON READER CARD

data concentrator

The model 8900 data concentrator uses type 4 unconditioned voice-grade transmission lines (no data set or modems required), and accepts data rates of up to 110 baud from 12 input terminals or up to 150 baud from eight terminals, with no restriction in code format. Stations can be operated pointto-point, in a network configuration with drops and pickups, or polled operation. The unit interfaces all teleprinters, paper tape stations, visual displays and similar terminal devices. DACOM DIV., COMPUTER TEST CORP., Cherry Hill, N.J. For information:

CIRCLE 186 ON READER CARD

tape recorders

The PEC series of incremental and synchronous digital magnetic tape recorders are available with 81/2" or 10½" reels and are intended for use with data acquisition systems, integrated circuit testers, digital plotters, line printers, pulse height analyzers, and as computer input-output devices. A hybrid incremental write/synchronous read model can accept random data from keyboards, transmission lines, digital voltmeters, counters, converters, and automatic test systems and can then read the prepared tape at speeds up to 25 ips into a digital computer. The data format is IBM compatible, including the requirements for 360, 9 channel, 800 bpi operation. The incremental tape units operate at rates of 1,000, 700, 500 and 350 cps at densities of 800, 556 and 200 bpi. Synchronous models operate

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Computer Sciences Corporation

CIRCLE 59 ON READER CARD



In order for a domestic airline to schedule flights more efficiently, a method of spotting trends in passenger travel patterns became necessary. In the planning stages of the survey, C-E-I-R was called in as a consultant to lay out the questionnaire and to pre-code it. Because accuracy is a prime requirement of any market survey, all steps in the data collection process are carefully supervised and continually checked by C-E-I-R: collection of booklets, numbering, coding, and keypunching the data. All input documents and data are stored systematically for easy retrieval in case the client wishes to check back over past questionnaires.



The airline runs the data through the computer on a quarterly basis to accurately spot trends in passenger travel patterns. They have been able to efficiently plan their flight schedules to take care of peak passenger requirements, based on C-E-I-R survey data.

YOUR PROBLEMS ARE OUR BUSINESS! This problem was solved by our Market Research Staff. Contact us for complete information on all areas of problem solving.



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new products

at any single speed from one to 25 ips at densities of 800, 556 and 200 bpi. PERIPHERAL EQUIPMENT CORP., Chatsworth, Calif. For information:

CIRCLE 187 ON READER CARD

management control software

PROMPT (PROgram Monitoring and Planning Techniques) is described by the company as a "finely-tuned PERT.' It provides computerized reports, oriented to multiple levels of management, detailing each phase of a program cycle down to basic tasks performed by each individual during every working hour. The COBOL package comes with a program deck, three instruction manuals, a usage indoctrination course, and technical assistance in setting it up on the user's computer. The company states that **PROMPT** is adaptable to any computer operation. ARIES CORP., McLean, Va. For information:

CIRCLE 188 ON READER CARD

cobol aid

MAGIC is a program to aid the COBOL programmer in decreasing debugging time, minimizing source programming time and improving documentation. It runs on 360 computers under DOS or OS on as little as a 32K-byte configuration. It produces full formatted COBOL source programs from user defined abbreviations, and provides fixed format data description, relaxed rules for punctuation and reserved words, and implied PICTURE clauses. IN-FORMATION MANAGEMENT IN-CORPORATED, San Francisco, Calif. For information:

CIRCLE 190 ON READER CARD

mag tape series

The 870 Series magnetic computer tape series is IBM-compatible and features an "improved" binder formula with longer tape life and reduced headwear than the 830 Series, which it replaces. The polyester base tape is available in the following configurations: 871 tape records 556 cpi on a 7track format; 872 records 800 cpi on 7track; 873 records 800 cpi on complete area tested tape (CATT); and 874 records 1600 cpi/3200 flux changes per inch on CATT. The company guarantees 870 Series tape to be 100% free from original permanent errors. It is available now. AMPEX CORP., Redwood City, Calif. For information:

CIRCLE 191 ON READER CARD

simulation software

Simul8s is a simulation software package developed for use with small, general purpose computers such as the PDP-8 series, the CDC 3600 or comparable 360's. It enables the user to obtain diagnostics, assemble, debug, prepare a binary tape, and execute a PAL III source program, thus eliminating the size and input-output constraints during the development of a computer program. DECISION SCI-ENCE, INC., San Diego, Calif. For information:

CIRCLE 192 ON READER CARD

portable key punch

An electric portable key punch machine, the Model 400 Vari-Punch, enters information on machine-readable records that are immediately ready for computer processing, eliminating written or typed information. The Vari-Punch punches any standard 80-



column card and can be operated remotely. It operates on 115-volt A.C. or 12-volt D.C., and is available in a choice of 12-key adding machine or tab keyboard with space and tab buttons. A column indicator provides a visual check of the column punched. Price is \$450. VARIFAB, INC., High Falls, N.Y. For information:

CIRCLE 193 ON READER CARD

flowchart generator

ComChart is a flowchart generator written in assembly language and operative on all models of the 360. The program, priced at \$195, eliminates the need for hand-drawing of flowcharts for finished programs. De facto documentation is useful in cases where the originator of the program has left the company, or for program audits. COMPRESS, INC., Washington, D.C. For information:

CIRCLE 194 ON READER CARD

sales prediction program

ISIS (Instant Sales Indicator System) is a proprietary program that will, according to the company, forecast the cumulative volume of sales that will occur at any given date. Written in FORTRAN and operative on "any" third-



the remote possibility

If you have remote facilities of any kind — branch offices, warehouses, retail outlets, or service centers — the Sanders 620^{*} Data Display System is more than a remote possibility.

This completely self-contained, desk top, visual display system handles routine retrieval and update of computer-stored data in remote locations as efficiently as other cathode ray tube displays do in local environments.

The 620 System features compatibility with all major computers, synchronous/asynchronous opera-

tion, exclusive full screen utilization, easy-to-read characters, and a wide range of options, such as format mode and hard copy output, to satisfy individual requirements.

The standard 620 Stand Alone Display System is priced at only \$5400. Monthly rental is \$180, maintenance included.

For more information, contact your nearest Sanders Data Systems office or Data Systems Division, Sanders Associates, Inc., Nashua, New Hampshire, (603) 883-3321, Extension 6985.



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Anyone can call up and order a system by brand name. After all, that's the "safe" way. Frankly, he's not our man. We're after the buyer who does his homework. He's the kind of person who looks hard at competitive comparisons, cost/ performance ratios, and the like.

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generation computer, the program determines the correlation between the cumulative volume of sales for a future period and the volume of sales to date. It also establishes confidence limits within which the projected sales amount will occur, based on intricacies of past sales patterns. The \$3,600 program includes FORTRAN deck, user's manual and a demonstration operation. Preliminary correlation analysis is priced separately. ECONOMATICS, Pasadena, Calif. For information:

CIRCLE 195 ON READER CARD

accounts receivable software

An accounts receivable package, operative on any 360 configuration using mag tape or disc, provides detailed reports on invoicing, sales analysis, cost analysis, inventory control and operating statements. The package includes disc layouts, program narratives, assembly listing, card formats, printer formats, operating instructions, keypunch instructions and clerical procedures. MASTECH, INC., Chicago, Ill. For information:

CIRCLE 196 ON READER CARD

time recorder

The 500 Calculagraph Elapsed Time Recorder calculates and prints mainframe and peripheral equipment elapsed time on an 80-column card. It can also be used to capture keypunch time. CALCULAGRAPH CO., Hanover, N.J. For information:

CIRCLE 197 ON READER CARD

core memory

Versastore III coincident-current memory has storage capacities from 256 to 4,096 (36-bit) words or 8,192 (18-bit) words, and operates asynchronously at a cycle time of 1 usec. Access time is 450 nsec. VARIAN DATA MACHINES, Irvine, Calif. For information:

CIRCLE 198 ON READER CARD

punched-card sorter

The 408 punched-card sorter handles 550 cards a minute and has 13 pockets. Designed for low-volume applications, the unit offers card counting and sort suppression (combinations of categories can be closed to the sort, and the desired mix sent to a single pocket). Delivery of the \$4,330 device is immediate. NCR CO., Dayton, O. For information:

CIRCLE 199 ON READER CARD

serial printer

A multicopy business-oriented serial printer prints out computer or communications data at rates up to 60 cps or 600 words a minute. Imprinting is achieved by a 64-character font cylinder; a line is standard 120-character width. The printer uses regular fanfold, pin feed paper in sizes up to 15" wide, and is priced from \$4K-6K depending on the model. It will be available for delivery at the end of the year. TALLY CORP., Seattle, Wash. For information:

CIRCLE 200 ON READER CARD

mag tape cleaner

The E-24 is an automatic mag tape cleaner that offers two cleaning cycles: one for old tapes, one for new. The unit, meeting all rehabilitation requirements for 9-channel and fullwidth tapes, features a single capstan to eliminate tape cinching, creasing, and deformation from excess tension. CYBETRONICS, INC., Waltham, Mass. For information:

CIRCLE 201 ON READER CARD





If your programmers are waiting more and producing less talk to RCA

RCA's Spectra 70/46 Time Sharing Computer

gives them results in seconds.

Computers are in their third generation, but program preparation hasn't kept pace. Programmers still write, compile, test, modify, maintain and document programs on production-oriented batch processors.

It all gets done. Eventually. But each step means delay...hours, days, or even longer. Keypunching alone takes long enough. And programmers still have to wait their turns for the computer. *Again and again*. The process is frustrating, expensive and demoralizing.

RCA has a simpler way. The third-generation way . . . on-line program preparation and maintenance with the RCA Spectra 70/46 Time Sharing Computer. With Spectra 70/46, programmers working at remote video displays or teleprinters interact with the computer . . . at their convenience . . . any time, all the time . . . concurrently . . . step by step. And they get results in seconds or minutes.

Spectra 70/46 software has a lot to do with it. It provides programmers with the tools they need to perform professionally:

> <u>Command Language</u> — for communication between the user and the system.

> <u>Data Management System</u> – for cataloging and processing program files.

> File Editor – for creating and modifying program files.

> Interactive Debugging Aids—for monitoring program execution.

> <u>Desk Calculator</u>—for calculating and checking intermediate arithmetic results.

COBOL Syntax Checker/Compilers for preparation of COBOL programs.

Conversational FORTRAN compatible with ASA FORTRAN IV Compiler.

Macro Assemblers, Assembly Diagnostics, RPG and utility programs.

Batch processing and problem solving are concurrent with program preparation. Based on equipment resources, you can run multi-programmed background tasks along with 48 interactive tasks from remote terminals. For high-powered computation by engineers, scientists, financial analysts, etc., Spectra 70/46 provides Basic Language and Conversational FORTRAN.

Save time and money. If programming preparation is cutting into the productivity of your high-rental computer system, equip your programming staff with the moderately priced Spectra 70/46. You'll be way ahead with faster programming preparation, faster turn-around time, earlier implementation of applications and happier programmers.

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INFORMATION



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But it's not the only one. Start with a low price— \$6400, and that includes a teletype interface, real time clock, control panel, priority interrupt and integral plug-in memory expansion.

With the software library and documentation, SPC-12 is a general purpose digital computer but with the complete line of functional modules, it can be tailored to dedicated applications.

Then, check these specifications: 4096 words of memory (8-bit bytes) expandable to 16K, with 2.2μ sec. cycle time; seven 12-bit registers, six addressing modes and over 400 powerful commands; plus a

remarkable new shared command concept that increases memory efficiency by up to 35%.

Over 30 SPC-12's are already in the field being used for communication concentration and distribution, source data collection, computer peripheral device control, scientific instrument control, information processing, formatting and communication. If you act now, you can probably have an SPC-12 in your own system within 30 days.



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EVALUATE T-S SYSTEM USAGE: 151-page report discusses a methodology-based on a study of the characteristics and design of present and proposed computer systems, as well as relevant behavioral theory and research-through which time-shared computer system usage can be evaluated. The categories of variables included in the methodology are measures of: 1) the cost of using the system; 2) the performance produced through use of the computer system; 3) the speed with which results could be produced; 4) the amount of learning resulting from the use of the system; and 5) the attitudes of the users of the system. AD-668 084. Cost: \$3; microfiche, \$.65. CLEARINGHOUSE, U.S. DEPT. OF COMMERCE, Springfield, Va. 22151.

PORTABLE TERMINALS: Four-page brochure describes the company's two portable teleprinter data terminals, each including a teleprinter, an electronic control module, and a telephone coupler in two luggage-type cases. The terminals can be carried on trips, then acoustically or magnetically coupled to an ordinary telephone. The user can send typed input data to a computer and receive printouts. VERNITRON CORP., Farmingdale, N.Y. For copy: CIRCLE 210 ON READER CARD

PLOTTER SOFTWARE: 12-page brochure describes scoplt (Scope Plot), a program designed for use with the IBM 2250 display unit and any CalComp digital plotting system, on-line or offline, to automatically obtain a hard copy of any image which is displayed on the screen. CALIFORNIA COM-PUTER PRODUCTS, Anaheim, Calif. For copy:

CIRCLE 211 ON READER CARD

OPTICAL SCANNING SYSTEM: Four-page brochure describes automatic input device which can read four machine codes in a single pass. No character recognition is involved, reportedly rendering higher accuracy and requiring less circuitry than character recognition equipment. Cost is less than \$1,000/month for a programmable, offline scanner. Sorting capability and listing and totaling accumulator are optional. CUMMINS-CHICAGO CORP., Chicago, Ill. For copy:

CIRCLE 212 ON READER CARD

INVENTORY CONTROL: Abbott Laboratories case history shows how the company has experienced a 7% reduction in inventory and realized "considerable" savings in labor costs due to timely, useful labor reporting using I-D-S (Integrated Data Store) file organization and maintenance technique and GEPEXS parts explosion system. GENERAL ELECTRIC CO., Phoenix, Ariz. For copy:

CIRCLE 213 ON READER CARD

SYSTEM SELECTION: 60-page report develops a conceptual approach for evaluating and selecting among alternative edp systems proposed to meet a set of

user needs by applying cost-effectiveness methods and techniques to the source selection problem. AD-667 522. Cost: \$3; microfiche, \$.65. CLEAR-INGHOUSE, U.S. DEPT. OF COM-MERCE, Springfield, Va. 22151.

ACM SEMINARS: Catalog describes the ten different tutorial and state-of-theart seminars offered by the ACM's Professional Development Committee. These seminars will be held in 28 cities from August through December. AS-SOCIATION FOR COMPUTING MACHINERY, New York, N.Y. For copy:

CIRCLE 214 ON READER CARD

N/C SYSTEM: Six-page brochure explains the Campoint system for computer-aided preparation of tapes for N/C machines. The system is said to make operation of tape-controlled, two-axis, point-to-point N/C machines 40-60% more profitable by cutting tape preparation time, providing more accurate tapes, and reducing manufacturing time. The brochure explains the step-by-step procedure for using the system to produce tapes with the aid of a remote terminal and special programming features. The service will eventually be available in all areas



Brings the convenience of a sophisticated and advanced time sharing computer into any office or business.

As a conversational Data Terminal the THIRTY-21 offers the highest speed I/O rates in the lowest cost unit of its type on the market . . . ideally suited for applications requiring a conversational mode of operation such as text editing, on-line inquiry and response, scientific computation, program writing and many other uses.

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CIRCLE 27 ON READER CARD

new literature

of the country. WESTINGHOUSE ELECTRIC CORP., Pittsburgh, Pa. For copy:

CIRCLE 215 ON READER CARD

COBOL NEWSLETTER: The ACM's Special Interest Groups on Programming Languages and Business Data Processing have issued a joint newsletter containing the report of the COBOL Committee of CODASYL, "COBOL Extensions to Handle Data Bases." Cost: \$2 (\$1 in quantities over 50). ACM, 211 E. 43 St., New York, N.Y. 10017.

URBAN MANAGEMENT PROBLEMS: 51page report, "Using Advanced Management Techniques," is a collection of three articles, written by city government people and staff members of Arthur D. Little, showing how scientific management techniques have already been applied to improve the efficiency of urban services and probing what may be done to broaden their use in the future. Cost: \$3. COMMUNI-CATIONS SERVICE CORP., 1629 K St., N.W., Washington, D.C. 20006.

T-S SYSTEM: Eight-page brochure describes the 945 time-sharing system, which leases for less than \$15K/month and features interactive, conversational service for up to 24 simultaneous users. Required peripherals are listed, and software is described. SCIENTIFIC DATA SYSTEMS, Santa Monica, Calif. For copy:

CIRCLE 216 ON READER CARD

UNIONS & TECHNOLOGY: 440-page study on the interrelationships between industrial cooperation and adjustment to technological change concentrates on these interrelationships as they are embodied in joint management-union committees (JMUC) and seeks to evaluate the potential and prospects of the JMUC's in the process of adjustment to technological change. PB-177 565. Cost: \$3; microfiche, \$.65. CLEARINGHOUSE, U.S. DEPT. OF COMMERCE, Springfield, Va. 22151.

GP COMPUTER: Eight-page brochure describes system organization, hardware, software and peripherals for the H632 medium-scale system for realtime scientific and control applications. First in a family of IC computer sys-

June 21, 1968

tems, the 632 is a 32-bit machine with a memory expandable from 8,192 to 131,072 words and an 850-nsec cycle time. HONEYWELL COMPUTER CONTROL DIV., Framingham, Mass. For copy:

CIRCLE 217 ON READER CARD

MICROFILM INFORMATION SYSTEMS:

Four-page bulletin describes family of microfilm information systems which can store 200.000 documents in a modular file requiring only 10 sq. feet of floor space, provide a look at any document in 6.5 seconds from either local or remote stations, provide hard or microfilm copies, and interface with a computer. MOSLER, Hamilton, Ohio. For copy:

CIRCLE 218 ON READER CARD

CORE MEMORIES: Four-page bulletin describes TB 402B, first in a new series memory systems featuring expandable capacities from 1,024 to 16,384 words of up to 36 bits each. Also detailed are complete specifications, I/O interface circuits, timing charts, and connector pin assignments. Delivery time of the 'instant memories" is said to be less than three weeks from receipt of order. STANDARD MEMORIES, Sherman Oaks, Calif. For copy:

CIRCLE 219 ON READER CARD

INSTRUMENT COMPUTERS: 28-page brochure describes 1060 series of wired program instrument computers and their associated plug-in modules. Capabilities include signal averaging, time and amplitude distributions, pulse height analysis, and multi-channel scaling. FABRI-TEK INSTRUMENTS, INC., Madison, Wis. For copy: CIRCLE 220 ON READER CARD

APPLICATION NOTE CATALOG: 16-page brochure gives title and a brief summary of more than 130 available papers describing circuit and system application designs. MOTOROLA SEMICONDUCTOR PRODUCTS, Phoenix, Ariz. For copy:

CIRCLE 221 ON READER CARD

PROCESS CONTROL INSTRUMENTATION: 20-page brochure describes the company's line of process control instruments, including strip chart recorders, solid-state digital indicator printers, and digital weight and force indicators. Application information, operating procedures, readout methods, power requirements, and accuracies are included. REVERE ELECTRONIC DIV., Wallingford, Conn. For copy:

CIRCLE 222 ON READER CARD

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Common Stock (Without Par Value) Price \$120 per Share Copies of the Prospectus may be obtained in any State in which this announcement is circulated from only such of the underwriters, including the undersigned, as may lawfully offer these securities in such State. Kidder, Peabody & Co. Blyth & Co., Inc. Eastman Dillon, Union Securities & Co. Smith, Barney & Co. White, Weld & Co. Lehman Brothers Bear, Stearns & Co. Dominick & Dominick, Equitable Securities, Morton & Co. W. E. Hutton & Co. Goodbody & Co. E. F. Hutton & Company Inc. Shearson, Hammill & Co. F. S. Moseley & Co. Shields & Company Incorporated Incorporated

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CIRCLE 77 ON READER CARD

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First complete

Time-Sharing Industry Directory

AUGUST, 1968

• Publication date: August 1, 1968. Current data on all U.S. time-sharing organizations locations – areas served – systems languages – terminals – costs much more

INCLUDES...

- Vendor Data Sheets—vendor name—address —president— map of U.S. locations—sales offices—computers used—relative computer size and capability—terminals—languages detailed cost of service—time-sharing or remote batch—calculation or business oriented —number of simultaneous users—communication-lines available—core size— disc size and speeds—drum size and speeds—special features—special packages/applications portable terminal rental or sales—front end computer....
- Fold-out charts of vendors by cities—fingertip reference showing cities where vendors offer their services—geographical concentration of vendor service—phone linê capabilities....
- Fold-out charts of vendors by area codes how phone charges can be reduced by use of local lines....
- Vendors by type of computer-time-sharing and remote batch equipment used....
- Time-sharing vendor selection—points to consider for both potential and experienced time-sharing vendors—how to rate a vendor vendor rating forms—negotiating for a trial period—what to look for AFTER you have selected a vendor....

TIME-SHARING ENTERPRISES, INC. 151 W. 51st Street, New York, N.Y. 10019

Comprehensive Directory Ten Days Without Obligation ent time- select the computer system most

Industry first—an independent timesharing consulting organization which neither sells computer time nor represents any vendor has finally published the first full scale, complete survey and analysis of the U. S. computer time-sharing industry.

The purpose of this DIRECTORY is to present each vendor service in as objective and complete a manner as possible and make it possible for you to • have all the information on the time-sharing industry at your fingertips • keep you updated on all new developments and changes as they occur through the updates • select the computer system most suitable to your organization and applications • identify the most suitable vendor with the system selected • compare the vendor's capabilities and performance with other candidates • compare vendor costs and fees • judge the vendor's capability of solving your problem.

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The TIME-SHARING INDUSTRY DIRECTORY-1968 is presented as a deluxe volume of over 130 pages in a ring binder. Updated six times per year, with special sections to come. Now coming off the press, send for your copy without obligation by using the coupon below.

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Keep *your* customers printing...not adjusting. Write Data Products, 8535 Warner Drive, Culver City, Calif. 90230, for our latest LINE/PRINTER literature.

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Computer Usage Development Corp. has split its western region, formerly managed by Bob Glaser, into two regions, southwest and northwest, headed by Elbert "Matt" Matthews and Ross Gwinner, respectively. Both are vp's. Other new vp/regional managers are George Tolis, southeast; Kevin Rogan, midwest; and Irving Kay, N.Y. metro. ... Leonard J. Palmer, president of Computer Servicenters, Inc., Greenville, S.C., has been elected president of ADAPSO for the 1968-69 association year. ... Ronald Kushner has been appointed technical director, eastern region, for Information Management Inc. At IMI San Francisco headquarters, Harry Hicks, former director of applications services, is now director of consulting services. ... Dr. Jerre D. Noe, exec director of computer planning and operations at Stanford Research Institute, has resigned to accept the posts of professor of computer science and electrical engineering and chairman of the computer science group at the Univ. of Washington. . . . Lew Dumbauld, Wabash Magnetics vp, has been elected vp of the company's Phoenix subsidiary, Peripherals Inc. ... James A. McCullough, in charge of product management for edp systems at Burroughs, has been named vp, product management, and will assume the additional responsibility of product management for electronic and electro-mechanical accounting machines and systems and small applications machines. ... James E. Feely, former director of corporate dp for Martin Marietta's Aerospace Group, has been named director of product marketing for the CDC 6000 series.... Thomas R. Mulcahy, former assistant director, is now director of Honeywell International Operations, EDP Div. ... Jerry L. Koory, manager of systems programming for Programmatics, Los Angeles, has been named a company vp. ... New director of the Computer Services Div. of Stadtler Research Laboratories is William F. Schwartz, former research chemist with Pennsauh Chemicals Corp. ... Robert Benjamin, National Dairy Products Corp., is chairman of the steering committee formed to prepare operating rules and standards for The IV League, users group for Informatics' Mark IV file management system. ...

Allan Rudell, ex-vp of administration for Honeywell's EDP Div., has been promoted to division vp and assistant gm. ... Donald A. Jackson has been named assistant to the president of CSC's Computer Sciences Div. ... Charles R. Cole, Jr., has been promoted from director of sales to vp-sales at Scientific Data Systems, Santa Monica, Calif. James Y. Payton has been named



head of the company's new peripheral products div. ... Robert N. Verville, formerly with Auerbach, has joined Philco-Ford's communications and electronics div. as marketing manager for the Computer Services Network, a new post. ... Ronald C. Mrachek has been named vp of corporate development at Computer Planning Corp., Los Angeles. Prior to joining the six-monthold firm, he was with Control Data. ... E.G. (Bud) Shuster, former vp, government marketing, for RCA EDP,

government marketing, for RCA EDP, Washington, D.C., is now president and chairman of the board for Datel Corp., South San Francisco.

manager's hint

System 360 users who don't work closely enough with OS/360 to keep up on current terminology can ask their friendly local IBM salesman for a copy of a document called "OS/360 Master Index." It's also called SRL C28-6644, and will allow you to quickly and easily look up terms you'd like to use intelligently with systems programmers who use the terms regularly.







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The Art of Computer Programming. Volume I: Fundamental Algorithms, Donald E. Knuth, Addison Wesley Publishing Company, 1968. \$19.50.

This book's content and intent are best summarized by the following extracts from the preface.

"This book is the first volume of a seven-volume set of books that has been designed to train the reader in the various skills which go into a programmer's craft . . . I have tried to write this set of books in such a way that it will fill several needs. In the first place, these books are reference books which summarize the knowledge which has been acquired in several important fields. They can also be used as text books for self-study or for college courses in the computer and information sciences . . . This set of books is intended for people who will be more than just casually interested in computers, yet it is by no means only for the computer specialist. Indeed, one of the main goals has been to make these programming techniques more accessible to the many people working in other fields who can make fruitful use of computers, yet who cannot afford the time to locate all of the necessary information which is buried in the technical journals . . . The subject of these books might be called 'nonnumerical analysis.' The results of the recent research in nonnumerical analysis are scattered throughout numerous technical journals, and at the time of writing they are in a somewhat chaotic and disorganized state. The approach used here has been to study those techniques which are most basic, in the sense that they can be applied to many types of programming situations; I have attempted to coordinate these into more or less of a 'theory,' and to bring the reader up to the present frontiers of knowledge in these areas. Applications of these basic techniques to the design of software programs are also given . . . The following chapters are not meant to serve as an introduction to computer programming; the reader is supposed to have had some previous experience. . . . The reader should have already written and tested at least, say, four programs for at least one computer.'

Professor Knuth has undertaken a monumental task. And in this first volume he has set a high standard for

the entire set. One cannot really be sure of a textbook until it has been tested in the elassroom situation. Nor can one be sure of the set's usefulness as a reference book for nonspecialists until the material covering other than the fundamentals becomes available. But my extrapolation of Volume I suggests that the set will meet these needs, and the reference needs of the computer specialist, not only in a way that is satisfying compared to other available sources of information but satisfying in some absolute sense as well. Within the intended scope of the first volume, the material is well organized, the coverage relatively complete, and the writing of such style and clarity that it becomes a pleasure to read.

Again, quoting from the preface,

"The present volume may be considered as the 'intersection' of the entire set of books, in the sense that it contains the basic material that is used in all the other volumes . . . Volume I is not only a reference book to be used in connection with Volumes II through VII; it may also be used in college courses or for self study as a text on the subject of data structures . . . or as a text on the subject of discrete mathematics . . . or as a text on the subject of machine language programming.

(These suggested topics correspond rather directly to three courses in the proposed ACM undergraduate curriculum in computer science.¹ Although additional readings would in general be used, this volume does supply much of the material suggested for each of those courses.)

Chapter 1-Basic Concepts includes sections on algorithms, mathematical preliminaries (covering such topics as mathematical induction, integer functions, permutations and factorials, generating functions, asymptotic representations, among others), an "ideal" computer and its assembly language, and some fundamental programming techniques (such as sub-routine, coroutines, interpretive routines, input and output).

Chapter II-Information Structures includes sections on linear lists, trees, multi-link structures, and dynamic storage allocation. Interspersed in this material are exercises, graded as to relative difficulty and mathematical sophistication required, and historicalbibliographical notes on the development of the various ideas and tech-

¹ ACM Curriculum Committee on Computer Science, "Curriculum 68, Recommendations for Academic Programs in Computer Science," CACM, vol. 11, no. 3, March 1968.





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books

niques presented in the preceding sections.

Two themes run through these sections. One is an emphasis on analysis, on the careful examination of an algorithm to study its properties and to compare it with other possible algorithms for accomplishing the same task. The material is arranged in such a way that the need for mathematical sophistication increases as one continues in a section; the reader interested in pro-



gramming and not wanting to be "bothered" with the mathematics will be able to read for a while and then skip to the next section. However, I suspect that he will find it difficult to skip in this way continually, but rather will be caught up in the business of seriously analyzing algorithms to see what it is that they do indeed do. For this aspect of the presentation, many teachers will be grateful. Too often we have postponed the emphasis on the analysis of algorithms and programs, despite feeling that it must be an important part of any computer scientist's development, on the grounds that we must first present all sorts of techniques and tools, after which we can perhaps suggest how these techniques and tools might be used sensibly. "Afterwards" often turns out to be too late. Knuth shows us how it should be done.

The second theme is the use of machine language programming as a means of presenting the algorithms to be studied, using an "ideal" machine developed specifically for this purpose. Knuth justifies the choice of a machine language, rather than higher-level language, presentation on the grounds that:

- Algebraic languages are more suitable to numerical problems than those considered here;
- By writing in machine language, the programmer will tend to use a more suitable method;
- The programs required here are all rather short and so will be rela-

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books

tively easily understood;

- Any person more than casually interested in computers should be familiar with machine language; and
- Some of the exercises and topics considered require the use of machine language, if not for programming the exercise, then as the output of the exercise.

While my personal preference would be to base the exposition on a higher level language, it is very difficult to argue with a good job well done. Knuth has capitalized well on the use of a machine-level language in the various analyses of algorithms and their timing considerations, perhaps far beyond what could be done with a higher level language. Given the overall value of the presentation, I am certainly willing to devote some of my time to understanding this ideal computer. (However, Knuth suggests that one hour is a sufficient time to become familiar with his machine. My experience indicates that this is an underestimate by a factor of three or four.)

There are aspects of the presentation to which one might object, of course. Consider the following property of the ideal computer (MIX).

"Each byte holds an *unspecified* amount of information, but it must be capable of at least 64 distinct values . . . Furthermore, each byte contains *at most* 100 distinct values . . . MIX has a peculiar property in that it is both binary and decimal at the same time. *The programmer doesn't actually know whether he is programming a machine with base* 2 or base 10 arithmetic."

(On the other hand, it is quite possible to use most of the text, and to follow the algorithms presented, without understanding MIX at all. Most algorithms are presented in an English language format and/or flow charts in addition to the MIX program.)

And I feel a useful distinction can be made between data structures, representing logical relationships among problem elements, and storage structures as the embodiment in computer storage of these data structures (a notion developed, for example, by M. E. D'Imperio²). No such distinction is made in the chapter on information structures, with the result that the grounds of discussion sometimes shift back and forth between notions of required logical relationships and particular ways of implementing those relationships in storage, without the shift being clear.

But over-all this is an excellent volume. It will influence how many

courses are taught and how many programs are constructed. It should be in the personal library of any serious practitioner or student of computer science.

What about the price (\$19.50)? (The preface to Volume I suggests that a shorter version of this set of books will soon be published, intended to serve as a more general textbook for undergraduate computer courses.) Lacking some classroom evaluation, I chose to make the book a recommended (but not required) text for a course on information structures. The library placed enough copies on reserve to provide one for every three to four students in the course. The local bookstore has followed their ordering heuristics for recommended books; they have not been able to keep any in stock. At least locally (University of California at Irvine), the evidence is that even at \$19.50 book is well worth the price. -FRED TONGE

book briefs

(For further information on the books listed below, please write directly to the publishing company.)

Elements of IBM 1130 Programming, by Wilson T. Price. Holt, Rinehart and Winston, Inc., New York, N.Y. 1968. 484 pp. \$9.95.

The fundamental concepts of stored programs computers—including a history of data processing—are presented and explained via a thorough examination of the IBM 1130. Although primarily an introductory text, discussions on the use of IBM-supplied subroutines and the principles of employing 1130 hardware interrupt features may interest advanced students.

An Introduction to ADP for Wholesalers, by George C. Webster. National Assn. of Wholesalers, Washington, D.C. 1966. \$10.

A loose-leaf book in eight chapters, this guide is intended to orient wholesalers to the data processing field. Topics include: selecting the right adp system, analyzing your adp needs, installing the system, making effective use of the system, adp and management information.

² D'Imperio, M. E., "Data Structures and Their Representation in Storage," in Annual Review of Automatic Programming 5, Pergamon Press, 1968.

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BRITISH GOVERNMENT HITS IBM PRICE HIKE

IBM has emerged badly mauled from an investigation by the British government into its pricing structure. The Prices and Incomes Board, a department set up to monitor inflationary rises in prices, incomes and dividends, opened an inquiry in April following an appeal from the IBM users association. An inquiry was called for because IBM hiked all its prices by 10%. Rents went up by the same proportion for obsolescent machinery as for new contracts. Viewing this as highhanded, the users club unanimously decided to appeal to the board. Club secretary David Gourlay forwarded the request.

Ironically for IBM, David Gourlay is an ex-IBM-er with nine years of computer selling behind him, three of them managing one of IBM's sales territories. Pleading that earlier devaluation of the pound had affected trading balance, IBM said the rises were justified. In reply the board accepted increases for new business, but proposed a 7% hike for pre-'68 contracts and 5% on anything more than four years old. The government report acknowledged increases in IBM costs in continued software and service maintenance. But in so doing it made the best case yet for splitting hardware and software. What has shaken IBM right back to its suburban foundations in Armonk was the Prices and Incomes Board attack on its inflexible standard contract. The report says, "In our investigation we have been impressed by a certain amount of frustration evinced by customers in the face of inflexibility displayed by IBM over the financial arrangements they offer. The rental contract, with all the services it offers, cannot readily be varied, and in the normal course of events the customer accepts all these events or none. The company's position is made so clear that customers do not perhaps go to very great lengths to change that attitude: the result is that the company are under the impression, which they conveyed to us, that there is little or no demand for variation."

The board recommends an increase in rentals from 12-month to 24-month agreements with six months' notice on either side -- and a sliding scale rental for long-term customers. Report: National Board for Prices and Incomes. Report No. 76. Increase in Rental Charges for Equipment Hired IBM United Kingdom Ltd. Price two shillings (25 cents) from Her Majesty's Stationery Office.

After the years of speculation, the Dutch Philips group has formally announced its production plant at Apeldoorn and unveiled its series of machines. The Pl000 series now gives the Dutch giant a spread from programmable desk calculators through accounting machines to the big stuff. Marketed as Philips Data Systems, the computer range is made by NV Philips-Electrologica, with software from Computer Systems International in which the manufacturer has a big stake. The initial series consists of three machine

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groups with three models in each group. Group one is 14K-64K store, group two 64K-256K, and group three 128K-512K. The memories are 0.96 usecs with effective access time of 0.25 usec. These can be complemented by auxiliary (and cheaper) memories of a basic 2.5 usec cycle time with 1.25 usec effective working. Really a 32-bit-word machine, the designers bow to convention in packing it as 4 x 8 bits -- but refuse to be swallowed by the byte and steadfastly call them octads. A 200-instruction set is split into basic, decimal, floating point and stack operations. Software packages fall back on Philips' own in-house developments, and a language mix of Algol, Fortran and Cobol shows strong European connections. The bulk of software for operating systems up to the size of big time-sharers reflects Computer Sciences' experience.

First orders have already rolled in from the Dutch government and more are promised. The first is a \$1.3 million contract for the Dutch Post Office.

To back Philips' crash programme on leasings, the biggest Euroloan yet achieved on the European money market has been raised. The \$100 million is in process of underwriting by N M Rothschild and Sons, London, the Amsterdam-Rotterdam Bank, and Heldring and Pierson, New York.

The British Post Office came under heavy fire in July from major time-sharing users demanding a better and guaranteed service for communications links. At a meeting convened for government departments, Members of Parliament and big users, the case for a serious independent capital programme to upgrade the data communications service -- available only from the Post Office -- was put.

The Post Office is resisting pressure, but it may now accept for trial an idea that has emerged from another government research group at the National Physical Laboratory -- a body similar to the U.S. Bureau of Standards. A scheme there has completed a year-long test for building a dedicated data communications network within the public switched telephone system. (IBM has apparently looked at the project and AT&T has a beady eye on its potential.) The principle is straightforward and has been used in miniature to tie all NPL's laboratories into its time-shared centre. It divides data calls into two groups. The short-haul ones of 25 miles or less can be made without excessive cost over the existing public switched network. But a change is made for the long-distance traffic. Instead of establishing a dedicated line between transmitter and receiver for each call, the practice is to feed all users into a special editing and concentrator unit at the nearest trunk exchange.

The data is packaged in a standard length with a source and destination address and sent over highspeed lines along major trunk routes and unpacked for distribution at the other end. This project has been directed by D. W. Davies. If it gains acceptance it could appeal to machine makers because it would cut out some of the additional hardware for communications that is added to the modem end of the system.

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washingt in report

FCC CHANGES RATE DATE, HEARS BELL PLEA

FCC commissioners attached an accounting order last month to two pending rate increases -- one involving private line teletypewriter service, the other Telpak C and D.

At about the same time, AT&T asked the commission to delay its decision in the Carterphone case, rendered a short time earlier. Apparently, Ma Bell is preparing to go to court in an effort to maintain its near-total ban on the connection of foreign attachments to the telephone system.

The tty rate hike had been scheduled to begin the first of this month. In its recent order, the commission delayed the starting date until Nov. 1. The Telpak increase becomes effective next Sept. 1. (For a description of the new rates, see May '68 Datamation, p. 94.)

The chief effect of the July FCC ruling is to impose higher charges on Telpak and other private line users while the commission examines the related ratemaking principles. That examination also embraces phase 1B of the general rate case and Telpak sharing; it will not end for quite a while. But the commission's July order also will entitle users to rebates -- if they can prove the present private line rate-making principles are unfair.

Last fall, the Civil Service Commission forced NASA to cancel two personnel service contracts at Goddard because they violated the civil service laws (see June '68, News Briefs, p. 92). Last month, the commission added a clarifying "supplement"; it says the amount of federal supervision is the key element determining whether flesh contracts can legally be contracted out.

The National Council of Technical Service Industries -- which had loudly protested the earlier decision -- applauded the supplement. NCTSI believes agencies now have more discretion in contracting for outside service support. Commission sources indirectly confirmed this interpretation when they reported the agency doesn't plan to make an intensive search for nonconforming contracts; the federal personnel cutback, it was explained, will require some work to be done outside that would ordinarily be performed in-house.

The Budget Bureau was directed last month to report to the House GovOps Committee by year's end on how BOB could gather, store, and utilize federal statistics more effectively without a central data bank. The data bank idea is apparently dead for this session.

Even the Federal Statistics User's Conference, a staunch data bank supporter, seems to have lost hope. The GovOps Committee, in its pending report, cited an ongoing FSUC study which suggests that improved data-collection methods may make the national data bank unnecessary.

BOB was also asked to answer several dozen questions on how privacy could be assured, particularly in OLRT systems, before submitting any new legislation.

A.R. Fredericksen of 3M recently told a Senate subcommittee investigating trade with Eastern Europe that his company lost mag tape contracts in Czechoslovakia and Rumania last year because of Commerce Dept. foot-dragging in granting an export license...EDP Technology has added ex-Administration celebrity Bill Moyers as a board member.

<u>CIVIL SERVICE SOFTENS</u> <u>OUTSIDE CONTRACT RULING</u>

<u>DATA BANK DORMANT;</u> <u>FEDS SEEK OTHER MEANS</u>

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decided to join several different companies under his control, which include Economy Plating, Associated Baked Enameling Co., Memory Magnetic Int'l and Athana, under the Comstock-Keystone umbrella. Linnell Electronics of Phila. also was involved. This firm will manufacture disc drives for Athana beginning shortly. 5 million shares of C-K were authorized, of which Powers owns 3.5 million; l.1 million are publicly owned and a few hundred thousand are scattered around. All of this, apparently, was done under SEC regulations -- C-K insists everything was quite open.

The same, however, can't quite be said for Athana's manufacturing facilities, which exist "somewhere in Torrance," unmarked, tightly guarded, the number of employees unknown. Athana intends to keep its good thing to itself as long as possible. But is it a good thing? Reactions to the price

But is it a good thing? Reactions to the price cut ranged from "utterly ridiculous" to "they must know something we don't," with guarded "no comment" and "studying the situation carefully" the usual response. The general feeling is wait and see and no company has announced plans to follow suit on the cut, although it is doubtful that any of them will just sit by. A C-K spokesman said the cut was long overdue, that all discs have been overpriced. He said orders are piling up and reports from the field indicate enthusiasm. Meanwhile, there's the stock thing and camouflaged factories and sudden conglomerates and it all must be making someone think.

The first encouraging word of deflation in the price of proprietary programs comes from the small (19-man) software house of United Computing in Redondo Beach, Calif. United's Uni-Try sells for a sensible \$2; rental rates have not yet been announced.

It's a real program, available for "most popular computers," such as the 360's and Spectra 70's. It uses about 300 Cobol source statements and vp Ted Shepherd says it's "fully documented" with user's instructions on data format and operating procedures. The program is for use at the system design stage to generate sample reports before complete programming has been done. It's also useful, Shepherd says, "for faking it when the boss wants to see quick results."

The aggressive little firm of Soliman & Associates, which has spawned National Payroll, Inc. (July News Briefs, p. 93), is already moving to get equipment built for its special needs.

A modified Teletype for National Payroll is the first project. It will have 10 keys added for calculation functions and a mag tape unit will be fitted. The idea is to get time-sharing prices down by using slack hours and letting the computer decide when it hasn't anything more pressing to do. Input information is recorded by the terminal operator. When she leaves at the end of the day, she dials the t-s computer and signals it to pick up the tape data when it gets around to it. Next morning, if all went well, she has a hard copy of the output.

Engineering and production is to be done by American Communications, Inc., in Los Angeles, with a prototype scheduled for December and, Soliman says, 1000 units turned out by June of next year.

The next project, further away, is a new, small t-s computer with a big disc storage. Electronic Arrays, Inc., of Mountain View, Calif., is working on it and aiming for a June '69 prototype.

(Continued on page 155)



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<u>CAI'S EXECUTIVE CHAIRS</u> <u>SPIN AGAIN & ...AGAIN</u> Proprietary software marketing pioneer Software Resources Corp. went up for grabs last month, and it was Programming Sciences Corp., NYC, which beat out the bids of firms like CAI and Aries. We hear PSC aims to capture this market and has approached several more firms, but is silent at writing because of SEC registration. PSC was founded as a programming and system analysis firm in Feb., 1967, by ex-IBM and CUC managers. Last Nov. PSC had listed 39 people and an unimpressive \$126K income, a \$125K loss. PSC now has six offices with 130 people involved in programming, seminars, facilities management, and edp schools (one acquired, more to come), service bureaus (one bought in L.A., another to be set up in New York), and direct mail operation.

Pillsbury Occidental Co.'s Call-a-Computer Division, which operates six time-shared service centers, will replace its GE-265's with new microprogrammed "fileoriented" systems to be designed jointly by CAC and Standard Computer Corp., Santa Ana, Calif.

Standard will build the hardware, CAC the software with a new group in Corona del Mar, Calif., headed by Dick Quillin. The Standard "inner computer" concept (see p. 89) will play a key role in CAC's plans, allowing them to build special sets of microprogrammed "superinstructions" specifically designed for greater time-sharing efficiency. File protection is said to be another benefit of the Standard hardware.

The computer order is conditional on performance of the first machine, scheduled for delivery to its seventh site in L.A. in December. Size of the ultimate order was not revealed (we've heard 11 machines), but CAC plans to use Standard hardware in all of its centers, including any new ones. CAC will also market the new Standard T-5 system

to customers ready for an in-house facility.

Wright Patman, Chairman of the House Banking and Currency Committee, says that last April State Street Bank of Boston controlled 10.3% of the common stock of Scientific Data Systems and 5.8% of Control Data Corp., and the National Shawmut Bank of Boston held 50.1% of the voting shares in Optical Scanning Corp. In a recent study by the staff of the House Banking and Currency Committee, Patman also pointed to director interlocks between leading banks in New York, Boston, and Detroit and the managements of IBM, NCR, and Burroughs.

Patman assailed the "snowballing economic power" of the banks, saying that bank trust accounts effectively control many companies, and the presence of bank officers in corporate boardrooms gives such companies an inside track to bank credit. He urged the Justice Department to investigate possible "anticompetitive implications" of these practices.

Though no legislation is contemplated this year, the study may generate Congressional review of "nonbanking" activities at commercial banks -- including the growing practice of banks providing dp services.

The epidemic of resignations that took much of CAI's top-level management in the Northeast Region and NY offices early this year has now spread to management ranks below. William Lucas, director of commercial

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systems for CAI-NY, moved out in May to form Wellington Systems Inc. Four directors reporting to him also left, William Kuehsel and Ted Rosenberg going to vp positions at WSI. Then at least two of the four assistant directors were moved up...and moved out too, and that's the last we heard.

Lucas also garnered two executive vp's for WSI from CAI: Jerry Mellinger, NE marketing director, and Leonard Elfenbein, head of the Chicago office. Wellington Systems, New York, is in software and applications programming, concentrating on real-time systems in areas like airlines, banking, and petrochemicals. The 27-man firm hopes to grow to 70 by year's end, has formed a Canadian subsidiary --Wellington Systems, Ltd. -- and may go into facilities management and leasing.

Even though IBM has thrown full development support to PL/I, it looks like the firm will fulfill promises to make demanded additions at least to COBOL. At the June SHARE/GUIDE COBOL meeting, IBM announced it will provide USAS COBOL, as expected, plus compatible extensions from COBOL F and 12 of the 16 items the committee had long requested (some are in the standard). No delivery dates were given. Teleprocessing was not among the promises, and the committee has proposed a limited teleprocessing capability involving only message processing (no message control, few new words).

In the meantime, more extensive teleprocessing proposals for COBOL are being made to USASI, but one user says IBM's not likely to go for them since they mean too many language additions.

Burroughs is evidently readying a new version of the 8500 supercomputer (see p. 85), but it's at least a couple of years away. Features will include 200-nsec thin film memory, parallel-processing of multiple cpu's a la Iliac IV and Star. Its current designation: 8502. ... AFIPS president Paul Armer is leaving RAND next month. ... Some 30 firms have approached SDS to discuss their role in SDC's plans to turn profit-oriented. But the 3000-man, \$52-million/year firm is too big for half of them to swallow. ... Computer Methods, NYC software house, is acquiring L.A.'s Time Sharing Services, Inc. (see Feb. '68, p. 17). Founded in '61, 100-man CM is a subsidiary of Coburn Corp., offers programming, educational film services, time-sharing for stockbrokers. ... IBM's software development costs for CALL 360 is said to be about 6 megabucks. ... Informatics has set up a 360/40 service bureau in L.A., will add other cities soon. The bureaus will offer Mark IV. ... Remote Computing Corp. fires up its 32K B 5500 in L.A. next month. System features 100-million-character disc with 40 msec access and automatic dial-out. Another 5500 is slated for action in the Bay Area soon after.

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CIRCLE 329 ON READER CARD

letters

any given time, what the entire configuration of that universe will have to be at some subsequent time. Rather than prove this contention, which would be tedious but not difficult, I will offer a simple example which should inspire any interested reader to figure it out for himself.

Suppose the universe consisted of a switch (On/Off), a relay and a computer. The computer is assumed to possess, at some arbitrary zero time, all the details of the state of this universe, and the ability to predict its state at some future time, T. It is also presumed that the computer can complete this prediction by the time T/R, where R is greater than 1. Suppose now that the computer is programmed to perform its calculations, print the result (On or Off), and then energize the relay so that if the result is "On," it sets the switch at "Off" and vice-versa.

Pondering on this awhile should lead the astute analyst to the conclusion that the configuration of a deterministic system at a given time, T, could positively be described at some earlier time only within a second system which would not convey energy to the first system prior to time T. Or, the more use that's made of a prediction, the more uncertainty there is of its accuracy. This last can be pragmatically verified at any race track. Also note, the conclusion that the state of the universe is unpredictable follows not from the assumption that it doesn't obey direct physical laws, but from the assumption that it does.

Robert Gelman

Lafayette Hill, Pennsylvania

social science computing *Sir:*

On behalf of a group of members of the Association for Computing Machinery, I am submitting a petition to the Council of the Association to consider the establishment of a Special Interest Committee for Social Science Computing (SICSOC).

The use of computers by social scientists is rapidly increasing in universities, government and business, yet there does not now exist an organization whose scope is sufficiently broad to appeal to a substantial number of these individuals. We propose sICSOC as an organization that would attempt to focus upon our common interest of the use of computers in the social sciences. Examples of areas the committee might concern itself with are (1) statistical programming, (2) statistical systems, (3) social science procedural languages, (4) information retrieval in the social sciences, (5) simulation of social models and social systems, and (6) the application of computers to public policy formation. These examples indicate some topics of current interest, and are not intended to exhaust areas of potential committee activity.

Our present conception of the committee's functions is that it serve as an exploratory device to ascertain the most appropriate domain of interest for such a group and to determine the viability of the group as a productive association of individuals. As an initial action, we anticipate holding an organizational meeting at the forthcoming ACM Conference in Las Vegas. Two immediate purposes of this meeting would be (1) to begin a search for a qualified, well-known social scientist who would be interested in heading a more formalized group, and (2) establishing informal channels of communication (probably a newsletter) between interested individuals. In this way, we hope to be able to explore our potential for various kinds of activities informally throughout the year.

Readers who are interested in participating in the committee's activities are encouraged to write me, outlining



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letters

the nature of their interest and their ideas concerning the committee's future.

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I have been asked by COSATI (the Committee on Scientific and Technical Information of the Federal Council for Science and Technology) to look into this matter. Readers who have actually

been offered the opportunity of using microfiche and have strong opinions on such subjects as legibility, convenience, availability and quality of readers and reader-printers and kindred topics are encouraged to write to me at: AFOSR/SRI, 1400 Wilson Blvd., Arlington, Virginia 22209. I am especially interested in hearing from those who have found it possible, or even preferable, to use microfiche in maintaining their personal report collections. I cannot guarantee to answer individual letters, but all respondents will receive copies of a summary report -in full-size hard copy!

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Other Divisions: Missile & Information Systems • Space • Vertol • Wichita • Also, Boeing Scientific Research Laboratories be. I believe there should be more discussion about the social implications of some other facets of technical life.

Relatively little is said about whether raising the requirements for membership in the profession to the minimum of a bachelor's degree is a socially responsible act. Most of us know people without degrees who helped develop the profession when common sense, drive, and the ability to achieve results were recognized as acceptable credentials. Are we to discourage people like this in the future? Relatively little is said about governmental bias in favor of degrees when examining the qualifications of a bidder's staff to do some proposed contractual job. Is it really worthwhile to place an artificial barrier in front of that class of people in the engineering field who for one reason or another have not achieved college degree status?

Relatively little is said about whether pressing for an average 7% raise each year is a responsible act for our profession. Is big annual salary increases a phenomenon because of the shortage of skilled people or is it perhaps a subtle result of modern day union-like activity of our professional associations? Does the steady raising of the minimum starting wage represent an increasing entry barrier to those people less qualified to rise from an already high starting point but still qualified to do useful work at a lower level (forcing these people away from our profession)? Do steadily rising wages chip away at the competitive position of our country as it faces the world of our profession? Does the domino effect of raising minimum wages mean increased standard of living at the expense of increased unemployed because marginal ability people cannot find work as the minimum wage rises?

I believe that as a profession we ought to be concerned enough to continue debate of these issues and bold enough to accept the consequences or, rather, implement the changes which might be the logical result of some of the conclusions we may reach. JOHN A: KEENAN Fairfax, Virginia

Sir:

Trade magazines, newspapers, and government-sponsored articles all cry for the need for trained computer personnel. A past issue of one of the trade magazines states: "All colleges should include some computer instruction as part of their normal program." (Of course, most of these students are being trained in non-related fields and will never work with a computer again.) (Continued on p. 168)

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letters

Put the crying towel away and look at the market that is available to us: the person with a high school diploma or equivalent. As an example: Bill is 23 years old, ex-Army, with plans for marriage. For the past year he has worked as an assembler for \$127/ week. Realizing his limited future, he decides to find out about computer programming. Scanning the newspaper, he decides to visit a computer school. There he is given an aptitude test which determines he has the potential ability to be a programmer.

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Keeping his day job in order to pay for the school, Bill goes to night school. He is given instruction that includes writing, testing and debugging of several programs. This includes about 25 hours of hands-on computer time, for an overall total of about 200 hours of instruction. This does not include the amount of time he puts in doing homework.

At the end of the course, Bill is ready for placement. The school's placement director and the want ads are his constant companions. But, interview after interview, it's the same story: "We want a college grad," or "some college." Eventually, someone

Operations

Office

capitalizes on his potential and hires him as a bursting machine operator (or some other talent-wasting job). When he was hired, he was told "if you've got the stuff, you'll get put into programming" (via a console operator's job at \$110/week).



Now, the employer should step back and take a long look at the position he wants filled. Does it actually require the educational background that he's asked for? Has he evaluated the job and placed its components in their proper perspective? Is it necessary for a programmer working at one level of programming to have an education equal to one working at a different level? Does someone with a non-related degree have a better grasp of programming than one without a degree? Would you think that a person who has attended a school that concentrates on programming has an advantage over one who attended a school that "adds it on"?

Why not hire people like Bill and have this group led by a more "sophisticated" person, *if* this is a requirement?

Why should all programmers have the same qualities? They certainly need not perform the same duties. A program may be divided into segments of varying complexities, and then assigned to programmers of different abilities.

It seems that we have the means of alleviating this supposed shortage of programmers if we reevaluate the prevailing employment standards we have established.

DATAMATION welcomes correspondence about the computer in-

dustry and its effects on society, as well as comments on the contents

of this publication. Letters should

be typed, double-spaced, and brief. Only those reaching the edi-

tors by the 5th can be considered for the next month's issue. We reserve the right to edit or select ex-

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August 1968

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You can do it with both feet planted firmly on the ground—right next to IBM/Atlantic City's battery of System/360 modified units. Among this system's many peripheral devices are real-time radar inputs, flight strip printers, video and alphanumeric displays. But more important than glamorous hardware is the satisfaction of working on an urgent and important problem—assisting air traffic controllers in keeping airplane traffic running smoothly.

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There are 40,000 more planes in the United States today than there were 10 years ago. And air traffic control specialists are busy around the clock controlling them. Last year, the FAA's 18,000 specialists in flight control guided more than 48 million take-offs and landings, and by sometime in the 1970's it is predicted that number will have more than tripled.

IBM is helping these controllers by computerizing their information input and display systems. The computer also correlates aircraft tracks with flight plan information. (At present, the controllers position markers by hand on the basis of spoken information.)

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The Forum is offered for readers who want to express their opinion on any aspect of information processing. Your contributions are invited.

A PUBLIC EDUCATION PROGRAM

Our younger generations in grammar school and high school are literally growing up with computers. It is highly probable that they will develop a technically correct and responsible attitude towards computer technology, that is, if our student generations learn from good textbooks rather than absorbing what they might read about computers in the popular press of newspapers and magazines. Our concern is with the adult population which is getting its knowledge of information processing technology primarily through the popular press.

I propose an eight-point program to combat the fear of our technology. This program is addressed to the computer users, professionals, management, scientists and academicians who are willing to assume this responsibility.

1. The advertisements in our technical publications as well as those in publications for the general public sponsored by the computer and software industry should be of a responsible nature with emphasis on the fact that their products are products of people, and that the products are to be used by people as tools in their work. Getting the "people" concept into computer advertisements is a very important aspect of responsible advertising.

2. Our technology should be willing to support financially and encourage service and professional organizations to engage in computer education of the public. An example is a project which I am developing for the San Francisco Bay Area Chapter of the Association for Computing Machinery. This project is an exhibit to be placed in public libraries, high school libraries, banks and office building lobbies. Its purpose is to educate the public as to what computers are all about. The ex-



hibit is titled "Make a Computer Work." It consists of three self-standing units subtitled "What Makes It Work," "How We Make It Work," and "Who Makes It Work." Industries in the San Francisco Bay Area will be solicited for the financial support to build this exhibit.

3. We must be ready at every opportunity to support our educational institutions. This can be done through local parent-teacher organizations and by offering direct help to our educators. Computer components can be supplied for educational purposes. Our services can be offered for vocational guidance conferences. We can support high school computer clubs and junior achievement companies organized to produce products related to the computer field.

4. All types of organizations in our technology should be willing to offer tours of their computer installations and advertise and make known to the public their willingness to offer such tours. Speakers bureaus can be organized to offer responsible speakers who can represent our technology appropriately to the public.

5. It is incumbent on us all to influence legislation of our government. We should be writing to our congressmen whenever situations arise that require responsible advice concerning both legislation and the government use of computers. Our computer and software industry and our professional organizations should offer expert testimony when called upon and volunteer to do so before congressional committee hearings.

6. We need better system design at the point of system interface with people. Humanizing attributes should be present in input data forms, output listings and on-line terminal dialogues. The user's, not the system, terminology should be used for naming input and output variables. The programming language limitation of n characters for variable names should not limit the name size on input forms or in output listings. With a little extra effort, individuals' names can be printed first name first and even "Miss," "Mr.," or "Mrs." can be included. Reference information for de-bugging and system reference purposes can be put in unobtrusive locations on output forms. An example is the number by which a person is recognized within the system. The order in which input data is required should be the natural order people expect. Use of the computer should eliminate redundancy. John McCarthy stated that it should be the right of each citizen to supply non-changing information to the government only once. Extensive use should be made of default values for input variables when those values predominate. Then input by exception can be the rule. Freeform input formats can eliminate the

the forum

obnoxious "fill in the squares" requirements.

Forgiveness techniques should be used to the fullest degree possible. If the middle initial of a name is required for identification on input forms but only one last name matches the input name, it should be accepted without the middle initial. Misspelling which does not violate the uniqueness of input words should be allowed. Error outputs returned to the user should be gently, politely, and clearly described. A message offering the name of a person to contact for further assistance aids in humanizing a system. Use of the words "gently" and "politely" may sound facetious, but it is important. Whether we like it or not, customers of computers develop a camaraderie with them and look upon them as having human qualities; and as learned long ago, proper etiquette and politeness go a long way in human relations. We should stress the concept of these qualities originating with the programmers and only passing through the computer.

7. We should all be well informed on our subject and develop the ability to explain complex ideas, concepts and activities of our technology to the public. When we are to be quoted in newspapers or magazines, we should insist on reviewing the quotations before they are printed. We should be very careful that what we say is not misinterpreted by reporters and writers.

8. Finally, we must all behave in an impeccable ethical and generally professional manner. We should give no aid to the detractors of our technology and no reason for public concern resulting from unprofessional conduct. As the use of computers becomes more intensive in areas of public trust, we must increase our awareness of the ethical implications of our work as we make technical decisions affecting the safety and welfare of others. Our public support of codes of ethical conduct such as the ACM Guidelines for Professional Conduct can help instill in the public mind a trust in our technology and respect for it.

By following this eight-point program we can make progress in significantly reducing the fears of the public epitomized by the "giant electronic brain" and "monster" labels placed on our computers.

-DONN B. PARKER

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